Synaptic

Pathways

5.1 Release notes

1 In this release

This release includes enhancements to the holdings and research journeys.

The Knowledgebase contains FAQs and guides to walk you through the Pathways functionality in detail.

If you require support assistance, please contact support@synaptic.co.uk or call 0808 164 5463.

Synaptic Pathways Licensed Features

- Pathways Introductory Pack
- Pathways Comparison and Ex-ante
- Pathways Ex-post
- Pathways Risk Explorer
- Pathways Switching
- Pathways Valuations

To arrange a demo of the new or existing functionality please contact hello@synaptic.co.uk, call 0800 783 4477 or Book a Demo direct from our website.

2 Enhancements to core features

These features are available immediately as part of your core Pathways licence.

2.1 Holdings

Product types
The product list now displays products published by Synaptic and generic products created by your organisation.

Display adviser fees
Adviser fees will be displayed on the Charges section of a holding. Adviser fees can be added manually for holdings created from generic products.

Performance chart
The initial amount on a holding will be displayed on the performance chart as the first entry. If multiple amounts are added on the same date, such as a single contribution and a transfer, the total amount will be displayed.

3 Enhancements to licensed features

These features require the relevant licence. To arrange a demo, click on the 'Request Access' button on the feature within Synaptic Pathways, speak to one of the team on 0800 783 4477 or email your request to hello@synaptic.co.uk.

3.1 Pathways Comparison and Ex-ante

Adviser fees
When adding multiple investment wrappers to a comparison, you can choose to enter adviser fees for the whole comparison or per wrapper.

Wrapper type
Personal Pensions and SIPPs have been replaced by a list item Pensions.

Monetary field update
Investment amount, contributions and withdrawals can be entered to two decimal places

Comparison report
All comparisons returned and displayed in the results window will be included within the comparison report.

3.2 Pathways Risk Explorer

Pathway selection
In addition to using a portfolio or client's default attitude to risk, you can produce a risk illustration on a single fund.

Charges & Fees
When providing a breakdown of specific charges, if the standard Ongoing Charge Fee (OCF) option has been enabled under Portfolio Charges, the OCF value will be displayed for the portfolio.

3.3 Pathways Switching

Wrapper type
Personal Pensions and SIPPs have been replaced by a list item Pensions.

3.4 Pathways Valuations

Provider fund codes
If the provider returns their own fund code rather than an industry recognised code such as Citicode, ISIN, SEDOL or MEXID, the system will create a generic fund on the holding with the fund details and provider fund code.