



Additional Practice Management Resources for Preventive Care

AAP Pediatric Coding Newsletter™—Stay current and compliant with the official coding newsletter of the AAP!

Developed by the American Academy of Pediatrics (AAP) and published under the direction of the editorial panel of the AAP Committee on Coding and Nomenclature, this monthly coding advisory features pediatric-specific solutions to help you maximize payment, remain compliant, increase your coding accuracy, and reduce payment delays and claim denials. This monthly newsletter includes print and complete online access to broad coverage of coding for pediatric primary care and subspecialty services. And it is custom-built for ready access and easy comprehension by physicians and office staff alike. Visit <http://coding.aap.org> to view a dynamic site demonstration and preview a complete issue.

Agency for Healthcare Research and Quality Understanding Quality Measurement

Quality measurements typically focus on structures or processes of care that have a demonstrated relationship to positive health outcomes and are under the control of the health care system. Technically, the Agency for Healthcare Research and Quality defines a quality measure as a mechanism to assign a quantity to quality of care by comparison to a criterion. Health care quality measurement for children is the process of using a scientifically sound tool to assess the extent to which children are receiving quality health care in any of the Institute of Medicine quality domains.

American Academy of Child & Adolescent Psychiatry: Gay, Lesbian, and Bisexual Adolescents (No. 63; Updated January 2006)

Growing up is a demanding and challenging task for every adolescent. One important aspect is forming one's sexual identity. This publication explores adolescents' feelings and behaviors around sexual orientation.

Health Literacy Resources

Nearly half of all American adults—90 million people—have difficulty understanding and acting on health information. The AAP is joining the effort to address the challenge of low health literacy. The AAP has formed a Health Literacy Project Advisory Committee to spearhead AAP efforts related to health literacy.

American Academy of Pediatrics Practice Management Online

This is the online home for the best pediatric practice management information, tools, and resources for pediatricians and their office staff in one easily accessible Web site.

American Dental Association Interim Guidance on Fluoride Intake for Infants and Young Children

American Medical Association Foundation Health Literacy

Health literacy is the ability to obtain, process, and understand basic health information and services needed to make appropriate health decisions and follow instructions for treatment. A recent government study estimates that more than 89 million American adults have limited health literacy skills.

Association of American Medical Colleges Guidelines for Use of Medical Interpreter Services

The Organization of Student Representatives has developed a resource for medical students who need additional guidance in the use of a medical interpreter during interactions with patients with limited English proficiency (LEP). Students can use the medical interpreter card during encounters with patients with LEP as a basic reference for interpreter options and their appropriate use.

Building Your Medical Home Toolkit

Brought to you by the AAP/MCHB/National Center for Medical Home Implementation, the *Building Your Medical Home* Toolkit supports the primary care pediatrician's development and improvement of a pediatric medical home. It also prepares a pediatric office to apply for and potentially meet the National Committee for Quality Assurance (NCQA) Physician Practice Connections Patient Centered Medical Home (PPC-PCMH) Recognition program requirements. The toolkit can help a practice assess and improve its medical home capacity with resources and downloadable tools organized into 6 building blocks that provide guidance for implementation.

- **Care Partnership Support** addresses family access and communication.
- **Clinical Care Organization** addresses standards for practice organization and use of clinical information.
- **Care Delivery Management** addresses the promotion of clinical care that is consistent with scientific evidence, as well as patient and family preference.
- **Resources and Linkages** addresses successfully linking patients and families with community resources to help meet their needs.
- **Practice Performance Measurement** addresses the organization and promotion of safe and high-quality care.
- **Payment and Finance** addresses the need to match quality care and NCQA recognition with payment and value.



Centers for Medicare & Medicaid Services

The Administrative Simplification provisions of the Health Insurance Portability and Accountability Act of 1996 (HIPAA, Title II) required the Department of Health and Human Services to establish national standards for electronic health care transactions and national identifiers for providers, health plans, and employers. It also addressed the security and privacy of health data. As the industry adopts these standards, the efficiency and effectiveness of the nation's health care system will improve with the use of electronic data interchange.

Cultural Competence Assessment—Primary Care

The Cultural Competence Assessment—Primary Care can be administered to families to elicit feedback about their experiences with their children's health care. Knowledge of a family's experiences and perceptions is a critical factor in improving cultural competence in the practice setting.

Discerning the Bright Futures of Electronic Health Records, Joseph F. Hagan, Jr, MD, FAAP, *Pediatric Annals*, March 2008, Volume 37, No. 3, Pages 173–179

An article discussing the benefits of an electronic health record, how to assess an electronic health record, and how electronic health records relate to Bright Futures.

Family Practice Management Answers to Your Questions About Same-Day Scheduling

The concept's founder explains how to do "today's work today" and improve patient access to your practice.

Family Voices

Family Voices aims to achieve family-centered care for all children and youth with special health care needs or disabilities. Through its national network, the organization provides families tools to make informed decisions, advocate for improved public and private policies, build partnerships among professionals and families, and serve as a trusted resource on health care.

Immunization Action Coalition: Vaccination Information for Health Care Professionals

The Immunization Action Coalition works to increase immunization rates and prevent disease by creating and distributing educational materials for health professionals and the public that enhance the delivery of safe and effective immunization services. The coalition also facilitates communication about the safety, efficacy, and use of vaccines within the broad immunization community of patients, parents, health care organizations, and government health agencies.

Institute for Family-Centered Care

The Institute for Family-Centered Care provides leadership to advance the understanding and practice of patient- and family-centered care in hospitals and other health care settings.

Motivational Interviewing

Motivational Interviewing (MI) is a patient-centered, directive counseling style to assess where a parent or patient is in his or her desire to change and to facilitate behavior change by building on his or her own motivation.

Multidimensional Scale of Perceived Social Support (MSPSS)

Zimet GD, Dahlem NW, Zimet SG, Farley GK. The Multidimensional Scale of Perceived Social Support. *J Pers Assess.* 1988;52:30–41

The Multidimensional Scale of Perceived Social Support (MSPSS) is a validated 12-item instrument to address family support, support from friends, and significant other support. Higher scores denote a higher level of perceived support.

National Association of Pediatric Nurse Practitioners

Pediatric nurse practitioners (PNPs) are health care professionals who are dedicated to improving children's health. PNPs have advanced education in pediatric nursing and health care and they serve children and families in an extensive range of practice settings. Working with pediatricians and other health care professionals, PNPs have been enhancing the health care of children for more than 40 years.

Oral Health Risk Assessment: Training for Pediatricians and Other Health Professionals

The purpose of this training is to provide a concise overview of how to perform an oral examination and conduct an oral health risk assessment and triage for infants and young children.

Pediatric Care Online™

Pediatric Care Online integrates many different pediatric resources for quick access when you need it, including

- Point-of-Care Quick Reference—More than 240 select topics taken from the *AAP Textbook of Pediatric Care* outlined for quick retrieval of information.
- The new *AAP Textbook of Pediatric Care*—More than 3,000 pages of detailed information and recommendations.
- Bright Futures—Comprehensive health supervision guidelines to help make the most of well-child visits.
- *Red Book*® content—Detailed information from the *AAP Red Book* on more than 200 childhood infectious diseases.



- **Interactive Periodicity Schedule**—Interactive chart providing preventive screening and recommended actions for each well-child visit.
- **Signs & Symptoms Search**—Quickly suggests diagnoses based on selected signs and symptoms.
- **Patient Handouts**—Hundreds of patient handouts with easy-to-read explanations for many conditions and procedures.
- **Forms & Tools**—Hundreds of resources to help screen, track, and record clinical information.

The Provider's Guide to Quality & Culture

The Provider's Guide to Quality & Culture does not include information about all cultures or all issues related to cultural competence. Thus, throughout the site you will find links to other Web sites containing useful information related to cultural competence and health care. They have served as valuable references for the developers of the site. The Provider's Guide is a work in progress that will be continuously improved and periodically updated. The developers welcome your comments and suggestions.

Red Book®

The newly revised and updated 2009 *Red Book* provides the latest findings and clinical guidelines on the manifestations, etiology, epidemiology, diagnosis, and treatment of more than 200 common childhood conditions.

With incomparable breadth and depth of coverage, the 2009 *Red Book* brings you vital practice-focused information in topic areas such as immunizations, school health, blood safety, sexually transmitted infections, drug therapy, and antimicrobial prophylaxis; and diseases from anthrax and smallpox to West Nile virus, tuberculosis, influenza, and pneumococcal infections.

Red Book is developed by the AAP Committee on Infectious Diseases, and its content, including contributions from hundreds of experienced practitioners, is reviewed by the Centers for Disease Control and Prevention and US Food and Drug Administration.

Red Book® Online

Reach Out and Read: Making Books Part of a Healthy Childhood

Reach Out and Read is a national nonprofit organization that promotes early literacy by giving new books to children and advice to parents about the importance of reading aloud in pediatric examination rooms across the nation.

Teaching Immunization Delivery and Education

Teaching Immunization Delivery and Education is intended to be a flexible tool to teach immunization delivery. It grew from a need to improve the content and teaching methods of more traditional curricula. It uses clinical scenarios to trigger problem solving and discussion. There are 5 self-contained modules (continuing education credit available at no charge).

US Department of Health & Human Services Office of Minority Health

The Office of Minority Health (OMH) was mandated by the US Congress (PL 101-527) in 1994 to develop the capacity of health care professionals to address cultural and linguistic barriers to health care delivery and increase access to health care for people with LEP. Additionally, this mandate directs OMH to support research, demonstrations, and evaluations to test new and innovative models aimed at increasing knowledge and providing a clearer understanding of health risk factors and successful prevention intervention strategies for minority populations.



American Academy of Pediatrics



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