

Billing Engine Release Notes 6.3.4

Billing Engine Version 6.3.4 Release Notes All content is subject to change.

Release Date: October 12, 2022

Enhancements

| The Aged Accounts Receivable Report, and Accounts Receivable Report are being disabled in the Billing Engine and will be accessed through NSS Clinical from Main Menu > Practice Management Menu > Billing Reports in an upcoming Clinical release. |
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Resolved Issues

A workflow change is being implemented to resolve an issue where payments entered directly into the Apply Private Pay Payments Form (File > Billing > Apply Private Pay Payments) are being incorrectly applied:

Now, when you enter a payment via the path above, you'll receive an on-screen pop-up letting you know that the payment was entered but is unapplied. Users will need to go to the Unapplied Private Pay Payments Form (File > Billing > Unapplied Private Pay Payments) and apply the payment to the appropriate Line Item.

With this update, we'll run a script to correct data discrepancies caused by this issue. In rare cases, users may see some negative transactions on Line Items along with positive transactions. Those transactions can be deleted manually and the unapplied private pay payment balances will balance out.

The Balance Inquiry Form displays the correct balance once a payment has been applied to a Line Item.

Private payment transactions that are deleted from a Line Item will be placed back in the Unapplied Private Pay Payments Form and the user will be informed by a prompt.

VFO users can select the **Send one Day of Service per CLM** option in the Master Insurance Form and the charge amount on the CLM line will match the sum of the SV segments when creating claim files.

In the Unapplied Private Pay Payments Form, the Amount Paid column has been renamed as **Payment Balance** for clarity. The dollar amount in this column is the remaining balance of the payment whether payments have been applied to Line Items or not.