

InteliChart Release Notes

Version 3.5.21

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On Friday, **November 18, 2022**, your InteliChart Patient Portal environment will be upgraded to version 3.5.21. The portal will be unavailable between 9:00 pm EDT to 9:00 am EDT the following morning. Please be aware, the InteliChart Patient Portal may be unavailable intermittently during the weekend to complete validation of the portal upgrade and additional work.

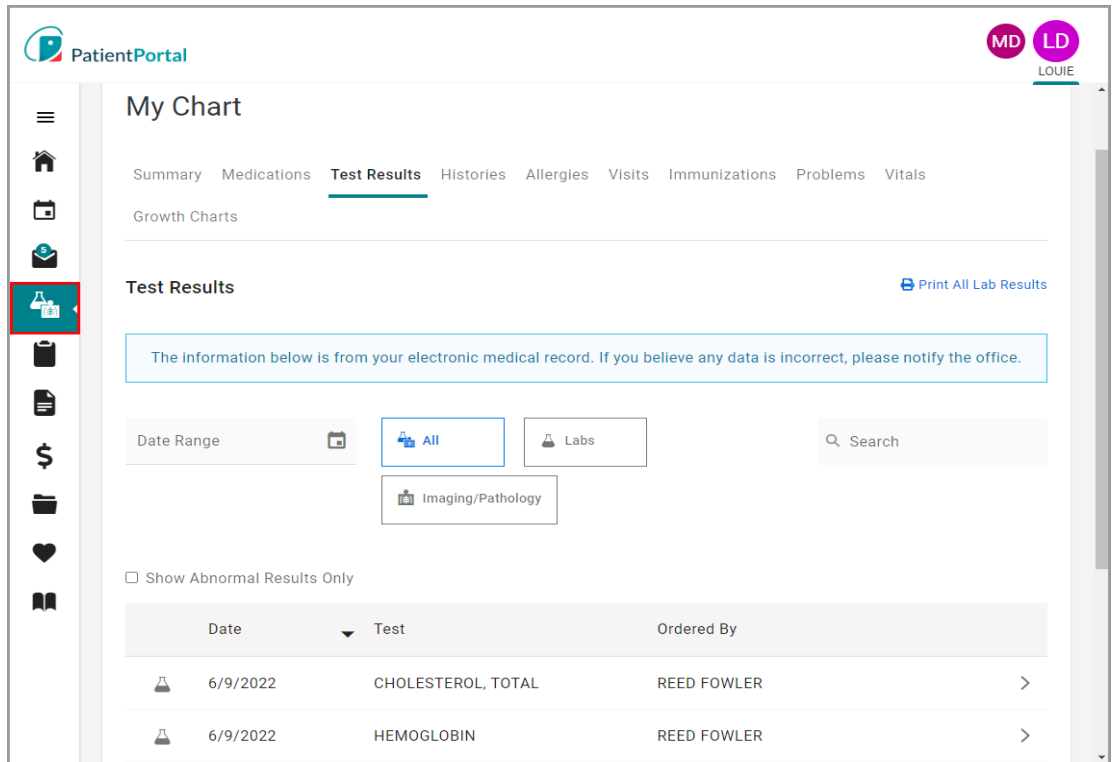
Enhancements: Patient Portal

Test Results

*Patient Account > Main
Navigation Panel > Test
Results button or
My Chart > Test Results*

The Navigation panel was updated with a new image to access the Test results section of the Patient. Within the test results section, you will find the following updates:

- The Imaging Results button is now labeled **Imaging/Pathology**.
- The Lab Results button is now labeled **Labs**.



My Chart

Summary Medications **Test Results** Histories Allergies Visits Immunizations Problems Vitals

Growth Charts

Test Results [Print All Lab Results](#)

The information below is from your electronic medical record. If you believe any data is incorrect, please notify the office.

Date Range All Labs Imaging/Pathology

☐ Show Abnormal Results Only

Date	Test	Ordered By
6/9/2022	CHOLESTEROL, TOTAL	REED FOWLER
6/9/2022	HEMOGLOBIN	REED FOWLER

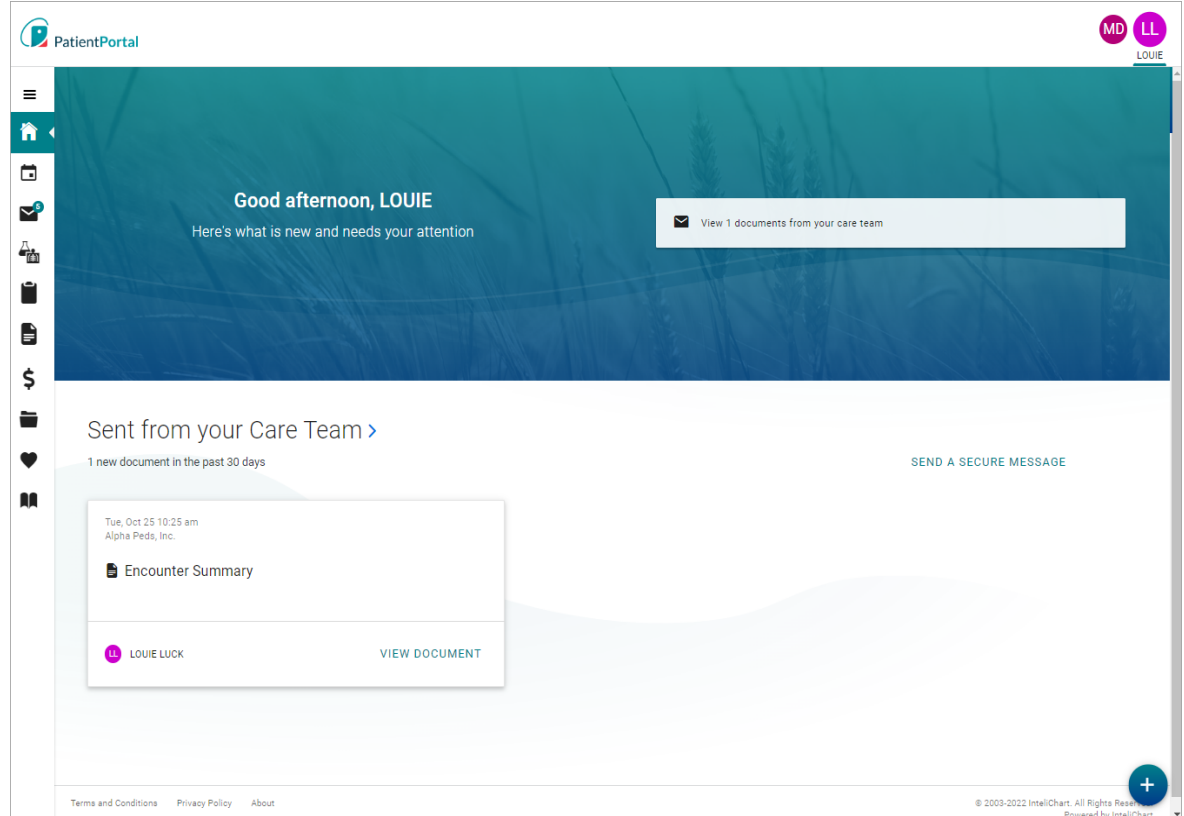
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Home Page Updates

Main Navigation Panel >
Home Window

The Patient Portal will now display an action Item and card to alert parents/patients that they have documents to review. The card will include the full patient's name and avatar.

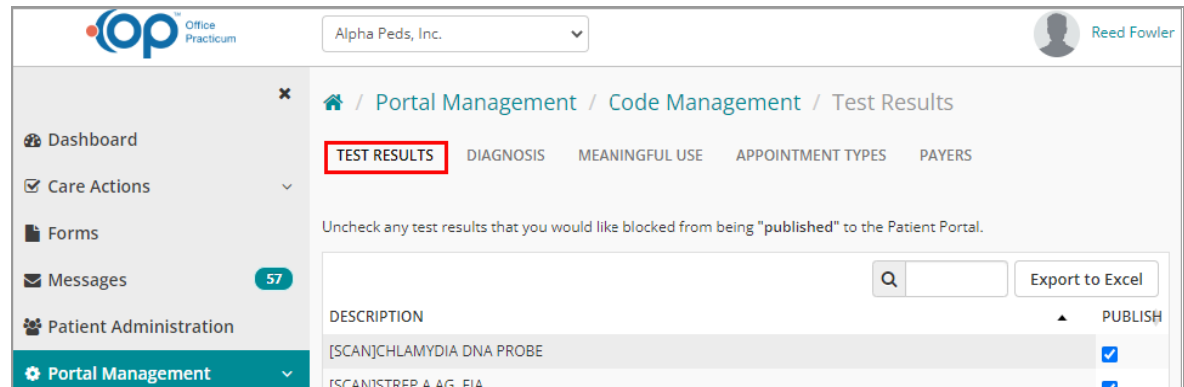


Enhancements: Practice Portal

Test Results Tab

Portal Management >
Code Management > Test
Results

The Lab Test tab has been renamed **Test Results**.



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Chart Summary:

Documents *Patient Administration > Patient Chart > Chart Summary > Documents*

Practice staff can now view and search for documents that were shared to a patient's portal. Once a document is selected to view, it will be downloaded.

Note: This excludes documents with higher visibility.

NPI (Optional)

Portal Management > General Settings

NPI fields have been added to the Practice Portal for compliance with 21st Century Act and USCDI VS1. This field pertains to the Medical Group/Organization and is not for Individual NPI numbers.

Enhancements: OP Notify

Opt-Out Message

Patient Notify > Events > Text

To add clarity, the default OPT-OUT text message verbiage has been updated to: "MSG&data rates may apply. Reply Stop to opt-out of text alerts."

Note: For anyone who Opted-out of receiving text messages, they must text **UNSTOP** to the same phone number the practice used to send these text messages. If the patient/parent is unable to do so, the practice must contact OP support on behalf of their client.