

## Release Notes

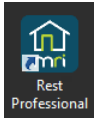
Version 20



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## MRI Rest Professional Branding



Rest Professional has been updated to include MRI Real Estate Software branding. You will notice a change from Red to Blue throughout Rest Professional including the new MRI Rest Professional Icon on your desktop and taskbar.

## Emailed Rent and Deposit Receipts

Rest Professional now enables you to email Rent, Rent Deposit, Holiday Booking Rent and Holiday Booking Deposit receipts to the relevant tenant contact.

The screenshot shows the 'Company Details' window with the 'Defaults' tab selected. In the 'Miscellaneous defaults' section, the 'Edit text files' button is highlighted. The 'Duplicate receipt email text' option is selected in the dropdown menu.

To edit the email template that is sent with the receipt, go to Other > Company Details > Defaults  
Edit Text Files: Select Duplicate receipt email text > Edit

Update the text as required and select File > Save

The screenshot shows the 'Transactions' menu with 'Receipt Email/Print' highlighted. Other options include 'Owner One Off Charge', 'Sub-meter Invoicing', 'Split Invoicing', 'Water Invoicing', 'Tenant Direct Debits', and 'Process Tenant Download File'.

To email or print the receipt, you will need the receipt number. Go to Transactions > Receipt Email/Print (this has been renamed)

Enter the receipt number and select whether you want to email and/or print

Note: The email will be sent to the tenant who is selected as the accounts contact. If this email is invalid, then the email will be sent to the primary contact.

The summary of the receipt will show, click Yes to continue. If you selected to email the receipt, an email confirmation will appear if it was sent successfully.

The screenshot shows the 'Receipt Email/Print' dialog box. The 'Enter Receipt Number' field contains '18408'. The 'Email Payer' checkbox is checked, and the 'Print Copy' checkbox is unchecked. The 'OK - F12' button is highlighted.

The screenshot shows the 'Receipt Email/Print' dialog box with the receipt summary: Date: 02/05/21, Tenant: Jessica Alba, Amount: \$700.00. The question 'Are you sure this is the receipt you wish to email/print?' is displayed, with 'Yes' and 'No' buttons.

The screenshot shows the 'Receipt Email/Print' dialog box with a successful email confirmation message: 'Email successfully sent to j.alba@optusnet.com.au'. The 'OK' button is highlighted.

## Tenant Invoice Credit Enhancements

The following enhancements have been made to Tenant Invoice Credit

- Allocate Tenant Invoice Credit to Bond
- Allocate Bond to Tenant Invoice Credit
- Refund Tenant Invoice Credit with Process Payments Now option

### Allocate Tenant Invoice Credit to Bond

You now have the ability to allocate Tenant Invoice Credit directly to bond. From the Transactions menu > Allocate tenant Invoice Credit > The new tab titled 'Bond' is visible, and you will have the ability to allocate Tenant Invoice Credit directly to Residential Bond or Commercial Bond based on the tenancy type.

### Allocate Bond to Tenant Invoice Credit

A bond held in Rest Professional can now be allocated directly to Tenant Invoice Credit. From the Transactions Menu > Bond Disbursement > There is now an additional 'Payee' option to select "Tenant Invoice Credit" which will journal the funds from the relevant internal bond account into Tenant Invoice Credit.

**Bond Disbursement**

Below is a list of tenants who have paid a bond which we are still holding  
 To change the payee to a different creditor, the owner or the tenant, click on 'Payee' alpha code and then click on the ... button.  
 To pay a lesser amount than is held, double click on 'Amount to pay'.  
 To pay all bonds held, tick the check box next to 'Payee' in the title bar.

Select Bond Account: Residential

Tenant Alpha	Tenant Name	Address
ALBAJ	Jessica Alba	7/16 Louise Rd
BLODMO	Orlando Bloom	28/14 Hosking St

**Payee Details**

Pay To: Tenant - Invoice Credit

Description: Bond Release to Inv Cred LOUISA16/7 ALBAJ

Account code: N/A

Total Invoice Credit: 100.00

OK

Print Bond List

Process Payments Now? ☐ Add to Creditor run? ☐

Process Cancel

\$2,340.00 \$0.00

## Refund Tenant Invoice Credit

When creating a refund from Tenant Invoice Credit, you can now Process payments 'Now' and 'Add to creditor run'.

**Allocate Tenant Invoice Credit - [Last Receipt:00018441] - [Printing: OFF]**

Tenant:

Tenant details:

Allocate Total:

Amount Held:

Invoices | Rent | **Refund** | Bond

Refund

Refund Amount:

Description:

Contact:

Payment method: Auto Deposit (EFT)

Account name:

Account number:

BSB:

EFT Reference: Inv Crd ALBAJ

Account code: N/A

Forwarding Address:

☒ Process Payments Now? ☐ Add To Creditor Run?

Cancel - ESC

Clear - F2

Prop Search - F7

OK - F12

Note: The process payments now option does not include cheque payments.

## Reprint Paid Invoices

Residential tenancy cards now have the option to view and reprint or email paid invoices:

On the tenancy card > Invoices Tab > There is now a tick box 'Show all invoices'. When this has been ticked a full list of paid and unpaid invoices will display.

**Tenant Details**

Alpha index:

Lease name:

General | Rental | Bank | Inspections | Renegotiation | Notes/Mail/Reminder | Invoices | Commercial

Invoices outstanding

Future	Total	Current	30 days	60 days	90+ days	B/F Balance
0.00	0.00	0.00	0.00	0.00	0.00	0.00

Date	Owing	Description	Due Date	Age	MFee	Pay To
22/02/22	0.00	Cleaning	15/02/22	Current	0.00	Owner

Total Invoice Credit: 900.00

Water Usage

Allowance:  Last Reading:  Last Reading Date:

☒ Charge Tenant Water

Statement Control

☒ Send bulk invoice/statement by Email [Sent to Accounts Contact](#)

Tenant Invoicing Note

Cancel - ESC  
Action - F1  
Clear - F2  
Delete - F3  
Add Mode - F4  
Status - F6  
Search - F7  
Last Edits - F9  
OK - F12

Upon opening the invoice, you will have the options to print or email the paid invoice (Consent for electronic service of notices rules still apply for email option). The 'print as copy' option is also available on paid invoices. When this option is selected the word 'COPY' will display on the invoice. Select the option(s) and click OK.

**Tenant Invoices**

GST exempt: ☐

Tenant:

Tenant details

Orlando Bloom  
Mr Bloom  
02 9555 6874

Original lease: 19/12/06  
Lease start: 19/12/17  
Lease end: 18/12/18  
Tenant Invoice Credit: \$900.00

Property details

Water Efficient: N/A  
Last Inspection Date:

28/14 Hosking Street  
BALMAIN EAST NSW 2041

Invoices Outstanding

Future	Total due now	Current	30 days	60 days	90+ days
0.00	0.00	0.00	0.00	0.00	0.00

Search Inv No:  Balance owing on this invoice \$0.00

Incl GST:  GST:  Excl GST:

Description:

Account code:  Tenant Repair Reimbursement

Date due:  Manage fee %:  ☐ Disable debit

Pay to:  ☐ Disburse To Creditor

[Direct debit active](#)

☒ Print invoice  
☐ Email invoice  
☐ Print global comment  
☐ Print as copy

Cancel - ESC  
Clear - F2  
Delete - F3  
List Invoices - F5  
Prop Search - F7  
OK - F12

Note: If the tenant holds a balance of tenant invoice credit a prompt will appear asking if you would like to assign any tenant invoice credit to this invoice. Click No to continue. We will work to remove that prompt as the invoice has been paid.

## Direct Deposit details on Tenant Invoice/Statements

You now have the option to display direct deposit details on your tenant invoices and statements.

The screenshot shows the 'System Options' dialog box with the 'Statements' tab selected. The 'Remittance' section is highlighted with a red box, showing the 'Direct Deposit' radio button selected. Other options include 'Postal' and 'REST'. The 'Email tenant statements' and 'Print emailed invoice/statement' checkboxes are also visible.

To configure this feature, go to Other > System Options > Statements and select the radio button for direct deposit.

The company bank account details and tenants code number will appear as part of the remittance. For tenants without a code number configured, the tenant Alpha will display as the reference.

Tenants that are set to direct debit will not have the direct deposit information display.

The screenshot shows a remittance statement for Linda Brown at 2A Wylde Street, POTTSPPOINT NSW 2011. It includes the total due of \$204.65 and bank details for Rockend Real Estate (BSB: 062-123, ACCT: 10257576, Code Ref: 10001031).

## REI Forms Live | Landlord Acknowledgement

The template for Landlord Acknowledgement is now available via the REI Forms integration.

The screenshot shows the 'REI Forms Live' application window. A list of forms is displayed, with 'Landlord Acknowledgement' highlighted. The 'Enter a name for the merged form:' field is filled with 'My Templates\_ALBAJ'. The 'Cancel - ESC' and 'OK - F12' buttons are visible at the bottom right.



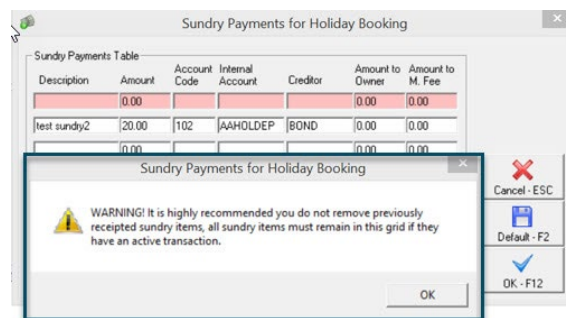
## Web Advertising | realestate.com.au

Realestate.com.au have made a change to their advertising services and will only accept advertising uploads via API. Rest Professional now supports API advertising uploads alongside the current XML format.

Realestate.com.au have advised this service changes at the end of March, however have allowed a grace period for clients to upgrade (at this stage end of May – to be reviewed).

## Holiday Bookings warning when editing or removing sundry items with receipts

A warning will now appear when editing or removing a sundry item from the sundry grid of a holiday booking.



## Update to Westpac Corporate Online download file specifications

The download specifications for Westpac Corporate Online has been updated to recognise and process new transaction codes 070, 886 and 887

## Update to CBA download file specifications

The download specifications for CBA have been updated to recognise and process new transaction codes 010 and 063

## SMS merge fields

A new merge field has been added to SMS for 'Total current rent arrears'. When creating a new SMS template from Other > Print letters/mail merge & output is selected as SMS, the merge field 'TotCurrentRentArrears' is now available.

## SMTP password character limit

The SMTP password character limit has been increased to 60 characters to allow for customers using SMTP providers with API keys (SMTP passwords) that are up to 60 characters long.

## Barcode Creditor Disbursements DEFT Strata Levy Surcharge

When using Barcode Creditor Disbursements the \$2.75 DEFT surcharge for Strata levy invoices has been removed.

## Remove allocate tenant invoice credit prompt on paid invoices

When viewing, printing or emailing tenant invoices, users will no longer be prompted to apply invoice credit where a tenant invoice has been paid and the tenant holds invoice credit.

## Other items fixed in this release

**REI Forms Integration:** After an update to REI Forms (REIWA), some users experienced a blank screen when trying to initiate a new REI Form via Mail Merge. This has been resolved.

**Direct Debits:** An issue was identified where users would see the Direct Debit Active notation on the bank tab in the tenant profile if the tenant is not activated for Direct Debits. This has been resolved.

**Allocating Tenant Invoice Credit:** In some instances, A tenant invoice owing amount could become a negative when applying other transactions, the same time as a credit. This issue has been resolved.

**Receipt Reversal:** A change has been implemented so that a receipt linked to a removed rental column cannot be reversed.

**Property Maintenance Job Prompt:** The prompt stating “The updates have been saved” has been updated from a 'warning' prompt to an 'information' prompt and grammar has been corrected.

**Brand update:** Email address updated on Data Connection Wizard to [APACSales@mrisoftware.com](mailto:APACSales@mrisoftware.com)

**REI Forms:** An issue where a user with REI Forms live configured was not getting prompted to put this into document management, has been resolved.

**Reminders report:** An issue when incorrect totals were displayed when using the back arrow on the reminders report, has been fixed.

**RP Export:** was failing with an invalid procedure call when exporting in a text file format. This has been resolved.



## Rest Professional 20.0.04 Point Release

Rest Professional Version 20.0.04 was released 20 July 2022 for the following updates

### Display Direct Deposit Details on Tenant Invoices/Statements

An issue where the new Direct Deposit details were not appearing on Water Usage Invoices has been resolved.

Tenant Invoices and Water Usage Invoices for Commercial Tenants now display the new Direct Deposit Details (this does not include the invoices/statements found under Commercial Reports for Advanced Commercial users)

### Google Maps Display

An issue when using the google maps pin within a property or sales card has been resolved. This was caused by Internet Explorer no longer being a supported web browser. Now when a user clicks on the google maps pin, the map will load in a new web page based on the users default web browser.

### Internal Owner Accounts

Users can no longer alter the payment method for Internal Owner Accounts AACREDITOR and AAINVCRED. These internal owner accounts are used to transition funds within Rest Professional and default to the Carried Forward payment method. If a user attempts to change the payment method to Cheque or Auto Deposit EFT, a pop will display "AACREDITOR/AAINVCRED must have a payment method of Carried Forward" and will not be able to save the change.

### Sales Invoice and Statement Mailing Address Alignment

The mailing address alignment on the Vendor Invoice and Sales Statements have been altered so that they can be seen when using a standard window envelope.

### Tenant Invoice prompts for electronic consent when print only is selected

An issue has been identified when a user selected to print a Tenant Invoice, and the tenant had not consented for electronic notices they would incorrectly be prompted about electronic consent when the user was not emailing the invoice. This has been resolved and the prompt will no longer appear when print only is selected.

### Unlock Code prompt wording change

If a user is prompted to enter an unlock code to access their database, the wording has been updated to direct the user to contact our Support Team, who will obtain the unlock code for them.

## Rest Professional 20.0.05 Point Release

Rest Professional Version 20.0.05 was released 22 November 2022 for the following updates

### Regular Payments Report

A new Property Report has been added and can be accessed under Reports > Property > Regular Payments. This report collates all the saved creditor information and reference numbers found in the Regular Payments tab on your Property Card. This may be run for all properties, a range of properties or selected properties.

### Realestate.com.au Web Advertising Configuration

An issue was identified with the new API advertising service where a small number of clients had the checkbox to "exclude path location from property images" in the configuration unselected, resulting in upload errors.

Having this checkbox selected resolves this issue however now, when upgrading to v20.0.05, this checkbox will tick by default and will be unable to be changed.

#### **RockendSMS and REI Forms Cut, Copy and Paste right-click options**

An issue where the options to cut, copy or paste using the right-click on your mouse appeared blank has now been resolved.

#### **Updated Realestate.co.nz Suburb list**

The suburb list for realestate.co.nz advertising has been updated to include the latest changes.

#### **Files Update and Documents Folders**

The Files Update process no longer queries the Documents Folder. This will minimize the time it takes to complete the Files Update.

#### **System Recovery Files**

In some instances, when running a system recovery, antivirus software and/or network restrictions were blocking temporary files that are created in the Data folder as part of this process. These files have been renamed to avoid this conflict.