Service Description

CYBER THREAT PROFILE

JULY 2022

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MANDIANT PROPRIETARY AND CONFIDENTIAL

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1 Service Overview and Objectives

A cyber threat profile is an essential part of an intelligence-led security strategy, one that creates a proactive defensive posture to reduce cyber risk. It is a composite picture of the most important or relevant threats to an organization, prioritized based on its unique combination of geographical location, industry, business operations, key revenue streams, third-party partnerships, and any known historical threat activity. The profile provides Customer with a baseline to understand the threats specific to them, new developments observed from the main threat actors who might target them, as well as any recent trends in other cyber areas of concern.

2 Service Activities and Details

Activities performed will include:

2.1 Scoping

Mandiant will facilitate one scoping session with the customer, to run up to two hours to aid in customizing the intelligence deliverables to the customer's unique threat landscape. The meeting introduces the members of the Mandiant Intelligence delivery team to the customer counterparts and will serve to validate the primary point(s) of contact, establish a formal delivery timeline, describe the approach and objectives of each task and activity, as well as coordinate any administrative or logistical requirements. The scoping session will allow Customer to voice any specific threat concerns for consideration.

Topics of scoping discussions may include:

- High-risk attack surfaces
- Business services
- Geographic presence
- Historic exposure to threats
- Partnerships with third parties
- New business initiatives
- Existing CTI requirements

2.2 Research & Analysis

Based on the scoping call discussion, Mandiant will begin its research drawing from Mandiant Threat Intelligence holdings and open sources. Analysis within the report may address issues such as:

- Changes within the cyber threat landscape (e.g. trends, new threat actors, unique malware etc.)
- Newly identified tactics, techniques, and procedures
- Specific cyber incidents involving cyber criminals, espionage actors or hacktivists
- Specific threats targeting the customer's industry or sector
- Espionage actors active in the region
- Geopolitical triggers causing cyber-related activities
- Specific threats and/or actors likely to target the customer given their unique combination of geographical location, industry, business operations, critical assets, security posture, and any known historical threat activity
- A comparison of the customer's threat profile to the general threat landscape of the customer's sector and geographic region.

2.3 Deliverable

Mandiant will provide a pdf report of custom intelligence content to answer the specifically scoped requirements. The final report will include an executive summary and proceed with more detailed documentation of the cyber threats Mandiant assesses are the most relevant to the customer. Within two weeks of the delivery of the report, the customer will have an opportunity to ask any clarifying questions about the report. No substantive change requests will be entertained.

3 Provisioning

- Mandiant will work with the customer to define the specific delivery schedule that is convenient to both parties. A minimum of 30 days is required between scoping call and report delivery. Mandiant will use remote resources to deliver this engagement.

4 Customer Obligations

Customers are responsible for:

Understanding the provided enablement documentation on services acquired

Attending a virtual scoping call to clarify objectives, scope, and discuss the par culars of their organiza on that are relevant to their threat landscape.

Responding to clarifying questions the Mandiant analyst might have during research and analysis.

5 Terms and Conditions

Mandiant Threat Intelligence subscriptions are governed by this Service Description and the terms found at www.mandiant.com/company/legal. This Service Description may be updated from time to time, and Mandiant will post the most current version within our Support Portal Knowledgebase.

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