

A LITTLE ABOUT ACE THE EVENT!

We love helping our customers ACE the event! Our team's commitment to serving teams like yours is unwavering. We recognize the deep need clients have to connect with a team who is by their side throughout the event process.

Whether we are carrying the weight of platform management, supporting donors through bidding assistance, absorbing the pressures of volunteer supervision, capturing live auctions and appeals – the ACE team operates with ease, expertise and confident professionalism.

WHERE IN THE WORLD DOES ACE COVER?

Though headquartered in NJ, ACE services nationally, with local staff in multiple markets throughout the US. Our outgoing crew of on-site managers & support are passionate about providing your organization with the in-person GiveSmart platform support you truly deserve.

Our team's service-minded hearts make them your biggest cheerleaders. They will root for and celebrate alongside your team as you reach (& exceed!) your personal fundraising goals.

ACE SERVICES: A TRUE ONE-STOP-SHOP



TOP-NOTCH, DAY-OF EVENT ON-SITE MANAGERS

A team you can trust - our seasoned On-Site Managers treat our your organization like *Kings & Queens*, all while possessing extensive knowledge of the GiveSmart platform and elite client management skills. Many former GiveSmart employees are on our staff and are thrilled to be back doing what they do best! Our Management Packages include services to the right & more:

- ♣ On-site Pre-Event Client Meeting & R.O.S. Walkthrough
- ♣ Day-of, in person Volunteer Training & Management
- ♣ Registration & Guest Check-In
- ♣ Bidding Assistance & Guest Troubleshooting
- ♣ Silent Auction Adjustment / Pricing Management
- ♣ Live Auction Clerk & Data Entry
- ♣ Donation Appeal Clerk & Data Entry
- ♣ Mass Communication to Bidders through bidder platform
- ♣ Auction Close & Checkout Management
- ♣ Payment Processing
- ♣ Management of Event Support Team



ACE CUSTOMER SUCCESS CONSULTANT TEAM

Let our CSC team be with you every step of the way! Assisting pre- and post-event, your ACE Customer Success Consultant will keep you on track and well-supported!



PROFESSIONAL & EXPERIENCED ON-SITE SUPPORT

We know it can take a village! Our well-versed support team is prepared to step up and improve the guest experience through personalized assistance.

ADDITIONAL ACE SERVICES



EQUIPMENT MANAGEMENT AT ITS FINEST

There are already so many moving parts to manage during an event - let us take one more piece off your plate! ACE is able to supply equipment needs for contracted staff and volunteers.



1:1 ACE SERVICES

Need more hands-on support? Be sure to inquire about additional services for 1:1 support leading up to your event!



AUCTIONEERING SERVICES

Auctioneers who work hand-in-hand with the on-site team is crucial! Our ACE Auctioneers will work with our clients to craft an exciting and efficient program run of show - including fun & unique live auctions, promoting silent auctions & other fundraising activities, and orchestrating inspirational donation appeals. We believe that the path to successful fundraising is paved by balancing focus between the auction's items and the auction's purpose - devoting energy and attention to both.

GETTING TO KNOW THE ACE TEAM

Ace The Event was intentionally designed to compliment your GiveSmart package and enhance your overall event experience! We are proud to be the *only agency to solely support the GiveSmart platform* and are honored to be a GiveSmart Certified Smart Partner!

Launched by former GiveSmart Senior Staff - ACE Owner, Kelly Rio has a background not only in GiveSmart, but also in Event Management. Coming from a place of understanding what goes into creating your biggest fundraisers of the year is key - and the ACE Team believes that your organization deserves top-quality service, without breaking the bank. ACE has handpicked individuals with various fundraising, event, technology, and auction backgrounds to team up with internally. *(Some staff were even with GiveSmart at its origin!)*

ACE'S VISION

To offer our event partners a "One-Stop-Shop" experience that *transforms* the world of fundraising, while remaining devoted to the client's success.

OUR MISSION

Ace The Event's mission is to deliver our clients **A** Captivating **E**xperience from start to finish by supplying knowledgeable guidance during event preparation, leading event day with ACE's values in mind, and providing exceptional customer service.

READY TO LEARN MORE?

We can't wait to hear from you! Email us to set up a discovery call with Ace the Event - We'll happily discuss your upcoming event and prepare you a custom quote that *suits* your organization's needs.

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