Alchemer Accessibility Conformance Report

VPAT® Version 2.0 – February 2018

Name of Product/Version: Alchemer 2018.02.06.00 Product

Description: Online Survey Software Web App Date:

02/07/2018

Contact information: compliance@Alchemer.com

Notes:

Evaluation Methods Used: Manual **Applicable Standards/Guidelines**

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at	Level A (Yes / No)
http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level AA (Yes / No)
	Level AAA (Yes / No)
Section 508 as published in 2017, at http://www.Section508.gov	(Yes / No)
EN 301 549 Accessibility requirements suitable for public procurement of ICT	(Yes / No)
products and services in Europe, at http://mandate376.standards.eu/standard	(tes/NO)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Supports with Exceptions: Some functionality of the product does not meet the criterion.

- Does Not Support: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 Web, Chapter 10 Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 Non-Web Software (closed functionality).
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <a href="https://www.wcashedu.com/wcashed

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
 9.2.1 (Web) 10.2.1 (non-web document) 11.2.1.1 (Software) 11.2.2.1 (Closed Functionality Software) 11.6.2 (Authoring Tool) 	Surveys: Supports with Exceptions Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated	Surveys: If users are including images, they must ensure that they meet this guideline

	1	
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.2 (Web)		
• 10.2.2 (non-web document)	Surveys: Supports with	
• 11.2.1.2 (Software)	Exceptions	
• 11.2.2.2.1 and 11.2.2.2.2 (Closed Software)	Authoring Tool: Not Evaluated	Surveys: If users are including video, users must include
• 11.6.2 (Authoring Tool)	_	accompanying text with videos
• 12.1.2 (Product Docs)	Evaluated	1 7 5
• 12.2.4 (Support Docs)	Website: Not Evaluated	
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.2.2 Captions (Prerecorded) (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.3 (Web)		
• 10.2.3 (non-web document)	Surveys: Supports with	
• 11.2.1.3 (Software)	Exceptions	
• 11.2.2.3 (Closed Software) – Does not apply	•	Surveys: When including videos users must ensure there
• 11.6.2 (Authoring Tool)		are captions on those videos
• 12.1.2 (Product Docs)	Evaluated	
• 12.2.4 (Support Docs)	Website: Not Evaluated	
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)		
Also applies to:	Surveys: Supports with	
EN 301 549 Criteria	Exceptions	
• 9.2.4 (Web)		Surveys: When including videos users must ensure there
• 10.2.4 (non-web document)		are captions on those videos
• 11.2.1.4 (Software)	Evaluated	
• 11.2.2.4 (Closed Software)	Website: Not Evaluated	
TITLE (Closed Softmare)	1	

• 11.6.2 (Authoring Tool)	
• 12.1.2 (Product Docs)	
• 12.2.4 (Support Docs)	
2017 Section 508	
• 501 (Web)(Software)	
• 504.2 (Authoring Tool)	
602.3 (Support Docs)	
1.3.1 Info and Relationships (Level A)	
Also applies to:	
EN 301 549 Criteria	
• 9.2.7 (Web)	
 10.2.7 (non-web document) 	Surveys: Supports
• 11.2.1.7 (Software)	Authoring Tool: Not Evaluated
 11.2.2.7 (Closed Software) – Does not apply 	Documentation: Not
• 11.6.2 (Authoring Tool)	Evaluated
• 12.1.2 (Product Docs)	Website: Not Evaluated
• 12.2.4 (Support Docs)	Website. Not Evaluated
2017 Section 508	
• 501 (Web)(Software)	
• 504.2 (Authoring Tool)	
602.3 (Support Docs)	
1.3.2 Meaningful Sequence (Level A)	
Also applies to:	
EN 301 549 Criteria	
• 9.2.8 (Web)	
• 10.2.8 (non-web document)	Surveys: Supports
• 11.2.1.8 (Software)	Authoring Tool: Not Evaluated
 11.2.2.8 (Closed Software) – Does not apply 	Documentation: Not
• 11.6.2 (Authoring Tool)	Evaluated
• 12.1.2 (Product Docs)	Website: Not Evaluated
• 12.2.4 (Support Docs)	
2017 Section 508	
• 501 (Web)(Software)	
• 504.2 (Authoring Tool)	
• 602.3 (Support Docs)	
1.3.3 Sensory Characteristics (Level A)	Surveys: Supports
Also applies to:	Authoring Tool: Not Evaluated

EN 301 549 Criteria 9.2.9 ((web) 10.2.9 ((non-web document) 11.2.1.9 ((software) 11.2.2.9 ((closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Does) 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Does) 1.4.1 Use of Color (Level A) Also applies to: 11.2.1.0 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Froduct Does) 11.2.1.0 (Software) 11.2.1.0 (Losed Software) 11.2.1.0 (Software) 11.2.1.0 (Losed Software) – Does not apply 11.2.2 (Support Does) 12.3 (Support Does) 13.4 (Support Does) 14.4 (Software) 15.4 (Software) 16.5 (Authoring Tool) 17.5 (Authoring Tool) 18.6 (Authoring Tool) 18.7 (Software) 19.8 (Softwa				
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• 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria • 9.2.11 (Web) • 10.2.11 (non-web document) • 11.2.1.11 (Software) • 11.2.2.11 (Closed Software) − Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Website: Not Evaluated Website: Not Evaluated Website: Not Evaluated Website: Not Evaluated	•	11.6.2 (Authoring Tool)	Documentation: Not	themes, modifying text, or adding other elements
• 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria • 9.2.11 (Web) • 10.2.11 (non-web document) • 11.2.11 (Software) • 11.2.2.11 (Closed Software) − Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Website: Not Evaluated Website: Not Evaluated Website: Not Evaluated Website: Not Evaluated	•	12.1.2 (Product Docs)	Evaluated	
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 11.2.1.11 (Software) 11.2.2.11 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Documentation: Not Evaluated Website: Not Evaluated		·	, , ,	
 11.2.2.11 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Evaluated Website: Not Evaluated	•	,	_	
 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Website: Not Evaluated	•	·	Evaluated	
 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	•	• • • • • • • • • • • • • • • • • • • •	Website: Not Evaluated	
• 12.2.4 (Support Docs)	•			
	•	•		

		,
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.1.1 Keyboard (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.15 (Web)		
 10.2.15 (non-web document) 	Surveyer Supports	
• 11.2.1.15 (Software)	Surveys: Supports	
• 11.2.2.15 (Closed Software)	Authoring Tool: Not Evaluated	
• 11.6.2 (Authoring Tool)	Documentation: Not Evaluated	
• 12.1.2 (Product Docs)	Website: Not Evaluated	
• 12.2.4 (Support Docs)	Website. Not Evaluated	
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.1.2 No Keyboard Trap (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.16 (Web)		
 10.2.16 (non-web document) 	Surveyer Supports	
• 11.2.1.16 (Software)	Surveys: Supports Authoring Tool: Not Evaluated	
 11.2.2.16 (Closed Software) – Does not apply 	Documentation: Not	
• 11.6.2 (Authoring Tool)	Evaluated	
• 12.1.2 (Product Docs)	Website: Not Evaluated	
• 12.2.4 (Support Docs)	Website. Not Evaluated	
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.2.1 Timing Adjustable (Level A)	Surveys: Supports with	
Also applies to:	Exceptions	Surveys: When using page timers, users must enable the
EN 301 549 Criteria	Authoring Tool: Not Evaluated	page timer option that allows respondents to extend
• 9.2.17 (Web)	Documentation: Not	time limit
 10.2.17 (non-web document) 	Evaluated	
• 11.2.1.17 (Software)	Website: Not Evaluated	

·		
 11.2.2.17 (Closed Software) – Does not apply 		
• 11.6.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.2.2 Pause, Stop, Hide (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.18 (Web)		
• 10.2.18 (non-web document)	C	
• 11.2.1.18 (Software)	Surveys: Supports	
 11.2.2.18 (Closed Software) – Does not apply 	Authoring Tool: Not Evaluated	
• 11.6.2 (Authoring Tool)	Documentation: Not	
• 12.1.2 (Product Docs)	Evaluated	
• 12.2.4 (Support Docs)	Website: Not Evaluated	
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.3.1 Three Flashes or Below Threshold (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.19 (Web)		
 10.2.19 (non-web document) 	Surveys: Supports with	
• 11.2.1.19 (Software)	Exceptions	
 11.2.2.19 (Closed Software) – Does not apply 	Authoring Tool: Not Evaluated	Surveys: User must follow this guideline when adding
• 11.6.2 (Authoring Tool)	Documentation: Not	their own content or multimedia
• 12.1.2 (Product Docs)	Evaluated	
• 12.2.4 (Support Docs)	Website: Not Evaluated	
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		

Also applies to:	Authoring Tool: Not Evaluated	
EN 301 549 Criteria	Documentation: Not	
• 9.2.20 (Web)	Evaluated	
 10.2.20 (non-web document) – Does not apply 	Website: Not Evaluated	
 11.2.1.20 (Software) – Does not apply 		
 11.2.2.20 (Closed Software) – Does not apply 		
• 11.6.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
2017 Section 508		
 501 (Web)(Software) – Does not apply to non-web software 		
• 504.2 (Authoring Tool)		
 602.3 (Support Docs) – Does not apply to non-web docs 		
2.4.2 Page Titled (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.21 (Web)		
 10.2.21 (non-web document) 	Surveys: Supports with	
11.2.1.21 (Software) - Does not apply	Exceptions	
 11.2.2.21 (Closed Software) – Does not apply 	Authoring Tool: Not Evaluated	Surveys: User must include a survey title
• 11.6.2 (Authoring Tool)	Documentation: Not	
• 12.1.2 (Product Docs)	Evaluated	
• 12.2.4 (Support Docs)	Website: Not Evaluated	
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.4.3 Focus Order (Level A)		
Also applies to:		
EN 301 549 Criteria	Sum ous Supports	
• 9.2.22 (Web)	Surveys: Supports Authoring Tool: Not Evaluated	
 10.2.22 (non-web document) 	Documentation: Not	
• 11.2.1.22 (Software)	Evaluated	
 11.2.2.22 (Closed Software) – Does not apply 	Website: Not Evaluated	
• 11.6.2 (Authoring Tool)	vveosite: Not Evaluated	
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		

	1	
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.4.4 Link Purpose (In Context) (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.23 (Web)		
 10.2.23 (non-web document) 	Surveys: Supports with	
• 11.2.1.23 (Software)	Exceptions	Companyed to a manual fallow this good alima cohom in alcoding
 11.2.2.23 (Closed Software) – Does not apply 	Authoring Tool: Not Evaluated	Surveys:User must follow this guideline when including links
• 11.6.2 (Authoring Tool)	Documentation: Not	IIIIKS
• 12.1.2 (Product Docs)	Evaluated	
• 12.2.4 (Support Docs)	Website: Not Evaluated	
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
3.1.1 Language of Page (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.27 (Web)		
• 10.2.27 (non-web document)		
• 11.2.1.27 (Software)	Surveys: Supports	
• 11.2.2.27 (Closed Software)	Authoring Tool: Not Evaluated	
• 11.6.2 (Authoring Tool)	Documentation: Not	
• 12.1.2 (Product Docs)	Evaluated	
• 12.2.4 (Support Docs)	Website: Not Evaluated	
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
3.2.1 On Focus (Level A)	Surveys: Supports	
Also applies to:	Authoring Tool: Not Evaluated	
EN 301 549 Criteria	Documentation: Not	
• 9.2.29 (Web)	Evaluated	
• 10.2.29 (non-web document)	Website: Not Evaluated	
• 10.2.29 (non-web document)	vvepsite: Not Evaluated	

• 11.2.1.29 (Software)		
 11.2.2.29 (Closed Software) – Does not apply 		
• 11.6.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
3.2.2 On Input (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.30 (Web)		
• 10.2.30 (non-web document)	Surveys: Supports with	
• 11.2.1.30 (Software)	Exceptions	Surveys: Users must follow this guideline when writing
 11.2.2.30 (Closed Software) – Does not apply 	Authoring Tool: Not Evaluated	instructions
• 11.6.2 (Authoring Tool)	Documentation: Not	IIISCI UCCIOTIS
• 12.1.2 (Product Docs)	Evaluated	
• 12.2.4 (Support Docs)	Website: Not Evaluated	
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
3.3.1 Error Identification (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.33 (Web)		
• 10.2.33 (non-web document)	Surveys: Supports	
• 11.2.1.33 (Software)	Authoring Tool: Not Evaluated	
• 11.2.2.33 (Closed Software)	Documentation: Not	
• 11.6.2 (Authoring Tool)	Evaluated	
• 12.1.2 (Product Docs)	Website: Not Evaluated	
• 12.2.4 (Support Docs)	vvebsite. Not Evaluated	
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

3.3.2 Labels or Instructions (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.34 (Web)		
10.2.34 (non-web document)	Surveys: Supports with	
• 11.2.1.34 (Software)	Exceptions	Surveys: Users must follow this guideline when writing
 11.2.2.34 (Closed Software) – Does not apply 	Authoring Tool: Not Evaluated	instructions and option labels
• 11.6.2 (Authoring Tool)	Documentation: Not	
• 12.1.2 (Product Docs)	Evaluated	
• 12.2.4 (Support Docs)	Website: Not Evaluated	
2017 Section 508		
501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
4.1.1 Parsing (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.37 (Web)		
• 10.2.37 (non-web document)	S	
• 11.2.1.37 (Software)	Surveys: Supports	
 11.2.2.37 (Closed Software) – Does not apply 	Authoring Tool: Not Evaluated	
• 11.6.2 (Authoring Tool)	Documentation: Not	
• 12.1.2 (Product Docs)	Evaluated	
• 12.2.4 (Support Docs)	Website: Not Evaluated	
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
4.1.2 Name, Role, Value (Level A)		
Also applies to:		
EN 301 549 Criteria	Surveys: Supports	
• 9.2.38 (Web)	Authoring Tool: Not Evaluated	
• 10.2.38 (non-web document)	Documentation: Not	
• 11.2.1.38 (Software)	Evaluated	
• 11.2.2.38 (Closed Software) – Does not apply	Website: Not Evaluated	
• 11.6.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		

• 12.2.4 (Support Docs)	
2017 Section 508	
• 501 (Web)(Software)	
• 504.2 (Authoring Tool)	
602.3 (Support Docs)	

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
 11.2.1.5 (Software) 11.2.2.5 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 	Surveys: Supports with Exceptions Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated	Surveys: User must upload media with captions
 9.2.6 (Web) 10.2.6 (non-web document) 11.2.1.6 (Software) 11.2.2.6 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 	Surveys: Supports with Exceptions Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated	Surveys: User must add text as necessary

		,
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
1.4.3 Contrast (Minimum) (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.12 (Web)		
• 10.2.12 (non-web document)	Surveys: Supports with	
• 11.2.1.12 (Software)	Exceptions	Curvous, Hea Alchamar da fault thama ar ansura thair
 11.2.2.12 (Closed Software) – Does not apply 	TATITUOTING LOOP, NOT EVAILIATED	Surveys: Use Alchemer default theme or ensure their theme meets contrast requirements
• 11.6.2 (Authoring Tool)	Documentation: Not	theme meets contrast requirements
• 12.1.2 (Product Docs)	Evaluated	
• 12.2.4 (Support Docs)	Website: Not Evaluated	
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.4.4 Resize text (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.13 (Web)		
10.2.13 (non-web document)	Surveys: Supports	
• 11.2.1.13 (Software)	Authoring Tool: Not Evaluated	
• 11.2.2.13 (Closed Software)	Documentation: Not	
• 11.6.2 (Authoring Tool)	Evaluated	
• 12.1.2 (Product Docs)	Website: Not Evaluated	
• 12.2.4 (Support Docs)	vvebsite. Not Evaluated	
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
1.4.5 Images of Text (Level AA)	Surveys: Supports with	
Also applies to:	Exceptions	Surveys: User must follow guideline if any images are
EN 301 549 Criteria	Authoring Tool: Not Evaluated	added
• 9.2.14 (Web)	Documentation: Not	auucu
• 10.2.14 (non-web document)	Evaluated	
• 11.2.1.14 (Software)	Website: Not Evaluated	

11.2.2.14 (Closed Software) - Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.1.2 (Product Docs) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 15.2.4 (Support Docs) 15.2.4 (Authoring Tool) 15.2.2 (Authoring Tool) 16.2.2.4 (Web) 17.2.2.4 (Closed Software) - Does not apply 18.2.2.4 (Web) 19.2.2.4 (Web) 19.2.2.4 (Web) 11.2.2.4 (Closed Software) - Does not apply 11.2.2.4 (Closed Software) - Does not apply 11.2.2.4 (Closed Software) - Does not apply 12.2.4 (Support Docs) 12.2.4 (Support Docs) 12.2.5 (Meb) 13.2.5 (Meb) (Software) - Does not apply to non-web docs 14.2.2.5 (Closed Software) - Does not apply to non-web docs 15.3.1 (Authoring Tool) 15.3 (Authoring Tool) 16.4 (Authoring Tool) 17.3 (Authoring Tool) 18.4 (Authoring Tool) 19.4 (Authoring T			
■ 12.1.2 (Product Docs) ■ 12.2.4 (Support Docs) 2017 Section 508 ■ 501 (Web)(Software) ■ 502.3 (Support Docs) 2.4.5 Multiple Ways (LevelAA) Also applies to: EN 301 549 Criteria ■ 9.2.24 (Web) ■ 10.2.24 (Consection 508 ■ 12.1.2 (Product Docs) 2.1.1.2.1.2 (Product Docs) ■ 12.1.2 (Product Docs) ■ 50.3 (Support Docs) 2.2.4 (Support Docs) 2.2.5 Multiple Ways (LevelAA) 4.5 applies to: EN 301 549 Criteria ■ 9.2.25 (Web) 2.2.4 (Support Docs) 3.5 (Support Docs) 4.5 (Support Docs) 4.6 Headings and Labels (LevelAA) 4.5 applies to: EN 301 549 Criteria 9.2.25 (Web) 1.1.2.25 (Closed Software) – Does not apply 1.1.2.1.25 (Closed Software) – Does not apply 1.1.2.1.25 (Closed Software) 1.1.2.25 (Closed Software) 2.1.2.12 (Product Docs) 3.12.2.4 (Support Docs) 4.12.12 (Product Docs) 5.12.2.4 (Support Docs) 5.12.2.4 (Support Docs) 5.12.2.4 (Support Docs) 6.12.2.4 (Support Docs) 6.12.2.5 (Software) 6.12.2.5 (Software) 6.12.2.5 (Software) 6.12.2.6 (Support Docs) 6.12.2.6 (Support Docs) 6.12.2.7 Section 508 6.12.2.8 (Support Docs) 6.12.2.9 (Software) 6.12.2.9 (Software) 6.12.2.9 (Software) 6.12.2.9 (Software) 6.12.2.9 (Software) 6.12.2.10 (Software) 6.12.2.10 (Software) 6.12.2.10 (Software) 6.12.2.11 (Software) 6.12.2.12 (Software) 6.12.2.2.12 (Software) 6.12.2.2.2.2 (Software) 6.12.2.2 (Software) 6.12.2.2 (Software) 6.12.2.2 (Software) 6.12.2.2 (Software) 6.12.2.2 (Software) 6.12.2 (Software) 6.12.2 (Software) 6.12.2 (Software) 6.12.2 (Software) 6.12.2	 11.2.2.14 (Closed Software) – Does not apply 		
• 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 2.4.5 Multiple Ways (LevelAA) Also applies to: EN 301 549 Criteria • 9.2.24 (Web) • 11.2.24 (Closed Software) – Does not apply • 11.2.1.2 (Incompany to the street of the	• 11.6.2 (Authoring Tool)		
2017 Section 508	• 12.1.2 (Product Docs)		
■ 501 (Web)(Software) ■ 504.2 (Authoring Tool) ● 602.3 (Support Docs) 2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 ortiteria ● 9.2.24 (Web) ● 11.2.1.24 (Software) – Does not apply ● 11.2.1.24 (Closed Software) – Does not apply ● 11.2.1.24 (Closed Software) – Does not apply ● 11.2.1.2 (Product Docs) ● 12.1.2 (Product Docs) ● 501 (Web)(Software) – Does not apply to non-web software ● 500.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 criteria ● 9.2.25 (Web) ● 11.2.1.25 (Software) ● 11.2.1.25 (Software) ● 11.2.1.25 (Closed Software) – Does not apply ● 11.2.2.25 (Closed Software) – Does not apply ● 11.2.25 (Closed Software) – Does not apply ● 11.25 (Closed Software) – Does not apply ● 11.25 (Closed Software) – Does not apply ● 11.25 (Closed Software) – Does not apply ● 12.24 (Support Docs) ● 12.24 (Support Docs)	• 12.2.4 (Support Docs)		
• 504.2 (Authoring Tool) • 602.3 (Support Docs) 2.4.5 Multiple Ways (Level AA) Also applies to: EN 301.549 Criteria • 9.2.24 (Web) • 10.2.24 ((non-web document) – Does not apply • 11.2.1.24 (Software) – Does not apply • 11.2.12 (Product Docs) • 12.1.2 (Product Docs) • 12.1.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria • 9.2.25 (Web) • 10.2.25 (non-web document) • 11.2.125 (Software) • 11.2.2.5 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria • 9.2.25 (Web) • 10.2.25 (non-web document) • 11.2.125 (Software) • 11.2.125 (Software) • 11.2.2.5 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	2017 Section 508		
Calculating Ways (Level AA) Also applies to: EN 301 549 Criteria 9.2.24 (Web) 10.2.24 (non-web document) – Does not apply 11.2.2.24 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 2017 Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria 9.2.25 (Web) 11.2.2.25 (Closed Software) – Does not apply to non-web docs 2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria 9.2.25 (Web) 11.2.25 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) Documentation: Not Evaluated Surveys: Supports with Exceptions Authoring Tool: Not Evaluated Website: Not Evaluated Surveys: Supports with Exceptions Authoring Tool: Not Evaluated Website: Not Evaluated Surveys: User must follow guideline when adding text Documentation: Not Evaluated Website: Not Evaluated Website: Not Evaluated Website: Not Evaluated Surveys: User must follow guideline when adding text Documentation: Not Evaluated Website: Not Evaluated	• 501 (Web)(Software)		
Calculating Ways (Level AA) Also applies to: EN 301 549 Criteria 9.2.24 (Web) 10.2.24 (non-web document) – Does not apply 11.2.2.24 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 2017 Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria 9.2.25 (Web) 11.2.2.25 (Closed Software) – Does not apply to non-web docs 2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria 9.2.25 (Web) 11.2.25 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) Documentation: Not Evaluated Surveys: Supports with Exceptions Authoring Tool: Not Evaluated Website: Not Evaluated Surveys: Supports with Exceptions Authoring Tool: Not Evaluated Website: Not Evaluated Surveys: User must follow guideline when adding text Documentation: Not Evaluated Website: Not Evaluated Website: Not Evaluated Website: Not Evaluated Surveys: User must follow guideline when adding text Documentation: Not Evaluated Website: Not Evaluated	• 504.2 (Authoring Tool)		
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria 9.2.24 (Web) 1.2.2.24 (Closed Software) – Does not apply 11.2.2.24 (Closed Software) – Does not apply 11.2.2.24 (Closed Software) – Does not apply 11.2.2.4 (Closed Software) – Does not apply 11.2.2.4 (Support Docs) 2017 Section 508 501. (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria 9.2.25 (Web) 11.2.2.5 (Software) – Does not apply 11.2.2.5 (Software) – Does not apply 11.2.2.6 (Closed Software) – Does not apply 11.2.2.7 (Solosed Software) – Does not apply 11.2.2.8 (Support Docs) 2017 Section 508 501. (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 602.3 (Support Docs) 602.3 (Support Docs) 602.3 (Support Docs)	· · · · · · · · · · · · · · · · · · ·		
Also applies to: EN 301 549 Criteria • 9.2.24 (Web) • 10.2.24 (non-web document) – Does not apply • 11.2.124 (Software) – Does not apply • 11.2.124 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web) (Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria • 9.2.25 (Web) • 10.2.25 (non-web document) • 11.2.1.25 (Software) • 11.2.2.25 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2.4.4 (Support Docs) • 12.2.4 (Support Docs) Website: Not Evaluated Surveys: Supports with Exceptions Authoring Tool: Not Evaluated Surveys: User must follow guideline when adding text Documentation: Not Evaluated Website: Not Evaluated Website: Not Evaluated Surveys: User must follow guideline when adding text Documentation: Not Evaluated Website: Not Evaluated Occumentation: Not Evaluated Website: Not Evaluated Occumentation: Not Evaluated Website: Not Evaluated Occumentation: Not Evaluated	· · · · ·		
EN 301 549 Criteria • 9.2.24 ((Web) • 10.2.24 ((non-web document) – Does not apply • 11.2.1.24 (Software) – Does not apply • 11.2.2.24 (Closed Software) – Does not apply • 11.2.2.24 (Closed Software) – Does not apply • 11.2.2.25 ((Support Docs) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria • 9.2.25 (Web) • 10.2.25 (non-web document) • 11.2.125 (Software) • 11.2.2.25 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)			
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 11.2.2.25 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) Authoring Tool: Not Evaluated Website: Not Evaluated Website: Not Evaluated Website: Not Evaluated	• 10.2.25 (non-web document)	Surveys: Supports with	
 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) Documentation: Not Evaluated Website: Not Evaluated Website: Not Evaluated	• 11.2.1.25 (Software)	Exceptions	
 12.1.2 (Product Docs) 12.2.4 (Support Docs) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) Evaluated Website: Not Evaluated	 11.2.2.25 (Closed Software) – Does not apply 	Authoring Tool: Not Evaluated	Surveys: User must follow guideline when adding text
 12.2.4 (Support Docs) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) Website: Not Evaluated Website: Not Evaluated	• 11.6.2 (Authoring Tool)	Documentation: Not	
 12.2.4 (Support Docs) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) Website: Not Evaluated Website: Not Evaluated	, , ,	Evaluated	
2017 Section 508	· ·		
 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	, , , ,		
 504.2 (Authoring Tool) 602.3 (Support Docs) 			
• 602.3 (Support Docs)			
2.4.7 Focus Visible (Level AA) Surveys: Supports	, ,		
	2.4.7 Focus Visible (Level AA)	Surveys: Supports	

Also applies to:	Authoring Tool: Not Evaluated	
EN 301 549 Criteria	Documentation: Not	
• 9.2.26 (Web)	Evaluated	
• 10.2.26 (non-web document)	Website: Not Evaluated	
• 11.2.1.26 (Software)		
 11.2.2.26 (Closed Software) – Does not apply 		
• 11.6.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
3.1.2 Language of Parts (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.28 (Web)		
 10.2.28 (non-web document) 	Surveys: Supports with	
11.2.1.28 (Software) – Does not apply	Exceptions	
 11.2.2.28 (Closed Software) – Does not apply 	Authoring Tool: Not Evaluated	Surveys: User must follow guideline
• 11.6.2 (Authoring Tool)	Documentation: Not	
• 12.1.2 (Product Docs)	Evaluated	
• 12.2.4 (Support Docs)	Website: Not Evaluated	
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
3.2.3 Consistent Navigation (Level AA)		
Also applies to:		
EN 301 549 Criteria	Company Company	
• 9.2.31 (Web)	Surveys: Supports	
 10.2.31 (non-web document) – Does not apply 	Authoring Tool: Not Evaluated Documentation: Not	
11.2.1.31 (Software) – Does not apply	Evaluated	
 11.2.2.31 (Closed Software) – Does not apply 	Website: Not Evaluated	
• 11.6.2 (Authoring Tool)	website: Not Evaluated	
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		

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2017 Section 508		
• 501 (Web)(Software) – Does not apply to non-web software		
• 504.2 (Authoring Tool)		
 602.3 (Support Docs) – Does not apply to non-web docs 		
3.2.4 Consistent Identification (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.32 (Web)		
 10.2.32 (non-web document) – Does not apply 	Surveys: Supports	
 11.2.1.32 (Software) – Does not apply 	Authoring Tool: Not Evaluated	
 11.2.2.32 (Closed Software) – Does not apply 	Documentation: Not	
• 11.6.2 (Authoring Tool)	Evaluated	
• 12.1.2 (Product Docs)	Website: Not Evaluated	
• 12.2.4 (Support Docs)	Website. Not Evaluated	
2017 Section 508		
• 501 (Web)(Software) – Does not apply to non-web software		
• 504.2 (Authoring Tool)		
 602.3 (Support Docs) – Does not apply to non-web docs 		
3.3.3 Error Suggestion (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.35 (Web)		
• 10.2.35 (non-web document)		
• 11.2.1.35 (Software)	Surveys: Supports	
 11.2.2.35 (Closed Software) – Does not apply 	Authoring Tool: Not Evaluated	
• 11.6.2 (Authoring Tool)	Documentation: Not	
• 12.1.2 (Product Docs)	Evaluated	
• 12.2.4 (Support Docs)	Website: Not Evaluated	
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Surveys: Supports with	
Also applies to:	1 1 1	Surveys: User must follow guideline by using review
EN 301 549 Criteria	· ·	actions for any binding agreements
• 9.2.36 (Web)	Documentation: Not	association any smalling agreements
• 10.2.36 (non-web document)	Evaluated	
- 10/2/00 (non-web document)	Lvaluatea	

• 11.2.1.36 (Software)	Website: Not Evaluated	
 11.2.2.36 (Closed Software) – Does not apply 		
• 11.6.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Table 3: Success Criteria, Level AAA

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Surveys: Supports with Exceptions Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated	Surveys: User must upload a video to accompany any audio
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Surveys: Supports with Exceptions Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated	Surveys: User must upload a video to accompany any audio
1.2.8 Media Alternative (Prerecorded) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Surveys: Supports with Exceptions Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated	Surveys: User must add text to accompany any media
1.2.9 Audio-only (Live) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply	Surveys: Supports with Authoring Tool: Not Evaluated	Surveys: User must add text to accompany any audio

2017 Section 508 – Does not apply	Documentation: Not	
	Evaluated	
	Website: Not Evaluated	
	Surveys: Supports with	
1.4.6 Contrast Enhanced (Level AAA)	Exceptions	Surveys: User must use default Alchemer theme or
Also applies to:	Authoring Tool: Not Evaluated	ensure their custom theme follows these guidelines
EN 301 549 Criteria – Does not apply	Documentation: Not	ensure their eastern theme rollows these galdelines
2017 Section 508 – Does not apply	Evaluated	
	Website: Not Evaluated	
	Surveys: Supports with	
1.4.7 Low or No Background Audio (Level AAA)	Exceptions	Surveys: If using audio in surveys user must upload audio
Also applies to:	Authoring Tool: Not Evaluated	that follows these guidelines
EN 301 549 Criteria – Does not apply	Documentation: Not	that rollows these galdelines
2017 Section 508 – Does not apply	Evaluated	
	Website: Not Evaluated	
	Surveys: Supports with	
1.4.8 Visual Presentation (Level AAA)	Exceptions	
Also applies to:		Surveys: Users must ensure text follows these guidelines
EN 301 549 Criteria – Does not apply	Documentation: Not	
2017 Section 508 – Does not apply	Evaluated	
	Website: Not Evaluated	
	Surveys: Supports with	
1.4.9 Images of Text (No Exception) Control (Level AAA)	Exceptions	Surveys: Users must follow these guidelines when adding
Also applies to:	Authoring Tool: Not Evaluated	Surveys: Users mustfollow these guidelines when adding images
EN 301 549 Criteria – Does not apply	Documentation: Not	iniuges
2017 Section 508 – Does not apply	Evaluated	
	Website: Not Evaluated	
	Surveys: Supports with	
2.1.3 Keyboard (No Exception) (Level AAA)	Exceptions	Surveys: Users mustavoid non accessible questions which
Also applies to:	Authoring Tool: Not Evaluated	are listed in the Test tab
EN 301 549 Criteria – Does not apply	Documentation: Not	are listed in the rest tub
2017 Section 508 – Does not apply	Evaluated	
	Website: Not Evaluated	
2.2.3 No Timing (Level AAA)	Surveys: Supports with	Surveys: If using the page timer action, users must enable
Also applies to:	Exceptions	the page timer option that allows respondents to extend
EN 301 549 Criteria – Does not apply	Authoring Tool: Not Evaluated	time limit

2017 Section 508 – Does not apply	Documentation: Not Evaluated	
	Website: Not Evaluated	
2.2.4 Interruptions (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated	
2.2.5 Re-authenticating (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated	
2.3.2 Three Flashes (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Surveys: Supports with Exceptions Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated	Surveys: Users must ensure their content follows this guideline
2.4.8 Location (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Surveys: Supports with Exceptions Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated	Surveys: Users must include page titles and/or a survey progress bar in order to meet this guideline
2.4.9 Link Purpose (Link Only) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Surveys: Supports with Exceptions Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated	Surveys: When using links, users must follow these guidelines
2.4.10 Section Headings (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Surveys: Supports with Exceptions Authoring Tool: Not Evaluated Documentation: Not Evaluated	Surveys: User must include page titles

	Website: Not Evaluated
	Surveys: Supports with
3.1.3 Unusual Words (Level AAA)	Exceptions
Also applies to:	Authoring Tool: Not Evaluated Surveys: Users must follow this guideline
EN 301 549 Criteria – Does not apply	Documentation: Not
2017 Section 508 – Does not apply	Evaluated
	Website: Not Evaluated
	Surveys: Supports with
3.1.4 Abbreviations (Level AAA)	Exceptions
Also applies to:	Authoring Tool: Not Evaluated Surveys: Users must follow this guideline
EN 301 549 Criteria – Does not apply	Documentation: Not
2017 Section 508 – Does not apply	Evaluated
	Website: Not Evaluated
	Surveys: Supports with
3.1.5 Reading Level (Level AAA)	Exceptions
Also applies to:	Authoring Tool: Not Evaluated Surveys: Users must follow this guideline
EN 301 549 Criteria – Does not apply	Documentation: Not
2017 Section 508 – Does not apply	Evaluated
	Website: Not Evaluated
	Surveys: Supports with
3.1.6 Pronunciation (Level AAA)	Exceptions
Also applies to:	Authoring Tool: Not Evaluated Surveys: Users must follow this guideline
EN 301 549 Criteria – Does not apply	Documentation: Not
2017 Section 508 – Does not apply	Evaluated
	Website: Not Evaluated
3.2.5 Change on Request (Level AAA)	Surveys: Supports
Also applies to:	Authoring Tool: Not Evaluated
EN 301 549 Criteria – Does not apply	Documentation: Not
2017 Section 508 – Does not apply	Evaluated
2017 Section 308 – Boes not apply	Website: Not Evaluated
3.3.5 Help (Level AAA)	Surveys: Supports
Also applies to:	Authoring Tool: Not Evaluated
EN 301 549 Criteria – Does not apply	Documentation: Not
2017 Section 508 – Does not apply	Evaluated
2017 300011 300 2003 1101 apply	Website: Not Evaluated

	Surveys: Supports with	
3.3.6 Error Prevention (All) (Level AAA)	Exceptions	Surveys: User must include Back buttons and a Review
Also applies to: EN 301 549 Criteria – Does not apply	Authoring Tool: Not Evaluated Documentation: Not	Action to meet this guideline
2017 Section 508 – Does not apply	Evaluated Website: Not Evaluated	

2017 Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Surveys: Supports	
	Authoring Tool: Not Evaluated	
302.1 Without vision	Documentation: Not Evaluated	
	Website: Not Evaluated	
	Surveys: Supports	
302.2 With Limited Vision	Authoring Tool: Not Evaluated	
302.2 With Limited vision	Documentation: Not Evaluated	
	Website: Not Evaluated	
	Surveys: Supports with Exceptions	
302.3 Without Perception of Color	Authoring Tool: Not Evaluated	Surveys: User must follow this guideline
302.3 Without Freephortor color	Documentation: Not Evaluated	Surveys. Oser must rollow this guideline
	Website: Not Evaluated	
	Surveys: Supports	
302.4 Without Hearing	Authoring Tool: Not Evaluated	
302.4 Without hearing	Documentation: Not Evaluated	
	Website: Not Evaluated	
302.5 With Limited Hearing	Surveys: Supports	
	Authoring Tool: Not Evaluated	
	Documentation: Not Evaluated	
	Website: Not Evaluated	

	Surveys: Supports
302.6 Without Speech	Authoring Tool: Not Evaluated
	Documentation: Not Evaluated
	Website: Not Evaluated
	Surveys: Supports
302.7 With Limited Manipulation	Authoring Tool: Not Evaluated
	Documentation: Not Evaluated
	Website: Not Evaluated
	Surveys: Supports
302.8 With Limited Reach and Strength	Authoring Tool: Not Evaluated
	Documentation: Not Evaluated
	Website: Not Evaluated
302.9 With Limited Language, Cognitive, and Learning Abilities	Surveys: Supports
	Authoring Tool: Not Evaluated
302.5 With Limited Language, Cognitive, and Learning Abilities	Documentation: Not Evaluated
	Website: Not Evaluated

Chapter 4: Hardware

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality		
402.1 General		
402.2 Speech-Output Enabled		
402.2.1 Information Displayed On-Screen	Not Applicable	
402.2.2 Transactional Outputs	Not Applicable	
402.2.3 Speech Delivery Type and Coordination	Not Applicable	
402.2.4 User Control	Not Applicable	
402.2.5 Braille Instructions	Not Applicable	
402.3 Volume		
402.3.1 Private Listening	Not Applicable	
402.3.2 Non-private Listening	Not Applicable	
402.4 Characters on Display Screens	Not Applicable	
402.5 Characters on Variable Message Signs	Not Applicable	
403 Biometrics		

403.1 General	Not Applicable
404 Preservation of Information Provided for Accessibility	
404.1 General	Not Applicable
405 Privacy	
405.1 General	Not Applicable
406 Standard Connections	
406.1 General	Not Applicable
407 Operable Parts	
407.2 Contrast	Not Applicable
407.3 Input Controls	
407.3.1 Tactilely Discernible	Not Applicable
407.3.2 Alphabetic Keys	Not Applicable
407.3.3 Numeric Keys	Not Applicable
407.4 Key Repeat	Not Applicable
407.5 Timed Response	Not Applicable
407.6 Operation	Not Applicable
407.7 Tickets, Fare Cards, and Keycards	Not Applicable
407.8 Reach Height and Depth	
407.8.1 Vertical Reference Plane	Not Applicable
407.8.1.1 Vertical Plane for Side Reach	Not Applicable
407.8.1.2 Vertical Plane for Forward Reach	Not Applicable
407.8.2 Side Reach	Not Applicable
407.8.2.1 Unobstructed Side Reach	Not Applicable
407.8.2.2 Obstructed Side Reach	Not Applicable
407.8.3 Forward Reach	Not Applicable
407.8.3.1 Unobstructed Forward Reach	Not Applicable
407.8.3.2 Obstructed Forward Reach	Not Applicable
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not Applicable
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward	Not Applicable
Reach	Not Applicable
408 Display Screens	
408.2 Visibility	Not Applicable
408.3 Flashing	Not Applicable
409 Status Indicators	
409.1 General	Not Applicable

410 Color Coding		
410.1 General	Not Applicable	
411 Audible Signals		
411.1 General	Not Applicable	
412 ICT with Two-Way Voice Communication		
412.2 Volume Gain		
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	
412.3 Interference Reduction and Magnetic Coupling		
412.3.1 Wireless Handsets	Not Applicable	
412.3.2 Wireline Handsets	Not Applicable	
412.4 Digital Encoding of Speech	Not Applicable	
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	Not Applicable	
412.7 Video Communication	Not Applicable	
413 Closed Caption Processing Technologies		
413.1.1 Decoding and Display of Closed Captions	Not Applicable	
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	
414 Audio Description Processing Technologies		
414.1.1 Digital Television Tuners	Not Applicable	
414.1.2 Other ICT	Not Applicable	
415 User Controls for Captions and Audio Descriptions		
415.1.1 Caption Controls	Not Applicable	
415.1.2 Audio Description Controls	Not Applicable	

Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG section
502 Interoperability with Assistive Technology		
502.2.1 User Control of Accessibility Features	Surveys: Supports Authoring Tool: Not Evaluated	
	Documentation: Not Evaluated	
	Website: Not Evaluated	

502.2.2 No Disruption of Accessibility Features	Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated	
502.3 Accessibility Services		
502.3.1 Object Information	Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated	
502.3.2 Modification of Object Information	Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated	
502.3.3 Row, Column, and Headers	Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated	
502.3.4 Values	Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated	
502.3.5 Modification of Values	Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated	
502.3.6 Label Relationships	Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated	
502.3.7 Hierarchical Relationships	Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated	
502.3.8 Text	Surveys: Supports Authoring Tool: Not Evaluated	

Website: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated Website: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Website: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated Website: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Website: Not Evaluated Website: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Website: Not Evaluated Website: Not Evaluated Website: Not Evaluated Documentation: Not Evaluated		Documentation: Not Evaluated	
Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated Website: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Website: Not Evaluated Website: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated Website: Not Evaluated Website: Not Evaluated Website: Not Evaluated Documentation: Not Evaluated Documentation: Not Evaluated Documentation: Not Evaluated		Website: Not Evaluated	
Documentation: Not Evaluated Website: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Documentation: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated Website: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated Website: Not Evaluated Website: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated Website: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated Documentation: Not Evaluated		Surveys: Supports	
Documentation: Not Evaluated Website: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated Website: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Website: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Website: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Documentation: Not Evaluated	502.3.9 Modification of Text		
Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Website: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated Website: Not Evaluated Website: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Website: Not Evaluated Website: Not Evaluated Website: Not Evaluated Documentation: Not Evaluated Documentation: Not Evaluated Documentation: Not Evaluated Documentation: Not Evaluated		_	
Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated Website: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated Website: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated Website: Not Evaluated Documentation: Not Evaluated Documentation: Not Evaluated Documentation: Not Evaluated		Website: Not Evaluated	
Documentation: Not Evaluated Website: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Website: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Documentation: Not Evaluated Documentation: Not Evaluated Documentation: Not Evaluated		Surveys: Supports	
Documentation: Not Evaluated Website: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated Website: Not Evaluated Website: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Surveys: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Website: Not Evaluated Website: Not Evaluated Website: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Documentation: Not Evaluated	'02 2 10 List of Actions	Authoring Tool: Not Evaluated	
Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Website: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Website: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Documentation: Not Evaluated	OZ.3.10 LIST OF ACTIONS	Documentation: Not Evaluated	
Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated Website: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Documentation: Not Evaluated		Website: Not Evaluated	
Documentation: Not Evaluated Website: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Surveys: Supports Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Documentation: Not Evaluated		Surveys: Supports	
Documentation: Not Evaluated Website: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated Surveys: Supports Website: Not Evaluated Website: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Documentation: Not Evaluated	in 2 11 Actions on Objects	Authoring Tool: Not Evaluated	
Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated Surveys: Supports Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated	02.3.11 Actions on Objects	Documentation: Not Evaluated	
Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated		Website: Not Evaluated	
Documentation: Not Evaluated Website: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated		Surveys: Supports	
Documentation: Not Evaluated Website: Not Evaluated Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Not Evaluated Documentation: Not Evaluated	O2 2 12 Facus Currer	Authoring Tool: Not Evaluated	
Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated	502.3.12 Focus Cursor	Documentation: Not Evaluated	
502.3.13 Modification of Focus Cursor Authoring Tool: Not Evaluated Documentation: Not Evaluated		Website: Not Evaluated	
Documentation: Not Evaluated		Surveys: Supports	
Documentation: Not Evaluated	:02 2 12 Madification of Focus Cursor	Authoring Tool: Not Evaluated	
	02.3.13 Modification of Focus Cursor	Documentation: Not Evaluated	
Website: Not Evaluated		Website: Not Evaluated	
Surveys: Supports		Surveys: Supports	
502.3.14 Event Notification Authoring Tool: Not Evaluated	502 3 14 Event Notification	Authoring Tool: Not Evaluated	
Documentation: Not Evaluated	02.3.14 EVERT NOTIFICATION	Documentation: Not Evaluated	
Website: Not Evaluated		Website: Not Evaluated	
Surveys: Supports		Surveys: Supports	
502.4 Platform Accessibility Features Authoring Tool: Not Evaluated	:02 4 Platform Accessibility Foatures	Authoring Tool: Not Evaluated	
Documentation: Not Evaluated	02.4 Flationin Accessionity Features	Documentation: Not Evaluated	
Website: Not Evaluated		Website: Not Evaluated	
503 Applications	i03 Applications		
Surveys: Supports with Exceptions			
Authoring Tool: Not Evaluated Surveys: User must enable Low Vision	503 2 Usar Profesances	Authoring Tool: Not Evaluated	Surveys: User must enable Low Vision
Documentation: Not Evaluated Mode option	03.2 OSEI FIEIEIEILES	Documentation: Not Evaluated	Mode option
Website: Not Evaluated		Website: Not Evaluated	
503.3 Alternative User Interfaces Surveys: Not Applicable	03.3 Alternative User Interfaces	Surveys: Not Applicable	

	Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated	
503.4 User Controls for Captions and Audio Description		
503.4.1 Caption Controls	Surveys: Not applicable Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated	
503.4.2 Audio Description Controls	Surveys: Not applicable Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated	
504 Authoring Tools		
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See <u>WCAG 2.0</u> section	See information in WCAG section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Evaluated	
504.2.2 PDF Export	Not Evaluated	
504.3 Prompts	Not Evaluated	
504.4 Templates	Not Evaluated	

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope		
602 Support Documentation		
602.2 Accessibility and Compatibility Features	Not Evaluated	
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Evaluated	
603 Support Services		
603.2 Information on Accessibility and Compatibility Features	Not Evaluated	
603.3 Accommodation of Communication Needs	Not Evaluated	

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Notes:

Chapter 4: 4.2 Functional Performance Statements (FPS)

Criteria	Conformance Level	Remarks and Explanations
	Surveys: Supports	
4.2.1 Usage without vision	Authoring Tool: Not Evaluated	
4.2.1 Osage Without Vision	Documentation: Not Evaluated	
	Website: Not Evaluated	
	Surveys: Supports	
4.2.2 Usage with limited vision	Authoring Tool: Not Evaluated	
4.2.2 Osage with inflited vision	Documentation: Not Evaluated	
	Website: Not Evaluated	
	Surveys: Supports	
4.2.2 Usaga without paraentian of colour	Authoring Tool: Not Evaluated	
4.2.3 Usage without perception of colour	Documentation: Not Evaluated	
	Website: Not Evaluated	
	Surveys: Supports	
4.2.4 Hooga with out heaving	Authoring Tool: Not Evaluated	
4.2.4 Usage without hearing	Documentation: Not Evaluated	
	Website: Not Evaluated	
	Surveys: Supports	
4.2 Ellicago with limited bearing	Authoring Tool: Not Evaluated	
4.2.5 Usage with limited hearing	Documentation: Not Evaluated	
	Website: Not Evaluated	
	Surveys: Supports	
4.2.C. Hanne with a strong and a small like.	Authoring Tool: Not Evaluated	
4.2.6 Usage without vocal capability	Documentation: Not Evaluated	
	Website: Not Evaluated	
4.2.7.Leaga with limited manipulation aretroagth	Surveys: Supports	
4.2.7 Usage with limited manipulation or strength	Authoring Tool: Not Evaluated	

	Documentation: Not Evaluated	
	Website: Not Evaluated	
	Surveys: Supports	
4.3.9. Usaga with limited reach	Authoring Tool: Not Evaluated	
4.2.8 Usage with limited reach	Documentation: Not Evaluated	
	Website: Not Evaluated	
	Surveys: Supports with Exceptions	
4.2.0 Minimiza nhatacancitiva caizura triggara	Authoring Tool: Not Evaluated	Surveyed been must follow this guideline
4.2.9 Minimize photosensitive seizure triggers	Documentation: Not Evaluated	Surveys: User must follow this guideline
	Website: Not Evaluated	
	Surveys: Supports with Exceptions	
4.2.10 Usage with limited cognition	Authoring Tool: Not Evaluated	Surveys: User must follow this guideline
	Documentation: Not Evaluated	Surveys. Oser must rollow this guideline
	Website: Not Evaluated	
4.2.11 Privacy	Not Evaluated	

Chapter <u>5: Generic Requirements</u>

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality		
5.1.2 General		
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access		
5.1.3.1 General	Surveys: Supports with Exceptions Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated	Surveys: User must follow this guideline
5.1.3.2 Auditory output delivery including speech	Surveys: Supports with Exceptions Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated	Surveys: User must follow this guideline
5.1.3.3 Auditory output correlation	Surveys: Supports with Exceptions	Surveys: User must follow this guideline

	Authoring Tool: Not Evaluated	
	Documentation: Not Evaluated	
	Website: Not Evaluated	
	Surveys: Supports with Exceptions	
5.1.3.4 Speech output user control	Authoring Tool: Not Evaluated	Surveys: User must follow this guideline
1.1.3.4 Speech output user control	Documentation: Not Evaluated	Surveys. Oser must rollow this guideline
	Website: Not Evaluated	
	Surveys: Supports with Exceptions	
5.1.3.5 Speech output automatic interruption	Authoring Tool: Not Evaluated	Surveys: User must follow this guideline
5.1.5.5 Speech output automatic interruption	Documentation: Not Evaluated	Surveys. Oser must rollow this guideline
	Website: Not Evaluated	
	Surveys: Supports with Exceptions	
1.2.C. Canada a utaut farman taut aantant	Authoring Tool: Not Evaluated	
5.1.3.6 Speech output for non-text content	Documentation: Not Evaluated	Surveys: User must follow this guideline
	Website: Not Evaluated	
	Surveys: Supports with Exceptions	
1 2 7 Chancels authorit formidae information	Authoring Tool: Not Evaluated	
5.1.3.7 Speech output for video information	Documentation: Not Evaluated	Surveys: User must follow this guideline
	Website: Not Evaluated	
	Surveys: Supports	
: 1.2.9 Macked ontry	Authoring Tool: Not Evaluated	
5.1.3.8 Masked entry	Documentation: Not Evaluated	
	Website: Not Evaluated	
	Surveys: Supports with Exceptions	
5.1.3.9 Private access to personal data	Authoring Tool: Not Evaluated	Surveys: User must follow this guideline
o. 1. 5. 9 Private access to personardata	Documentation: Not Evaluated	Surveys. Oser must rollow this guideline
	Website: Not Evaluated	
	Surveys: Supports with Exceptions	
5.1.3.10 Non-interfering audio output	Authoring Tool: Not Evaluated	
	Documentation: Not Evaluated	Surveys: User must follow this guideline
	Website: Not Evaluated	
	Surveys: Supports	
5.1.3.11 Private listening	Authoring Tool: Not Evaluated	
	Documentation: Not Evaluated	
	Documentation. Not Evaluated	
	Website: Not Evaluated	

	Authoring Tool: Not Evaluated	
	Documentation: Not Evaluated	
	Website: Not Evaluated	
	Surveys: Supports	
E 4 2 42 Values asset	Authoring Tool: Not Evaluated	
5.1.3.13 Volume reset	Documentation: Not Evaluated	
	Website: Not Evaluated	
	Surveys: Supports with Exceptions	
5 4 2 44 Suplem languages	Authoring Tool: Not Evaluated	
5.1.3.14 Spoken languages	Documentation: Not Evaluated	Surveys: User must follow this guideline
	Website: Not Evaluated	
	Surveys: Supports with Exceptions	
5.1.3.15 Non-visual error identification	Authoring Tool: Not Evaluated	Surveyed I compust fallow this guide line
5.1.3.15 Non-visual error identification	Documentation: Not Evaluated	Surveys: User must follow this guideline
	Website: Not Evaluated	
	Surveys: Supports with Exceptions	
5.1.3.16 Receipts, tickets, and transactional outputs	Authoring Tool: Not Evaluated	Surveys: User must follow this guideline
5.1.3.16 Receipts, tickets, and transactional outputs	Documentation: Not Evaluated	Surveys. Oser must rollow this guideline
	Website: Not Evaluated	
	Surveys: Supports	
5.1.4 Functionality closed to text enlargement	Authoring Tool: Not Evaluated	
5.1.4 Functionality closed to text emargement	Documentation: Not Evaluated	
	Website: Not Evaluated	
	Surveys: Supports	
5.1.5 Visual output for auditory information	Authoring Tool: Not Evaluated	
3.1.3 Visual output for additory information	Documentation: Not Evaluated	
	Website: Not Evaluated	
5.1.6 Operation without keyboard interface		
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Surveys: Supports	
	Authoring Tool: Not Evaluated	
	Documentation: Not Evaluated	
	Website: Not Evaluated	
	Surveys: Supports	
5.2 Activation of accessibility features	Authoring Tool: Not Evaluated	
	Documentation: Not Evaluated	

	Website: Not Evaluated	
5.3 Biometrics	Not Applicable	
	Surveys: Supports	
5.4 Preservation of accessibility information during conversion	Authoring Tool: Not Evaluated	
3.4 Freservation of accessibility information during conversion	Documentation: Not Evaluated	
	Website: Not Evaluated	
5.5 Operable parts		
5.5.1 Means of operation	Not Applicable	
5.5.2 Operable parts discernibility	Not Applicable	
5.6 Locking or toggle controls		
5.6.1 Tactile or auditory status	Not Applicable	
5.6.2 Visual status	Not Applicable	
5.7 Key repeat	Not Applicable	
5.8 Double-strike key acceptance	Not Applicable	
5.9 Simultaneous user actions	Not Applicable	

Chapter <u>6: ICT with Two-Way Voice Communication</u>

Criteria	Conformance Level	Remarks and Explanations
6.1 Audio bandwidth for speech (informative)		
6.2 Real-time text (RTT) functionality		
6.2.1.1 RTT communication	Not Applicable	
6.2.1.2 Concurrent voice and text	Not Applicable	
6.2.2.1 Visually distinguishable display	Not Applicable	
6.2.2.2 Programmatically determinable send and receive direction	Not Applicable	
6.2.3 Interoperability	Not Applicable	
6.2.4 Real-time text responsiveness	Not Applicable	
6.3 Caller ID	Not Applicable	
6.4 Alternatives to voice-based services	Not Applicable	
6.5 Video communication		

6.5.1 General (informative)		
6.5.2 Resolution	Not Applicable	
6.5.3 Frame rate	Not Applicable	
6.5.4 Synchronization between audio and video	Not Applicable	
6.6 Alternatives to video-based services	Not Applicable	

Chapter <u>7: ICT with Video Capabilities</u>

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology		
7.1.1 Captioning playback	Surveys: Supports with Exceptions Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated	Surveys: User must follow this guideline
7.1.2 Captioning synchronization	Surveys: Supports with Exceptions Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated	Surveys: User must follow this guideline
7.1.3 Preservation of captioning	Surveys: Supports with Exceptions Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated	Surveys: User must follow this guideline
7.2.1 Audio description playback	Surveys: Supports with Exceptions Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated	Surveys: User must follow this guideline
7.2.2 Audio description synchronization	Surveys: Supports with Exceptions Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated	Surveys: User must follow this guideline
7.2.3 Preservation of audio description	Surveys: Supports with Exceptions Authoring Tool: Not Evaluated Documentation: Not Evaluated	Surveys: User must follow this guideline

	Website: Not Evaluated	
7.3 User controls for captions and audio description	Surveys: Supports with Exceptions	Surveys: User must follow this guideline
	Authoring Tool: Not Evaluated	
	Documentation: Not Evaluated	
	Website: Not Evaluated	

Chapter <u>8: Hardware</u>

Criteria	Conformance Level	Remarks and Explanations
8.1.1 Generic requirements		
8.1.2 Standard connections	Not Applicable	
8.1.3 Colour	Not Applicable	
8.2 Hardware products with speech output		
8.2.1.1 Speech volume range	Not Applicable	
8.2.1.2 Incremental volume control	Not Applicable	
8.2.2.1 Fixed-line devices	Not Applicable	
8.2.2.2 Wireless communication devices	Not Applicable	
8.3 Physical access to ICT		
8.3.2.1 Change in level	Not Applicable	
8.3.2.2 Clear floor or ground space	Not Applicable	
8.3.2.3.1 General	Not Applicable	
8.3.2.3.2 Forward approach	Not Applicable	
8.3.2.3.3 Parallel approach	Not Applicable	
8.3.2.4 Knee and toe clearance width	Not Applicable	
8.3.2.5 Toe clearance	Not Applicable	
8.3.2.6 Knee clearance	Not Applicable	
8.3.3.1.1 Unobstructed high forward reach	Not Applicable	
8.3.3.1.2 Unobstructed low forward reach	Not Applicable	

8.3.3.1.3.1 Clear floor space	Not Applicable	
8.3.3.1.3.2 Obstructed (< 510 mm) forward reach	Not Applicable	
8.3.3.1.3.3 Obstructed (< 635 mm) forward reach	Not Applicable	
8.3.3.2.1 Unobstructed high side reach	Not Applicable	
8.3.3.2.2 Unobstructed low side reach	Not Applicable	
8.3.3.2.3.1 Obstructed (≤255 mm) side reach	Not Applicable	
8.3.3.2.3.2 Obstructed (≤610 mm) side reach	Not Applicable	
8.3.4 Visibility	Not Applicable	
8.3.5 Installation instructions	Not Applicable	
8.4 Mechanically Operable parts		
8.4.1 Numeric keys	Not Applicable	
8.4.2.1 Means of Operation of mechanical parts	Not Applicable	
8.4.2.2 Force of operation of mechanical parts	Not Applicable	
8.4.3 Keys, tickets and fare cards	Not Applicable	
8.5 Tactile indication of speech mode	Not Applicable	

Chapter 9: Web (see WCAG 2.0 section)

Notes:

Chapter <u>10: Non-web Documents</u>

Criteria	Conformance Level	Remarks and Explanations
10.1 General		
10.2 Document success criteria		
10.2.1 through 10.2.38	See WCAG 2.0 section	See information in WCAG section
10.2.39 Caption positioning	Not applicable	
10.2.40 Audio description timing	Not applicable	

Chapter 11: Software

Criteria	Conformance Level	Remarks and Explanations
11.2.1 Software success criteria (excluding closed functionality)	See WCAG 2.0 section	See information in WCAG section
11.2.2 Software success criteria (closed functionality)	See WCAG 2.0 section	See information in WCAG section
11.3 Interoperability with assistive technology		
11.3.1 Closed functionality (informative)		
11.3.2 Accessibility services		
11.3.2.1 Platform accessibility service support for software that provides a user interface	See 11.3.2.5 through 11.3.2.17	See information in 11.3.2.5 through 11.3.2.17
11.3.2.2 Platform accessibility service support for assistive technologies	See 11.3.2.5 through 11.3.2.17	See information in 11.3.2.5 through 11.3.2.17
11.3.2.3 Use of accessibility services	Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated	
11.3.2.4 Assistive technology	Not applicable	
11.3.2.5 Object information	Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated	
11.3.2.6 Row, column, and headers	Surveys: Supports with Exceptions Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated	Surveys: User must follow this guideline
11.3.2.7 Values	Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated	
11.3.2.8 Label relationships	Surveys: Supports Authoring Tool: Not Evaluated Documentation: Not Evaluated Website: Not Evaluated	

11.3.2.9 Parent-child relationships	Surveys: Supports
·	Authoring Tool: Not Evaluated
	Documentation: Not Evaluated
	Website: Not Evaluated
11.3.2.10 Text	Surveys: Supports
	Authoring Tool: Not Evaluated
	Documentation: Not Evaluated
	Website: Not Evaluated
11.3.2.11 List of available actions	Surveys: Supports
	Authoring Tool: Not Evaluated
	Documentation: Not Evaluated
	Website: Not Evaluated
11.3.2.12 Execution of available actions	Surveys: Supports
	Authoring Tool: Not Evaluated
	Documentation: Not Evaluated
	Website: Not Evaluated
11.3.2.13 Tracking of focus and selection attributes	Surveys: Supports
	Authoring Tool: Not Evaluated
	Documentation: Not Evaluated
	Website: Not Evaluated
11.3.2.14 Modification of focus and selection attributes	Surveys: Supports
	Authoring Tool: Not Evaluated
	Documentation: Not Evaluated
	Website: Not Evaluated
11.3.2.15 Change notification	Surveys: Supports
	Authoring Tool: Not Evaluated
	Documentation: Not Evaluated
	Website: Not Evaluated
11.3.2.16 Modifications of states and properties	Surveys: Supports
	Authoring Tool: Not Evaluated
	Documentation: Not Evaluated
	Website: Not Evaluated
11.3.2.17 Modifications of values and text	Surveys: Supports
	Authoring Tool: Not Evaluated
	Documentation: Not Evaluated
	Website: Not Evaluated

11.4 Documented accessibility usage		
11.4.1 User control of accessibility features	Surveys: Supports	
	Authoring Tool: Not Evaluated	
	Documentation: Not Evaluated	
	Website: Not Evaluated	
11.4.2 No disruption of accessibility features	Surveys: Supports	
	Authoring Tool: Not Evaluated	
	Documentation: Not Evaluated	
	Website: Not Evaluated	
11.5 User preferences	Surveys: Supports	
	Authoring Tool: Not Evaluated	
	Documentation: Not Evaluated	
	Website: Not Evaluated	
11.6 Authoring tools		
11.6.1 Content technology		
11.6.2 Accessible content creation (if not authoring tool, enter "not	See WCAG 2.0 section	See information in WCAG section
applicable")		
11.6.3 Preservation of accessibility information in transformations	Surveys: Supports	
	Authoring Tool: Not Evaluated	
	Documentation: Not Evaluated	
	Website: Not Evaluated	
11.6.4 Repair assistance	Not applicable	
11.6.5 Templates	Not applicable	

Chapter 12: Documentation and Support Services

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation		
12.1.1 Accessibility and compatibility features	Not Evaluated	
12.1.2 Accessible documentation	See WCAG 2.0 section	See information in WCAG section
12.2 Support Services		
12.2.2 Information on accessibility and compatibility features	Not Evaluated	

12.2.3 Effective communication	Not Evaluated	
12.2.4 Accessible documentation	See <u>WCAG 2.0</u> section	See information in WCAG section

Chapter 13: ICT Providing Relay or Emergency Service Access

Criteria	Conformance Level	Remarks and Explanations
13.1 Relay services requirements		
13.1.2 Text relay services	Not Applicable	
13.1.3 Sign relay services	Not Applicable	
13.1.4 Lip-reading relay services	Not Applicable	
13.1.5 Captioned telephony services	Not Applicable	
13.1.6 Speech to speech relay services	Not Applicable	
13.2 Access to relay services	Not Applicable	
13.3 Access to emergency services	Not Applicable	