



How to Manage e-Gift Cards with Jackrabbit Plus

JACKRABBIT PLUS MAKES IT EASY FOR PARENTS TO BUY AND REDEEM ELECTRONIC GIFT CARDS DIRECTLY FROM YOUR MOBILE APP!

Set Up e-Gift Cards

Step 1 – Update your [drop-down lists](#) with the following values:

Category 1:

- e-Gift Card – Check the checkbox for Hide from Customers. This value is required to match up with Jackrabbit Plus powered by Mobile Inventor.

Transaction Type:

- e-Gift Card Purchased (Debit) – Check the checkbox for Hide from Users
- e-Gift Card Redeemed (Credit) – Check the checkbox for Hide from Users

Step 2 – [Set up gift cards in your mobile app](#)

Note: It is very important to use the drop-down menu selections you added for e-Gift Cards that were done during setup.

Note: Payment for e-Gift Cards purchased is not automatic. If you use ePayments in Jackrabbit, consider scheduling an automatic daily task to process any unpaid transactions with the Transaction Type e-Gift Card Purchased.

Sell e-Gift Cards

- e-Gift Cards can be purchased through the mobile app by selecting Gift Cards from the left menu within the app.
- Select Purchase a Card. The denominations you created and set to Show in the App will display.
- Select the amount to be purchased.
- Follow the on-screen prompts to complete the purchase.

Check out [Purchasing a Card from Your App](#) in the Mobile Inventor Help Center for additional details.

Note: Payment for e-Gift Cards purchased is not automatic. If you use ePayments in Jackrabbit, consider scheduling an automatic daily task to process any unpaid transactions with the Transaction Type e-Gift Card Purchased. Learn how to [Post Other Fees in Jackrabbit](#).

If you want to sell Gift Cards or Gift Certificates through Jackrabbit, follow the steps [here](#).



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Redeem e-Gift Cards

To gift the amount electronically to another Family's account as an admin:

- Log into your Jackrabbit Plus (Mobile Inventor) account.
- Select the e-Cards tab at the top.
- Select the Gift Card tab.
- Click the Assign Card button.
- Enter recipient's information and Save.

If the purchaser wants to gift the amount electronically, refer to [Sharing a Card](#) in the Mobile Inventor Help Center for details.

Report on e-Gift Cards

- Use one of the many reports in Jackrabbit to track the sale and redemption of e-Gift Cards and identify those with outstanding balances.
 - [Deposit Slip](#)
 - [Paid Fees report](#)
 - [Transactions Search](#)
- Log into your Jackrabbit Plus (Mobile Inventor) account and view e-Gift Cards purchased from your app by selecting the e-Cards tab at the top and then the Gift Cards tab.