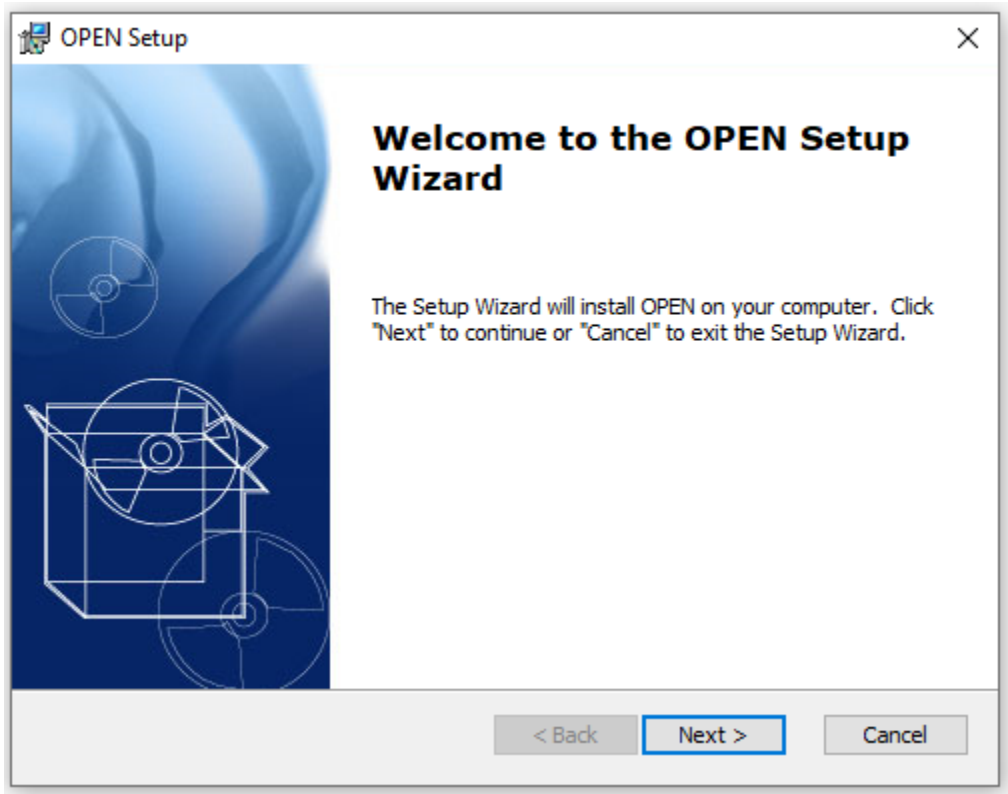


[ACTION] Please follow the instructions below to perform the required update on your OP system at your earliest convenience. Please follow steps 1-8 in order.

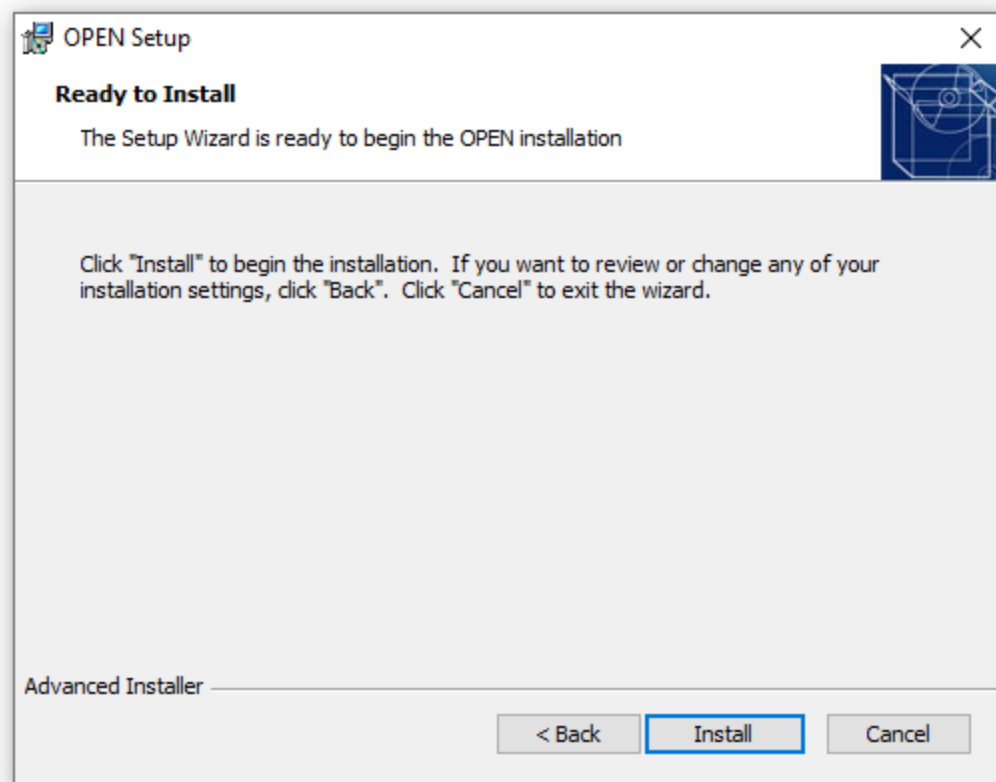
[NOTE] DO NOT UNINSTALL OPEN 21 until after OPEN 22 is completely installed and verified to be functioning.

1. In order to install OPEN 22, please confirm that your practice is running OP Application 21.1.1 or newer. If you are not on that version, please update your OP application first. Release notes can be found [here](#).
2. **Please ensure that you are installing OPEN 22 on the same server where OPEN 21 or lower is installed.** The installer will fail if it does not detect an existing OPEN 21 or lower installation.
3. Download the installer from <https://www.opmed.net/open22/open.exe>
4. Launch the OPEN.exe installer by right clicking on it and selecting Run As Administrator.

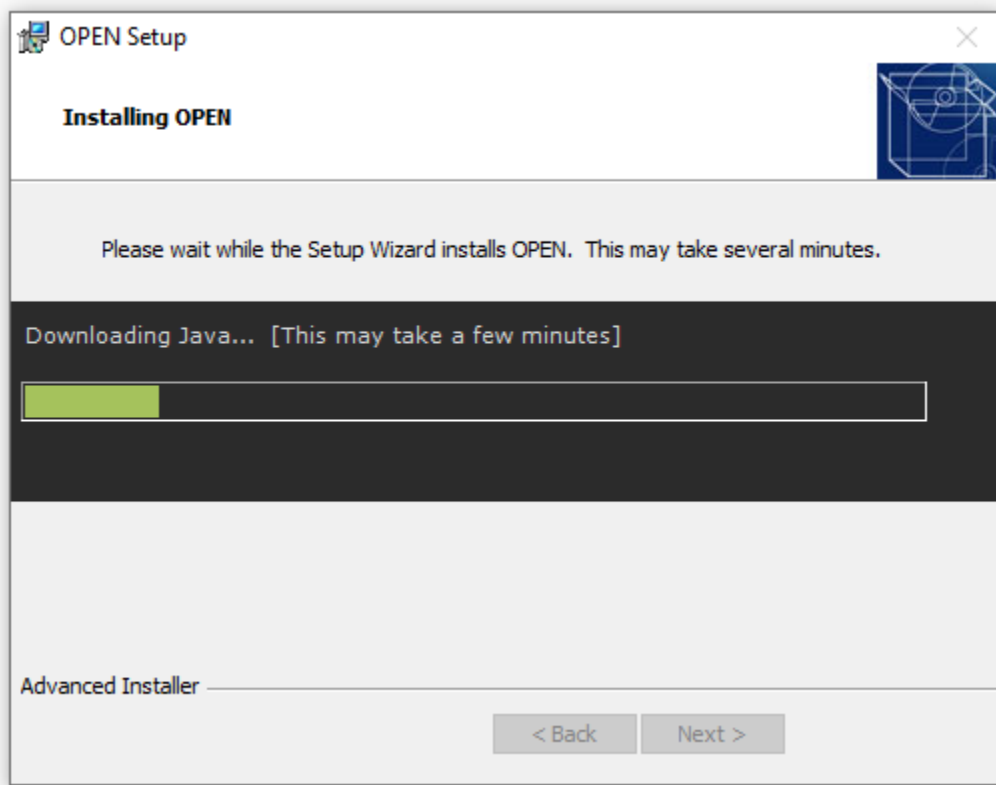
Note: The installer is not currently signed and you may get a windows defender window notifying you of this. If this pops up click on more info → Run Anyway.



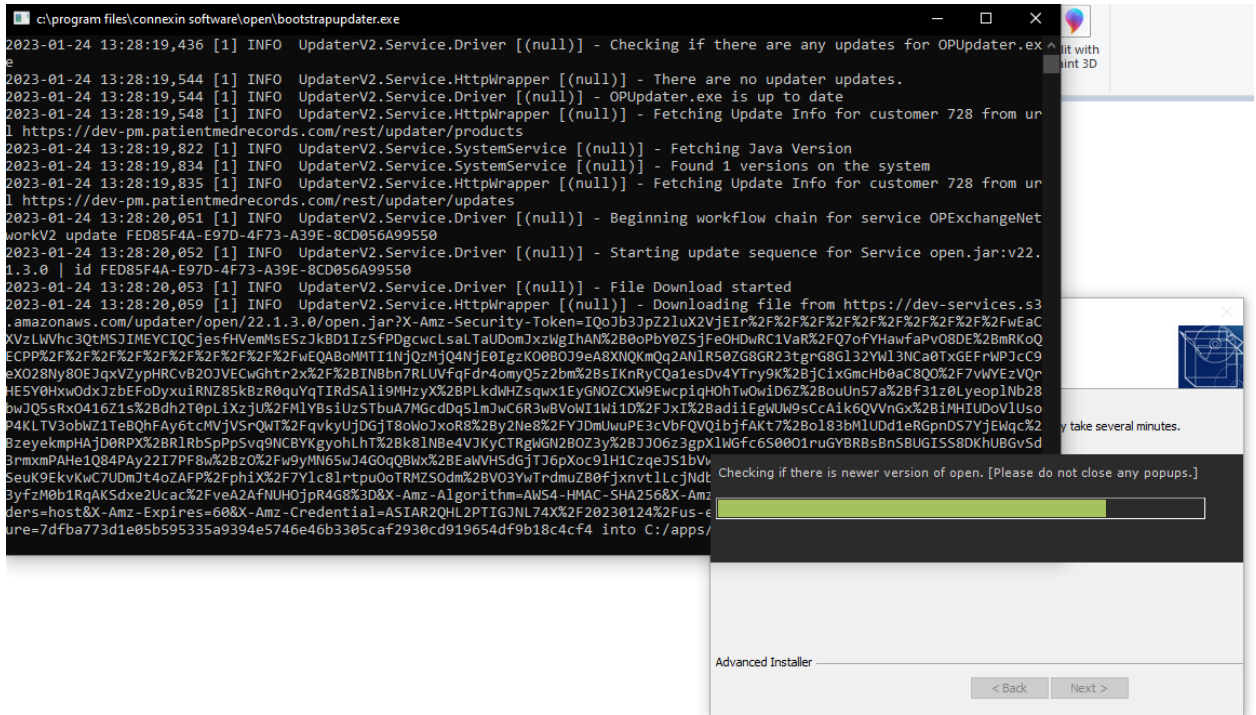
5. Click Next >



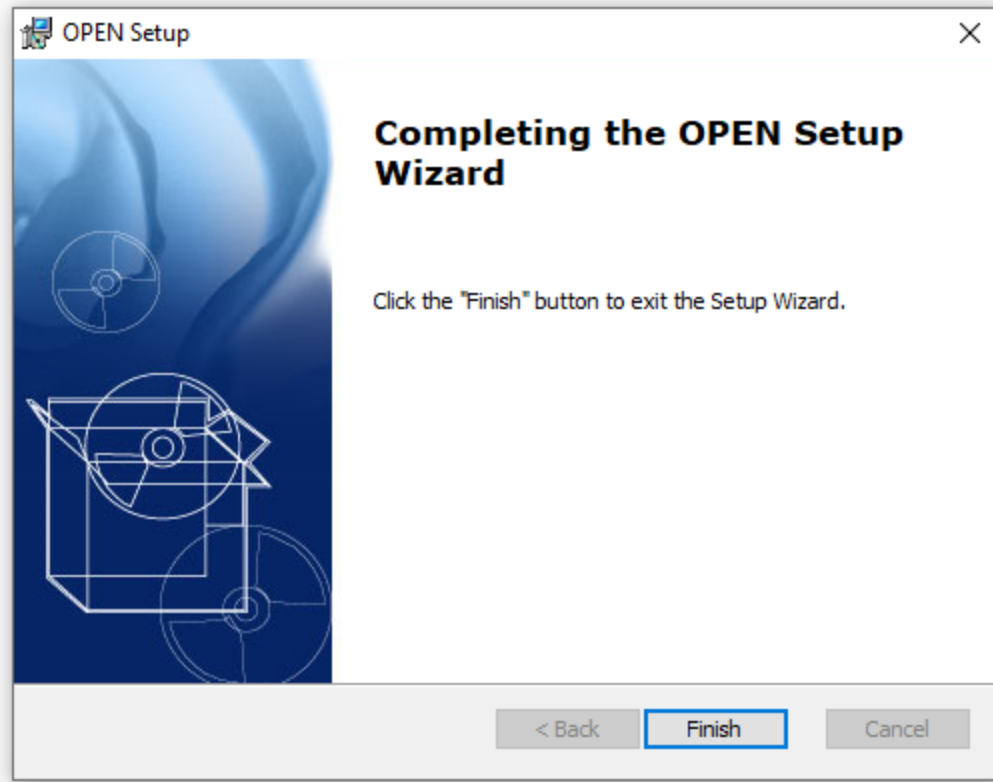
6. Click Install



There may be several popups that appear and then quickly disappear. **Please do not close any windows that may open up until the installer is finished**



7. A window will open and some text will scroll. This is the updater checking if there are newer versions of OPEN or Java that need to be downloaded and installed. Please do not close this dialog. It may take several minutes for the installation to complete. A copy of the text displayed on the screen can be found in C:\ProgramData\Connexin Software\OPEN\logs\OPUpdater.log



- When the installer is finished click finish. Manually verify the installation is successful by ensuring the OP Exchange Network V2 Service is currently running.

