[ACTION] Please follow the instructions below to perform the required update on your OP system at your earliest convenience. Please follow steps 1-8 in order.

[NOTE] DO NOT UNINSTALL OPEN 21 until after OPEN 22 is completely installed and verified to be functioning.

- In order to install OPEN 22, please confirm that your practice is running OP Application 21.1.1 or newer. If you are not on that version, please update your OP application first. Release notes can be found <u>here</u>.
- 2. Please ensure that you are installing OPEN 22 on the same server where OPEN 21 or lower is installed. The installer will fail if it does not detect an existing OPEN 21 or lower installation.
- 3. Download the installer from https://www.opmed.net/open22/open.exe
- 4. Launch the OPEN.exe installer by right clicking on it and selecting Run As Administrator.

Note: The installer is not currently signed and you may get a windows defender window notifying you of this. If this pops up click on more info \rightarrow Run Anyway.



5. Click Next >

H OPEN Setup ×
Ready to Install The Setup Wizard is ready to begin the OPEN installation
Click "Install" to begin the installation. If you want to review or change any of your installation settings, click "Back". Click "Cancel" to exit the wizard.
Advanced Installer
< Back Install Cancel

6. Click Install

	_
OPEN Setup	<
Installing OPEN	
Please wait while the Setup Wizard installs OPEN. This may take several minutes.	
ownloading Java [This may take a few minutes]	
< Back Next >	

There may be several popups that appear and then quickly disappear. **Please do not close any windows that may open up until the installer is finished**

c:\program files\connexin software\open\bootstrapupdater.exe	- 🗆 × 👳
2023-01-24 13:28:19,436 [1] INFO UpdaterV2.Service.Driver [(null)] - Checking if there are a	ny updates for OPUpdater.ex ^ lit with
e 2023-01-24 13:28:19,544 [1] INFO UpdaterV2.Service.HttpWrapper [(null)] - There are no updat	er updates.
2023-01-24 13:28:19,544 [1] INFO UpdaterV2.Service.Driver [(null)] - OPUpdater.exe is up to	date
2023-01-24 13:28:19,548 [1] INFO UpdaterV2.Service.HttpWrapper [(null)] - Fetching Update In	fo for customer 728 from ur
1 https://dev-pm.patientmedrecords.com/rest/updater/products	
2023-01-24 13:28:19.822 [1] INFO UpdaterV2.Service.SystemService [(null)] - Fetching Java Ve	rsion
2023-01-24 13:28:19.834 [1] INFO UpdaterV2.Service.SystemService [(null)] - Found 1 versions	on the system
2023-01-24 13:28:19.835 11 INFO UpdaterV2.Service.HttpWrapper [(null)] - Fetching Update In	fo for customer 728 from ur
1 https://dev-pm.patientmedrecords.com/rest/updater/updates	
2023-01-24 13:28:20.051 [1] INFO UpdaterV2.Service.Driver [(null)] - Beginning workflow chai	n for service OPExchangeNet
workV2 update FED85F4A-E97D-4F73-A39E-8CD056A99550	
2023-01-24 13:28:20.052 [1] INFO UpdaterV2.Service.Driver [(null)] - Starting update sequence	e for Service open.jar:v22.
1.3.0 id FED85F4A-E97D-4F73-A39E-8CD056A99550	
2023-01-24 13:28:20.053 [1] INFO UpdaterV2.Service.Driver [(null)] - File Download started	
2023-01-24 13:28:20,059 1 INFO UpdaterV2.Service.HttpWrapper [(null)] - Downloading file f	rom https://dev-services.s3
.amazonaws.com/updater/open/22.1.3.0/open.jar?X-Amz-Security-Token=IOojb3JpZ2luX2ViEIr%2F%2F%	2F%2F%2F%2F%2F%2F%2FwEaC
XVzLWVhc30tMSJIMEYCIOCiesfHVemMsESzJkBD1Iz5fPDgcwcLsaLTaUDomJxzWgIhAN%2B0oPbY0Z5iFeOHDwRC1VaR	%2F07ofYHawfaPv08DE%2BmRKo0
ECPP%2F%2F%2F%2F%2F%2F%2F%2F%2F%2F%2F%2F%EOABoMMTI1Nj0zMj04NjE0IgzKO0BOJ9eA8XNOKm0g2ANJR50ZG8GR23tg	rG8G132YW13NCa0TxGEFrWPJcC9
eX028Ny80EJaxVZvpHRCvB20JVECwGhtr2x%2F%2BINBbn7RLUVfaFdr4omv05z2bm%2BsIKnRvC0a1esDv4YTry9K%2B	iCixGmcHb0aC800%2F7vWYEzVOr
HE5Y0HxwOdxJzbEFoDyxuiRNZ85kBzR0auYaTIRdSAli9MHzyX%28PLkdWHZsawx1EvGNQZCXW9EwcpiaH0hTwOwiD6Z%	2BouUn57a%2Bf31z0Lveop1Nb28
bwJ05sRx0416Z1s%2Bdh2T0pLiXziU%2FMlYBsiUzSTbuA7MgcdDa5lmJwC6R3wBVoWI1Wi1D%2FJxI%2BadiiEgWUW9s	CcAik60VVnGx%2BiMHIUDoVlUso
P4KLTV3obWZ1TeB0hFAv6tcMViVSrOWT%2FavkvUiDGiT8oWoJxoR8%2Bv2Ne8%2FYJDmUwuPE3cVbFOV0ibifAKt7%2B	ol83bMlUDd1eRGpnDS7YiEWgc%2 v take several minutes.
BZEVEKmpHA1D0RPX%2BR1RbSpPpSvg9NCBYKgvohLhT%2Bk81NBe4VJKvCTRgWGN2B0Z3v%2BJJ06z3gvX1WGfc6S0001	ruGYBRBsBnSBUGISS8DKhUBGvSd
3rmxmPAHe1084PAv22I7PF8w%2Bz0%2Fw9vMN65wJ4G0a0BWx%2BEaWVH5dG1TJ6pXoc91H1CzgeJS1bVv	
SeuK9EkvKwC7UDmjt4oZAFP%2FphiX%2F7Ylc8lrtpuOoTRMZSOdm%2BVO3YwTrdmuZB0fixnytlLciNdt Checking if the	ere is newer version of open. [Please do not close any popups.]
3vfzM0b1RgAKSdxe2Ucac%2EveA2AfNUHOjpR4G8%3D&X-Amz-Algorithm=AWS4-HMAC-SHA256&X-Amz	
ders=host&X-Amz-Expires=60&X-Amz-Credential=ASIAR2OHL2PTIGJNL74X%2F20230124%2Fus-e	
ure=7dfba773d1e05b595335a9394e5746e46b3305caf2930cd919654df9b18c4cf4 into C:/apps/	
Advanced Installe	r
	< Back Next >

7. A window will open and some text will scroll. This is the updater checking if there are newer versions of OPEN or Java that need to be downloaded and installed. Please do not close this dialog. It may take several minutes for the installation to complete. A copy of the text displayed on the screen can be found in C:\ProgramData\Connexin Software\OPEN\logs\OPUpdater.log



8. When the installer is finished click finish. Manually verify the installation is successful by ensuring the OP Exchange Network V2 Service is currently running.

Image:						
ervices (Local)	Services (Local)					
	OP Exchange Network V2	Name	Description	Status	Startup Type	Log On As
	<u>Stop</u> the service <u>Restart</u> the service	🖏 Offline Files	The Offline Files service performs maintenance ac		Manual (Trig	Local Syste
		OP Exchange Network V2	Run Office Practicum Middleware for supporting	Running	Automatic	Local Syste
		🖏 OpenSSH Authentication Agent	Agent to hold private keys used for public key aut		Disabled	Local Syste
		OPIISService4		Running	Automatic	Local Syste
	Description: Run Office Practicum Middleware for supporting various OP functionalities	Q Optimize drives	Helps the computer run more efficiently by opti	-	Manual	Local Syste
		Arental Controls	Enforces parental controls for child accounts in W		Manual	Local Syste
		Revenues and NFC/SE Manager	Manages payments and Near Field Communicati		Manual (Trig	Local Service
		Reer Name Resolution Protocol	Enables serverless peer name resolution over the I		Manual	Local Service
		Reer Networking Grouping	Enables multi-party communication using Peer-t		Manual	Local Service
		Reer Networking Identity Manager	Provides identity services for the Peer Name Resol		Manual	Local Service
		Reformance Counter DLL Host	Enables remote users and 64-bit processes to que		Manual	Local Service
		🐘 Performance Logs & Alerts	Performance Logs and Alerts Collects performanc		Manual	Local Service
		A Phone Service	Manages the telephony state on the device	Running	Manual (Trig	Local Service
		🖏 Plug and Play	Enables a computer to recognize and adapt to har	Running	Manual	Local Syste
		Republication Service	This service publishes a machine name using the	-	Manual	Local Service
		🐘 Portable Device Enumerator Service	Enforces group policy for removable mass-storag		Manual (Trig	Local Syste
		Q Power	Manages power policy and power policy notificat	Running	Automatic	Local Syste
		🖏 Print Spooler	This service spools print jobs and handles interact	Running	Automatic	Local Syste
		Printer Extensions and Notifications	This service opens custom printer dialog boxes an	-	Manual	Local Syste
		PrintWorkflow 2ea712	Provides support for Print Workflow applications	Running	Manual (Trig	Local Syste
		Revealed A Privilege Management Console Adapter	Privilege Management Console Adapter for the Pr	Running	Automatic	Local Syste
		Reports Control Panel Support	This service provides support for viewing, sending	-	Manual	Local Syste
		Reprogram Compatibility Assistant Service	This service provides support for the Program Co	Running	Manual	Local Syste
		QIEService64	Qvera Interface Engine	-	Automatic	Local Syste
		Qualcomm Atheros WLAN Driver Service		Running	Automatic	Local Syste
		Quality Windows Audio Video Experience	Ouality Windows Audio Video Experience (aWave	-	Manual	Local Service
		Radio Management Service	Radio Management and Airplane Mode Service	Running	Manual	Local Service
		RAS RDP Backend Service	Parallels RAS RDP Backend Service	Running	Automatic	Local Syste
		Realtek Audio Universal Service	Realtek Audio Universal Service	Running	Automatic	Local Syste
		Recommended Troubleshooting Service	Enables automatic mitigation for known problem		Manual	Local Syste