

This February, Reignite Your Love for OP

Valentine's Day 2023 may be in the rearview mirror, but here at OP we want to make you fall in love all over again with our

outstanding, pediatric-specific functionality. We are thrilled to announce that Office Practicum is the first EHR to receive Drummond Pediatric Health IT Certification, building on our work to achieve and maintain our 2015 Edition (Cures Update) ONC Certification. Look for more details in the Regulation Station segment of the newsletter below!

In addition to this exciting news, we've added new vaccines to VacLogic+, introduced Bright Futures surveys en español, and are looking for any opportunities to reduce clicks and keystrokes. We also want your feedback! In addition to the standard surveys included each month, we are asking for your comments regarding pediatric survey use. Be sure to contribute later in the newsletter.



PRODUCT NEWS

Regulation Station

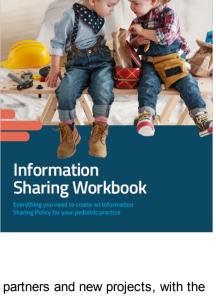
2015 Edition (Cures Update) ONC Certification

Over the past year, the OP team worked incredibly hard to achieve two certifications - the first being the 2015 Edition (Cures Update) ONC Certification. The ONC certification is all about information blocking: their main goal is the promotion of

means that it may be time to take a look at your practice's information sharing policy to ensure that it captures the various components needed to keep you compliant. To that end, we've developed a FREE Information Sharing Workbook that walks you through the entire process: how you share information today, what

information you should share (and how!), where exceptions may apply, and how you can plan for ongoing compliance. Download it now. Interoperability is a big buzzword in health IT, but what does it actually mean for you? The work that our team has done to promote data standardization and the

ability to segment and share information is not only keeping up with the industry - it's putting us ahead of the curve. Whenever you explore opportunities such as new state or federal grant programs, you won't have to worry about whether your EHR technology can support your goals: as an ONC-certified platform, OP has you covered. Through our new FHIR APIs, OP is preparing the tools necessary to connect with new partners and new projects, with the goal of delivering a more robust set of options for our customers. Although still in the early stages, these APIs will empower us to partner with new vendors and develop new connections; the result? Easier access to the health information of the



patients and parents you serve, whenever and wherever they see fit. Don't want to manually build a brand new connection just to share information with your patients? The OP Patient Portal is by far the easiest way to comply with the 21st Century Cures Act, enabling your team to share information like notes, lab results, and more, automatically. Do you have questions about your existing portal, or need to set one up for the first time? Contact your account manager today!

Drummond Pediatric Health IT Certification Our second certification is the Drummond Pediatric Health IT Certification. This program results from the expansion of

existing pediatric health IT work, primarily speaking to the ten recommendations included in the 21st Century Cures Act Final

Rule. The ONC recognized that most EHR vendors are not focused on functionality for the health of children, which led to the creation of those recommendations, offering a way for those vendors to voluntarily go above and beyond the 2015 Edition (Cures Update) ONC Certification. It's more important than ever to do away with generic tools: pediatricians know better than most that children are not simply small adults, and there are many intricate details that need to be considered in order to appropriately care for a child. We are proud to serve this community of providers by being the first pediatric EHR to receive the basic Ambulatory Certification in

addition to six advanced badges, each speaking to our dedication to pediatrics: Care Team/Planning, Data Exchange & Interoperability, Immunization, Medication Management, Quality Reporting, and Well Child Care. QUIMMOND CEATH Pediatric Health IT Certified for the following clinical setting: **AMBULATORY**

Certification

MEDICATION MGMT

Our release notes are improving! Look out for new symbols when reading through the notes, including tags to call out changes related to the Less Clicks Campaign, Major Updates, and Increased Accuracy. We always encourage you and your team to



QUALITY REPORTING IMMUNIZATION

Recent Release Highlights

WELL CHILD CARE

pediatricians, for pediatricians. Bright Future Surveys: Now Available in Spanish

Our clinical team has added Spanish Bright Futures Developmental Surveillance surveys, based on the current AAP toolkit,

review the release notes in full, but in the meantime, check out some of the highlights below.

Spanish Bright Futures 12 Month Developmental Surveillance Spanish Bright Futures parental surveillance for 12 month visit Spanish Bright Futures 15 Month Developmental Surveillance Spanish Bright Futures parental surveillance for 15 month visit Spanish Bright Futures 18 Month Developmental Surveillance Spanish Bright Futures parental surveillance for 18 month visit Spanish Bright Futures 2 Month Developmental Surveillance Spanish Bright Futures parental surveillance for 2 month visit Spanish Bright Futures 2 Year Developmental Surveillance Spanish Bright Futures parental surveillance for 2 year visit Spanish Bright Futures parental surveillance for 2.5 year (30 month) visit Spanish Bright Futures 2.5 Year Developmental Surveillance

V		
4	Spanish Bright Futures 3 Year Developmental Surveillance	Spanish Bright Futures parental surveillance for 3 year visit
V	Spanish Bright Futures 3-5 Day (First Week) Developmental Surveillance	Spanish Bright Futures parental surveillance for first week visit
V	Spanish Bright Futures 4 Month Developmental Surveillance	Spanish Bright Futures parental surveillance for 4 month visit
1	Spanish Bright Futures 4 Year Developmental Surveillance	Spanish Bright Futures parental surveillance for 4 year visit
	Spanish Bright Futures 5 Year Developmental Surveillance	Spanish Bright Futures parental surveillance for 5 year visit
	Spanish Bright Futures 6 Month Developmental Surveillance	Spanish Bright Futures parental surveillance for 6 month visit
	Spanish Bright Futures 6 Year Developmental Surveillance	Spanish Bright Futures parental surveillance for 6 year visit
	Spanish Bright Futures 9 Month Developmental Surveillance	Spanish Bright Futures parental surveillance for 9 month visit
	v to install templates into OP: Go to the Surveys article in the OP Help Center	
•	Download the new surveys marked "Spanish Bright Futures" as described in the	ne screenshot above
	Follow the instructions in this Help Center article to load the surveys into OP	
	Follow the instructions in this Help Center article to load the surveys into OP You can then attach them to any well check templates as applicable	

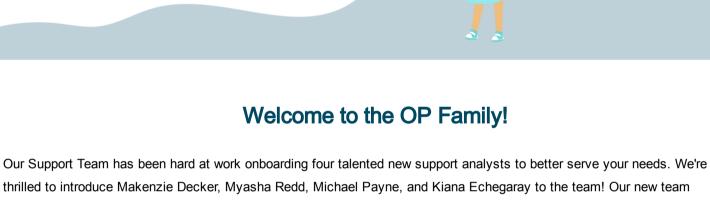
the kiddie and baby bivalent COVID vaccines. Please note that those practices that manually added the COVID vaccines according to our previous guidance should not notice a material change.

Fewer Clicks for Appointment Confirmations

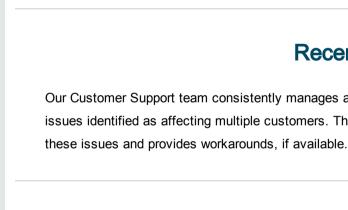
Tracking screen or another day on the Schedule, before seeing the OK icons on the schedule. Now, the screen refreshes automatically and icons refresh immediately after the appointment is confirmed, meaning fewer clicks for you!

schedule immediately after the user marked an appointment as confirmed. The user had to force a refresh, i.e. click on the

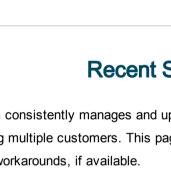
In addition to those updates, two rabies vaccines (Imovax and Rabavert) and Prevnar 20 have been officially added to the OP

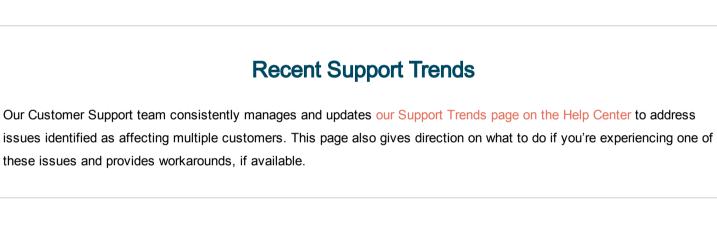


Mackenzie Decker Myasha Redd Michael Payne Kiana Echegaray



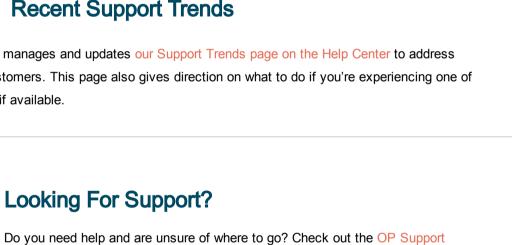
may arise.





Hub to find links to email our team, manage your support cases, and more!

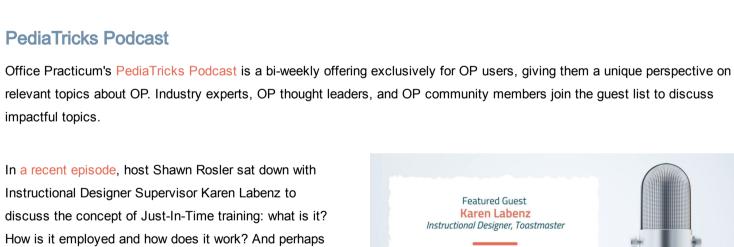
EVENTS & TRAINING



The OP Support Hub gives you access to all OP support channels, including the OP Help Center, case management, and online chat. The best channel for you will depend on what support needs you have.

Looking For Support?

OP Educational Events



🕧 Tune in

Reducing Insurance A/R w/ ERA Payment Posting

How to handle secondary, HSA, and interest

Register

be sure to check it out today!

payments

Creating referral tasks

Re-Issuing a Referral

electronically

Therasa Bell

Featured Guest Karen Labenz Instructional Designer, Toastmaster

most importantly: why does it matter to learners? Shawn What is Just In Time training? How is it employed and how does it work? and Karen seek to answer these questions and more, so Why does it matter to learners to be met where

Free Trainings

Thursday, March 2, 2023 Tuesday, March 7, 2023 3:00-4:00 pm EST 1:00-2:00 pm EST Learn how to import and post an ERA Give individual rights Work with Recoups Create new Security Groups

Register today for upcoming FREE training sessions in our Help Center!

Referrals Workflow Wednesday, March 8, 2023 3:00-4:00 pm EST

the office has the capability of sending it

referral (completing the process, Med Rec.)

Create the referral and print the referral or send it if

Respond to a Referral - Best Practices for closing the

- You don't want to miss out on:
- how-tos, and much more • **Networking, charity, and fun** with fellow OP pediatricians, practice owners, practice managers, clinical staff, and billers — there's something for everyone!

Families, and Ourselves in the Aftermath of Crisis"

children in Dr. David J. Schonfeld's session entitled "Supporting Children,

Our robust agenda featuring industry topics, workflow hacks, tips & tricks,

Register now to save \$140 Don't miss out on your chance to secure our best conference registration rate. On the fence? See why you have to attend this event!

Questions? Email us:

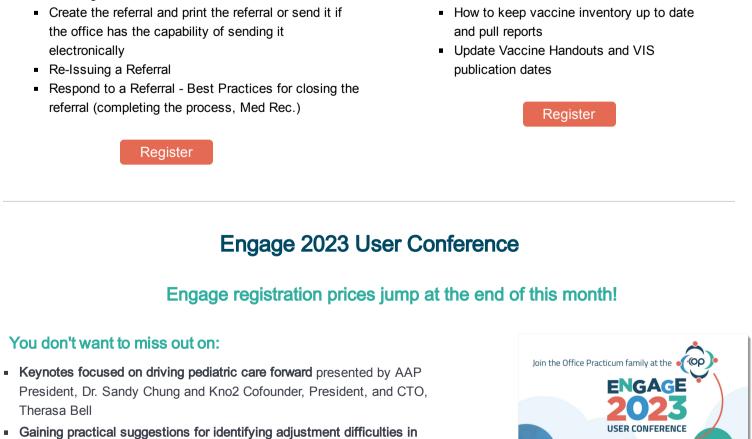
engage@officepracticum.com.

technology.

• Topics for training webinars

Where: Gaylord National Resort & Convention Center, National Harbor, MD Attire: Business Casual (with comfy shoes!)

Already registered? Don't forget to book your hotel room. **STAY IN TOUCH**



Security Settings

Review permission meanings

Register

Vaccine Setup 101

Thursday, March 9, 2023

1:00-2:00 pm EST

Learn how to prep vaccine setup for Go-

When: April 13-15, 2023

Register Now

Please send us your ideas! We want your thoughts and feedback about how we can make your lives easier through · Features you would like to see in future releases

• Successes you want to share with the pediatric community

We would love to hear from you!

Do we have the right point of contact for your practice?

practice's contact information using our easy-to-fill form. Multiple staff changes? No problem! You will have the option to add or edit more than one contact at a time without needing to submit the form multiple times.

Submit new info

Over the past few years, we've seen unprecedented change as the world reckoned with the impacts of Covid-19. One of the

biggest shifts specific to the healthcare industry has been the staffing challenges that we know many of you are still navigating. To ensure the right people on your team receive our communications, please take a moment to update your





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But first... A Brief Questionnaire on Pediatric Developmental Screening Survey Use. Our clinical product team is looking for your thoughts regarding how often you are currently using validated developmental screening tools. Please take a moment to offer your feedback and contribute to our mission of being the EHR built by

which are available to preview and download from our Help Center for any practices that wish to utilize them. All new surveys are named "Spanish Bright Futures [age] Developmental Surveillance." Bright Futures First Week Developmental Surveillance Bright Futures parental surveillance for first week visit Spanish Bright Futures 1 Month Developmental Surveillance Spanish Bright Futures parental surveillance for 1 month visit

New Vaccines Available Forecasting in VacLogic+ along with the corresponding CPT codes is now available for the PCV15 and PCV20 vaccines and

database, along with the CPT codes. Because the rabies vaccine is not ACIP-recommended for the general US population, predictive dosing/spacing support will not be added to VacLogic+. After appointments are confirmed on the schedule, an OK icon should appear. Previously, the OK icon did not appear on the

SUPPORT CORNER

members come with a strong, experienced background in patient care and are passionate about healthcare technology and its positive impacts on our communities. They look forward to working with you and helping to solve any problems that