PC Setup Instructions for <mark>Internet Explorer ONLY</mark>

This document details the pc workstation requirements typically used with Clinical Exchange using Internet Explorer. This setup should be completed on all computers that create orders or print results.

If you are using a modern browser such as Chrome or Edge please refer to the proper documentation.

<u>System Requirements</u>:
- **High speed Internet**
- **Internet Explorer 11 is preferred** (older browsers are backward compatible however, Microsoft no longer supports any IE brosers)
- **Adobe Acrobat Reader is required for PDF results.**

The next 2 steps <mark>require ADMIN rights</mark> on the PC for installation. Once installed, any user will have access to them.

1. Download the latest version of Meadco Script X directly from the Meadco website https://support.meadroid.com/Downloads/ScriptXAddon/User
   OR click on the Download ScriptX here hyperlink that can be found on the top right of the Clinician Home page https://clinician.changehealthcare.com
2. Once installed, verify the version by clicking the link below. Please note that you must be using IE to view this page in the browser.
   http://scriptxsamples.meadroid.com/Basic/InstalledVersion/release/
3. When prompted, accept the DX Control. The Dx Control will typically show up the first time a requisition is being printed. There is no external link to download this control.

Printer Settings (printer settings are found in the browser)

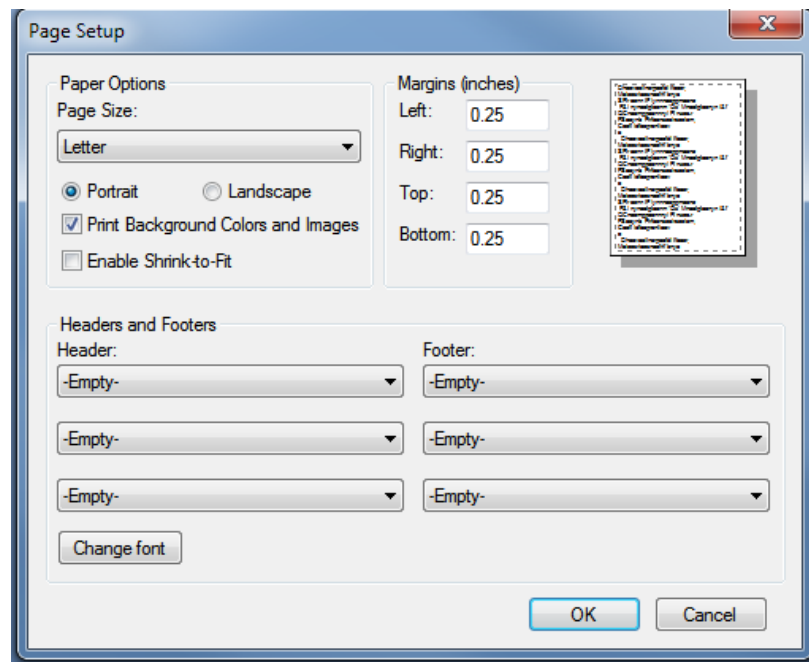The steps below explain how to change the page setup in IE.

Log into **IE**, click on **File** in the upper left corner of the Internet Explorer Browser.

Click on **Page Setup**.

Add a check mark to Print Background Colors and Images
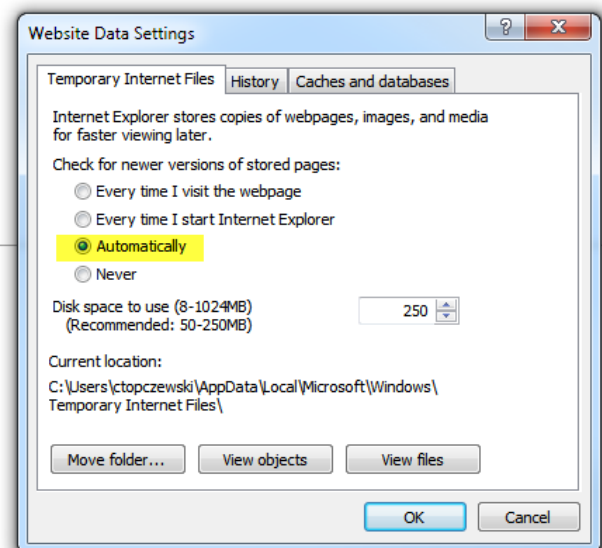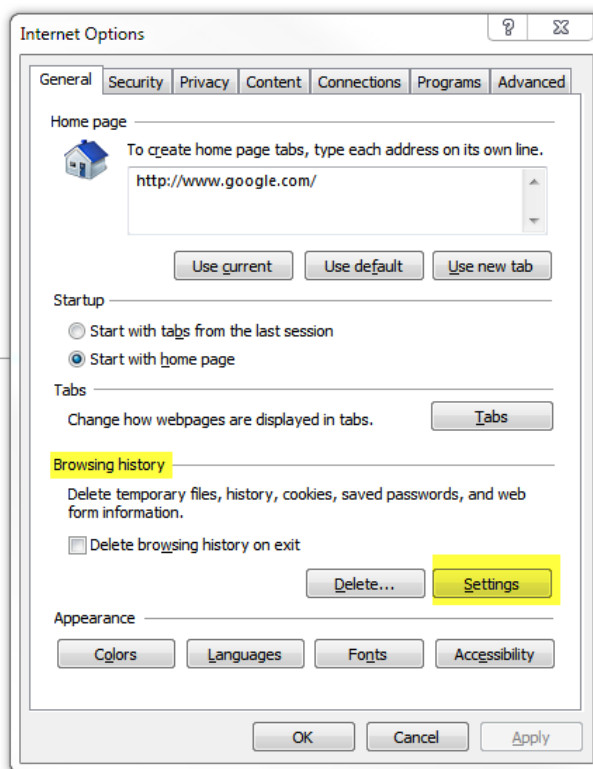
Set all four margins to .25".

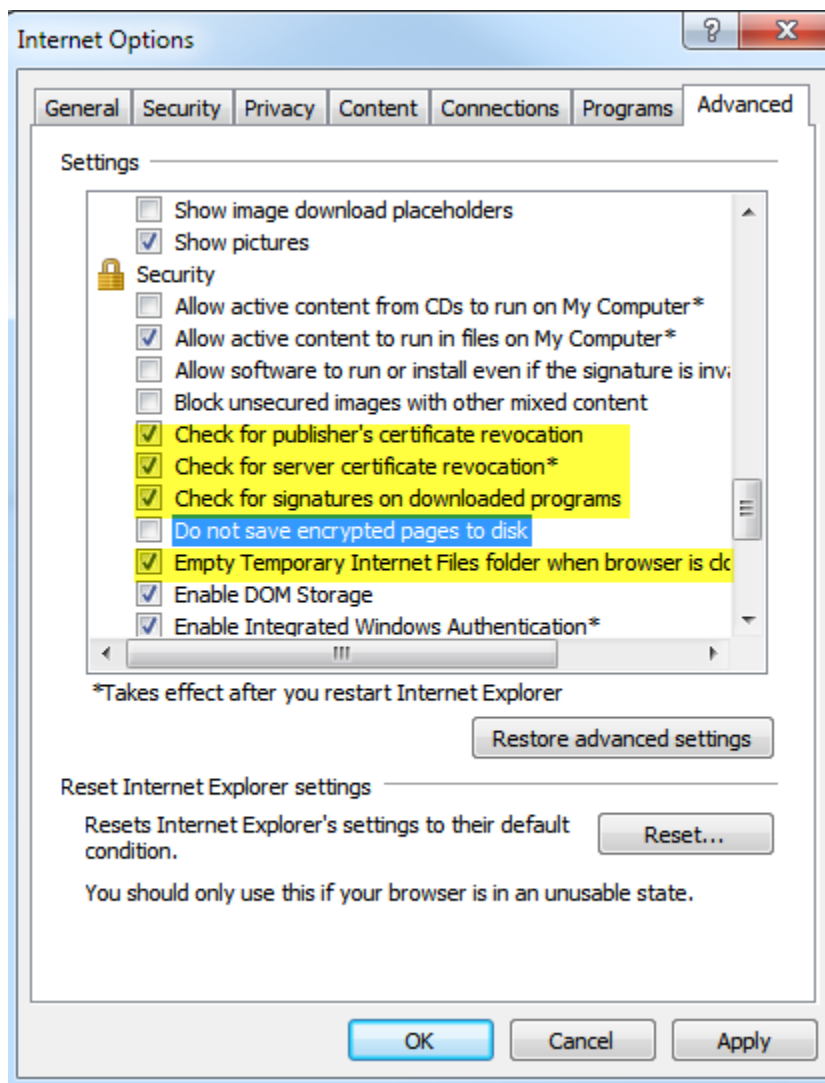Changing the Headers and Footers to empty is recommended.

Additional settings:

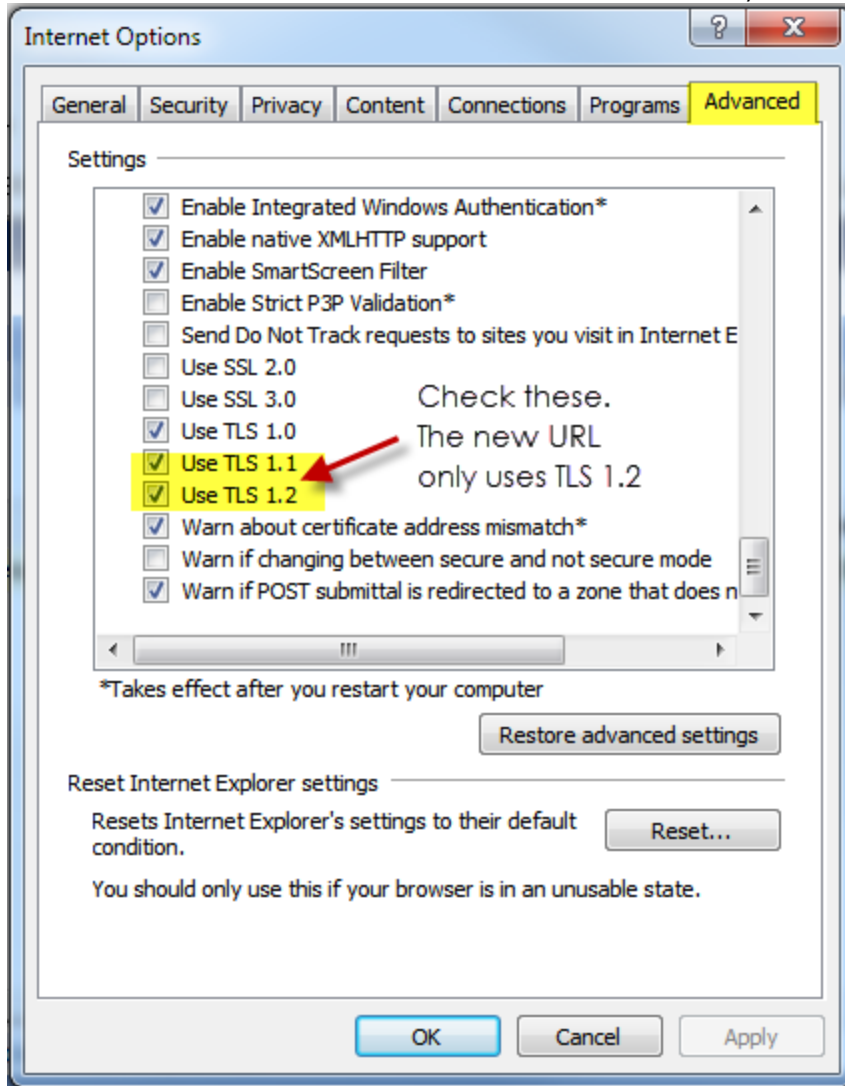1. Under **TOOLS**-**Internet Options**-**Browsing History**-**Settings**, AUTOMATICALLY should be selected.

2. Click on **ADVANCED**- the items in yellow below should be Checked √. Click apply to save the settings.

Internet Options

| General | Security | Privacy | Content | Connections | Programs | Advanced |

Settings

- ☐ Show image download placeholders
- ☑ Show pictures

🔒 Security
- ☐ Allow active content from CDs to run on My Computer*
- ☑ Allow active content to run in files on My Computer*
- ☐ Allow software to run or install even if the signature is inva
- ☐ Block unsecured images with other mixed content
- ☑ Check for publisher's certificate revocation
- ☑ Check for server certificate revocation*
- ☑ Check for signatures on downloaded programs
- ☐ Do not save encrypted pages to disk
- ☑ Empty Temporary Internet Files folder when browser is cl
- ☑ Enable DOM Storage
- ☑ Enable Integrated Windows Authentication*

*Takes effect after you restart Internet Explorer

[Restore advanced settings]

Reset Internet Explorer settings

Resets Internet Explorer's settings to their default condition.   [Reset...]

You should only use this if your browser is in an unusable state.

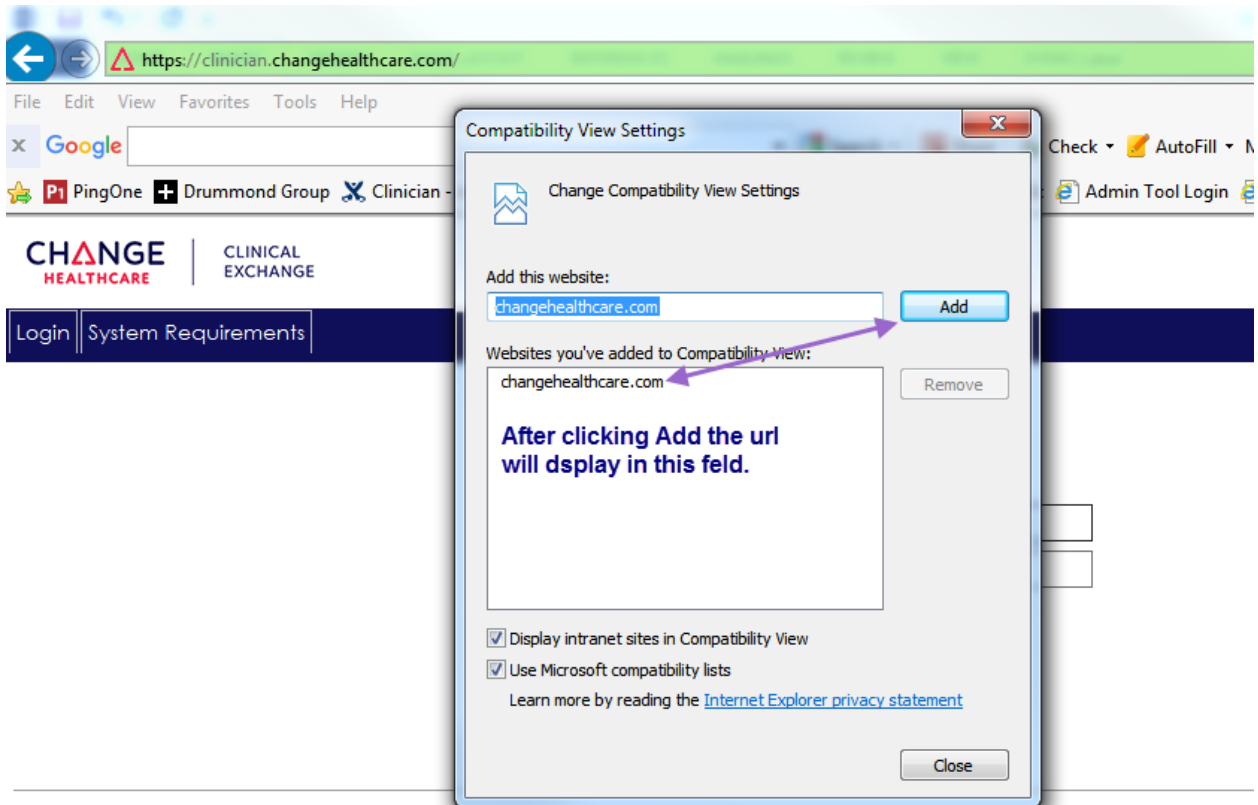[OK]   [Cancel]   [Apply]

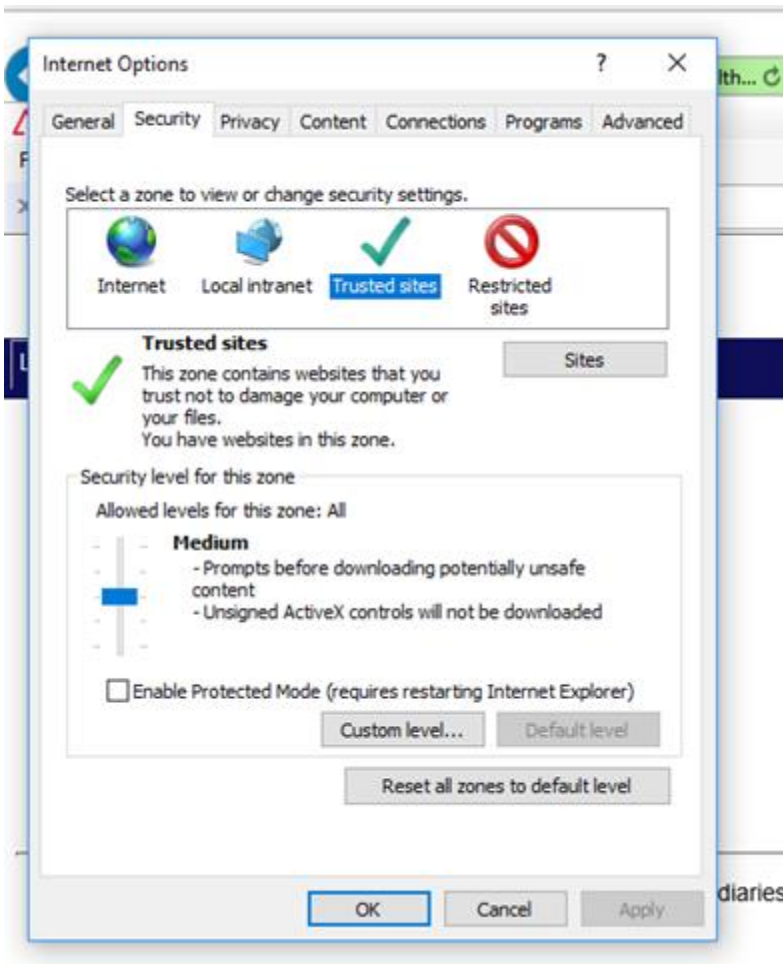Make sure these are also checked under the security section.

3. Compatibility View-typically only required when printing **RESULTS** directly from Clinician.

4. Trusted Sites-in many cases this config is not required but, depending on the security level of the PC, adding the URL https://clinician.changehealthcare.com may help users having trouble performing routine tasks. Navigate to the above url then click on Tools-Internet Options-Security.

*   Click on the **Sites** button

The url will autopopulate. Click the **Add** button