

PC Setup Instructions for Internet Explorer ONLY

This document details the pc workstation requirements typically used with Clinical Exchange using Internet Explorer. This setup should be completed on all computers that create orders or print results.

If you are using a modern browser such as Chrome or Edge please refer to the proper documentation.

System Requirements:

- High speed Internet
- Internet Explorer 11 is preferred (older browsers are backward compatible however, Microsoft no longer supports any IE brosers)
- Adobe Acrobat Reader is required for PDF results.

The next 2 steps require ADMIN rights on the PC for installation. Once installed, any user will have access to them.

- Download the latest version of Meadco Script X directly from the Meadco website <u>https://support.meadroid.com/Downloads/ScriptXAddon/User</u>
 OR click on the Download ScriptX here hyperlink that can be found on the top right of the Clinician Home page <u>https://clinician.changehealthcare.com</u>
- 2. Once installed, verify the version by clicking the link below. Please note that you must be using IE to view this page in the browser. <u>http://scriptxsamples.meadroid.com/Basic/InstalledVersion/release/</u>
- 3. When prompted, accept the DX Control. The Dx Control will typically show up the first time a requisition is being printed. There is no external link to download this control.

Printer Settings (printer settings are found in the browser)

The steps below explain how to change the page setup in IE. Log into **IE**, click on **File** in the upper left corner of the Internet Explorer Browser.

Click on **Page Setup**.

Add a check mark to Print Background Colors and Images Set all four margins to .25".

Changing the Headers and Footers to empty is recommended.

Page Setup	
Paper Options Page Size: Letter Portrait © Landscape Print Background Colors and Images Enable Shrink-to-Fit	Margins (inches) Inches) Left: 0.25 Right: 0.25 Top: 0.25 Bottom: 0.25
Headers and Footers Header: -Empty-	Footer:
-Empty-	▼ -Empty- ▼
-Empty-	▼ -Empty- ▼
Change font	
	OK Cancel

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Additional settings:

1. Under **TOOLS-Internet Options-Browsing History-Settings**, AUTOMATICALLY should be selected.

Internet Options	
General Security Privacy Content Connections Programs Advanced Home page Image: Content connections Programs Advanced Image: Content connections To create home page tabs, type each address on its own line. Image: Connections Image: Content connections Image: Connections Image: Connections Image: Connections Image: Connections Image: Connections Image: Connections Image: Connections Image: Connections Image: Connections Image: Connections Image: Connections Image: Connections Image: Connections Image: Connections Image: Connections Image: Connections Image: Connections Image: Connections Image: Connections Image: Connections Image: Connectance Image: Connections Image: Conn	Website Data Settings 2 Temporary Internet Files History Caches and databases Internet Explorer stores copies of webpages, images, and media for faster viewing later. Check for newer versions of stored pages: © Every time I visit the webpage © Every time I start Internet Explorer @ Automatically
Tabs Change how webpages are displayed in tabs Iabs	© Never Disk space to use (8-1024MB) 250 ▲ (Recommended: 50-250MB)
Browsing history Delete temporary files, history, cookies, saved passwords, and web form information. Delete browsing history on exit	Current location: C:\Users\ctopczewski\AppData\Local\Microsoft\Windows\ Temporary Internet Files\
Delete Settings Appearance	OK Cancel
OK Cancel Apply	

2. Click on ADVANCED- the items in yellow below should be Checked $\sqrt{}$. Click apply to save the settings.

Internet Options		
General Security Privacy Content Connections Programs Advanced		
Settings		
 Show image download placeholders Show pictures Security Allow active content from CDs to run on My Computer* Allow active content to run in files on My Computer* Allow software to run or install even if the signature is inv: Block unsecured images with other mixed content Check for publisher's certificate revocation Check for signatures on downloaded programs Do not save encrypted pages to disk Empty Temporary Internet Files folder when browser is dc 		
Enable Integrated Windows Authentication*		
*Takes effect after you restart Internet Explorer		
Reset Internet Explorer settings		
Resets Internet Explorer's settings to their default Reset		
You should only use this if your browser is in an unusable state.		
OK Cancel Apply		

Make sure these are also checked under the security section.

Internet Options				
General Security Privacy Content Connections Programs Advanced				
Settings				
 Enable Integrated Windows Authentication* Enable native XMLHTTP support Enable SmartScreen Filter Enable Strict P3P Validation* Send Do Not Track requests to sites you visit in Internet E Use SSL 2.0 Use SSL 3.0 Check these. Use TLS 1.0 The new URL Only Uses TLS 1.2 Warn if changing between secure and not secure mode Warn if POST submittal is redirected to a zone that does n 				
4 III >				
*Takes effect after you restart your computer				
Restore advanced settings				
Reset Internet Explorer settings				
Resets Internet Explorer's settings to their default Reset				
You should only use this if your browser is in an unusable state.				
OK Cancel Apply				

3. Compatibility View-typically only required when printing **RESULTS** directly from Clinician.



- Trusted Sites-in many cases this config is not required but, depending on the security level of the PC, adding the URL <u>https://clinician.changehealthcare.com</u> may help users having trouble performing routine tasks. Navigate to the above url then click on Tools-Internet Options-Security.
- Click on the **Sites** button



The url will autopopulate. Click the Add button

Internet Options	? ×			
Trusted sites	×			
You can add and remove websites from this zone. this zone will use the zone's security settings.	All websites in			
Add this website to the zone:				
https://clinician.changehealthcare.com	Add			
Websites:				
	Remove			
Require server verification (https:) for all sites in this zone				
[Close			
Enable Protected Mode (requires restarting Internet Explorer)				
Custom level De	efault level			
Reset all zones to default level				
OK Cancel	Apply			