# PUT YOUR PATIENTS FIRST

Meet your patients where they are. Updox makes it easy to create meaningful, video-based connections using your mobile devices, reducing no-shows and eliminating phone tag. Everything is secure and HIPAA-compliant, and there are no apps to download or complicated software to deal with.

LTPAC	PHYSICIANS
PHARMACISTS	HEALTH SYSTEMS

"The recent upgrade to Updox Video Chat is just another example of Updox's highly pragmatic approach to human workflow in the clinical setting (and beyond). The enhancements to Video Chat are so valuable because they were built upon the foundation of simplifying and unifying the telehealth experience for both patients and providers. From there, everything else is an added level of efficiency."

— Andrew Barbash, MD – The Apractis Clinic, Rockville, MD

AWARDS & CERTIFICATIONS

Inc. 500

COLUMBUS CEO

50 THE FAST FIFTY

G2 Leader SPRING 2022

DirectTrust EHNAC ACCREDITED DTAAP CA

EHNAC ACCREDITED HISP PRIVACY & SECURITY

DirectTrust EHNAC ACCREDITED DTAAP RA

100+ INTEGRATED EHRS

3.5M+ SECURE TEXTS SENT

OVER 45M FAX PAGES PROCESSED PER MONTH

OVER 700K PLATFORM USERS ACROSS 50K+ CLINICS
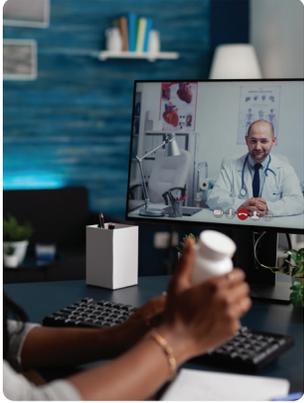
Video Chat
Take care of your patients right where they are.

With Updox, connecting with your patients face -to -face is easy. All virtual care takes place in a safe, secure, HIPAA-compliant environment. With no app to download, it's the quick, convenient solution for reaching your patients.

Benefits of Video Chat:

- **Improve Patient Satisfaction:** Reduce the time it takes for patients to gain access to the quality of care they need.

- **Boost Revenue:** See more patients more often by incorporating virtual visits into your day.

- **Ensure Security and Compliance:** All visits are HIPAA compliant, ensuring shared information is protected.

- **Integrate Seamlessly:** Integrate with more than 100 EHRs, allowing for a shared patient directory between our products and your EHR.

Updox Video Chat provides the following features for your practice:

- **Increased Accessibility:** Easily send invitations to patients for a telehealth visit.

- **Improved Waiting Room Experience:** Virtual waiting rooms with enhanced flexibility allow for triage workflows that mimic an in-person visit.

- **Screen Share and Gallery Mode:** Easily share digital documentation during one-on-one or group video visits.

- **Optimize the Patient Experience:** Streamlined workflows lead video chat participants seamlessly from email or text invite into the virtual waiting room and into an active video chat. Once the chat is finished, participants immediately receive summary notes from the visit.

- **Add Participants to an Existing Call:** The Video Chat platform supports up to 12 participants, making it the perfect solution for group calls, staff conversations, or situations where translators or patient family participation is needed.
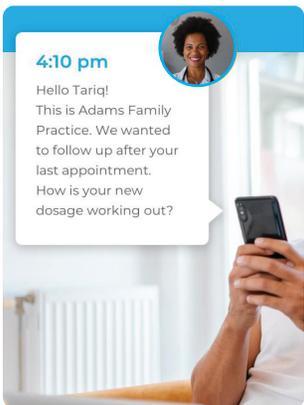
Secure Texting & SMS
Safe and convenient care made possible.

Texting is ideal for communicating with your patients in a safe and efficient way. Conversations take place in a secure, HIPAA-compliant environment, allowing your practice to remain connected to patients and exchange information before and after visits.

Benefits of HIPAA-compliant texting and SMS:

- **Boost Patient & Staff Satisfaction:** Communicate at your convenience, without the back and forth of phone calls.

- **Work Efficiently:** Use pre-made templates or create your own for common scenarios.

- **Document Care:** Attach forms, photos, or videos, and easily file conversations to the EHR.

Updox Telehealth lets you interact with patients by engaging them where they are— on their mobile devices. Utilize Video Chat, Texting, Forms & more—or add any of our additional products to build a Telehealth solution that works for you and your patients.