INTELICHART

INTELICHART IS PROUD TO PRESENT OUR WEBINAR FOR THE 3.5.24 RELEASE

This meeting is being recorded.

Today's Session

Upgrade Version 3.5.24

Anticipated Duration:

 30-45 minutes

Target Audience:

InteliChart Portal Clients

Product Managers:

Heather Counsil, Lauren Hilton & Brian Pennington

Introductions and Team members

Speaks of today's Webinar

Heather Counsil
Product Manager

Lauren Hilton
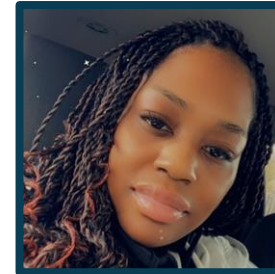Product Manager

Brian Pennington
Product Manager

Professional Services Team

Kasandra Saunders
Director of Professional Services
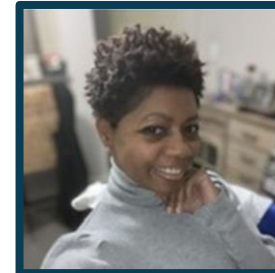
Michael McLane
Project Manager

Charlotte Box
Deployment Specialist

Clint Ball
Sr. Deployment Specialist

Ranelle Williams
Project Coordinator

Curtrice Wilson
Deployment Specialist

Armando Lopez
Deployment Specialist

Malinda Smith
Technical Project Manager

Kim Smith
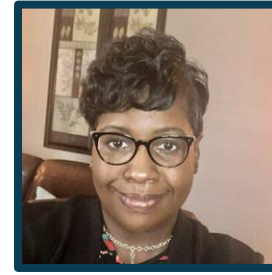Implementation Support Specialist

Product Department Team

Tommy Anderstrom
Director of Product Management

Lauren Hilton
Product Manager

Monica Smith
Sr. Business Analyst
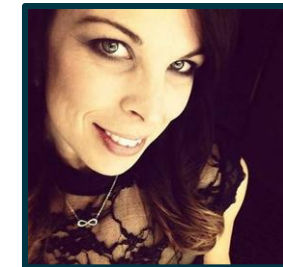
Nishant Singh
Business Analyst

Heather Counsil
Product Manager

Brian Pennington
Product Manager

Saba Nasir
Business Analyst

Shannon Fry
UI/UX Manager

Liz Meitner
Business Analyst

Cindy Olvera
Business Analyst

James White
Sr. Business Analyst

Amanda Pherson
Jr. UX/UI Designer

Last but not least...

A thank you to all of our developers for their work to bring you these amazing enhancements and features, and to the account managers for their help in bringing these enhancements and features to your system!

New Features and Enhancements
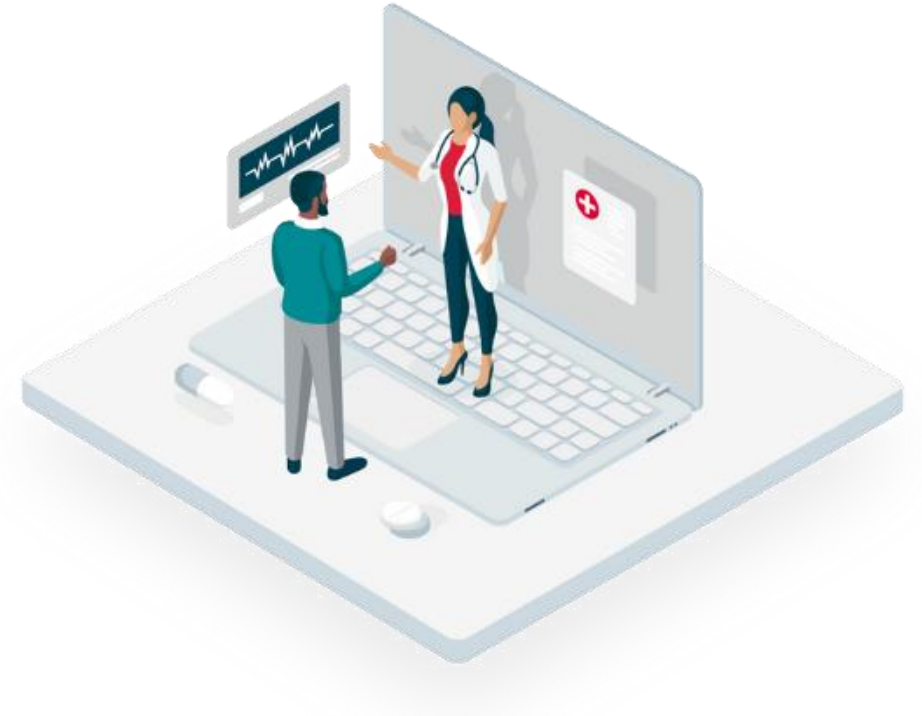
- Practice Portal Reports
- General

Let's dive in!

Practice Portal Reports

- Add patient registration status to Patient Message report

- Audit Log: PIN sent to Patient

- Audit Log: Patient disabled/enabled

Deep Dive: Add patient registration column to Patient Message report

Reports > Canned Reports > Patient Messages
- a. Column name: Registration Type
- b. Registration statuses populated
  - i. Registered
  - ii. Self-Registered
  - iii. Not Registered

PATIENT MESSAGES : 5/5/2023 - 5/5/2023

20	records per page

FROM	SUBJECT	TO	REGISTRATION TYPE	SENT ON
Sam Qa	Notification of Live Appt Scheduled	Dr. Brenda Appt. request	Not Registered	5/5/23 1:40 PM
Sam Qa	Notification of Live Appt Scheduled	New Appt. Request category group	Not Registered	5/5/23 1:40 PM
cody test	test	EMR General Message group	Not Registered	5/5/23 1:39 PM
Indiana Jones	test	EMR General Message group	Registered	5/5/23 1:37 PM
Olive Test	test	EMR General Message group	Self Registered	5/5/23 1:18 PM

Deep Dive: Audit Log

New Audit Log entry: PinSent
- a. Include Date and Time of view in [MM/DD/YYYY HH:MM AM/PM] format.
- b. Include Actor
- c. Include Impacted Patient
- d. Include details: New PIN sent

5/3/2023 3:07:29 PM	5/3/2023 11:07:29 AM	PinSent	Cassandra ▓▓▓ ▓▓	Martin Jones	New Pin sent
			▓▓▓		

New Audit Log entry: PatientDisabled & PatientEnabled
- a. Include Date and Time of view in [MM/DD/YYYY HH:MM AM/PM] format.
- b. Include Actor
- c. Include Impacted Patient
- d. Include details: Patient Disabled

AUDIT REPORT 4/4/2023 - 5/4/2023

[20 ▾] records per page

DATE/TIME (UTC) ▾	DATE/TIME (LOCAL)	EVENT TYPE	ACTOR	IMPACTED PATIENT/USER	DETAILS
5/4/2023 3:18:36 PM	5/4/2023 11:18:36 AM	PatientAdministrationView	Cassandra ▓▓▓ ▓▓	Shannon ▓▓	Patient Account viewed
5/4/2023 3:18:35 PM	5/4/2023 11:18:35 AM	PatientDisabled	Cassandra ▓▓▓ ▓▓	Shannon ▓▓▓	Patient Disabled

General

- Continued efforts to update the Patient Portal to be in compliance with AAA Accessibility standards according to WCAG (Web Content Accessibility Guidelines)

- Continuous Spanish translations throughout the products

This Release

Support Case Time

Happy Clients

We continue to focus on the reduction in wait time for support cases and functionality.

Please review your release notes and reach out to Office Practicum with any questions you may have.

Thank you for attending!

We hope that you found value in today's session and look forward to seeing you next time.