

Release Date: September 10, 2023

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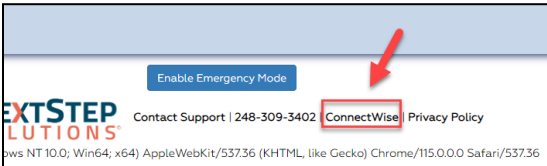
New Features/Functionality

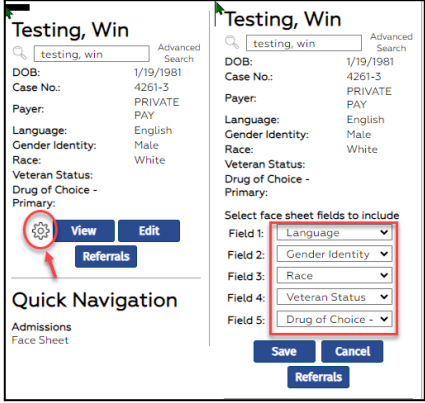
<p>Clinical Billing - Batch Statement Queue</p>	<p>Client statements are now able to be printed from within clinical. Users can access the statement queue by selecting Batch Statement Queue under the Practice Management heading on the Main Menu. This feature will show open private payment balances along with any unapplied private payments.</p> <p>From the Batch Statement Queue users can filter these statements by Date of service, Agency, Program, Site, Minimum Client Responsibility, and Pay Source.</p> <p>Visit the following link to view a video walkthrough: https://nextstep.knowledgeowl.com/help/nss-clinical-1140-batch-statement-queue</p>
<p>Clinical Billing - Billing Configuration Dashboard</p>	<p>There is a new Billing Configuration Dashboard available in clinical. This dashboard shows the rules that are currently set up in NSS Billing.</p> <p>Visit the following link to view a video walkthrough: https://nextstep.knowledgeowl.com/help/nss-clinical-1140-billing-config-dashboard</p>
<p>Face Sheet - Costa Rica Availability</p>	<p>Costa Rican provinces can now be selected for clients. Updated fields include Current Residence and Permanent Residence on the Face Sheet, and the Contact Block form field.</p>
<p>Main Menu - Certification Options</p>	<p>A new heading option has been added for the main menu. Certification is now an option to be added to the main menu for users to add certification pages they use. Different agencies may have different certification pages they use so this may be different from agency to agency.</p>

User Time Out	A new message has been added when a user has been Idle for some time and is going to be logged out. A warning message has been added with a 3 minute countdown that will popup when a user will be logged out in 3 minutes. Make sure to save any work before leaving your workstation. Any unsaved information will be lost at the end of this countdown.
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Improved Functionality

Client Details Panel	Users are now able to open the Client selector from the navigation panel without having a client already selected.
Client Portal Password Requirements	Clients are now shown the Client portal password requirements when creating a portal account and when changing their password for the client portal.
eMAR Interface Enhancements	<p>Improvements have been made to the eMAR interface for our users:</p> <ul style="list-style-type: none"> • Review Required and Schedule Required checkboxes have been moved below the building dropdown. • The stop watch icons were removed from the “Select a time” buttons, providing more screen space. • Time frames have been added to each button to better define the times for Morning, Noon, Afternoon, and Night buttons. These times will reflect the setting in System Setup (Supplemental) • Hover text has been added to the PRN and Late Pass button to show their definition. • Headings within the pass screen have been renamed. • The Add New button to Add Schedule for better definition has been renamed. • The Include Inactive checkbox to Display Discontinued has been renamed. • When adding a new schedule, if a user enters a time prior to the current time, passes scheduled before the current time will start tomorrow.
eMAR Tab	The eMAR Configuration section has been updated in System Setup (Supplemental). Users with access to the page will now enjoy a cleaner user experience, explanations of functionality, and tool tips added for extra context.
Enhanced User Support	<p>A link to ConnectWise has been added to the bottom of the Main Menu screen. ConnectWise is the tool support uses to connect to a user's workstation, if needed, when they call into support.</p> 

<p>Face Sheet Customization</p>	<p>Users are now able to customize the Face Sheet fields that show on the client details section of the quick navigation panel.</p> <p>Users can select the Gear Icon in the client selector section of the quick navigation panel. They are then given dropdown options with face sheet fields. The selections will be saved and are customizable for each user.</p> 
<p>Scheduler Configuration</p>	<p>Verbiage has been updated under Scheduler Configuration on the System Setup (Supplemental) page:</p> <ul style="list-style-type: none"> • "UNKEPT APPOINTMENT SETTINGS" header has been updated to "APPOINTMENT SETTINGS". • "Generate Draft Note for Appointments Not Kept" has been updated to "Automatically generate one draft Note when an appointment is marked as Not Kept". • "The type of note to be generated" has been updated to "Note Type to auto-generate". • In the Note Type to auto-generate dropdown "Miscellaneous note" has been updated to Misc Notes.

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Resolved Issues

Demographics Mapping (Religion): Standard Demographic Field Values for Religion are now available for Demographics Mapping in System Setup (Supplemental).

Discontinued Problems: A bug was fixed where some agencies were seeing discontinued Problems within their clients' printed treatment plans.

IBHRS Treatment: Refused is now an accepted answer for IBHRS Quality of Life questions. IBHRS validation will no longer show an error when "refused" is selected as an answer to any Quality of Life question on the POM form.

Long Character Strings: Previously, if a long string of characters was included in a note or form, when a user would view that note or form in the document center the field would be cut off and all buttons would not be accessible. We are now wrapping those strings so nothing will be cut off and all buttons will be accessible.

Required Fields Bypass: We have resolved a bug where users could bypass required fields by editing the form with the signature window open. Users will no longer be able to bypass required fields.

Sign Multiple Notes Validation Error: Users were previously getting an error when trying to utilize the Sign Multiple Notes tool when a form had a multiple form link field. Users can now sign multiple forms even if the form has a multiple form link.

Substance Type Error: Verbiage has been corrected for a Substances type IBHRS error. When a substance type of Methamphetamine is submitted and the Detailed Substance Type selected is not Methamphetamine/Speed, an error will show in the Validation tool stating "Must have Detailed Type Code of Methamphetamine/Speed for Type Code Methamphetamine"

Weblink Form Location: We resolved an issue where the wrong location was being shown on Weblink forms. When a client submits a form as a weblink, then an NSS user attaches that form to the client's record the form's address will now show as the client's NSS clinical location.

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