

Subject
VMAC System Impacts on Vehicle Manufacturer's Warranty

VMAC engineers air compressors and multi-power systems to exact tolerances in consultation with vehicle manufacturers. VMAC is also a member of the National Truck Equipment Association (NTEA), which all major North American vehicle manufacturers fully support. However, major vehicle manufacturers can deny warranty if a fault is introduced into their vehicle by installing or operating any aftermarket or accessory product. Therefore, proper installation is critical.

VMAC recommends that factory-trained technicians at certified VMAC Dealers install UNDERHOOD and direct-transmission mounted air compressors and multi-power systems. When vehicles need vehicle manufacturer warranty work that requires the removal of VMAC components, VMAC recommends that a VMAC Dealer removes the VMAC components before starting the vehicle manufacturer's warranty work. If a VMAC Dealer is not conveniently located, the repair facility must contact VMAC tech support for instructions before removing VMAC components.

VMAC stands behind its products and the VMAC Dealers who professionally install VMAC products to the standards developed in conjunction with vehicle manufacturers. If a vehicle manufacturer chooses to invalidate their warranty because of an installed VMAC product, the customer should contact the vehicle manufacturer's customer relations department for resolution.

Ford of Canada Relationship Centre 800-565-3673
 Ford and Mercury United States 800-392-3673

GMC Canada Customer Care Centre 800-263-3777
 GMC USA Customer Relations Center 800-462-8782

RAM FCA Canada Customer Care 800-465-2001 English / 800-387-9983 French
 RAM FCA US LLC Customer Center 866-726-4636

Mercedes-Benz Customer Assistance Canada 800-387-0100
 Mercedes-Benz Customer Assistance USA 877-762-8267



CUSTOMERS IN THE USA:

- According to the Federal Trade Commission, "Simply using an aftermarket or recycled part does not void your warranty."
- The Magnuson-Moss Warranty Act makes it illegal for companies to void warranty or deny coverage because an aftermarket or recycled part was used.

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