Synaptic

Pathways

6.6 Release Notes

1 In this release

This release includes the new digital capacity for loss questionnaire and ability to record firm level special deals for the Network Edition, along with more enhancements to existing features.

The Knowledgebase contains FAQs and guides to walk you through Pathways functionality.

If you require support assistance, contact, support@synaptic.co.uk or call 0808 164 5463.

Synaptic Pathways Licensed Features

- Pathways Introductory Pack
- Pathways Cashflow Retirement Edition
- Pathways Comparison and Ex-ante
- Pathways Ex-post
- Pathways Protection
- Pathways Risk Explorer
- Pathways Switching
- Pathways Valuations

To arrange a demo of the new or existing functionality, contact hello@synaptic.co.uk, call 0800 783 4477 or Book a Demo direct from our website.

2 Enhancements to existing features

These are available immediately on Pathways. If you do not have access, please click the 'Request Access' button on the feature within Pathways to arrange a demo or contact one of the team on 0800 783 4477 or hello@synaptic.co.uk.

2.1 Capacity for loss questionnaire

The Pathways client questionnaire has been extended to include the optional capacity for loss questions and included in the digital questionnaire that can be sent to a client.

Answers to these questions, for the default client questionnaire, will be automatically loaded in the Ex-ante and Ex-post journeys to simplify the process.

2.2 Network Edition: firm level special deals

Pathways Network Edition now allows special deals to be set up at a firm level. These firm specific provider deals can be created by a user of the member firm with admin permissions, or by the network and assigned to the firm manually.

Firm level, exclusive deals, will be used in preference to network special deals that are in place.

2.3 Fund lists: insured funds

When a fund is used in a research journey, on its own, or as part of a portfolio, and that fund is 'unlocked', insured versions of the fund will now be considered in addition to alternate share classes of the same fund.

2.4 Switching: share class locking

The switching journey has been updated to allow the locking and unlocking of funds (whether to consider alternate versions of the fund) from within the journey. Where the user is subject to a fund list, a lock at a fund list level will mean the fund cannot be unlocked in the journey.

3 General updates

To ensure Pathways continues to meet customer needs, feedback and reported issues are incorporated with each release.

3.1 Changes

Valuations

- Display unit price in pence to 4 decimal places
- Improved performance of the valuation modal
- Automatically generate a User ID for a valuation user
- Updates to informational messages

intelliflo office integration

- Duplicate providers and products will no longer be created in the holdings provider and product lists when importing plans from intelliflo office
- Import will no longer fail when the intelliflo office plan contains asset type ‘equities’

Holdings

- Weighting by asset allocation chart moved to the top of the holdings view to improve visibility of missing asset allocation data
- Added a visual aid on the ‘valuation type’ field to show if a holding is ready for a valuation to be requested

Cashflow Retirement Edition

- Updates to the term calculation when adding a plan from holdings
- Fixed an issue with updating advanced scenarios

Switching

- Resolved an issue that would cause an error when getting an illustration for an off-platform selection
- Where a switch result returns only a single off-platform result, this will automatically be selected

Portfolio Builder

- The import fund process will no longer error where fields exist with empty data

In-house discretionary portfolios

- IHDFMs will support all providers by default when created
- Updates to cumulative performance display & historic performance tab displays.