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EDITION



A monthly newsletter
exclusively for
OP RCM Practices

Working with RCM

Optimizing Your RCM PartnerShip Guide

The key to any partnership is communication. It's especially true when you are working with an RCM team whose goal is to make sure you're getting paid for all of your work – not just parts of it.

We understand that practices are busy. However, a recent study shows that there are REAL benefits to engaging with your Client Services Specialist. Check out our latest QRG dedicated to **Optimizing Your OP RCM Partnership.**

Industry News

COVID vaccines- Not Free Anymore

As Fall arrives, new Monovalent COVID vaccines are here. As we know, Babies and young children get a different number of doses than older children and teens, link for reference. Here is a link where you can find step by step how to add these new Monovalent COVID vaccines in OP.

On another note, the CDC COVID vaccination program has ended. With these FDA and CDC actions, the CDC COVID-19 Vaccination Program ended as of September 12, 2023, as it applied to the administration of the bivalent Moderna and Pfizer-BioNTech mRNA COVID-19 vaccines previously provided by the US Government (USG).

Now, with FDA's authorization on October 3, 2023, of the 2023–2024 Novavax COVID-19 Vaccine, Adjuvanted, the CDC COVID-19 Vaccination Program has fully ended as of October 3, 2023.

All authorized/approved doses of COVID-19 vaccine in the United States are now the 2023–2024 formulas. **Here is the complete article** with helpful requirements and recommendations for the providers.



Email our inbox at rcmlife@officepracticum.com for urgent issues or non-claim-specific questions. Tickets will automatically be created and routed to your RCM Client Services Specialist.

Spotlight
Understanding
Insurance
Cards and
Benefit Details

Insurance Cards: Many payers provide a wealth of information on the insurance cards they issue to their members. They usually contain the member's name, insurance ID, group number, and the name of the plan. What is often overlooked is the valuable submission information these cards provide. You will often find a Payer Id, a 5 digit (sometimes alphanumeric) number used to electronically submit to the specified payer. Some payers even provide submission instructions. To ensure your claims are accurately submitted, you should always look at the insurance card to capture the Payer ID or submission instructions.

Benefit Details: Prior to treating patients, it's always recommended that you verify their insurance, but also that you understand the benefits information. The benefit details that the insurance verification provides can provide a wealth of information, e.g, if services are covered, patient financial responsibility, whether or not prior authorization is required, and the benefits of a Medicaid patient can show if they have an HMO (meaning claims would be submitted to another payer). Last, but certainly not least, the insurance benefits will identify the start and end dates of a patient's insurance coverage.



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