



SedonaOffice Release Notes

September 2023

Version 6.2.0.15

SedonaOffice[®]

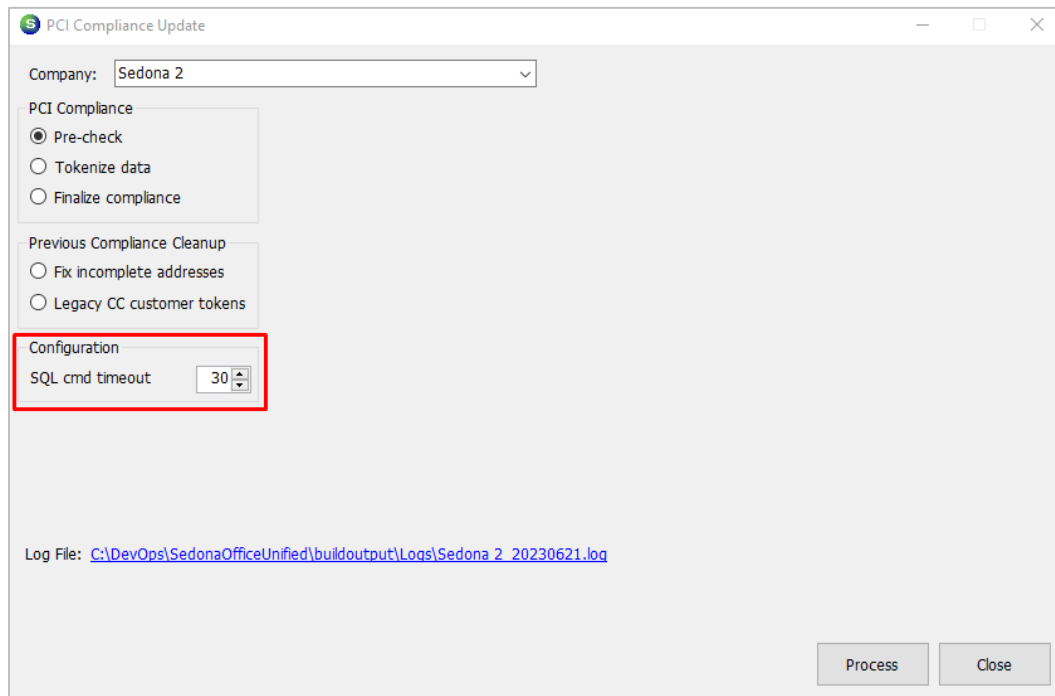
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Enhancements/Features

Add configurable SQL command timeout to PCI Compliance Update

Making a backup of large tables was exceeding the default command timeout of 30 seconds. To account for this, we added a timeout value to the PCI Compliance Update form. The default is 30 seconds. Increase this time if making backups takes longer.



The screenshot shows a dialog box titled "PCI Compliance Update". At the top, there is a "Company:" dropdown menu with "Sedona 2" selected. Below this are three sections of radio buttons: "PCI Compliance" with options "Pre-check" (selected), "Tokenize data", and "Finalize compliance"; "Previous Compliance Cleanup" with options "Fix incomplete addresses" and "Legacy CC customer tokens"; and "Configuration" with a single option "SQL cmd timeout" set to "30". The "SQL cmd timeout" field is highlighted with a red rectangular box. At the bottom of the dialog, there is a "Log File:" label followed by a blue hyperlink: "C:\DevOps\SedonaOfficeUnified\buildoutput\Logs\Sedona 2_20230621.log". In the bottom right corner, there are two buttons: "Process" and "Close".

Change SageQuestConsole.exe to look at instance name (if found) or computer name

For hosted customers, we changed the SageQuestConsole.exe to read the instance name, if found; and if not found to use the computer name from SedonaMaster.Company. This change allows the fleet management software to work with SedonaOffice.

For customers who use SedonaOffice on premises, the SageQuestConsole.exe uses the computer name to find the company.

New customer/system link/unlink stored procedures

We added stored procedures to perform Central Station linking/unlinking for use by SedonaWeb 2.0 API (and SedonaOffice client):

- CS_Site_Link
- CS_Site_Unlink
- CS_System_Link
- CS_System_Unlink

We added the function NumbersOnly and stored procedure CS_GetAlarmCompanyByIntegrationId for the new link/unlink procedures to use.

We modified these stored procedures:

- Auto_System — to add Integration_Id parameter
- Auto_Logger_System — to accommodate new Integration_Id parameter
- Auto_System_Edit_By_SystemId — to add Integration_Id parameter
- Auto_Logger_System_Edit_By_SystemId — to accommodate new Integration_Id parameter

Dealer Billing — Invoice to customer shows memo indicating pushed from Manitou

We updated the Auto_Invoice_Buffer_SC stored procedure to ignore the incoming invoice memo and set the invoice memo to blank. (The memo had indicated it was pushed from Manitou to SedonaOffice integration. Dealer customers do not need to see that information on the invoices they receive.)

Application Corrections

Accounts Receivable

Resolved Issues
<p>Customer data exceeds character limits cycle invoicing fails</p> <p>The data passed into the AR_ACH table for columns Name on Card and Customer Address are being truncated during invoice processing when they exceed the limits of those columns in that table.</p>

Job Management

Resolved Issues
Parts reconcile off when quantities changed in closed acct per We resolved an issue found when using WIP and a part quantity from a closed period was reduced and the system was not creating a return as expected.
Error 5 Invalid Procedure call or argument when removing Job Tasks We corrected an issue causing an error (5 Invalid procedure call or argument) when adding a job task and deleting another job task.

Report Manager

Resolved Issues
Invoice Register Report not pulling in all AR_Taxing_Group Records We changed the Invoice Register Report to include the last tax group (which it had been excluding).

System

Resolved Issues
Issue After Upgrade - Forte rejecting transactions - invalid amount We resolved an issue causing Forte to reject payments as invalid.

Stored Procedures

New stored procedures:

- CS_Site_Link
- CS_Site_Unlink
- CS_System_Link
- CS_System_Unlink

Updated stored procedures:

- Auto_System
- Auto_Logger_System
- Auto_System_Edit_By_SystemId
- Auto_Logger_System_Edit_By_SystemId
- Auto_Invoice_Buffer_SC
- Service_Ticket_Part_UPD

Special Upgrade/Installation Instructions

If upgrading from a SedonaOffice version prior to 6.0, the following related updates are also required:

Legacy SedonaWeb 1.0 — Be aware that if your company uses Legacy SedonaWeb 1.0 (version 2.7.80 or earlier) with SedonaOffice version 6.2.0.8 or earlier, we recommend that you transition to using SedonaWeb 2.0.

Legacy SedonaWeb 1.0 version 2.7.81 is compatible with SedonaOffice 6.2.0.9 or later.

SedonaWeb 2.0/SedonaAPI 2.0 Setup — If your company uses the Sedona Web 2.0/SedonaAPI 2.0 in any manner (Sales Automation, Time & Attendance, eForms, or the SedonaAPI for integrations such as the Manitou integration), IT will update your SedonaWeb/SedonaAPI version at the same time as your SedonaOffice version. This is to ensure compatibility with the Sales Automation module.

Performing Update — Once you have reviewed all the above information, and followed all preparation steps, contact SedonaOffice support. We will note on your account that you have received the release notes and are ready for update. SedonaOffice IT will then contact you to schedule your update.

To Use TLS 1.2 — Consider the following:

- All computers running SedonaOffice client must be on Windows 10 with the October 20, 2020 build, version 17763.1554 or later; the server must be on Windows Server 2019 or later.
- TLS 1.2 must be the only TLS version enabled in the Registry. TLS 1.0 and TLS 1.1 must be disabled. Verify they are disabled and TLS 1.2 is enabled.
- The SQL Server must be set to force encryption.

Supported Environments

Minimum System Requirements

- Server is on Microsoft .NET 4.6.1
- If used, Sedona Web 2.0/SedonaAPI 2.0 version 1.45.0 (or higher)