





HBA Global Ambassador Program

Activation Toolkit



Welcome to the HBA Global Ambassador Program

The HBA Global Ambassador Program (GAP) is a benefit exclusive to HBA Purple, Gold, and Silver-level Corporate Partners. Eligible HBA Corporate Partners intending to launch an Ambassador Program must indicate their **intent to launch** by submitting a completed **GAP Activation Form**.

The HBA launches new Ambassador Programs during designated launch windows throughout the year. Upcoming launch windows and deadlines to complete the GAP Activation form are posted on the <u>HBA</u> website.

#HBAimpact









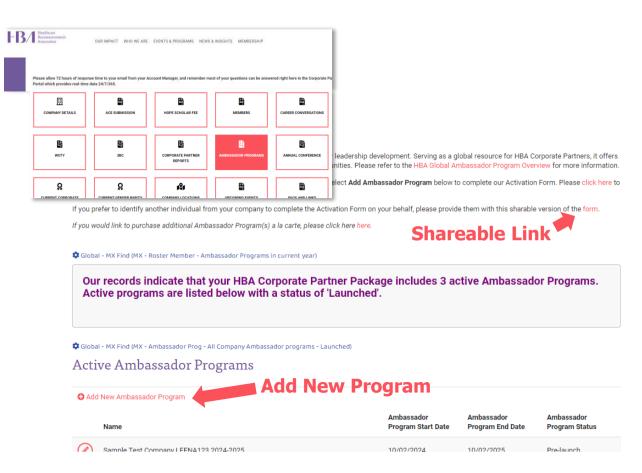


Where to find the Activation Form

Activating a program in an HBA Corporate Partnership:

- Only designated partnership contacts have access to activate the programs
- These contacts will find the form in the HBA Corporate Partner Portal under Ambassador Programs.
- Select 'Add New Ambassador Program' to complete the form,
- OR provide the shareable link at the top of the page to a colleague to complete the form.

Please note: if you are not a partnership contact, please connect with them to determine if any programs remain. Your company's primary contact name can be found in your HBA Profile under My Company > Company Details.



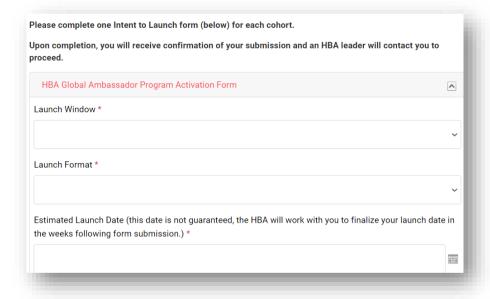
If you would like to purchase an additional program a la carte, please <u>click here</u>. Once processed, the form will be sent to you via email with your purchase confirmation.



The GAP Activation Form

Submitting your intent to launch

The HBA GAP Activation Form is an easy way to provide the HBA all the information needed to begin the setup of your program. Multiple programs may be launched simultaneously, however a separate form must be submitted for each program.



Some pre-work and foundational understanding is required to complete your form.

This toolkit has been designed to outline what you need to know:

Preliminary Launch Details

Program Composition

Key Program Roles





Preliminary Launch Details

The Program Launch is the official start of your program, bringing together all participants to bond and begin aligning on outcomes. It will focus on instilling the self-directed mindset of the Ambassador Program and opens up a safe space for Ambassadors to begin exploring their leadership potential. The Launch is held during one 3-4 hour session. The HBA will assign you a trained **Launch Leader** who will lead the event from start to finish.

Launch Format:

The program's launch format usually depends on the geographic composition of the cohort members, and each has benefits. Rest assured, whether you select virtual or in-person*, it will be a highly interactive experience

Launch Window The HBA launches Ambassador Programs during designated launch windows throughout the year. Upcoming windows are pre-populated in the form, along with deadlines for submission. Launch Format * Ideally, programs should launch as close to the start of the HBA Corporate Partnership term as possible. Estimated Launch Date (this date is not guaranteed, the HBA will work with you to finalize your launch date in the weeks following form submission.) *

Estimated Launch Date:

Please select an *estimated* launch date during the launch window. After submission of the form, your Launch Leader will work with you to finalize an official launch date that works for all parties. Please note: this estimated launch date is not guaranteed.





Chanter Region (if applicable/if the cohort will be located within one HRA chanter/region territory

Program Composition

HBA Chapter/Region

If your cohort is located within an HBA location or regional territory, please begin typing and select the name of the location/region here. To find out if there is an HBA location/region in your area, <u>click here</u>. If not, leave blank.

Program Composition

Every program needs a compositional focus (a site, regional territory, country, business unit, etc) from which to source your Ambassadors. Some ways to determine where to pull from, consider:

- Your overarching program goals/focuses
- Are there specific geographies/divisions/functions that need attention? Why?
- Where are the gaps in your leadership training and/or professional development for mid-level employees?

Please provide HBA any and all detail about the composition of your program.

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1	Please provide an overview of preliminary goals/strategic focuses of the cohort (if identified) *
	Describe the program composition (i.e. specific geographies, business units, etc as applicable) *
	Cohort Nickname (a one word nickname to identify your cohort. This should not be your company name. Examples: the name of the city the program is located in, the business unit or division name, region name, etc) *

Program goals/focuses

The cohort will innovate and bring to life new initiatives for your company and employees. Where would their efforts possibly have the most impact? Some questions to consider are:

- What are your organization's strategic pillars that a program like this could amplify/impact?
- Are there any challenges your organization is facing that the group could focus on providing solutions for?
- Do your employee resource groups need additional support and resources?

Cohort Nickname/Descriptor

Your company's name plus this cohort nickname/descriptor will be combined to create the HBA-recognized name of your cohort. What one or two words are most appropriate to describe the cohort composition? This could be as simple as the city, state, country, division, or business unit name.

Aim for 1-2 words maximum. Acronyms are acceptable as long as they are fully described in the program composition section.



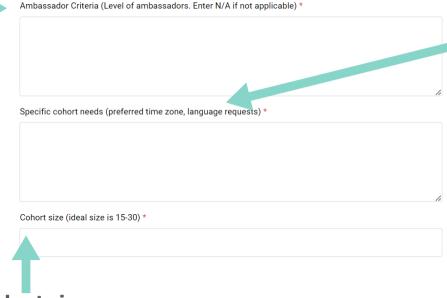


Program Composition (cont.)

Ambassador Criteria

Ambassadors tend to be mid-level, *emerging* leaders, but what specific criteria will you be looking for in a participant?

- What titles does 'mid-level' translate to in your organization?
- What kind of diversity are you looking to cultivate? For example, are you looking to encourage participation from under-represented minority group? Or would you like male representation in the group?
- What other items will you take into consideration as you review potential Ambassadors?
- Are you encouraging self-nomination, manager nomination, or both? The HBA recommends including self-nomination as an option as you'll often find hidden gems.



Cohort size

The HBA Ambassador Program can accommodate between 15-30 individuals per cohort. Big or small, every cohort makes a major impact: larger cohorts tend to take on a larger number of initiatives, but smaller groups tend to be more decisive and action forward. Your cohort's size may also be determined by your program composition and timeline for recruitment. Please indicate to the HBA what your goal is for number of Ambassadors.

Cohort needs

Depending on the cohort composition, goals, makeup, are there any specific needs you'd like to let the HBA know about? For example:

- What is the preferred time zone of majority participants?
- Advisor requests (specific individuals, skills, etc)
- Are there any languages that would be helpful for the Advisors to speak and understand? Note: the HBA's Program Advisors are volunteers. We will do our best to accommodate any/all requests, but cannot guarantee they will be met.





Key Roles

Please refer to our <u>Executive Sponsor</u> and <u>Champion</u> One-Pagers for additional information.

It is critical to pre-determine the key individuals supporting the Ambassador Program at your company in order for the HBA can best orient and support them through the process. It is deal to identify one or two:

Executive Sponsors

The senior executive supporters of the program who:

- Provide strategic guidance and framework for group initiative ideation
- Assist the program in identifying key stakeholders and open doors for budgetary needs, HR or legal approvals, etc.
- Inspire and mentor the cohort to excel, providing helpful feedback during meetings and progress presentations

Ambassador Program Executive Sponsor * Type at least 3 characters to select from list Type at least 3 characters to select from list Type at least 3 characters to select from list Ambassador Program Executive Sponsor 2 Type at least 3 characters to select from list Type at least 3 characters to select from list

The form provides a place to input the names of your Executive Sponsor(s) and Program Champion(s). To add, please begin typing the last name of the individual and select the full name when it appears.

These individuals must have an HBA profile* associated with your organization. Please click here to create one.

Champions

The key internal success drivers of the Ambassador Program who:

- Strategically and tactically plan the program's setup and launch**
- Oversee cohort progress via collaboration with HBA Advisors and by leveraging situational leadership to motivate the group
- Serve as a conduit of communication to the Executive Sponsors

^{**}The HBA also recommends identifying 2-3 lower/mid-level employees (a 'Program Launch Team') support the Champion(s) in the logistics of the launch planning in return for participation in the program's professional development opportunities.



^{*}HBA membership is also strongly recommended for these key roles













What happens after submission?

Soon after submission, Champions and Executive Sponsors will receive communications with:

- Their tools/resources to get started
- Access to the HBA GAP Resource Center
- Community of Practice schedule of live meetings to get set up for launch

The HBA will:

- Assign Advisors, Program Excellence Manager, and Launch Leader, making introductions once assignments are made
- Host Community of Practice Sessions to support you through the setup and launch of your programs





















FB/I

Healthcare Businesswomen's Association

We look forward to launching your Ambassador Program!