

# SedonaOffice and Stages Integration

**User Guide** 

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Welcome to the SedonaOffice Stages Integration. This integration ensures greater continuity between linked databases with two-way sync functionality, reduces data entry as much as possible on both ends of the integration, and includes a smooth user experience that creates ease of use when transferring, linking, and syncing accounts.

# **Integration Setup Requirements**

The SedonaOffice Stages integration is available for all users who can access A/R customers, sites, and systems. To set up the integration, the following information/tasks will need to be known/performed:

- The StagesGateway endpoint URL to use for the Stages integration.
- The username and password to use for the Stages integration.
- Contact Stages to have a task setup with the appropriate task type and task parameters in Stages. This task setup information will be used to define the credentials for the Stages Site Group.

# SedonaOffice Setup

*It is not currently possible to complete the entire integration setup via the SedonaOffice client. Some configurations must be manually performed via SQL.* 

Sedona Office Setup (Sedona 2)								- 🗆 X
File Find Find Next View Tools	Help							
Sedona Setup		Alarm	Company					
Description	Area 🔥		company					
Custom Fields Setup (Job)	JM							
Custom Fields Table1 (Job)	JM							
Custom Fields Table2 (Job)	MC		Alarm Com	nany				
Custom Fields Table3 (Job)	MC							, , , , , , , , , , , , , , , , , , , ,
Custom Fields Table4 (Job)	MC		Code		Des	cription		Inactive
Install Companies	MC		Manitou			nitou		N
Installers	JM		SGS			ges		N
Job Approval Group	JM		Your Comp	any	You	ir Company		N
Job Expense Types	JM							
Job Phases	JM							
Job Statuses	JM							
Job Tasks	JM							
Job Types	JM							
Labor Tasks	JM							
Prevailing Wages	JM							
Setup Processing	JM		Include I	lan ati ya				
Alarm Companies	OP							
Central Station Tracking Defaults	OP		Alarm Com	pany Edit				
Company Edit	OP							Inactive
Default Vendor	OP	dl	C <u>o</u> de	SGS				
Departments	OP		Description	Stanes				
Document Type	OP			Jotageo				, , , , , , , , , , , , , , , , , , , ,
Employees	OP		Code		Des	cription		Amount
Geographic Tables	OP							
Integration Setup	OP							
Note Type	OP							
Printer Setup	OP							
User Groups	OP							
Users	OP							
Earnings Type	PR		Servio	e	Descriptio	on	Monthly	Amount
Payroll Setup	PR				1			
Custom Fields Setup(Service)	sv						Save	New Remove
Custom Fields Table1 (Service)	sv							
Custom Fields Table2 (Service)	sv							
Custom Fields Table3 (Service)	SV		🔲 Update 0	Customer Monitoring			Apply	New Delete
Custom Fields Table4 (Service)	sv .							

1. The first step is to add an alarm company via the client:



This Code and Description are used to populate the CS Integration drop-down for selecting the integrator, so appropriate values should be entered:

S New Customer S	etup							x
Customer <u>I</u> nformati	ion <u>S</u> ite Setup Syste <u>m</u> RMR	Custor	n Fields		S	reate New ; how Explore reate New ;	er	
CS Integration	<not integrated=""></not>		Site Info	rmation ——				
	Name <not integrated=""></not>	Descrip Not inte				ch		
	SGS	Stages						
Site Name and Ad			Custo	mer Since	9/2/202	1	_	
	Residential     Commerce	cial						
Site Number	1							
Name	A New Customer		Tax Setu	p				
<u>A</u> ddress	1223456 Main Rd Washington Island, WI 54246		Tax G	roup	Your St	tate	•	
				State Sales County Sale		6.0% 1.0%		
Phone <u>1</u>								
Phone 2			Cyde	Tax <u>G</u> roup	Your St	tate	-	
Eax				State Sales County Sale		6.0% 1.0%		
Comments			Tax E	xempt #				
			<u>_</u>		1			
						<u>S</u> ave	<u>C</u> lose	

After the alarm company has been added, the integration ID must be manually set in the CS\_Alarm\_Company table:

Alarm_Company_Id	Alarm_Company_Code	Description	Inactive	Integration_Id
1	N/A	N/A	N	1
2	ManitouOCX	Manitou OCX	N	2
3	SGS UCC	Stages UCC	N	5
4	Manitou	ManitouNEO	N	8

**NOTE:** Stages CS UCC (Central Station Universal Central Connector) = 5

The above table shows an example of a Stages integration (Integration\_Id 5).



2. The next step is to manually add a row in the SS\_Integration table if one does not already exist:

Please note that the Integration\_Id and Description in the SS\_Integration table must exactly match the below values for the integration to work properly.

 Integration\_Id
 Description
 User\_Name
 User\_Password
 Sol\_User
 SQL\_Description
 CS\_Ubt
 CS\_Password
 CS\_Ubt
 <thCS\_Password</th>

- Integration\_Id *must* = 5.
- Description *must* = Stages CS UCC
- Copy\_To\_Manitou = 'N'
- Auto\_Create\_Credit = 'N'
- Service\_To\_Manitou = 'N'
- CS\_System\_Label should be the appropriate text for the Central Station system identifier. This is used to identify the Stages device number on the SedonaOffice System form:

System	Custom Fields	Recurring	Equipment	Inspectio	ons N
Syste	m Information –				
<u>S</u> yste	m Account	10245			
Syste	m <u>T</u> ype	Intrusion			•
<u>P</u> anel	Туре				•
Locat	ion				
Memo	1				
CS In	tegration	SGS			
ł		C New	e	Existing	
Xmit#	÷	SO10240			

• The remaining fields must be empty strings (not null, and not single or multiple spaces).

3. The next step is to manually add a row in the CS\_TP\_Setup table:

Please note that the Integration\_Id and Description in the CS\_TP\_Setup table must exactly match the values below for the integration to work properly.

 Id
 Integration
 Description
 Usel/serLevel/security
 UserName
 Password
 Service/Uf
 ApiKey
 ApiKey
 ApiKey
 CSSystemLabel
 DefaultAccountingCompany

 1
 5
 Stages CS UCC
 0
 abdealer201
 abdealer201
 https://stages.secglobe.net/extemalgateway/Open...
 https://stages.secglobe.net/extemalgateway/Open...
 Kmit#

- IntegrationId *must* = 5.
- Description *must* = Stages CS UCC
- UseUserLevelSecurity must be 0.



- CSSystemLabel should match CS\_System\_Label in SS\_Integration table.
- The remaining fields must be empty strings (not null, and not single or multiple spaces). The URL and credentials are entered in the client, so no need to populate them here.

Back in SedonaOffice, navigate to SedonaSetup > Integration Setup.

Select the appropriate integrator (in this example, Stages). Click CS Setup.

Integr	ation Setup						
	Integrators List-						
	Description	User Name	Server Name	Database Name	SQL User	Update Common Fields	Create 4
	CMS Manitou ManitouNEO	BOLD	SERVERNAME			N Y N	N N N
	Stages					Y Y	N N
	<						>
	Description	Stages		A	lternate Ser	ver	
	User Name			s	erver Name	e de la companya de l	
	User Password			D	atabase Na	me	
	Primary Server			S	QL User		
				S	QL Passwor	ď	
				V	Update	Common Fields	
						CS Setup	Apply



Enter the username, password, and URL provided by Stages, then click Test to check if the entered information is correct. If all is well, a happy face will confirm that the credentials are valid. Click Save.

Stages Central Station Integra	tion Setup	_		×					
Enter the user name, password, and service URL issued to you by your Stages Central Station in the boxes below.									
To use user-level security, check the Use User Level Security check box, select the User Level Credentials tab, and enter individual user's user names and passwords. (The user name and password on the Company Settings tab will be ignored.)									
Company Settings User-Leve	l Credentials								
Use User Level Security									
User Name	abdealer201								
Password	•••••								
Service URL	https://stages.secglobe.net/externalgateway/OpenAPI/method								
Test	😇 The entered credentials have been validated.								
	L Save	×	Cance	el					

If the credentials do not work after ensuring all information has been entered correctly, it may be necessary to work with IT and/or Stages to resolve the issue.

As of this writing, it is unknown if user-level security would ever be necessary in SedonaOffice.



4. Back on the main Integration Setup form, the "Update Common Fields" option is available:

✓ Update Common Fields

This is used to set the default value of the "Copy to CS" checkbox on the SedonaOffice Site form.

The Copy to CS option can be changed at any time while on this form editing the site but will be set to the default value from the integration setup when the form is opened. This option indicates if the Central Station entity should be updated with the common name/address/phone information when changed in SedonaOffice. Full details of this are explained in the Site form section.

S 10245 (1) Wines	Wines Wines		X						
· · · · ·	10245 Wines Wines Wines	Wines Wines 1 Pinot Noir D Sonoma, CA	r						
Site Custom Fields Systems Jobs Contacts Invoices Service Tickets Items									
Site Name and Ad	Idress C Residential © Commercial	Site Information Branch	Your Branch						
Site Number	1	Cross Street	Cabernet Ln						
Site <u>N</u> ame	Wines Wines Wines	Map Code							
Add'l <u>N</u> ame		Customer Since	5/20/2021						
Address	1 Pinot Noir Dr	CS Integration	SGS						
	Sonoma, CA 95476		C New ⓒ Existing						
		Xmit#	SO10240						
Phone 1	(707) 555-0778	Tax Information	,						
Phone 2	(707) 555-0779	Tax Group							
<u>F</u> ax	(707) 555-1778		Your State						
	Copy Site Address to Billing	State Sales Tax County Sales Tax	6.0% c 1.0%						
Comments		Cycle Tax <u>G</u> roup	Your State						
Try the wine	every time you go by.	State Sales Tax County Sales Tax	6.0% ( 1.0%						
Tax Exempt #									
Stages Info	☐ Inactive 🔽 Copy to CS	Save	Apply <b>Close</b>						



# **Stages Setup**

During the implementation phase of the integration, the credential setup will be performed by the Central Station via a task in Stages.

Task Setup (\$10)	
TETZETER Task Selup 🕈	Check Account Format
tesk# 610	Test
lask type AlarmBiller AlarmBiller	Products2
sgl proc name	lived .
service name	account
task description Send to AlarmBiller	
no signal warning time	
trailing character (hex)	
ack (hex)	
nack (hex)	
pol method 🕞	
poli seconds	
poll message	Account Format   Alternate Format   Replacements   Lines   Terix Farameters
poll response (hex)	(1)(中国) (1)(1) Task Parameters
comm. method	Value
baud rafe	1 30 Clents
data bits	I ClertSecret
stop bits	I III UH https://servicebiller.com
parity	
pot name	
task ip address	
ip port#	
outbound flag 🗹 🛶	
outbound ack (rex)	
uter name	
password	
server#	
option	
alerer all a second and a second a s	
signal process task# 💬	
runaway Breshold	
office	
partial database IT	
active server only E	
application code 🔛 None	

Setup Utilities	Data Report
Agency Setup	
Alarm Processing Setup	
Contact Setup	
Device Setup	
External App Setup	
IVR Setup	
Job Setup	
Medical Setup	
Message Center Setup	
Notification Setup	
Operator Action Setup	
Phone Setup	
Quality Assurance	
Queue Setup	
Report Setup	
Schedule Setup	
Site Setup	
Site <u>G</u> roup Setup	
stages™ Setup	Address Usage
User Setup	Censored Words
	<u>C</u> ity, State
	Contract Item
	Country
	Credential Type
	Department
	Document Type
	Hours (Global)
	Hours Type



Credential Type							
T	Credential Type	Description	▲				
	AlarmBiller	AlarmBiller					
	SedonaOffice	Sedona Office					
			Ψ.				

In Stages dealer login, navigate to Setup > Site Group Setup. Select the Site Group used for SedonaOffice.

From the Detail tab on the right side of the page, click the Credentials tab.

The Site Group must have credentials defined with the Credential Type = SedonaOffice with the username and password defined. The credential types are defined via Task Setup during the implementation phase of the integration.

UDF	Mail Addresses	Report Distribution	Scheduled Email	Data Change Notification	Rules Contract Items	Test Limitations	Test Options	Priority Group Holida	ys Site Audit	Credentials
=1Z)	+ E I I X S C	redentials								
+	Credential Type									
1	AlarmBiller									
			Credentials	Detail	×					
		credential type	AlarmBiller							
		user name	BestSecurity							
		passwort								



# **Integration Process**

### SedonaOffice Integration - New Customer Setup

The SedonaOffice new customer setup form provides the ability to push the Site/System into Stages from SedonaOffice or pull information from an existing Site/Device from Stages into SedonaOffice. The entities are linked to each other as part of the "save" process.

When linking to an existing site in Stages, the name and address entered in SedonaOffice are used to automatically find an exact match in Stages - hence the inclusion of name/address "flow" here.

#### **Customer Information**

When entering a new customer in SedonaOffice, the name and address is entered on the Customer Information tab:

S New Custom	er Setup							[	X
							Create New Show Explore	_	
Customer <u>I</u> nfor	mation Site	Setup	Syste <u>m</u>	RMR Custo	m Fields		Create New		~
Customer Detail					Customer Detail —				-
Number	10269				Customer Status	Active			
Name	Island Shrub	bery			Customer Type	Commer	cial	•	]
Primary Bill To Ir	nformation —				Old Customer ID				
	C Residenti	al 📀	Commer	cial	Default <u>T</u> erms	Due On F	Receipt	-	] [
<u>N</u> ame	Island Shrub	bery			Tax Exempt <u>#</u>				
<u>A</u> ddress	72001 Jacks Washington			6	EIN				
					Bypass RMR Incr <u>e</u> ases Until				1
Phone <u>1</u>					Salesperson			- 6	
Phone 2					- Blanket P.O.				-
<u>F</u> ax					-				
<u>E</u> mail					Expiration Date	I			
	🔽 Primary				C <u>h</u> ain Account			•	]
Invoice Printing			at City Te	nfo on Invoices	Customer Group			•	11
Invoice for	r Each Site		harge Lat	e Fees	Customer Group 2	1		•	1
Invoices:	Cycle	Job	Service	Misc	Branch	Your Bra	nch	•	]
Print		$\checkmark$	$\overline{\mathbf{v}}$	$\checkmark$	Invoice Group	None		-	11
Email					No Collections	Γ			
							<u>S</u> ave	<u>C</u> lose	



# Site Setup

Moving to the Site Setup tab, the name/address (and phones) are copied to the site. These fields can be modified to be different than the customer if so desired, but they are typically the same.

The CS Integration drop-down at the top of the Site Setup form is shown if any integrators are available for selection.

S New Customer Setup		×
Customer Information Site Setup System RMR Custor	Create New <u>J</u> ob Show E <u>xp</u> lorer Create New <u>S</u> ystem	<b>T</b>
CS Integration <pre><not integrated=""> </not></pre>	Site Information Branch Your Branch Cross Street Map Code Customer Since 9/3/2021	
C       Residential       © Commercial         Site Number       1         Name       Island Shrubbery         Address       72001 Jackson Harbor Rd Washington Island, WI 54246	Tax Setup Tax Group Your State V	
Phone 1           Phone 2           Eax	County Sales Tax 1.0% Cycle Tax <u>G</u> roup Your State State Sales Tax 6.0% County Sales Tax 1.0%	
Comments	J Tax Exempt #	
	<u>S</u> ave <u>C</u> lose	



# Link to Existing

If the site has already been entered in Stages, choose the "Existing" button underneath the CS Integration field. If the Stages Xmit# is known, it can be entered directly in the Xmit# field. To do a lookup of Stages sites that are available to be linked, use the link/lookup button to the right of the Xmit# field (pointed to by arrow):

S New Customer	Setup			×
		1	Create New Job Show Explorer Create New System	<b>V</b>
Customer Informa	tion <u>Site Setup</u> System <u>R</u> MR Custo	m Fields	Create New System	
CS <u>I</u> ntegration Xmit# Site Name and Ac		Site Information Branch Cross Street Map Code Customer Since	Your Branch 9/3/2021	
Site Number <u>N</u> ame	C Residential C Commercial  1 Island Shrubbery  72001 Jackson Harbor Rd	Tax Setup		
Address	Washington Island, WI 54246	Tax <u>G</u> roup State Sales County Sale		
Phone <u>2</u> <u>F</u> ax		Cycle Tax <u>G</u> roup State Sales County Sale		
		<u>T</u> ax Exempt #		
			<u>S</u> ave <u>C</u> lose	



When the lookup form is first opened, it will automatically attempt to find an exact match in Stages for the SedonaOffice site's name, first address line, and city. If found, the Stages site will be shown in the results:

🖳 CS Site Loo	kup				×
Search By: Search Data:	<none></none>	Search			
Xmit	# Name	Address	City	/ State	
▶ 7100	01 Island Shrubbery	72001 Jack		shington Island WI	
				Select	Cancel

If that is not the desired site or no matching site was found, a manual search can be performed.

赔 CS Site Loo	kup				×
Search By: Search Data:	<none> &lt;<u>None&gt;</u> Name Address Ofty</none>	Search			
Xmit#			Address	City	State
▶ 71000	1 Island Shrubb	ery	72001 Jackson Harbor Rd	Washington Island	WI
				Sele	ect Cancel



Stages sites can be searched by name, address, or city. The desired search filter is entered in the Search Data field. If no filters are desired, Search By can be set to <None>. Upon pressing Search, the currently unlinked Stages sites within the search parameters will be retrieved and displayed. Search By <none> will retrieve all currently unlinked Stages sites, which may take some extra time.

🖳 CS Site Looku	р			×
Search By:	None> Search	Searching		
Xmit#	Name	Address	City	State
▶ 710001	Island Shrubbery	72001 Jackson Harbor Rd	Washington Island	WI
			S	elect Cancel

"Searching..." will be displayed at the top of the form while the search is in process. When "Searching..." is no longer shown, all applicable sites have been retrieved.

If there is nothing in the results window, there were no sites within the search parameters:

🖳 CS Site Loo	okup				×
Search By: Search Data:	City	Search			
Xmit	# Name		Address	City	State
				Sel	ect Cancel



If a site is selected, the Xmit# will be populated, and the name/address from Stages will be pulled into the Site Setup form:

S New Customer Setup	×
Customer Information Site Setup System RMR	Create New 20b
CS Integration SGS  C New  C Existing Xmit# 1024402 Site Name and Address C Residential Site Number 1	Site Information Branch Your Branch Cross Street Map Code Customer Since 9/3/2021
Name         Island Ammo 10244-2           Address         55067 Range Line Rd           Washington Island, WI 54246	Tax Setup       Tax Group       Your State       State Sales Tax       6.0%       County Sales Tax       1.0%
Phone 1	Cycle Tax <u>G</u> roup Your State State Sales Tax 6.0% County Sales Tax 1.0%
	Iax Exempt #
Stages Site Info	<u>S</u> ave <u>C</u> lose

If that is the case, a Stages site other than Island Shrubbery was selected, which caused the different name and address to be populated on the form.



Back to Island Shrubbery - that has now been selected, and the name/address as well as the phone numbers have been pulled from Stages and populated on the site form.

CS Integration       SGS       Image: Site Information       Branch       Your Branch         Xmit#       710001       Image: Site Name and Address       Coss Street       Map Code         Site Name and Address       Commercial       Customer Since       9/3/2021       Image: Site Number         Name       Island Shrubbery       Tax Setup       Tax Group       Your State       Image: Site Site Site Site Site Site Site Site	3 New Customer S Customer <u>I</u> nformat	ietup ion <u>S</u> ite Setup Syste <u>m R</u> MR Custo	m Fields			Create New Show E <u>x</u> plor Create New	er	
Name       Island Shrubbery       Tax Setup         Address       72001 Jackson Harbor Rd       Tax Group       Your State         Mashington Island, WI 54246       Tax Group       Your State         Phone 1       (920) 555-4009       County Sales Tax       1.0%         Phone 2       (920) 555-4008       State Sales Tax       6.0%         Eax       (920) 555-4003       State Sales Tax       6.0%         County Sales Tax       1.0%	Xmit#	C New C Existing 710001	<u>B</u> ranc Cross Map (	h Street Code				
Address       Washington Island, WI 54246       Tax Group       Your State         Phone 1       (920) 555-4009       State Sales Tax       6.0%         Phone 2       (920) 555-4008       Cycle Tax Group       Your State         Eax       (920) 555-4003       State Sales Tax       6.0%         Comments       State Sales Tax       1.0%		1-	Tax Setu	p				
Phone 2         (920) 555-4008         Cycle Tax Group         Your State           Eax         (920) 555-4003         State Sales Tax         6.0%           Comments         County Sales Tax         1.0%		Washington Island, WI 54246	Tax <u>G</u>	State Sales	Tax	6.0%	-	
	Phone 2	(920) 555-4008	Cycle	State Sales	Tax	6.0%	•	
	Comments		<u>T</u> ax E	ixempt #				

Notice that the Stages Site Info button is now available on the bottom left of the form.



Once a valid Xmit# has been selected, this button allows some of the Stages site information to be displayed and edited:

Stages Integ	ration - Site												×
Xmit#	•: 710001			Time Zone*:	(GMT-06:00) Central	Time (US & C	Canada)	$\sim$	Directions:				
Site Name	Island	Shrubbery		Site Type*:	Commercial			~					
Addres	s: 72001	Jackson Harbor Rd		Phone 1:	920.555.4009								
Address	2:			Ext:	Туре:	Premise			Address Info:				
Cit	y: Washin	gton Island		Phone 2:	920.555.4008				Cross Street:				
Stat	e: WI			Ext:	Type:	Second Prer	n		Pets:				
ZIP Cod	<b>e:</b> 54246			Fax:	920.555.4003				Keys?:				
Count	y: Door			Ext:	Туре:	Fax			UL Code:	Select UL Code			$\sim$
Region	*: Wiscon	sin	~	Permit:					Authority:	Select Authority			$\sim$
		On Test Last Name Bush Hosta	Phone 1 920.555.8344 920.555.3991		ne phone	hone 2	Ext 2 F	Phone 2 Type	En	all ECV		Passcode vedgetrimme	Î
											OK	Can	ncel

"Common" information, defined as name, address, and phone numbers, must be edited on the SedonaOffice site form, where both sides can be kept in sync (this is discussed later). Information contained solely in Stages (data not greyed out) can be edited here if desired, and Stages will be updated accordingly. The History and On Test tabs seen here will be discussed later.

.



## System

On the New Customer Setup System tab, the CS Integration field shows the selected integrator, but cannot be changed as a site's systems all must have the same integrator if they are indeed linked to a CS system. However, at least one of the site's systems must be linked if the site itself is linked. So, in the case of a new SedonaOffice customer/site, one new system is also created and must be linked if the site is linked

S New Customer Setu	р				×
				Create New Job Show Explorer	
Customer Information	Site Setup System RMR C	ustom Fields		Create New System	n 🔽
CS Integration	SGS	Contract Information—			
_	C New C Existing	Contract Form	2 Year		•
Xmit#	d	Contract Number			
		Contract Date			
System and Service Ir		Contract Months		_	
System Account	10270	Renewal Months		_	
System <u>T</u> ype	Intrusion 💌	OK to Rate			
Panel Type	<b>•</b>	Increase After	,		
Location					
Memo		Cycle Purchase Order— Cycle P.O.			-
<u>W</u> arranty	Full Warranty 💌	Expiration Date	<u> </u>		
Warranty <u>S</u> tart			,		_
Service Level	Time and Material				
Primary Service Co	SVC1				
Alt Service Co <u>1</u>	<b>•</b>				
Alt Service Co 2	<b>•</b>				
Comments	^				
	~				
	,				
				<u>S</u> ave <u>C</u> lo	ose



Because the site is being linked to an existing Stages site, the option exists for the SedonaOffice system to create and push a new device into Stages, or to link to an existing device in Stages. When linking to an existing, the device Xmit# can be entered directly, or the link/lookup button can be utilized as it was for the site:

💀 CS	System Lookup	)	$\times$
	Xmit#	Descr	
▶	710001	This is information about the dialer device.	
		Select Cance	

The CS System Lookup will automatically show all currently unlinked devices of the Stages site. No search filters are necessary. Once a valid device Xmit# has been selected, the Stages Device Info button is available at the bottom left of the form:

S New Customer Setu	ıp				×
		1		Create New Job Show Explorer Create New System	
Customer Information	Site Setup System RMR Cu	ustom Fields		Create New System	
CS Integration Xmit#	SGS C New © Existing 710001	Contract Information Contract Form Contract Number Contract Date	2 Year		<b>•</b>
System and Service In System Account		Contract Months		1	
System <u>Type</u>	10270	Renewal Months			_,
Panel Type		O <u>R</u> to Rate Increase After	1		
Location					
Memo		Cyde Purchase Order- Cyde P.O.			-
<u>W</u> arranty	Full Warranty	Expiration Date			
Warranty <u>S</u> tart					
Service Level	Time and Material				
Primary Service Co	SVC1				
Alt Service Co <u>1</u>					
Alt Service Co 2	<b>•</b>				
Comments	×				
Stages Device Info				<u>S</u> ave <u>C</u> le	ose



This button allows some of the Stages device information to be displayed and edited:

Device Type*:       Radonics 330       Location:         Timer Test Type:       Select Timer Test Type       Information:         Timer Test Fail Event:       Hours:       Minutes:         Timer Test Fail Event:       Select Timer Test Fail Event:       Information:         IP Address:       URL Test:       Information:         First Signal Date:       URL Test:       URL Test:         Primary Xmit#:       Select Primary Xmit#       Entry/Exit Period:         Minutes or mmss or mm.ss       Alt Device ID:       Listen In Device Type:         Signal Format:       Ademo High Speed       Silent?:       Device Config On	Xmit#*:	710001				Communication Type:	Dialer	
Timer Test Days:       Hours:       Minutes:         Timer Test Fall Event:       Seliect Timer Test Fall Event       Information:         IP Address:       Information:       This is information about the dialer device.         IP Address:       Image: Ima	Device Type*:	Radionics	330		v	Location:		
Timer Test Fail Event:       Select Timer Test Fail Event       Information:       This is information about the dialer device.         IP Address:       Information:       This is information about the dialer device.         IP Address:       Information:       This is information about the dialer device.         IP Address:       Information:       This is information about the dialer device.         IP Address:       Information:       This is information about the dialer device.         IP Address:       Information:       This is information about the dialer device.         IP Address:       Information:       This is information about the dialer device.         First Signal Time:       Information:       URL Target:         Primary Xmit#:       Select Primary Xmit#       Entry/Exit Period:       Minutes or mm:ss or mm:ss         Proc: Sigs on Primary?       Isleen In Device Type:       Isleen In Device Type:       Isleen In Device Type:         Signal Format:       Ademco High Speed       Silent?:       Device Config On         Configuration       On Test       Fort       Sgnal State       Sgnal Code	Timer Test Type:	Select Tin	ner Test Type		v			
IP Address:     IIP Address:       IP Port:     IIP Port:       First Signal Date:     IIII Rest:       First Signal Time:     IIIII Rest:       Primary Xmit#:     Select Primary Xmit#       Proc Sigs on Primary?:     IIII Device ID:       Line Security:     IIIII Device Type:       Signal Format:     Ademoc High Speed       Configuration     On Test	Timer Test Days:		Hours:	Minutes:				
IP Port: First Signal Date: First Signal Time: Firs	Timer Test Fail Event:	Select Tin	ner Test Fail Even	t		Information:	This is informatio	n about the dialer device.
First Signal Date:     WIL Text:       First Signal Time:     URL Target:       Primary Xmit#:     Select Primary Xmit#       Proc Sigs on Primary?:     It Device ID:       Line Security:     Listen In Device Type:       Signal Format:     Ademoc High Speed       Configuration     On Test	IP Address:							
First Signal Time:     URL Target:       Primary Xmit#:     Select Primary Xmit#       Proc Sigs on Primary?:     It Device 1D:       Line Security:     Listen In Device Type:       Signal Format:     Ademco High Speed       Configuration     On Test	IP Port:							
Primary Xmit#:     Select Primary Xmit#     Entry/Exit Period:     Minutes or mm:ss       Proc Sigs on Primary?:     Alt Device ID:       Line Security:     Listen In Device Type:       Signal Format:     Ademico High Speed     Silent?:       Configuration     On Test       Reit     Signal Status     Signal Code	First Signal Date:		~			URL Text:		
Primary Xmit#:     Select Primary Xmit#     Entry/Exit Period:     Minutes or mm:ss or mm:ss       Proc Sigs on Primary?:     Alt Device ID:     Iline Security:       Line Security:     Listen In Device Type:       Signal Format:     Ademico High Speed     Silent?:       Device Configuration     On Test       Point     Signal Status     Signal Code       Event Code     Location     Type	First Signal Time:					URI Tamet:		
Proc Sigs on Primary?:     Alt Device ID:       Line Security:     Listen In Device Type:       Signal Format:     Ademco High Speed       Signal Format:     Ademco High Speed       Configuration     On Test		Select Prin	mary Xmit#			-		Minutes or mmiss or mmiss
Line Security: Listen In Device Type: Listen In Device Type: Signal Format: Ademco High Speed Silent?: Device Config On Configuration On Test Point Signal Status Signal Code Event Code Location Type					10.1			
Signal Format:     Ademco High Speed     Silent?:     Device Config On       Configuration     On Test     Point     Signal Status       Foint     Signal Status     Signal Code     Event Code								
Configuration On Test Point Signal Status Signal Code Event Code Location Type					_			
Point Signal Status Signal Code Event Code Location Type	Signal Format:	Ademco P	nign Speed		×	Silent?:		Device Config Only?:
	Configuration On Test							
1 Alam Log Only Front door		tus	Signal Code		le .	Location	Type	De
2 Alarm Log Only Back Door								
2 Alem Log Crity Decision	e 24000			cog only				0004.000
<								

Because there is no "common" information between SedonaOffice systems and Stages devices (as there is with sites), all the information on this form can be edited if desired and will update Stages. The On Test tab seen here will be discussed later.

If it is desired to create/push a new device to an existing Stages site, the Stages Device Info button is used to enter the data for the new device. This is discussed further in the Push New section.

Once the SedonaOffice customer is saved, the Sedona site will point to the Stages site, the Sedona system will point to the Stages device, and the Stages site and device Billing IDs will be updated with the SedonaOffice site ID and system ID respectively, thus linking the entities together.



#### **Push New**

To push a new site/device into Stages (meaning the site has not yet been added in Stages), choose the "New" button underneath the CS Integration field.

Notice that the **Stages Site Info button** is now available on the bottom left of the form.

S New Customer S	Setup		×
			Create New Job 🕅 Show Explorer 🗖
Customer Information	tion <u>Site Setup</u> System <u>R</u> MR Custo	m Fields	Create New System 🔽
CS Integration	SGS C Existing	Site Information — <u>B</u> ranch Cross Street Map Code	Your Branch
Site Name and Ad	ldress	Customer Since	9/7/2021
Site Number	C Residential C Commercial	-	
<u>N</u> ame	Island Corn	Tax Setup	
<u>A</u> ddress	47093 Michigan Rd Washington Island, WI 54246	Tax <u>G</u> roup	Your State
Diana 1		State Sale County Sa	
Phone <u>1</u> Phone <u>2</u>	(920) 555-8663 (920) 555-8664	Cycle Tax <u>G</u> roup	Your State
Eax	(920) 555-9668	State Sale County Sa	
Comments		Tax Exempt #	
Stages Site Info			<u>S</u> ave <u>C</u> lose



When pushing New, this button **must** be used to enter at least the minimum required information for a new site to be added in Stages. Required information is identified by an asterisk (\*) at the end of a field label, such as in Xmit#\* and Site Name\* below.

Stages Integration	ion - Site													×
Xmit#*:				Time Zone*	Select Time Zo	one			$\sim$	Directions:				
Site Name*:	Island Corn			Site Type*	Select Site Typ	)e			~					
Address:	47093 Michi	igan Rd		Phone 1	1: 920.555.8663									
Address 2:				Ext	t: 1	lype:	Select Phon	е Туре	~	Address Info:				
City:	Washington	Island		Phone 2	2: 920.555.8664					Cross Street:				
State:	WI			Ext	t: 1	fype:	Select Phon	е Туре	~	Pets:				_
ZIP Code:				Fax						Keys?:				
County:				Ext	t: 1	íype:	Select Phon	е Туре	~		Select UL Code			$\sim$
	Select Regio	.n.	~	Permit			-				Select Authority			
Order Firs	st Name	Last Name	Phone 1	Ext 1 F	Phone 1 Type	Ph	one 2	Ext 2	Phone 2 Typ	e Er		ECV Keys	Passcode	
														Î
														Ļ
<													>	
												0	K Ca	ncel

Notice the name, address, and phone information as entered on the SedonaOffice Site Setup form has been pulled in to populate the appropriate fields. Because the site does not yet exist in Stages, all of the information can be edited here (different than "Existing" Stages site above). For information about the fields themselves, please refer to Stages documentation.

One particular item to note is that if a phone number has been populated, the phone type must be selected on this form.

This form can be displayed/edited multiple times during the new customer entry process.

- Pressing OK will save the current data in memory for use going forward.
- Pressing Cancel will ignore any changes made during the current editing of the form and revert back to the previously "saved" data in memory.

The most recent "saved" data on this form (by pressing OK) is used when pushing the new Stages site at the time the SedonaOffice new customer is saved. If any required information is missing at that time, a message will indicate that and the 'save' will be cancelled.



If the name, address, or phone numbers are changed here and ultimately are different from the SedonaOffice site when it is saved, the SedonaOffice site and Stages site will be out of sync in regard to the information that is different, meaning the other side will not get updated when the corresponding information is changed on one side. This is typically an undesired situation, but occasionally necessary.

Example of completed information:

Xn	mit#*:	SO10271			Time Zone*:	(GMT-06:00) Centra	il Time (US & Can	nada)	$\sim$	Directions:	Take Main Rd	north	o Mich	nigan and turn	right
ite N	lame*:	Island Corr	n		Site Type*:	Commercial			~						
Ad	ldress:	47093 Micl	higan Rd		Phone 1:	920.555.8663									
Addr	ress 2:				Ext:	Type:	Business		~	Address Info:	Right side of	road af	ter the	fence.	
	City:	Washingto	n Island		Phone 2:	920.555.8664				Cross Street:	471st Ave				
	State:	WI			Ext:	Type:	Second Prem		~	Pets:	Fido the dog				
	Code:					920.555.9668				Keys?:					
	county:				Ext:		Fax		~		Select UL Cod				
	ounty.	0001			EXL.	Type.	FdX		~	or coue.	Select OL COU	e			
Reg	gion*:	Wisconsin		~	Permit:					Authority:	Full Control				
		Wisconsin		~	Permit:					Authority:	Full Control				
tact er	ts Firs	Wisconsin	Last Name	Phone 1		one 1 Type P	hone 2	Ext 2	Phone 2 Type	En	nail	ECV	Keys		e
tact er	ts Firs Shirley	st Name	Shucks	Phone 1 920.555.3991	Ext 1 Ph		hone 2	Ext 2		En shucks@islandd	nail corn.com			sweet	e
tact er	ts Firs	st Name		Phone 1	Ext 1 Ph		hone 2	Ext 2		En	nail corn.com				e
tact er	ts Firs Shirley	st Name	Shucks	Phone 1 920.555.3991	Ext 1 Ph		hone 2	Ext 2		En shucks@islandd	nail corn.com			sweet	e
tact er	ts Firs Shirley	st Name	Shucks	Phone 1 920.555.3991	Ext 1 Ph		hone 2	Ext 2		En shucks@islandd	nail corn.com			sweet	e
tact er	ts Firs Shirley	st Name	Shucks	Phone 1 920.555.3991	Ext 1 Ph		hone 2	Ext 2		En shucks@islandd	nail corn.com			sweet	e
tact er	ts Firs Shirley	st Name	Shucks	Phone 1 920.555.3991	Ext 1 Ph		hone 2	Ext 2		En shucks@islandd	nail corn.com			sweet	e
tact er	ts Firs Shirley	st Name	Shucks	Phone 1 920.555.3991	Ext 1 Ph		hone 2	Ext 2		En shucks@islandd	nail corn.com			sweet	e
act r	ts Firs Shirley	st Name	Shucks	Phone 1 920.555.3991	Ext 1 Ph		hone 2	Ext 2		En shucks@islandd	nail corn.com			sweet	e
act r	ts Firs Shirley	st Name	Shucks	Phone 1 920.555.3991	Ext 1 Ph		hone 2	Ext 2		En shucks@islandd	nail corn.com			sweet	e
act r	ts Firs Shirley	st Name	Shucks	Phone 1 920.555.3991	Ext 1 Ph		hone 2	Ext 2		En shucks@islandd	nail corn.com			sweet	e
tact er	ts Firs Shirley	st Name	Shucks	Phone 1 920.555.3991	Ext 1 Ph		hone 2	Ext 2		En shucks@islandd	nail corn.com			sweet	e



Moving back to the New Customer Setup System tab, the CS Integration field shows the selected integrator and the New option is selected. These cannot be changed as a new site/device is being pushed to Stages.

🕒 New Customer Setu	ıp					×
Customer Information	Site Setup System RMR C	ustom Fields		Create New Job Show Explorer Create New Sy:		
						1
CS Integration	SGS	Contract Information— Contract Form	2 Year		•	
		Contract Number				
		Contract Date				
System and Service In	nformation	Contract Months				
System Account	10271	Renewal Months				
System <u>T</u> ype	Intrusion 💌	OK to Rate		-		ı İ
Panel Type	<b>•</b>	Increase After	1			1
Location						
Memo		Cycle Purchase Order- Cycle P.O.				
<u>W</u> arranty	Full Warranty	Expiration Date				
Warranty <u>S</u> tart			,			1
Service Level	Time and Material					
Primary Service Co	SVC1					
Alt Service Co 1	<b>•</b>					
Alt Service Co 2	<b>•</b>					
Comments	~					
Stages Device Info				<u>S</u> ave	<u>C</u> lose	

Notice that the Stages Device Info button is immediately available on the bottom left of the form.



When pushing New, this button **must** be used to enter at least the minimum required information for a new device to be added in Stages. Required information is identified by an asterisk (\*) at the end of a field label, such as in Xmit#\* and Device Type\* below.

Stages Integration - Device					×
Xmit#*:	S010271		Communication Type		~
Device Type*:	Select Device Type	~	Location		
Timer Test Type:	Select Timer Test Type	$\checkmark$			
Timer Test Days:	Hours:	Minutes:			
Timer Test Fail Event:	Select Timer Test Fail Event	$\sim$	Information		
IP Address:					
IP Port:					
First Signal Date:	~		URL Text	:	
First Signal Time:			URL Target	:	
Primary Xmit#:	Select Primary Xmit#	~	Entry/Exit Period	:	Minutes or mm:ss or mm.ss
Proc Sigs on Primary?:			Alt Device ID	:	
Line Security:			Listen In Device Type	:	~
Signal Format:		~	Silent?	<b>':</b>	Device Config Only?:
Configuration					
Configuration Point Signal Star	tus Signal Code	Event Code	Location	Туре	Descrip
i olini oliginarota		Livenit Code	Location	туре	Descriț
<					>
					OK Cancel

In the case of a new Stages site/device, the device Xmit# must be the same as the site, so this field is prepopulated and cannot be changed. For information about the fields themselves, please refer to Stages documentation.



#### Example of completed information:

Stages Int	tegration - Device						×
	Xmit#*:	S010271		Communication Ty	ype: Dial	ler	~
	Device Type*:	Ademco 1440		Locat	tion: NW	corner of basen	nent
т	imer Test Type:	Any signal					
	imer Test Days:	1 Hours:	2 Minutes:				
	Test Fail Event:			Informat	tion: This	s is general infor	mation about the device.
	IP Address:	1				-	
	IP Port:						
Fi	rst Signal Date:			URL T	ext:		
	rst Signal Time:			URL Tan			
		Select Primary Xmit#		Entry/Exit Per			Minutes or mm:ss or mm.ss
	gs on Primary?:	-		Alt Device			Philades of min.35 of min.35
Proc Sig	Line Security:			Listen In Device Ty			
		Ademco High Speed			nt?: 🗌		Device Config Only?:
	Signal Format:	Ademico high speed		5110	antr. 🗋		
Configur	ation						
Point	Signal Stat	us Signal Code	Event Code	Location Front Door		Туре	Descrip
1	Alarm		Log Only Log Only		Magnetic C Magnetic C		
3	Alarm		Medical				
<							>
							OK Cancel

Same as the Stages Site Info form, this form can be displayed/edited multiple times during the new customer entry process.

- Pressing OK will save the current data in memory for use going forward.
- Pressing Cancel will ignore any changes made during the current editing of the form and revert back to the previously "saved" data in memory.

The most recent "saved" data on this form (by pressing OK) is used when pushing the new Stages device at the time the SedonaOffice new customer is saved. If any required information is missing at that time, a message will indicate that and the 'save' will be cancelled.



# **Completed New Customer Example**

Following is an example of the completed new SedonaOffice customer having pushed to a new Stages site/device.

SedonaOffice site, selected in the tree. Notice the Monitored by and CS Site Link fields in the details window. The CS Site Link contains the Stages site's Xmit#.

3 10271 Island Corn					- • ×
Island Com Customer Information Customert Options Bill To Bill To Customert Options	Island Corn 47093 Michigan Rd Washington Island, WI 54246 (920) 555-8663		Balance Due: Total Active RMR : Total Active RAR : Customer Type: Customer Since: # of Disp Last 90 Days	\$0.00 Commercial 9/7/2021 0	
Sites     (1) Island Com     Systems     Contacts     Contacts     Credit Memos     Oocuments     Inspections     Inspections     Notes     Notes     Recurring Initiony     Service     Group Tickets     C's Info     Collections     Contacts     Co	Site Number Name Address Timezone Offset Commercial Telephone Fax Branch Tax forum Tax forum Monitored by CS Site Link Comments Default Bill To	1 Island Corn 47093 Michigan Rd Washington Island, WI 5424 0 Y (920) 555-8663 (920) 555-8664 (920) 555-8664 (920) 555-9668 Your Branch Your State SO 10271 Island Corn 47093 Michigan Rd Washington Island, WI 5424			
Credit Auto Credi					

The corresponding site as seen in Stages.

Site Data			
EZHE VX 55 Site Data	Site View	History	Notes in Effect
Xmit# Status ^	site name Island Corn	xmit# (blank for all)	
X 🛛 SO10271 Normal	site type Commercial	end date	
	address 47093 Michigan Rd	include operator actions	
	Washington Island, WI 54246 Door Count	ty.	
▲	<u>"I L@X@\$\$58</u>		
Contacts Contact Lists Site Dev	vice Configuration Temp Config Area & Open/Close	Code Words Action Plans Report Distribution Changes Expecte	ed Events - Areas Memos Hours
Contacts			
* Name PIN	Authority Relation Order# U	UserID ECV Keys Phones	Contact Info
Shirley Shucks sweet	t Cancel Only Employee 10	920.555.3991- Cell	
🔎 Edward Ear butte	ered Full Control 20	920.555.9331- Cell	



In the site detail, notice the billing id which contains the SedonaOffice internal customer site ID. This indicates the Stages site is linked to an external entity.

Site Data	
Discourse of the Data Site View	History Winds
Xmite Status + site name Island Corn	xmtitt (blank for all)
P S010271 Normal sile type Commercial address 47093 Michigan Rd	end date
Washington Island, WI 54246, Door 1	Courty E
·	
	Core   Cole Rock   Actor Ren   Report Databutor   Charges   Expected Events - Areas   Marks   Hours
address 47093 Michigan Rd	Bite Omop     Bite Omop     Bite Omop     T     D
Washington Island, WI 54246 US, Door County	
time zone 12 (GMT-06:00) Central Time (US & Canada)	
site type C Commercial	117 E BILL @ Phones
permit	Commant Auto States
Language (C)	F 920.555.8663 E Business
Info The Master Site Info Template(LockfloxCode)	K N 0 2 920.555.8664     S    Second P     T
[LockBoxLocation]	F
	Email Address s
jarladiston 📷	Email Address Auto
headcon D	
	Apencies Specific Troops Action Ran Rules Acts Process Rules Holdans UDP Instructions License Troops Overtons
address the Right side of road after the cross street 471st Ave	Apencies Catch Types Action Plan Rules Auto Process Rules Holidays UDF Statisticiture License Types Questions
dections Take Hain Rd north to Richigan and turn right.	Agency Type Phone Instructions Perm Rei Agency 10
lecthes code	
	Transita inclus Permits
lecter location	
lectes location	
NU. 100.	
man, man,	DataLec**
may, pape,	Defet or "
rege page, and a second	Durat doc*
mg, pay, and with calls haldware physics for the deg	Conduct <sup>®</sup>
ntigo page , andito colors shot may fee the dag	Dutat or **
may page,	Datat oc **

Another example...SedonaOffice system, selected in the tree. Notice the Monitored by and CS System Link fields in the details window. The CS System Link contains the Stages device's internal ID number.

10271 Island Corn					
📔 Island Corn 🔨	Island Corn		Balance Due:	\$0.00	
	47093 Michigan Rd		Total Active RMR :		
Payment Options			Total Active RAR :		
Bill To	Washington Island, WI 54246				
E-al Island Corn	(920) 555-8663		Customer Type:	Commercial	
Contacts			Customer Since:	9/7/2021	
			# of Disp Last 90 Days	0	
E Sites			P		
E [] (1) Island Corn	Alarm #	10271			
🖻 📴 Systems	System	Intrusion			
🖻 🚾 10271 Intrusion System	Panel Type				
- Documents	Monitored by	SGS			
- 💮 Equipment	CS System Link Warranty	10050614			
Equipment History	Warranty Warranty Start Date	Full Warranty			
Inspections	Level	Time and Material			
H- Notes	Serviced by	SVC1			
-S Recurring	Memo	3/01			
Recurring History	Comments				
	Contract Form	2 Year			
Recurring Master Items	Contract #	2 100			
- Ja Service	Contract Date				
	Cyde P.O.				
Credit Memos	Expires				
- Documents	Notes				
- Inspections					
Invoices					
H Dobs					
R Notes					
Recurring					
Recurring History					
Group Tickets					
CS Info					
Activity Ledger					
Aging					
Collections					
Contacts					
Credit Memos					
Credit Auto					
Deferred Income (Unposted)					
Documents					
EFT History					
Inner Office Message					
Invoices V					>



The corresponding device as seen in Stages. In the device detail, notice the billing id which contains the SedonaOffice internal customer system ID. This indicates the Stages device is linked to an external entity.

Site Data							
EZHENX6	Site Data	Site View					
Xmit#	Status 🔺	site name Island Corn					
🗙 🔎 SO10271	Normal	site type Commercial					
		address 47093 Michigan Rd					
	-	Washington Island, WI 54246 Door County					
4	•	1 🗹 🖬 🖌 📾 🛠 📾 🐴 🛤 🗛 🎼					
Contacts Contact Li	ists Site Dev	vice Configuration Temp Config Area & Open/Close Code Words					
	Device	Alarms Event Rules AKA Account Point Status Device Status					
		gnals forwarded to					
oos category oos date							
device type A1440		Ademco 1440					
timer test							
default							
type 1	Any sig	gnal					
days 1	hours 2	minutes 0					
fail event 87	^ Log	Only					
alternate interval	alternate	when disarmed F					
ivr#							
primary xmit#							
		Dialer					
communication type Di platform							
ip address		port					
line security		port					
listen in device type		0					
url text		url target					
program label		untaget					
program path							
program argument							
		mco High Speed action plan					
entry/exit period 00							
	w corner of b	acement					
INV	Corner of b	asement					
information Th	nis is genera	l information about the device.					
billing id 10	12						
user name		assword					
first signal date		first signal time					
first in service date 09		-					
last in service date 05		_					



Device configuration as entered via SedonaOffice.

Site E	Site Data							
		Site Data	Site View			History	Notes in Effect	
	Xmit# SO10271	Status Normal	site name Island Corn site type Commercial address 47093 Michigan Rd Washington Island, VI 5424 To the State State State State State avice Configuration Temp Config An	8 & O	🗄 🗃 🛆 !=	<ul> <li>xmit# (blank for all) end date</li> <li>include operator actions </li> </ul>	Changes Expected Events - Areas Memos Hours	
							alarm confirmation auto process action plan action plan match action plan match action plan match event code evenrides timer test interval Nong points to restore Nong comment Nong	

Selecting "CS Info" in the tree will open the Site and Systems form. The SedonaOffice site plus all its systems are shown as tabs. When a tab is selected, the corresponding linked data from Stages is displayed and can be edited. This is discussed later in editing sites and systems.

Stages Integration - Site and Systems	×
ny Tools Window Help Site System	
Time Zone*: (GMT-06:00) Central Time (US & Canada) V Directions: Take Main Rd north to Michigan and turn rig	ht.
Site Name*: Island Corn     Site Type*: Commercial	
Sland Corn Ustomer Information Address: 47093 Michigan Rd Phone 1: 920.555.8663	
Address 2:     Ext:     Type:     Business     Address Info:     Right side of road after the fence.	
B-all Island Com     City:     Washington Island     Phone 2:     920.555.8664     Cross Street:     471st Ave	
Image: State     WI     Ext:     Type:     Second Prem     Pets:     Fido the dog	
⊖	
Documen County: Door Ext: Type: Fax UL Code: Select UL Code	~
Equipmen Region*: Wisconsin V Permit: Authority: Full Control	~
B Notes	
Securing Order First Name Last Name Phone 1 Ext 1 Phone 1 Type Phone 2 Ext 2 Phone 2 Type Email ECV Keys Passcode	
🖌 Service 1 Shirley Shucks 920.555.3991 Cell shucks@island.com.com 🗌 🗹 sweet	
Tontads 2 Edward Ear 920.555.9331 Cell ear@island.com.com D buttered	
Creat Hemos	1
- Inspections - All Inspections	_
B A Jobs	1
B I Notes	<u> </u>
Recurring Histor	
- 2 Service - 2 Group Tickets	
CS Info	
- Zi Activity Ledger Activity Ledger	
- Collections	
Contacts	
-El Credit Nuto	
B-ia Deferred Income (Unp	
Documents     First History	
· Initiony the state of the st	
E Invoices	
ОК	Cancel



# SedonaOffice Integration - Existing Customer

Editing an existing SedonaOffice customer (site/system) is where the bulk of the integration functionality takes place. Linking, unlinking, and viewing/editing of Stages information (including on/off test) can all take place while editing a SedonaOffice system, with the addition of updating common information and syncing name/address while editing a SedonaOffice site.

# **Updating Common Information**

"Common Information" includes the site name, address, and phone numbers. SedonaOffice will not attempt to update Stages unless the Copy to CS option at the bottom of the form is checked, and the original information on both sides exactly matches. Using the example data below, the following will explain what "exactly matches" means.

🗿 10271 (1) Island	Corn							
<b>V</b>	10271 sland Corn	Island Corn 47093 Michiga Washington Is	an Rd sland, WI 54246					
Site Custom Field	ds   Systems   Jobs   Contacts   Invoices	s Service Tickets Iter	ms					
Site Name and Ad	Site Name and AddressSite Information							
	○ <u>R</u> esidential	Branch	Your Branch					
Site Number	1	Cross Street						
Site <u>N</u> ame	Island Corn	<u>M</u> ap Code						
Add'l <u>N</u> ame		Customer Since	9/7/2021					
Address	47093 Michigan Rd	CS Integration	SGS					
	Washington Island, WI 54246		C New © Existing					
		Xmit#	SO10271					
Phone <u>1</u>	(920) 555-8663	Tax Information						
Phone 2	(920) 555-8664	Tax Group	Your State					
<u>F</u> ax	(920) 555-9668							
	Copy Site Address to Billing	State Sales Tax County Sales Tax	6.0% 1.0%					
	Copy Site Address to billing	County Sales Tax	1.0%					
Comments		Cycle Tax <u>G</u> roup	Your State					
		State Sales Tax County Sales Tax	6.0% ( 1.0%					
CS Sync		<u>T</u> ax Exempt #						
Stages Info	☐ Inactive 🔽 Copy to CS	Save	Apply <b>Close</b>					

#### Name:

If the SedonaOffice site's name is changed from "Island Corn" to "Island Sweet Corn", the linked Stages site's name will only be changed if it is currently "Island Corn". If Stages already has a different name, it will not be updated.



#### Address:

When changing any portion of the address, the entire address block must match. This means address 1, address 2, city, state, and zip all must exactly match, or Stages will not be updated.

If the above address has a change to any part of it, including a 2nd address line added, the current Stages address must exactly match SedonaOffice's pre-change address:

47093 Michigan Rd Washington Island WI 54246

Otherwise, it will not be updated. Also note that the "short state" 2-character abbreviation is used in the comparison/update.

#### Phone:

If either Phone 1 or Phone 2 is changed, SedonaOffice will search through all existing site phone numbers in Stages for a matching phone that does not have the word "fax" in its phone type description:

	P	hone	Ext	Phone 1	Type	Commen	
	10	20.555.8663		В	🔄 Business		
	9	20.555.8664		A	AA		
	10 2 9	20.555.9668		в	Business		
	1-1-1-1			С	Cell		
	Fmail	Addresses		D	Dispatch		
				F	Fax		
	Email Add	dress		н	Home phone		
				P	Premise		
				S	Second Prem		
		SO	SMSOnly				
Agencies Dispatch Types Action Plan Rules Auto				U	unknown		
Agencies					Work		
		1 -					

For example, if the Business Phone Type is (920) 555-8663 and is changed to (920) 555-8665, the business phone in Stages will be updated because it matches and "Business" does not have the word "fax" in it.

If the Fax number in SedonaOffice is changed, the same functionality takes place, but only for Stages phones *with* the word "fax" in the phone type description.



# Syncing Name/Address

If the SedonaOffice name/address is currently out of sync with the Stages name/address, the CS Sync button can be utilized to quickly get the data back in sync.

S 10271 (1) Island	Corn		×
· · ·	10271 Island Corn	Island Corn 47093 Michigan Rd Washington Island, WI 54246	
Site Custom Fiel	lds   Systems   Jobs   Contacts   Invoice	s   Service Tickets   Items	1
Site Name and A	ddress C <u>R</u> esidential © Commercia <u>l</u>	Site Information Branch Your Branch	-
Site Number	1	Cross Street	-
Site <u>N</u> ame	Island Sweet Corn	Map Code	-
Add'l <u>N</u> ame		Customer Since 9/7/2021	•
<u>A</u> ddress	47039 Michigan St	CS Integration SGS	- I
	Unit A Washington Island, WI 54246	C New 📀 Existin	ng
		Xmit# SO10271	3
Phone <u>1</u>	(920) 555-8663	Tax Information	-
Phone 2	(920) 555-8664	Tax Group Your State	-
<u>F</u> ax	(920) 555-9668	State Sales Tax 6.0%	-
	Copy Site Address to Billing	County Sales Tax 1.0%	
Comments		Cycle Tax Group Your State	-
		State Sales Tax6.0%County Sales Tax1.0%	
CS Sync		<u>T</u> ax Exempt #	
Stages Info	☐ Inactive 🔽 Copy to CS	Save Apply Clos	e

If changes to the site address should be automatically applied to the billing address, ensure the "Copy Site Address to Billing" option is enabled before opening the sync form. Changes on the sync form are immediately applied upon pressing OK. If that option is not enabled, the billing address will have to be manually updated if needed.



Pressing CS Sync will open the Manual Sync form:

Manual Sync					×
Sedona Site				Stages Site	
Site ID:	10271-1	>	¢ <	Xmit#:	S010271
Site Name:	Island Sweet Com	>	Ċ <	Site Name:	Island Com
Address:	47039 Michigan St	>	Ċ <	Address:	47093 Michigan Rd
Address 2:	Unit A	>	¢ <	Address 2:	
City:	Washington Island	>	¢ <	City:	Washington Island
State:	WI	>	¢ <	State:	WI
Zip Code:	54246 C	>	¢ <	Zip Code:	54246
		J			OK Cancel

>	Copy Sedona information to Stages.	
<	Copy Stages information to Sedona.	
C	Revert (refresh) information back to what it was when this form was first opened.	

The top row of buttons affects all fields with one click. The "refresh" button at the bottom right of the Sedona Site frame affects all Sedona fields. The "refresh" button at the bottom right of the Stages Site frame affects all Stages fields. The remaining buttons affect the fields they are between (name, address, etc.).

Pressing OK on this form will immediately update both SedonaOffice and Stages as applicable.



## Site Linking

While editing a currently unlinked site, integration linking can be accomplished in the same manner as on the New Customer Setup form. However, the site must have at least one existing system. Furthermore, if the SedonaOffice site is being linked to an existing Stages site, the first (or only) system of that SedonaOffice site will be automatically linked to the Stages device with the same Xmit# as its site. If there are multiple systems, the system linking can be changed if desired after the site has been saved with the new link established.

S 10271 (1) Island Corn			X
Uustomer # 10271 Name Island Corn		Island Corn 47093 Michigan Rd Washington Island, W	/I 54246
Site Custom Fields Systems Jobs	;   Contacts   Invoices   Servio	e Tickets   Items	1
Site Name and Address       C       Residential         Site Number       1         Site Name       Island Corn         Add! Name       47093 Michigan Row         Address       47093 Michigan Row	Commercial Bra     Cro     Ma     Cu	formation nch Your E oss Street p p Code 9/7/20 Integration <not< td=""><td></td></not<>	
Phone 1         (920) 555-8663           Phone 2         (920) 555-8664           Eax         (920) 555-9668           Copy Site Address	Tax ess to Billing	formation < Group Your Si tate Sales Tax ounty Sales Tax	tate
Comments	SI	de Tax <u>G</u> roup Your Si tate Sales Tax ounty Sales Tax « Exempt #	6.0% 1.0%
Inactiv	e	Save	Apply Close



Notice below the same New/Existing options and Xmit# entry as on the New Customer Setup form. Linking is performed in the exact same manner as on that form.

6 10271 (1) Island	Corn		×
V	10271 Island Corn	Island Corn 47093 Michigan Rd Washington Island	
Site Custom Field	ds   Systems   Jobs   Contacts   Invoice	s   Service Tickets   Items	1
Site Name and Ad	ddress C <u>R</u> esidential © Commercial	Site Information Branch You	ur Branch
Site Number	1	Cross Street	
Site <u>N</u> ame	Island Corn	Map Code	
Add'l <u>N</u> ame		Customer Since 9/7	7/2021
<u>A</u> ddress	47093 Michigan Rd Washington Island, WI 54246	CS Integration SC	SS 💌
		C Xmit#	New © Existing
Phone <u>1</u>	(920) 555-8663	Tax Information	
Phone 2	(920) 555-8664	Tax <u>G</u> roup You	r State
Eax	(920) 555-9668	State Sales Tax	6.0%
	Copy Site Address to Billing	County Sales Tax	1.0%
Comments		Cyde Tax <u>G</u> roup You	r State 💌
		State Sales Tax County Sales Tax	6.0% 1.0%
		Tax Exempt #	
	Inactive	Save	Apply Close



SedonaOffice 6.2.0.2 and later: The CS Integration allows for the use of Alarm Companies linked to an integration (Real) or not linked to an integration (Non-real). Monitored By has been added to the new customer wizard form system tab. The following business rules are applied:

- CS integration fields and associated functionality will now accommodate "non-real" integrations those with a null (or 1) Integration\_Id in CS\_Alarm\_Company table.
- If the site has a "real" integration, all systems must be integrated with the same company.
- If a site has a system with non-real integration, other systems must also be non-real, but can be any non-real company.
- In the customer tree, Monitored By will only be shown if all the site's systems have the same integration.
- Stages integrations can only be selected on the site form.
- "Old" integrations (Manitou) can only be selected on the system form.
- Non-real integrations can only be selected on the system form.
- Stages integrations can only be set to <Not integrated> which will unlink from the CS.
- Once a Manitou integration is established, there is no way to unlink it from within SedonaOffice. It must be unlinked from Manitou.
- If a site or system with an integration is missing an external link, opening the site and system forms will return a message that the external link needs to be populated.
- Systems of the same site can be "Monitored By" any non-real integration.
- Systems of the same site must be linked to the same real integration.
- There cannot be a mix of real / non-real integrations for systems of the same site.
- Non-real integrations do not require or show any information related to a real integration (such as new/existing radio buttons, CS link field, CS Info buttons, Copy to CS, etc.), and do not attempt to do any CS verification, updating, or linking/unlinking.



# Site Unlinking

While editing a currently linked site, a site can be unlinked from its Stages site. This will also unlink all linked systems from their Stages device. To unlink the site, choose <Not integrated > from the drop-down list.

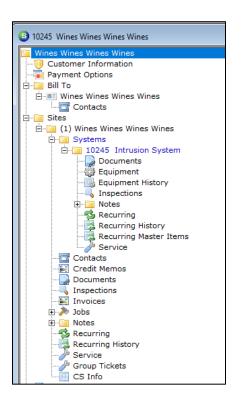
S 10271 (1) Island	Corn			
· · · · · ·	10271 island Corn	Island Corn 47093 Michiga Washington Is	n Rd sland, WI 54246	
Site Custom Field	ds   Systems   Jobs   Contacts   Invoices	Service Tickets   Iten	ns	1
Site Name and Ad Site Number Site <u>N</u> ame Add'l <u>N</u> ame	C Residential C Commercial           I           Island Corn	Site Information Branch Cross Street Map Code Customer Since	Your Branch	
<u>A</u> ddress	47093 Michigan Rd Washington Island, WI 54246	CS Integration Xmit#	SGS Name <not integrated=""> Manitou</not>	Description     Not integrated     Manitou
Phone <u>1</u> Phone <u>2</u>	(920) 555-8663 (920) 555-8664	Tax Information Tax <u>G</u> roup	SGS Your Company Your State	Stages Your Company
<u>F</u> ax	(920) 555-9668 Copy Site Address to Billing	, State Sales Tax County Sales Tax	6.0% 1.0%	
Comments		Cycle Tax <u>G</u> roup	6.0%	
CS Sync		Tax Exempt #		
Stages Info	☐ Inactive 🔽 Copy to CS	Save	<u>A</u> pply <u>C</u> l	ose

Upon saving the site information, the systems and the site will be unlinked from their Stages devices/site. The associated billing id information will be removed from the Stages records.



# System Linking

If a site has only one system, ...that system's CS Integration cannot be changed.

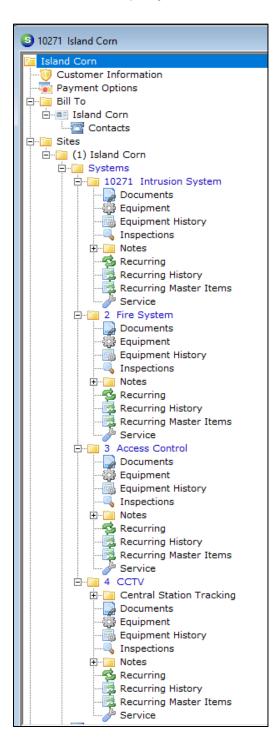


However, the Xmit# to which it is linked **can** be changed if the Stages site has more than one device.

10245 10245 Intrusion     10245 Intrusion	System		×
Uustomer: 10245 Wines Wines Wi	Address Nines Wines	s: 1 Pinot Noir Ln Sonoma, CA 95476	
System Custom Fields	Recurring   Equipment   Inspections   1	Notes & Comments	
System Information		Secondary Informati	ion
System Account	0245	System Account	
System Type	Intrusion	Panel Type	-
Panel Type	•	Transmission Format	<b>_</b>
Location		Service Information	
Memo		<u>W</u> arranty	Full Warranty
CS Integration	SGS	Warranty <u>S</u> tart	
C	New C Existing	Service <u>L</u> evel	Time and Material
Xmit#	6010240	Primary Service Co	SVC1
Contract Information		Alt Service Co 1	<b></b>
Contract Eorm	2 Year 💌	Alt Service Co 2	<b></b>
Contract Number		Require PO	
Contract Date			
Contract Length	Renewal Months 0	Critical Message Expires On	
OK to Rate Increase After			
Cycle P.O.			
Cycle PO Expires			
Stages Device Info	CS Data Tracking	Inactive	Save Close



If the site has multiple systems,





...each system can be linked:

S 10271 4 CCTV			<b>—</b>
Ustomer: 10271 Island		s: 47093 Michigan Rd Washington Island, '	WI 54246
System Custom Fields	Recurring Equipment Inspections	Notes & Comments	
System Information		Secondary Informa	tion
System Account	4	System Account	
System <u>T</u> ype	CCTV 💌	Panel Type	<b></b>
Panel Type	<b>•</b>	Transmission Format	<b></b>
Location		Service Information	
Mem <u>o</u>		Warranty	Full Warranty
CS Integration	SGS 💌	Warranty <u>S</u> tart	
	C New C Existing	Service <u>L</u> evel	Time and Material
Xmit#	SO10271C	Primary Service Co	SVC1
Contract Information		Alt Service Co 1	<b></b>
Contract Form	2 Year 💌	Alt Service Co 2	<b>_</b>
Contract Number		Require PO	
Contr <u>a</u> ct Date			
Contract Length	0 Renewal Months 0	Critical Message Expires On	
O <u>K</u> to Rate Increase After			
Cycle <u>P</u> .O.			
Cycle PO Expires			
Stages Device Info	CS Data Tracking	Inactive	Save Close

...or unlinked:

10271 2 Fire System	L. C.			×
Ustomer: 10271		ss: 47093 Michigan Rd Washington Island, 1	WI 54246	
		Trabining contraction of		
System Custom Fields	Recurring Equipment Inspections	Notes & Comments		
System Information -		Secondary Informat	tion	
System Account	2	System Account		
System Type	Fire	Panel Type		-
Panel Type	<b>_</b>	Transmission Format		•
Location	SW corner of basement	Service Information		
Mem <u>o</u>		<u>W</u> arranty	Full Warranty	•
CS Integration	<not integrated=""></not>	Warranty Start		
		Service Level	Time and Material	-
		Primary Service Co	SVC1	•
Contract Information	1	Alt Service Co 1		•
Contract <u>F</u> orm	2 Year 💌	Alt Service Co 2		-
Contract Number		Require PO		
Contr <u>a</u> ct Date				
Contract Length	0 Renewal Months 0	Critical Message Expires On	·	
OK to Rate Increase After			1	
Cyde P.O.				
Cycle PO Expires				
	CS Data Tracking	Inactive	Save	<u>C</u> lose



...<u>as long as at least one system remains linked</u>. If only one system is linked, that system's CS Integration cannot be changed, functioning the same as a site with a single system.

The process of linking a system is the same as on the New Customer Setup form. However, the same CS Integration as its site (and other systems) must be selected as all systems of a site must be linked to devices of the same Stages site. A system is unlinked by choosing <Not integrated > from the drop-down list, in the same manner as unlinking a site.

#### **System Relinking**

A unique feature of a SedonaOffice site being linked to a Stages site with multiple devices is the ability to change the device to which a system is linked. System 4 is currently linked to SO10271C:

S 10271 4 CCTV		x
Ustomer: 10271 Island		: 47093 Michigan Rd Washington Island, WI 54246
System Custom Fields	Recurring Equipment Inspections N	otes & Comments
System Information -		Secondary Information
System Account	4	System Account
System <u>T</u> ype	CCTV	Panel Type
Panel Type	<b></b>	Transmission 🗾
Location		Service Information
Mem <u>o</u>		Warranty Full Warranty
CS Integration	SGS 💌	Warranty Start
	C New © Existing	Service Level Time and Material
Xmit#	SO10271C	Primary Service Co SVC1
Contract Information		Alt Service Co 1
Contract <u>F</u> orm	2 Year 💌	Alt Service Co 2
Contract Number		Require PO
Contr <u>a</u> ct Date		
Contract Length	0 Renewal Mont <u>h</u> s 0	Critical Message
OK to Rate		
Cyde <u>P</u> .O.		
Cycle PO Expires		
Stages Device Info	CS Data Tracking	Inactive Save Close



This can be changed to a different, currently unlinked device, either by lookup or direct entry:

I0271 4 CCTV			
Ustomer: 10271 Island Corn	Address:	47093 Michigan Rd Washington Island,	WI 54246
System Custom Fields Recurring Equipment In	spections No	otes & Comments	
System Information		Secondary Informa	tion
System Account 4		System Account	
System Type CCTV	•	Panel Type	<b>•</b>
Panel Type	•	Transmission Format	<b></b>
Location		Service Information	
Memo		<u>W</u> arranty	Full Warranty
CS Integration SGS	•	Warranty <u>S</u> tart	
C New 📀 Exi	sting	Service <u>L</u> evel	Time and Material
Xmit# SO10271B		Primary Service Co	SVC1 💌
Contract Information		Alt Service Co 1	<b>_</b>
Contract <u>F</u> orm 2 Year	•	Alt Service Co 2	<b></b>
Contract Number		Require PO	
Contract Date			
Contract Length 0 Renewal Mont <u>h</u> s	0	Critical Message Expires On	·
O <u>K</u> to Rate Increase After			
Cycle P.O.			
Cyde PO Expires			
Stages Device Info CS Data Tracking		Inactive	<u>S</u> ave <u>C</u> lose

Upon saving the system changes, it will be unlinked from SO10271C and linked to SO10271B.

Regardless of a Stages site having multiple devices or not, a system can be unlinked from its current device and push a new device by selecting the New button and entering the device information as described in New Customer Setup. When the system information is saved, it will be unlinked from its existing device, and then the new device will be pushed into Stages and linked with the system.



# **Viewing/Editing Stages Information**

### **Editing SedonaOffice Site**

When editing an existing site, pressing the Stages Info button will display the Stages Site and Systems form, which provides a means to see and edit a linked site's entire site and system hierarchy in one place.

Xmit#*:	SO10271			Time Zone	: (GMT-06:00)	) Central	Time (US &	Canada)	$\sim$	Directions:	Take Main R	d north t	o Mich	igan and tur	n right
Site Name*:	Island Con	n		Site Type	: Commercial				~						
Address:	47093 Micl	higan Rd		Phone :	920.555.86	63									
Address 2:				Ex	t:	Type:	Business			Address Info:	Right side of	f road aft	er the	fence.	
City:	Washingto	n Island		Phone 2	920.555.86	64				Cross Street:	471st Ave				
State:	WI			Ex	t:	Type:	Second Pre	m		Pets:	Fido the dog	,			
ZIP Code:	54246			Fa	c 920.555.96	68				Keys?:					
County:	Door			Ex	t:	Type:	Fax			UL Code:	Select UL Co	de			
Region*:	Wisconsin			Permi	t:					Authority:	Full Control				
1 Shirley		Last Name Shucks Ear	Phone 1 920.555.3991 920.555.9331	C	Phone 1 Type ell ell					shucks@island ear@islandcorr			Keys	sweet buttered	
1 Shirley	,	Shucks	920.555.3991	C	ell										
1 Shirley	,	Shucks	920.555.3991	C	ell										_
1 Shirley	,	Shucks	920.555.3991	C	ell										
1 Shirley	,	Shucks	920.555.3991	C	ell										
1 Shirley	,	Shucks	920.555.3991	C	ell										
1 Shirley	,	Shucks	920.555.3991	C	ell										
1 Shirley	,	Shucks	920.555.3991	C	ell										
1 Shirley	,	Shucks	920.555.3991	C	ell										
1 Shirley	,	Shucks	920.555.3991	C	ell										

A tab is included for each system of the SedonaOffice site, whether linked or not.



Line Security:     Listen In Device Type:       Signal Format:     Ademco High Speed         Silent?:     Device Config Only?:	Xmit#*:	\$010271				
Time Test Type: Any signal   Time Test Days: 1   Hours: 2   Minutes: 0   Time Test Fail Event: Information about the device.   IP Address: Information about the device.   IP Address: Information about the device.   IP Address: Information:   IP Address:		5010271		Communication Type:	Dialer	~
Timer Test Days:       1       Hours:       2       Minutes:       0         Timer Test Fail Event:       Log only       Information:       This is general information about the device.         IP Address:       IP Port:       IP Port:       IP Port:       IP Port:         First Signal Date:       IP Port:       IR Text:       IP Port:         First Signal Time:       IP Port:       IP Primary Xmit#       IP Port:         First Signal Time:       IP Primary Xmit#       IP Primary Xmit#       IP Primary Xmit#         Primary Xmit#:       Select Primary Xmit#       IP Primary Xmit#       IP Primary Xmit#         Signal Format:       Ademoc High Speed       IP Primary IP Primary IP Primary       IP Primary IP Primary IP Primary         Information:       Timer Code       Location       Type       Device Config Only?         Primary Signal Status       Signal Code       Event Code       Location       Type       Description         Alarm       Log Only       IP Primary Context       IP Primary Context       IP Primary Context       IP Primary	Device Type*:	Ademco 1440		Location:	NW comer of basement	
Timer Test Fail Event:       Log Only       Information:       This is general information about the device.         IP Address:       IP Port:       IP Port:       IP Port:         First Signal Date:       Image: Control Contrel Control Control Control Control Control Control Contrel Contr	Timer Test Type:	Any signal	~			
IP Address:	Timer Test Days:	1 Hours:				
IP Port:       IP Port:         First Signal Date:       IRL Text:         First Signal Time:       IRL Text:         Primary Xmit#:       Select Primary Xmit#         Primary Xmit#:       Select Primary Xmit#         Primary Xmit#:       Select Primary Xmit#         ILine Security:       Alt Device ID:         Line Security:       IListen In Device Type:         Signal Format:       Ademco High Speed         On Test       Image: Signal Code         Point       Signal Status       Signal Code         Log Only       Image: Contact         Alarm       Log Only       Beck Door Magnetic Contact	Timer Test Fail Event:	Log Only	$\sim$	Information:	This is general informatio	about the device.
First Signal Date:       Image: Context in the i	IP Address:					
First Signal Time:     URL Target:       Primary Xmit#:     Select Primary Xmit#       Primary Xmit#:     Select Primary Xmit#       Cost Signal Format:     Alt Device ID:       Listen In Device Type:     Image: Signal Format:       Signal Format:     Ademco High Speed       On Test     Signal Status       Signal Status     Signal Code       Event Code     Log Only       Alarm     Log Only	IP Port:					
Primary Xmit#:     Select Primary Xmit#     Entry/Exit Period:     00:00     Minutes or mm:ss or mm.ss       roc Sigs on Primary?:     Alt Device ID:     Image: Content of the security:     Image: Content of the security:       Signal Format:     Ademco High Speed     Sillent?:     Device Config Only?:       onfiguration     On Test       Point     Signal Status     Signal Code     Event Code     Location     Type     Description       Alarm     Log Only     Front Door Magnetic Context     Alarm     Each Door Magnetic Context	First Signal Date:	~		URL Text:		
Primary?:     Control and a control and control and a control and a contro	First Signal Time:			URL Target:		
Line Security: Listen In Device Type: Signal Format: Ademco High Speed Silent?: Device Config Only? onfiguration On Test Point Signal Status Signal Code Evert Code Location Type Description Alarm Log Only Front Door Magnetic Contest Alarm Log Only Back Door Magnetic Contest	Primary Xmit#:	Select Primary Xmit#	~	Entry/Exit Period:	00:00 Minute	s or mm:ss or mm.ss
Signal Format:     Ademco High Speed     Silent?:     Device Config Only?:       onfiguration     on Test       Point     Signal Status     Signal Code     Event Code       Alarm     Log Only     Front Door Magnetic Context       Alarm     Log Only     Event Code	roc Sigs on Primary?:			Alt Device ID:		
Signal Status         Signal Code         Event Code         Location         Type         Description           Alarm         Log Only         Front Door Magnetic Contact         Back Door Magnetic Contact	Line Security:			Listen In Device Type:		~
Point         Signal Status         Signal Code         Event Code         Location         Type         Description           Alarm         Log Only         Front Door Magnetic Contact         Alarm         Eack Door Magnetic Contact	Signal Format:	Ademco High Speed	~	Silent?:		Device Config Only?:
Point         Signal Status         Signal Code         Event Code         Location         Type         Description           Alarm         Log Only         Front Door Magnetic Contact         Alarm         Eack Door Magnetic Contact	onfiguration On Test					
Alarm Log Only Back Door Magnetic Contact	-		Event Code	Location		
				İ		
Alarm Medical					Back	Door Magnetic Contact
	Alarm		Medical			

Stages Integration - Site and Systems	
Site System 1 System 2 System 3 System 4	
Linked To CS:	SO System Acct / Type: 2 / Fire
	OK Canc



S Stages Integration - Site and Systems		×
Site System 1 System 2 System 3 System 4		
Linked To CS:	SO System Acct / Type: 3 / Access	
	ОК Са	ancel

Linked To CS:			SO System Acct / Type:	4 / CCTV	
Xmit#*:	S010271C		Communication Type:	Dialer	-
Device Type*:	Radionics 330	~	Location:		
Timer Test Type:	Select Timer Test Type	~			
Timer Test Days:	Hours:	Minutes:			
Timer Test Fail Event:	Select Timer Test Fail Event	~	Information:	Misc information about this device.	
IP Address:					
IP Port:					
First Signal Date:	~		URL Text:		
First Signal Time:			URL Target:		
Primary Xmit#:	Select Primary Xmit#	~	Entry/Exit Period:	Minutes or mm:ss or mm.ss	
roc Sigs on Primary?:			Alt Device ID:		
Line Security:			Listen In Device Type:		/
Signal Format:	Radionics 6500	~	Silent?:	Device Config Only?:	
onfiguration On Test	1				
Point Signal Sta		Event Code	Location	Type Descr	iption

The editable portion of the site and device information can be changed here and will immediately update Stages when OK is pressed.

If there is more than one system, system linking and unlinking can also be performed on this form, and will be applied immediately when OK is pressed. To link/unlink a system, click the "Linked To CS" checkbox:



	New	SO System Acct / Type:	2 / Fire	
Xmit#*:		Communication Type:	:	
Device Type*:	Select Device Type	✓ Location:	:	
Timer Test Type:	Select Timer Test Type	~		
Timer Test Days:	Hours: Minutes:			
Timer Test Fail Event:	Select Timer Test Fail Event	Information:	:	
IP Address:				
IP Port:				
First Signal Date:		URL Text:	:	
First Signal Time:		URL Target:	:	
Primary Xmit#:	Select Primary Xmit#	<ul> <li>Entry/Exit Period:</li> </ul>	Minutes or mm:ss or mm.ss	
Proc Sigs on Primary?:		Alt Device ID:	:	
Line Security:		Listen In Device Type:		
Signal Format:		Silent?	: Device Config Only?: D	
Configuration On Tes	•			
Point Signal St		Location	Type Descripti	on
Point Signal St	stus Signal Code Event Code	Location	Type Descripti	on

We are now in the process of linking system 2 to a Stages device. The same New/Existing options and Xmit# entry are available here as on the SedonaOffice system edit form, and function in the exact same manner. Doing a lookup shows there are 2 devices available for linking:

	⊘ ONew	Existing		SO System Acct / Type:	2 / Fire		
Xmit#*:			^	Communication Type:		~	
Device Type*:	Select Device Type		$\sim$	Location:			
Timer Test Type:	Select Timer Test Type		~				
Timer Test Days:	Hours:	Minutes:					
Timer Test Fail Event:	Select Timer Test Fail Ev	vent	$\sim$	Information:			
IP Address:							
IP Port:		-					
First Signal Date:	~		System Look	up	×		
First Signal Time:		1	Xmit#	Descr			
Primary Xmit#:	Select Primary Xmit#		SO10271A SO10271B			Minutes or mm:ss or mm.ss	
Proc Sigs on Primary?:							
Line Security:						~	
Signal Format:						Device Config Only?:	
Configuration On Test		L		Selec	ct Cancel		
Point Signal Star		le Event Code		Location	Туре	Descriptio	n



Selecting one will populate that device's information into the form:

				2 / Fire		
Xmit#*:	SO10271A		Communication Type:	Dialer	<b>v</b>	
Device Type*:	Radionics 330	~	Location:	SW corner of ba	sement	
Timer Test Type:	Select Timer Test Type	~				
Timer Test Days:	Hours:	Minutes:				
Timer Test Fail Event:	Select Timer Test Fail Event	~	Information:			
IP Address:						
IP Port:						
First Signal Date:			URL Text:			
First Signal Time:			URL Target:			
	Select Primary Xmit#	~	Entry/Exit Period:		Minutes or mm:ss or mm.ss	
Proc Sigs on Primary?:			Alt Device ID:		Philades of himas of himas	
Line Security:			Listen In Device Type:			
Signal Format:		~	Silent?:		Device Config Only?:	
onfiguration On Tes	t					
Point Signal St		Event Code	Location	Туре	Descriptio	on
Alarm		Medical	<u>.</u>		Kitchen Smoke Detector	
Alarm		Medical Medical			Garage Smoke Detector Bedroom - front Smoke Detector	
Alarm		Medical			Living Room Smoke Detector	
		mourour				

The device information is the same as what is available when the Stages Device Info button is pressed on the SedonaOffice system edit form. This information can be edited if so desired and will update Stages at the same time the link is established when OK is pressed.

System 4 could be unlinked at the same time. All linking changes and data edits are applied at the time OK is pressed.

Stages Integration - Site and Systems	×
Site System 1 System 2 System 3 System 4	
Linked To CS:	SO System Acct / Type: 4 / CCTV
	OK Cancel



## **Stages Site History**

The Site tab contains a History tab that allows the Stages site history to be viewed. Because history is at the site level in Stages, Site is the only tab where the history is available.

Site Hame*: Island Com   Address: 47093 Michigan Rd   Address: 47093 Michigan Rd   Address: 920.555.8663   Ext: Type:   Buts: Type:   Site Type: 920.555.8664   County: Door   State: Type:   Site: Site:   Site: Site:   Sit	Xmit#*:		Time Zone*:	(GMT-06:00) Central	Time (US & Canada)	~	Directions:	Take Main Rd north to Michigan	and turn right
Address 2: Address Info: Right add of road atter the fence. City: Washington Island Phone 2: 920.555.8664 Cross Street: 471st Ave Pets: Fido the dog ZIP Code: 54346 Fax: 920.555.9666 Keys7: © UL Code: Select UL Code Region*: Wisconsin Permit: County: Pax W UL Code: Select UL Code Authority: Full Control County: Poil Contro	Site Name*:	Island Corn	Site Type*:	Commercial		~			
City:       Wathington Island       Phone 2:       920.555.8664       Cross Street:       471st Ave         State:       WI       Ext:       Type:       Second Prem       Pets:       Fido the dog         ZIP Code:       54246       Fax:       920.555.8664       Keys?:       Image: Comparison of Comparison	Address:	47093 Michigan Rd	Phone 1:	920.555.8663					
State:     WI     Ext:     Type:     Second Prem     Pets:     Fido the dog       ZIP Code:     54246     Fax:     920.555.9666     Keys?:     Image: Comment of the com	Address 2:		Ext:	Type:	Business	$\sim$	Address Info:	Right side of road after the fence	
ZIP Code:         \$92456         Keys7:         Image: Commit test image: Com	City:	Washington Island	Phone 2:	920.555.8664			Cross Street:	471st Ave	
County:         Door         Ext:         Type:         Fax:         UL Code:         Select UL Code           Region*:         Wisconsin         Permit:         Authority:         Full Control           ontacts         History:         On Test         From:         09/09/2021         To:         09/09/2021         C	State:	WI	Ext:	Type:	Second Prem	$\sim$	Pets:	Fido the dog	
Region*:         Wisconsin         Permit:         Authority:         Full Control           ontacts         History:         on Test         From:         09/02/2021         C	ZIP Code:	54246	Fax:	920.555.9668			Keys?:		
ontacts [History] On Test From: 09/02/2021 v To: 09/09/2021 v C									
irom: 09/02/2021 V To: 09/09/2021 V	County:	Door	Ext:	Type:	Fax	~	UL Code:	Select UL Code	
	Region*:	Wisconsin           story         On Test           /2021         To:         09/09/.	Permit:			Description		Full Control	
	Region*:	Wisconsin           story         On Test           /2021         To:         09/09/.	Permit:			Description		Full Control	
	Region*:	Wisconsin           story         On Test           /2021         To:         09/09/.	Permit:			Description		Full Control	
	Region*:	Wisconsin           story         On Test           /2021         To:         09/09/.	Permit:			Description		Full Control	
	Region*:	Wisconsin           story         On Test           /2021         To:         09/09/.	Permit:			Description		Full Control	
	Region*:	Wisconsin           story         On Test           /2021         To:         09/09/.	Permit:			Description		Full Control	
	Region*:	Wisconsin           story         On Test           /2021         To:         09/09/.	Permit:			Description		Full Control	
	Region*:	Wisconsin           story         On Test           /2021         To:         09/09/.	Permit:			Description		Full Control	

Choose the desired date range and press the refresh button. The selected history will be retrieved and displayed similarly to how it looks in Stages.

Site Type*: Commercial ♥ Address: 47003 Michigan Rd Phone 1: 920.555.8663 Address 2: Ett: Type: Business ♥ Address Info: Right side of road after the City: Washington Island Phone 2: 920.555.8664 State: WI Ett: Type: Second Prem Pets: Fido the dog ZIP Code: 54246 County: Door Ett: Type: Fax ♥ UL Code: Select UL Code Region*: Wisconsin ♥ Permit: Visconsin Contacts: History On Test From: 199/02/2021 ♥ To: 199/09/2021 ♥ C Alarm Events Only ☑ Most Recent First	ter the fence.
Address 2:     Ext:     Type:     Business     Address Infc:     Right side of noad after the       City:     Washington Island     Phone 2:     920.555.8664     Cross Street:     471st Ave       State:     WI     Ext:     Type:     Second Prem     Pets:     Fdo the dog       ZIP Code:     552.46     Fax:     920.555.9668     Ksys2:     Image: Common Comparison Common Com	
Address 2:     Ext:     Type:     Business     Address Infc:     Right side of noad after the       City:     Washington Island     Phone 2:     920.555.8664     Cross Street:     471st Ave       State:     WI     Ext:     Type:     Second Prem     Pets:     Fdo the dog       ZIP Code:     552.46     Fax:     920.555.9668     Ksys2:     Image: Common Comparison Common Com	
Citty:     Washington Island     Phone 2:     920.555.8664     Cross Street:     471st Ave       State:     WI     Ext:     Yype:     Second Prem     Pets:     Fido the dog       ZIP Code:     54246     Fax:     920.555.9666     Keys::     2       County:     Door     Ext:     Type:     Fax:     VUL Code:       Region*:     Wisconsin     Permit:     Type:     Fax:     VUL Code:	
State:     WI     Ext:     Type:     Second Prem     Pets:     Fido the dog       ZIP Code:     54246     Fax:     920.555.9666     Keys7:     🖸       County:     Door     Ext:     Type:     Fax:     UL Code:     Select UL Code       Region*:     Wisconsin     Permit:     Authority:     Full Control	
ZIP Code: 54246 Fax: 920.555.9666 Keys2: ☑ County: Door Ext: Type: Fax ☑ UL Code: Select UL Code Region*: Wisconsin ☑ Permit: Authority: Full Control	
County:     Door     Ext:     Type:     Fax     UL Code:     Select UL Code:       Region*:     Wisconsin     Permit:     Authority:     Full Control	
Region*:     Wisconsin     Permit:     Authority:     Full Control       Contacts     History     On Test     Interview     Interview	
Contacts History On Test	
907/21 Tue 18:39:01 SO10271	Sep 07, 2021 6:39:00 *T
	See 07, 2021, 0.20-00, #7
1007/21 Tue 18:36:12 SO10271 CfcCancel Before Dispatch w/Custo	88
9/07/21 Tue 16:34:42 SO10271 Action Plan B type - No Other Action	88
9/07/21 Tue 16:34:42 SO10271 Comment (CMNT) This is a comment about the heat alarm.	
9907/21 Tue 16:34:01 SO10271 Access on Dispatch Window	88
J9/07/21 Tue 16:33:51 SO10271 🔽 114 - Heat - VERY HOT! This is a manual event.	88



To reverse the order in which the history is displayed and have the oldest history first, uncheck the Most Recent First option. Checking the Alarm Events Only option will show only those lines that have the Alarm Event column checked. The history can be refreshed at will and must be refreshed for a new date range to take effect.

### **On Test**

The Site and all System tabs have the On Test tab available. They all function in the same manner except one small difference when a new test entry is created, which is discussed below. Selecting the On Test tab for the first time will automatically retrieve the test information. Once the test information has been retrieved, it is available on all Site and System tabs and will remain static until manually refreshed or a new test entry is created here.

tet Name":     Site Type":     Commercial       Address:     OVD3 Sticklags Rd     Pice:     Site:       Address:     Disc:     Site:     Type:       Chr:     Washington Island     Pice:     Type:       State:     E1     Disc:     Type:       State:     E1     Type:     Disc:       State:     E1     Disc:     Type:       Region*:     Wastornam:     Permit:     Authority:	Xmit#":		Time Zone*:	(GMT-06:00) Central	Time (US & Canada)	<ul> <li>Direct</li> </ul>	ions: Take	Main Rd north to Michigar	and turn right.
Address 12	Site Name*:	Island Corn	Site Type*:	Commercial					
City:     Washington Island     Phone 2:     202 535.6844     Cross Street:     41st. Are       State:     91     Ext:     Type:     Excand Prem     Pete:     Pdo the dog       ZIP Code:     \$2265.05.6844     Ext:     Type:     Face     202 535.6844     Pete:     Pdo the dog       ZIP Code:     \$2264.0     Face     2255.5648     Regive:     Note:     Pete:     Pdo the dog       Regive:     Visconin     Image: Type:     Face     Premain:     Authority:     Fall Control       natads:     Hotary     On Text     Image: Text Entry     O     Image: Text Entry     O	Address:	47093 Michigan Rd	Phone 1:	920.555.8663					
State:     Int     Doc     Type:     Second Prem     Peter:     Rdo the dog       ZIP Code:     54246     Fac:     202.555.948     Keys?:     Image: Code       Country:     Fac:     Doc     Type:     Type:     Image: Code     Select UL Code       Regisen*:     Watcomm     Watcomm     Permath:     Authority:     Full Control       match:     Hebry     On     Test     End     End       Instruction:     Code     Select UL Code     Select UL Code	Address 2:		Ext:	Type:	Business	Address	Info: Right	t side of road after the fen	ce.
ZIP Code: 54246 Faz 020.535.5468 Keys? ⊡ Country: Coor Part Code: 54246 Keys? ⊡ Edt Type: Fax UL Code: 5464UL Code Authority: Fall Control Authority: Fall Control Mattheway On Test: war Test Entry C	City:	Washington Island	Phone 2:	920.555.8664		Cross St	reet: 471s	it Ave	
Country: Door Did Type: Fax UL Code: Select UL Code Region*: Vescosian Permit: Authority: Fall Control  rtacts History On Text exe Test Entry C  test Entry C  test Entry C  test Entry C  test Entry C  test Select UL Code: Select UL Code: Select UL Code  Comment  C	State:	WI	Ext:	Туре:	Second Prem	~	Pets: Fido	the dog	
Region*     Visiconsin     Pennitic     Authority:     Full Control       retacts     History     On Test         exe Test Entry     O          (b)     Edition     Test Entry     Convert     Convert	ZIP Code:	54246	Fax:	920.555.9668		ĸ	ays?: 🗹		
ntacks Hetery On Test en Test Etery C Generation State	County:	Door	Ext:	Type:	Fax	ULC	ode: Selec	ct UL Code	
ee Test Entry G Ree Edit Collegory Type Details Initialis Test Effective Test Expres Xmith Comment	Region*:	Wisconsin	Permit:			Auth	ority: Full C	Control	
		Category Type Details					42	Comment	
		Category Type Details					<b>x</b> 12	Comment	

This display shows the same information as when viewed in the Stages client. Expired entries are italicized. To put the site/device on test, press the New Test Entry button.

On Test Entry		×
Category*:	ONE HOUR TEST 🗸 🗸	
Effective Date*:	09/09/21 15:37 🗸	Times are site local:
Expire Date*:	09/09/21 16:37 🗸	(GMT-06:00) Central Time
Test Comment:		
Site Test:		
Notify Option:	<none> ~</none>	
Notify Recipient:		
		OK Cancel



An entry form similar to what is used in the Stages client is displayed. The test categories as defined in Stages are available to be selected. Please note that the test times are in site local time.

Notice the Site Test option is checked. This is the default behavior when a new test is entered from the Site tab. If the option is unchecked, the test entry will apply only to the Xmit# of the site:

On Test Entry		×
Category*:	ONE HOUR TEST	
Effective Date*:	09/09/21 15:37 🗸	Times are site local:
Expire Date*:	09/09/21 16:37 🗸	(GMT-06:00) Central Time
Test Comment:		
Site Test:	Only Xmit# SO102	271
Notify Option:	<none> 🗸</none>	
Notify Recipient:		
		OK Cancel
		//

In this example we will put the entire site on test:

On Test Entry				×
Category*:	ONE HOUR TEST	$\sim$		
Effective Date*:	09/09/21 15:37	$\sim$	Times are site local:	
Expire Date*:	09/09/21 16:37	$\sim$	(GMT-06:00) Central Time.	
Test Comment:	This is a new test	entry t	o test some signals.	
Site Test:				
Notify Option:	<none></none>	$\sim$		
Notify Recipient:				
			OK Cancel	



Upon pressing OK, the test request will be sent to Stages and if successful will show in the On Test information:

ite Name*: Address:	Teland Com			Time Zone*:	(GMT-06:00) Cent	al Time (US &	Canada) 🗸 🗸	Directions:	Take Main Rd north to Michigan and turn righ
Address:				Site Type*:	Commercial		~		
	47093 Michigan Rd			Phone 1:	920.555.8663			]	
Address 2:				Ext:	Тур	Business		Address Info:	Right side of road after the fence.
City:	Washington Island			Phone 2:	920.555.8664			Cross Street:	471st Avo
State:	WI			Ext:	Тур	Second Pre	m 🗸	Pets:	Fido the dog
ZIP Code:	54246			Fax:	920.555.9668			Keys?:	
County:	Door			Ext:	Тур	E: Fax		UL Code:	Select UL Code
Region*:	Wisconsin		~	Permit:				Authority:	Full Control
ew Test Entry	story On Test	Туре	Details	Initials	Test Effective	Test Expires	Xmit#		Comment
ew Test Entry	Ċ	Type All	Details All Points - Site Test					This is a new test entry	
ew Test Entry elete Edit	Category				09/09/21 15:43			This is a new test entry to	to test some signals.
ew Test Entry	Category ONE HOUR TEST	All	All Points - Site Test	Access, Remote	09/09/21 15:43	09/09/21 16:37	SO10271C	-	to test some signals. test some signals.
ew Test Entry	Category ONE HOUR TEST ONE HOUR TEST ONE HOUR TEST ONE HOUR TEST	All All	All Points - Site Test All Points - Site Test	Access, Remote Access, Remote	09/09/21 15:43 09/09/21 15:43 09/09/21 15:43	<b>09/09/21 16:37</b> 09/09/21 16:37	SO10271C SO10271B SO10271A SO10271	This is a new test entry to	to test some signals. test some signals. test some signals.
ew Test Entry	Category ONE HOUR TEST ONE HOUR TEST ONE HOUR TEST ONE HOUR TEST ONE HOUR TEST	Ali Ali Ali	All Points - Site Test All Points - Site Test All Points - Site Test All Points - Site Test	Access, Remote Access, Remote Access, Remote	<ul> <li>09/09/21 15:43</li> <li>09/09/21 15:43</li> <li>09/09/21 15:43</li> <li>09/09/21 15:43</li> </ul>	09/09/21 16:37 09/09/21 16:37 09/09/21 16:37	<b>SO10271C</b> SO10271B SO10271A SO10271 <i>SO10271C</i>	This is a new test entry to This is a new test entry to	to test some signals. test some signals. test some signals.
ew Test Entry	Category ONE HOUR TEST ONE HOUR TEST ONE HOUR TEST ONE HOUR TEST ONE HOUR TEST ONE HOUR TEST	AII AII AII AII <i>AII</i> <i>AII</i>	All Points - Site Test All Points - Site Test	Access, Remote Access, Remote Access, Remote Access, Remote Access, Remote Access, Remote	09/09/21 15:43           09/09/21 15:43           09/09/21 15:43           09/09/21 15:43           09/09/21 15:43           09/09/21 15:33           09/09/21 15:33	09/09/21 16:37 09/09/21 16:37 09/09/21 16:37 09/09/21 16:37 <i>09/09/21 15:33</i> <i>09/09/21 15:33</i>	<b>SO10271C</b> SO10271B SO10271A SO10271 <i>SO10271C</i> <i>SO10271B</i>	This is a new test entry to This is a new test entry to	to test some signals. test some signals. test some signals.
ew Test Entry	Category ONE HOUR TEST ONE HOUR TEST ONE HOUR TEST ONE HOUR TEST ONE HOUR TEST ONE HOUR TEST ONE HOUR TEST	AII AII AII AII AII AII AII	All Points - Site Test All Points - Site Test	Access, Remote Access, Remote Access, Remote Access, Remote Access, Remote Access, Remote Access, Remote	09/09/21 15:43           09/09/21 15:43           09/09/21 15:43           09/09/21 15:43           09/09/21 15:43           09/09/21 15:33           09/09/21 15:33           09/09/21 15:33           09/09/21 15:33           09/09/21 15:33	09/09/21 16:37 09/09/21 16:37 09/09/21 16:37 09/09/21 16:37 <i>09/09/21 15:33</i> <i>09/09/21 15:33</i>	SO10271C SO10271B SO10271A SO10271 SO10271C SO10271C SO10271B SO10271A	This is a new test entry to This is a new test entry to	to test some signals. test some signals. test some signals.
ew Test Entry	Category ONE HOUR TEST ONE HOUR TEST ONE HOUR TEST ONE HOUR TEST ONE HOUR TEST ONE HOUR TEST	AII AII AII AII <i>AII</i> <i>AII</i>	All Points - Site Test All Points - Site Test	Access, Remote Access, Remote Access, Remote Access, Remote Access, Remote Access, Remote Access, Remote	<ul> <li>09/09/21 15:43</li> <li>09/09/21 15:43</li> <li>09/09/21 15:43</li> <li>09/09/21 15:43</li> <li>09/09/21 15:33</li> <li>09/09/21 15:33</li> <li>09/09/21 15:33</li> <li>09/09/21 15:33</li> <li>09/09/21 15:33</li> </ul>	09/09/21 16:37 09/09/21 16:37 09/09/21 16:37 09/09/21 16:37 <i>09/09/21 15:33</i> <i>09/09/21 15:33</i>	<b>SO10271C</b> SO10271B SO10271A SO10271 <i>SO10271C</i> <i>SO10271B</i>	This is a new test entry to This is a new test entry to	to test some signals. test some signals. test some signals.

Notice that the On Test tab text now shows in red to alert the user that a test is currently active. Current test entries can be edited or deleted in the same manner as they can be in the Stages client. Editing a test entry essentially provides the means for the time to be extended:

On Test Entry		×
Category*:	ONE HOUR TEST	
Effective Date*:	09/09/21 15:43 🗸	Times are site local:
Expire Date*:	09/09/21 16:37 ≑ 🗸	(GMT-06:00) Central Time
Test Comment:		
Site Test:		
Notify Option:	$\sim$	
Notify Recipient:		
		OK Cancel



On Test Entry				×
Category*:	ONE HOUR TEST	$\sim$		
Effective Date*:	09/09/21 15:43	$\sim$	Times are site local:	
Expire Date*:	09/09/21 18:37	÷~	(GMT-06:00) Central Time	
Test Comment:				]
Site Test:				
Notify Option:		$\sim$		
Notify Recipient:				
			OK Cancel	1
				- /

	est Ent	ry C							
		(		(			(	1	-
Delete	Edit	Category	Туре	Details	Initials	Test Effective	Test Expires	Xmit#	Comment
8	0	ONE HOUR TEST	All	All Points - Site Test	Access, Remote	09/09/21 15:43	09/09/21 18:37	SO10271C	This is a new test entry to test some signals.
8	0	ONE HOUR TEST	All	All Points - Site Test	Access, Remote	09/09/21 15:43	09/09/21 18:37	SO10271B	This is a new test entry to test some signals.
8	0	ONE HOUR TEST	All	All Points - Site Test	Access, Remote	09/09/21 15:43	09/09/21 18:37	SO10271A	This is a new test entry to test some signals.
8	0	ONE HOUR TEST	All	All Points - Site Test	Access, Remote	09/09/21 15:43	09/09/21 18:37	SO10271	This is a new test entry to test some signals.
		ONE HOUR TEST	All	All Points - Site Test	Access, Remote	09/09/21 15:33	09/09/21 15:33	SO10271C	
		ONE HOUR TEST	All	All Points - Site Test	Access, Remote	09/09/21 15:33	09/09/21 15:33	SO10271B	
		ONE HOUR TEST	All	All Points - Site Test	Access, Remote	09/09/21 15:33	09/09/21 15:33	SO10271A	
		ONE HOUR TEST	All	All Points - Site Test	Access, Remote	09/09/21 15:33	09/09/21 15:33	SO10271	
		ON TEST BY DEALER	List	Incl:	Access, Remote	09/07/21 16:39	09/07/21 18:39	SO10271	Testing points 1 and 2.

As mentioned earlier, there is one slight difference when entering a new test entry from a system tab. In this case we are on system 4:

	ed To CS: 🔽	]			<b>SO</b>	System Acct /	<b>Type:</b> 4 / 0	CCTV		
Xmit#*:         S010271C           Device Type*:         Radionics 330		^ 0	Communication Type: Dialer							
		Location:								
Timer T	est Type: Select Timer Test Type									
Timer T	est Days:	Hours:	Minute	es:						
Timer Test Fail Event:		Select Timer Test Fail Event			Information:		ation: Misc	Misc information about this device.		
IP	Address:									
	IP Port:									
First Sig	nal Date:	~				URI	. Text:			
First Sig						URL T				
		elect Primary Xmit#				Entry/Exit P		Minutes or mm:ss or mm.ss		
Proc Sigs on I		elect Phillip Anite						Princes of min.ss of min.ss		
-						Alt Devi				
Line Security:		Listen In Device Type:								
Signa	Format: R	adionics 6500		~		Si	lent?: 🗌	Device Config Only?:		
Configuration	On Test									
New Test Entry	C									
elete Edit	Categ	ory Type	Details	Initials	Test Effective	Test Expires	Xmit#	Comment		
	ONE HOUR TE		All Points - Site Test	Access, Remote	09/09/21 15:43	09/09/21 18:37	SO10271C	This is a new test entry to test some signals.		
8 0	ONE HOUR TE	ST All	All Points - Site Test	Access, Remote	09/09/21 15:43	09/09/21 18:37	SO10271B	This is a new test entry to test some signals.		
	ONE HOUR TE		All Points - Site Test	Access, Remote	09/09/21 15:43	09/09/21 18:37	SO10271A	This is a new test entry to test some signals.		
	ONE HOUR T		All Points - Site Test					This is a new test entry to test some signals.		
	ONE HOUR TE		All Points - Site Test	Access, Remote	09/09/21 15:33	09/09/21 15:33	SO 10271C			
	ONE HOUR TE ONE HOUR TE		All Points - Site Test	Access, Remote	09/09/21 15:33	09/09/21 15:33	SO10271B			
			All Points - Site Test		09/09/21 15:33 09/09/21 15:33	09/09/21 15:33 09/09/21 15:33	SO 10271A SO 10271			
	ONE HOUR TE	ST All	All Points - Site Test	Access, Remote						



_		
On Test Entry		×
Category*:	ONE HOUR TEST	
Effective Date*:	09/09/21 15:56  V Times are site local:	
Expire Date*:	09/09/21 16:56 (GMT-06:00) Central Time	
Test Comment:		
Site Test:	Only Xmit# S010271C	
Notify Option:	<none></none>	
Notify Recipient:		]
	OK Cancel	
		1

Note that by default, Site Test is unchecked, and the test will apply only to the selected system's device. The entire site can still be put on test by checking the option. All other functionality is the same as if from the Site tab.

#### **Editing SedonaOffice System**

When editing a SedonaOffice system, pressing the Stages Device Info button will display the Stages device information for that system only, similar to that system's tab on the Site and Systems form:

	Xmit#*:	S010271		Communication Type:	Dialer	
	Device Type*:	Ademco 1440	$\sim$	Location:	NW corner of b	asement
Т	imer Test Type:	Any signal	~			
Т	imer Test Days:	1 Hours:	2 Minutes: 0			
Timer '	Test Fail Event:	Log Only	$\checkmark$	Information:	This is general	information about the device.
	IP Address:					
	IP Port:					
Fir	rst Signal Date:			URL Text:		
Fir	rst Signal Time:			URL Target:		
	Primary Xmit#:	Select Primary Xmit#	~	Entry/Exit Period:	00:00	Minutes or mm:ss or mm.ss
Proc Sig	gs on Primary?:			Alt Device ID:		
	Line Security:			Listen In Device Type:		
	Signal Format:	Ademco High Speed	~	Silent?:		Device Config Only?
Configur	ation On Test					
	Signal Sta	tus Signal Code	Event Code	Location	Туре	De
Point			Log Only			Front Door Magnetic Contact Back Door Magnetic Contact
Point	Alarm		Log Only			

System linking cannot be changed from here, but all other functionalities including editing of device information and on test entry is the same as from the Site and Systems form.