

Microsoft Power Platform: Professional services



Modern organizations need agile applications and automated workflows to maximize efficiency and productivity. How do organizations accomplish this?

Traditional app and automation development require IT resources with deep knowledge of complex coding. The resources also need to understand how to build connectors between a variety of different tools and systems. Finding IT resources with this expertise and keeping them on staff is a challenge.

Low-code no-code application platforms simplify this experience and are perfect for organizations that lack coding expertise within their IT staff. These tools provide a user-friendly portal that simplifies app and automation development.

The Microsoft Power Platform is the ideal low-code no-code solution for organizations that have already embraced or will be embracing Microsoft for other areas of their business. Power Platform offers secure tools with prebuilt connectors to other platforms and data sources. Power Platform's intuitive portals allow users with limited IT expertise to begin creating new apps and eliminating manual tasks and workflows.

CBTS is a trusted partner for organizations adopting Power Platform. CBTS takes a meticulous approach to Power Platform consulting focused on discovery, assessment, design, development, and support.

CBTS can assist organizations with the following Power Platform tools.

Power Platform tools

- **Power Apps:** Quickly build professional-grade mobile and desktop apps and create automated workflows.
- **Power Automate:** Improve efficiency and eliminate manual tasks with automated workflows.
- **Power Virtual Agents:** Create chatbots with conversational communication that can pull information from Microsoft data sources or have pre-built connectors out to hundreds of tools, systems, and platforms.
- **Power BI:** Capture real-time data to provide key insights and analytics.
- **Power Pages:** Allows for fast secure, low-code business website creation. Power Pages provide an intuitive design studio portal with ready-to-use templates.
- **Copilot for Power Apps:** Simplify and speed up development efforts by leveraging Microsoft's powerful AI assistant, Copilot. Type a request in natural language and Copilot will analyze the request and build a Power App in seconds. Refine the new app by simply typing a request to Copilot for adjustments.

Organizations new to Power Platform can greatly benefit from experienced consulting partners like CBTS. CBTS offers a discovery workshop to ensure an understanding of a customer's requirements and desired outcomes. From there, Power Platform professional services provide customers with all the essentials to adopt and maintain the Power Platform tools.

Power Platform professional services

- **Discovery assessment—Existing apps, data environments, and Microsoft licensing:** CBTS will assist with the assessment of existing environments to begin planning for Power Platform adoption. CBTS will also help analyze existing Microsoft licensing and make recommendations.
- **Power Platform governance consulting:** Focus on planning for success as CBTS provides the framework to maintain applications and automated workflows on Power Platform.
- **Center of excellence (CoE) setup assistance:** CoE is a defined approach designed to drive adoption and innovation while maintaining governance, security, and central oversight.
- **App-in-a-day training sessions:** CBTS will provide use cases and guide new users through the creation of simple apps during these hands-on training sessions.
- **Design, development, and deployment:** Organizations who need to move quickly can have CBTS complete Power Platform development for them. CBTS reviews information gathered during the earlier discovery and assessment phase to build the plan.
 - **Custom app, automation, and API development:** CBTS can assist with the creation of custom apps, automated workflows and create custom APIs if prebuilt connectors are unavailable. Your resources can shadow the CBTS team during this engagement to learn tools and best practices.
 - **Intelligent document processing:** Leverage the power of AI to extract data from documents (invoices, contracts, purchase orders, etc.), simplify validation of data for accuracy, and export data to the storage destination of choice.
 - **Virtual agents and chatbots:** CBTS can help deploy powerful, secure chatbots to enhance communications and improve efficiency.
- **Staff augmentation:** Supplement your IT department with Power Platform experts provided by CBTS. Quickly learn the tools through collaboration with a knowledgeable experienced expert.
- **Power Platform maintenance and support consulting:** Changes in workflows, tools, and systems over time can cause disruption to application functionality and automated workflows. CBTS can guide organizations through troubleshooting and resolving unexpected issues.

Key benefits

- Your organization can tap into best practices and the expert knowledge of CBTS developers.
- Decrease time-to-market for new capabilities (apps, automated workflows, chatbots, reporting, websites).
- Eliminates the challenge of attracting and retaining talent with coding expertise.
- Allow existing resources to improve productivity and learn new skills by adopting intuitive, low-code tools.
- Augment your IT staff temporarily with resources provided by CBTS.
- Governance consulting and center of excellence allow for central oversight, security, and compliance across the organization.
- Defined communication and processes between internal teams.
- Better data collection, reporting, analytics, and insights.
- CBTS can complete development work for your organization if needed.
- CBTS can be your go-to partner for assistance with the development, maintenance, and support of Power Platform tools.



Why choose CBTS?

- **Experience and expertise:** Our proven experts have years of knowledge and experience with Power Platform tools.
- **Broad expertise with apps and automation:** Broad expertise in a variety of different app and automation tools enable CBTS to analyze challenges and guide organizations to the best solution to solve their challenge. If the Power Platform tools are not the best fit, CBTS can make recommendations and guide you to a different option.
- **Governance consulting:** Our defined approach to governance consulting helps customers establish a stable framework built for security, central oversight, and sustained future success.
- **Microsoft Cloud Solution Provider:** CBTS is a Microsoft Solutions Partner and certified Cloud Solution Provider (CSP), which enables us to provide our clients with not only an end-to-end Microsoft cloud experience but also value in supplying Microsoft licenses, consulting services, support, and management.
- **Customized solutions:** CBTS understands that every business is unique, and the development of application services and solutions requires IT resources across multiple technologies.



From developing and deploying modern apps and the secure, scalable platforms on which they run to managing, monitoring, and optimizing their operations, CBTS is the trusted partner businesses need to thrive in the application era.

Contact us today.

