Webex Calling Migration Assessment services

Collaboration and modernized communication platforms are at the core of how businesses generate productivity today. Moving to a modern communications solution for enterprise can be a daunting task because typically PBXs, vendors, networks, sites, and applications have often been piecemealed together at the expense of end-user experience.

CBTS Webex Calling Migration Assessment services are consulting engagements with CBTS experts in advanced communication and complex collaboration deployments. The assessment services are designed to gather critical information about your voice infrastructure, network infrastructure, user personas, feature analysis, vendor contracts, site-by-site infrastructure, applications, and PBX design.

Led by CBTS collaboration experts, customers take a deep dive into their voice and collaboration environments. The results of these assessments include reports, recommendations, remediations, and a plan for a successful migration to Webex Calling.

Available migration assessment options include a deep dive into the following:

- Prerequisite – Webex Calling Discovery Workshop.
- PBX/telephony analysis.
- User persona development and use case review.
- Network readiness assessment.
- Site surveys review (PoE, UPS, network).
- Application mapping review.

The customer receives a detailed migration plan that includes our timeline to transition the customer from their legacy equipment and providers to Webex Calling.

The output of our analysis will provide the customer with the following information:

- Migration plan.
- Next steps and recommendations.
- All discovery assessment reports.

As a prerequisite to any migration assessment services, customers will need to complete Webex Calling Migration Discovery Workshop. This workshop is step one in the information-gathering phase for our deep dive assessment.

Key benefits

- Customers gain a complete, detailed understanding of their environments and critical information that must be considered when planning a Webex Calling migration.
- CBTS will help identify knowledge gaps in a customer's environment to ensure smooth transition to Webex Calling.
- Output provides actionable reports, recommendations, and remediation opportunities for moving to Webex Calling.
- Discovery and assessment services from CBTS make migration and onboarding incredibly smooth for the customers and their employees.
- Establishes a foundation for a smooth migration to Webex Calling.

Webex Calling discovery and assessment services from CBTS provide a fully-detailed picture of the customer's telephony and collaboration environments that must be identified for a successful migration and transition of employees to a modern communications solution like Webex Calling.

Why choose CBTS to assist with discovery and assessment before a migration to Webex Calling?

Cisco Gold Partner for hybrid work. CBTS is a Cisco Solutions Partner in hybrid work, which means we can provide our clients with not only an end-to-end Cisco cloud experience but also value in supplying Cisco licenses, consulting services, support, and management.

Advanced specialization. CBTS is a Cisco Gold Integrator and provider and carries Cisco master and advanced specializations in several product categories. With over 260 Cisco certifications, we've relied on our breadth and depth of expertise and experience to deliver customized solutions to our thousands of Cisco customers for more than 27 years. This specialization from Cisco recognizes partners with "deep knowledge, extensive experience, and proven success."

Reliability and support. You will gain a new level of reliability and support from a Cisco Gold Partner with decades of experience managing Unified Communications as a Service (UCaaS) solutions for clients.

Experience and expertise. CBTS has the experience and expertise to guide you on your journey to Webex Calling.

Avoid common pitfalls. Webex Calling discovery and assessment services help you avoid common pitfalls and unexpected surprises during your migration to Webex Calling.

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CISCO
Partner

Gold Integrator
Gold Provider
Master Collaboration Specialized
Advanced Collaboration Architecture Specialized

From developing and deploying modern apps and the secure, scalable platforms on which they run to managing, monitoring, and optimizing their operations, CBTS is the trusted partner businesses need to thrive in the application era.

Contact us today.

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