

#### Creating Your Application to Become an Authorized IRS e-file Provider

To become an Authorized IRS *e-file* Provider, an individual must complete and submit an *IRS e-file Application* on behalf of a firm. After you register with e-Services, you can begin the *e-file* application process.

This tutorial will provide information required to complete, modify, and submit an *IRS e-file Application*. You do not have to complete an *e-file* Application in one session. It can be saved and completed later, but it only remains in a saved status for 90 days. Once completed, you must submit the e-file Application. **Note**: It can take up to 45 days for the IRS to process an *e-file* application.

The typical process for completing an IRS e-file Application for most firms will consist of the following steps:

- 1. An author begins the application and identifies other individuals in the firm as Principals, Principal Consents, Responsible Officials, Delegated Users and Contacts, as needed. The author doesn't need to be included on the *e-file* application. Once the application is submitted by an authorized person, the author can no longer access the application.
- 2. Principals and Responsible Officials listed on the application must register with e-Services and access the application to answer their own personal suitability questions before the application can be submitted.
- 3. After the application is completed and submitted, the IRS conducts a suitability check before granting the firm Authorized *e-file* Provider status. The suitability check may include a background, tax compliance, and credit checks.

#### Several important things to note to complete an *e-file* application:

- A new user will be required to create a five-digit PIN the first time they log into an application. The five-digit PIN is used for signing the Term of Agreement and submitting the application.
  - You will need to supply identification information for your firm.
  - You will need to enter information about each Principal and Responsible Official in your firm which includes identifying information.
  - You will need to choose your *e-file* provider option. For most firms, this will be Electronic Return Originator (ERO).
  - If the Principal or Responsible Official is certified or licensed, such as an attorney, CPA or enrolled agent, they must enter current professional status information. Principals or Responsible Officials listed on the e-file application, who do not enter Professional Status Information are required to be fingerprinted by the IRS Authorized Vendor within 30 days of the application submission.

• To obtain the link for scheduling an electronic fingerprinting appointment, visit the IRS Authorized Vendor for fingerprinting. Once the application is submitted, you can schedule an appointment by accessing the e-file Application summary page and using the scheduling link on the Terms of Agreement Signature(s) & Personal Information section.

#### Pass a Suitability Check

After you submit your application and related documents, the IRS will conduct a suitability check on the firm and each Principal and Responsible Official listed on your application. This may include a credit check, a tax compliance check, a criminal background check and a check for prior non-compliance with IRS *e-file* requirements. Once approved, you will receive an acceptance letter from the IRS with your Electronic Filing Identification Number (EFIN).

#### Maintaining your e-file application

Once you have been approved and receive your EFIN, it is important that you keep your e-file Application up to date. This includes:

- 1. Reviewing your *e-file* Application periodically. Your *e-file* application must be updated within 30 days of any changes such as individuals involved, addresses or telephone numbers. Failure to do so may result in the inactivation of your EFIN.
- 2. Ensuring proper individuals are identified on the application. Update as necessary by adding any new Principals or Responsible Officials.
- 3. Updating any address changes needed both business and mailing.

**Note**: There must be an EFIN application for each office location that will be originating and e-filing returns. If you expand your business, an application is required for each location where *e-file* transmissions occur. Your EFIN is not transferable; if you sell your business, the new Principals must obtain their own EFIN.

#### How to access an e-file Application

#### **Select Your Organization**

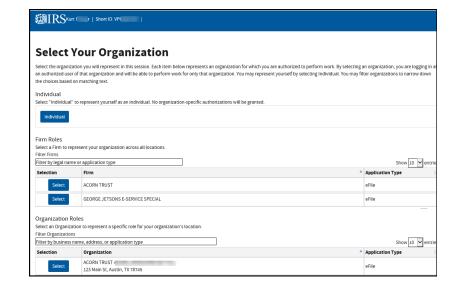
When logging in to e-Services, you may be asked to Select your Organization.

After an application has been saved/completed, any individuals in a firm authorized to view or update the application will be directed to the Select Your Organization screen. The organizations to choose from are:

- Individual no specific role association
- Firm Roles role of Principal or Principal Consent
- Organization Roles role of Responsible Official or Delegated User

The organization selected determines what you will see next and what you can do. Only the selection of individual will allow you to create a new application with a new Taxpayer Identification Number (TIN).

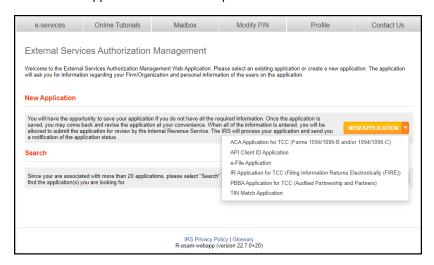
To create a new IRS e-file Application chose 'Individual'.

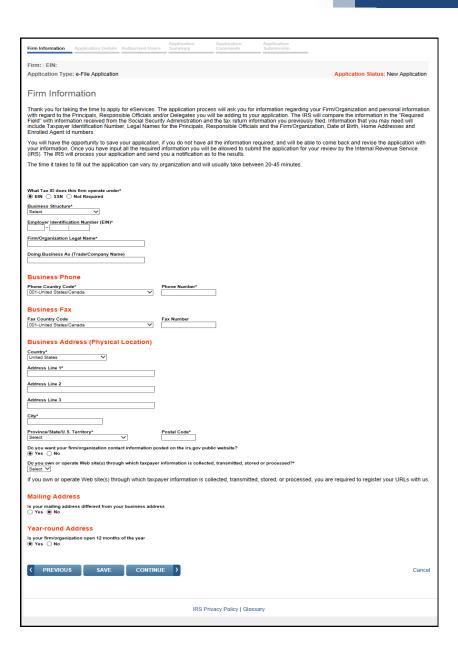


#### Starting a new IRS e-file Application

#### **ESAM Application Landing Page**

Select 'e-File Application' from the drop-down.





#### Starting a new *e-file* application cont.

#### Firm Information

'Firm Information' is the initial screen displayed when you select 'e-File Application'. All information indicated with an asterisk is required. Only 'Volunteer Organizations' can choose 'None Required' for the 'Tax ID' selection. If a 'Doing Business As' name is not entered, the system will default to the 'Legal Name' in this field.

The question, 'Do you want your firm/organization contact information posted on the IRS.gov public website?' (ERO Locator), defaults to 'Yes'. If you do not want this posted, select 'No'. If you answer 'Yes' to the question about operating a website that collects taxpayer data, you are required to update your application once it is complete, you receive your EFIN, and provide the URL information. A menu option will be available to select so you can provide this information.

Select 'Continue' to the next page.

Selecting 'Cancel' will return you to the 'ESAM Landing Page'.



#### **Application Details**

Provider options are added by selecting the 'Provider Options' drop-down. A brief description for each provider option are below:

**Electronic Return Originator (ERO)** – (most common) originates the electronic submission of tax returns to the IRS.

**Intermediate Service Provider** – assists with processing return information between an ERO (or a taxpayer in the case of Online Filing) and a Transmitter.

**Reporting Agent** – originates the electronic submission of certain returns for its clients, and/or transmits the returns to the IRS. A Reporting Agent must be an accounting service, franchiser, bank, or other entity.

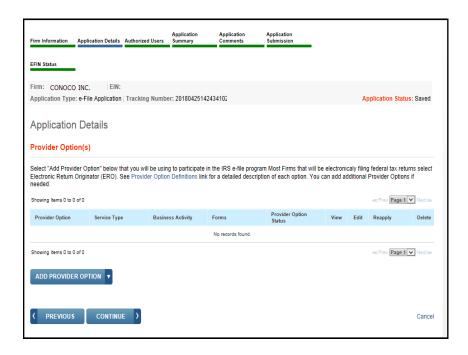
**Software Developer** – writes either origination or transmission software according to the IRS *e-file* specifications.

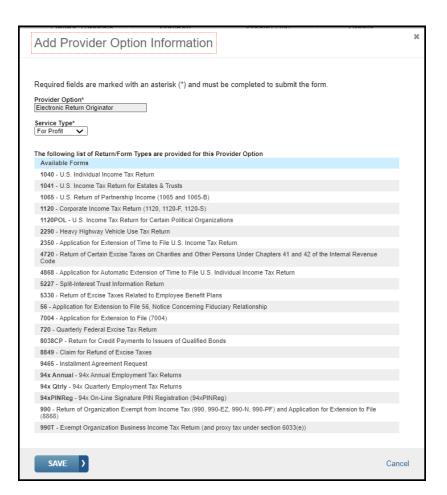
**Transmitter** – sends the electronic return data directly to the IRS. EROs and Reporting Agents may apply to be transmitters and transmit return data themselves, or they may contract with accepted third-party transmitters that can transmit the data for them.

**Online Provider** – An Online Provider allows taxpayers to self-prepare returns by entering return data directly on commercially available software, software downloaded from an Internet site and prepared offline, or through an online Internet site.

**Large Taxpayer** - A Large Taxpayer is a Provider Option on the IRS e-file Application, but it is not an Authorized IRS e-file Provider. A Large Taxpayer is a business or other entity with assets of \$10 million or more, or a partnership with more than 100 partners, that originates the electronic submission of its own return(s).

For more information on these Provider Options, download IRS Publication IRS Publication 3112, *IRS e-file Application and Participation*, from the IRS web site.





#### Starting a new e-file application, cont.

#### **Add Provider Option Information**

This screen displays the Provider Options and the Service Type. You must choose a Service Type of either 'For Profit' or 'Not for Profit'. If you select 'Not for Profit', you are required to select a 'Business Activity' for the type of your not for profit program.

Using the drop-down menu under Service Type, select whether your firm is a 'For Profit' (most common) or 'Not for Profit' organization

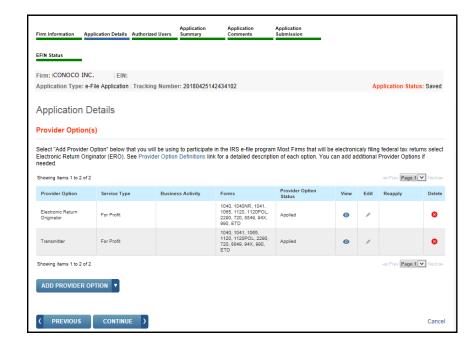
To add more than one Provider Option to your firm's application, complete the Provider Option section, select SAVE and then select additional Provider Options as needed. Your list of provider options will appear in the table on the 'Application Details' page.

#### Starting a new e-file application, cont.

#### **Application Details with Provider Options selected**

This screen displays the 'Application Details' with the provider options of Electronic Return Originator and Transmitter selected. As shown, the provider options are currently in the 'Provider Option Status' of 'Applied'.

You may View, Edit, Delete or ADD Provider Option as needed.



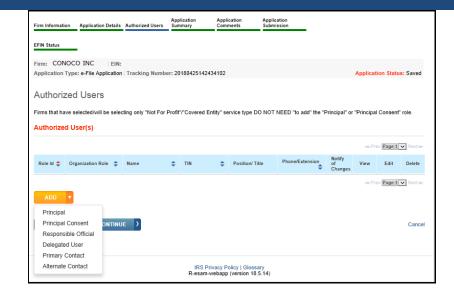
#### Starting a new *e-file* application, cont.

#### **Authorized Users**

This screen displays the 'Authorized Users'. The 'Role ID' field is a key field for system use only. To add a user, select the 'ADD' button.

#### Authorized user consists of the following:

- Principals
- Principal Consent
- Responsible Official
- Delegated User
- Primary Contact
- Alternate Contact



#### Starting a new *e-file* application, cont.

#### **Principals**

**Principals** are the individuals within your firm held legally responsible by the IRS for the activities of the firm.

**Note:** Principals are not required for Not for Profit applications and those that select the provider option of Large Taxpayer and/or ACA 'Covered Entity' only.

- In a corporation, Principals should include the President, Vice-President, Secretary, and Treasurer
- In a partnership, Principals should include any Partner who owns at least 5% of the firm
- In a sole proprietorship, the Principal is the proprietor

The Principals page prompts you to identify the Principals in your firm.

If the Principal is also a Responsible Official, check the box next to the statement 'Add this person as a Responsible Official'. If the Principal is also the Primary Contact, check the box next to the statement 'Add this person as a Primary Contact'.

Click 'SAVE' after all information has been entered.

You can add multiple Principals for your firm by selecting the 'SAVE' button, then completing the identification information for a new Principal.

**Note:** A large firm (other than a sole proprietor) with multilayered management may include "Key Persons" who "participate substantially" in the firm's IRS electronic filing operations as Principals on the firm IRS e-file Application.

Add Principal	3
Complete the fields below for each "Principal" listed on the application. Corporations must include the President, Vice-President, Secretary and Treasurer, Partnerships must include each partner who has a five percent (5%) or more interest. Sole-proprietors ONLY include the owner of the business. For partnerships in which no partner has at least a 5% interest or an entity that is not a sole proprietorship, partnership or corporation, include at least one individual authorized to act for the firm in legal and/or tax matters.  A large firm (other than a sole proprietor) with multilayered management may include "Key Persons" who "participate substantially" in the firm"s IRS electronic filling operations as Principals on the firm IRS e-file Application.	
All persons included here must complete their personal information page, agree to the terms of agreement and sign under penalty of perjury.	
Required fields are marked with an asterisk (*) and must be completed to submit the form.	
First Name*  Middle Initial  Last Name*  Suffix	
Social Security Number (SSN)*	
Date of Birth (mm/dd/yyyy)*	
Position or Title*	
U.S. Citizen* Select	
Email Address*	
☐ Notify this person of changes to all Efile applications for this firm/organization	
Add this person as a Responsible Official	
Add this person as a Primary Contact	
SAVE )	icel

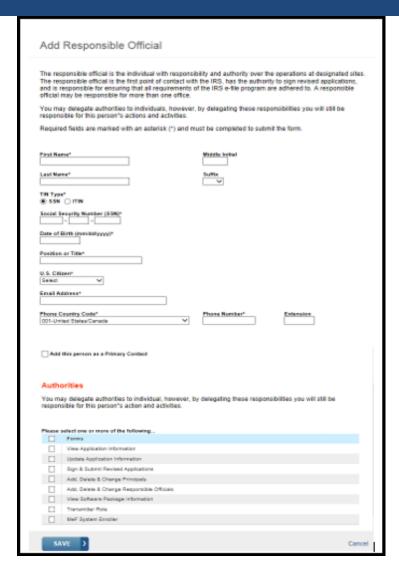
#### Starting a new *e-file* application, cont.

#### **Responsible Official**

A **Responsible Official** is an individual with responsibility for and authority over the IRS *e-file* operation at designated locations. The Responsible Official is the first point of contact with the IRS and has default authorities to view and update the application and add, delete and change Responsible Officials.

To change the default or add additional authorities of a Responsible Official, select the 'Authorities' at the bottom of the page.

You may delegate authorities to an individual, however, by delegating these responsibilities you will still be responsible for this person's actions and activities.





#### **Delegated Users**

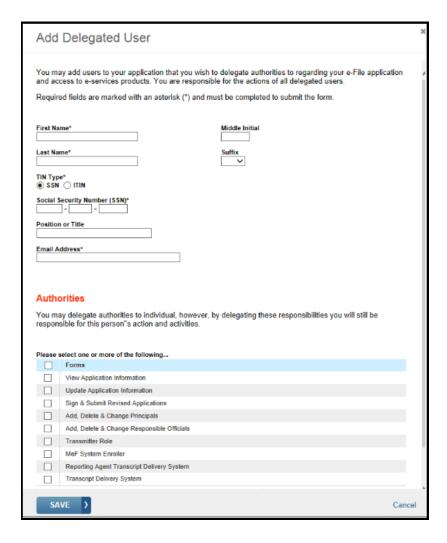
The Principals or Responsible Officials of an organization may name Delegated Users who can be authorized to perform certain actions regarding an *IRS e-file Application* based on authorities granted.

The following authorities are available for a Delegated User:

- View Application Information
- Update Application Information
- Sign and Submit Applications
- Add, Delete, and Change Principals
- Add, Delete, and Change Responsible Officials
- Software Package Information
- Transmitter Role
- MeF System Enroller
- Reporting Agent Transcript Delivery System
- Transcript Delivery System

**Note:** The Delegated User will not be granted any of these authorities by default. Be sure to use the 'Authorities' to select the authorities you want the Delegated User to have.

Their ability to use Transcript Delivery Service will be automatically enabled when your firm's *IRS e-file Application* is successfully completed and when your firm has *e-filed* 5 or more accepted returns.

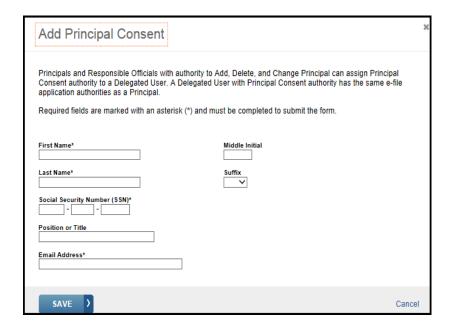


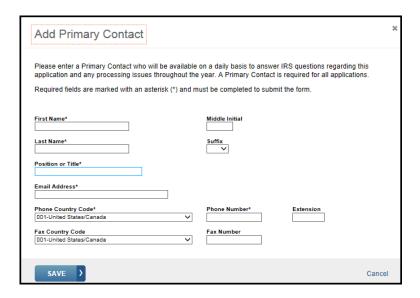


#### Starting a new e-file application, cont.

#### **Principal Consent**

A person with Principal Consent has the same authorities as a Principal.





#### **Primary Contact**

A Primary Contact is required for the application. Complete the Primary Contact section with the required information unless you selected 'Add this person as a Primary Contact' on the Principal or Responsible Official page. A Primary Contact is a person who will be available daily to answer IRS questions regarding this application and any processing issues throughout the year. Complete the required information and click 'SAVE'.

#### Starting a new *e-file* application, cont.

#### **Alternate Contact**

Enter an Alternate Contact who the IRS may talk to if the Primary Contact is unavailable.

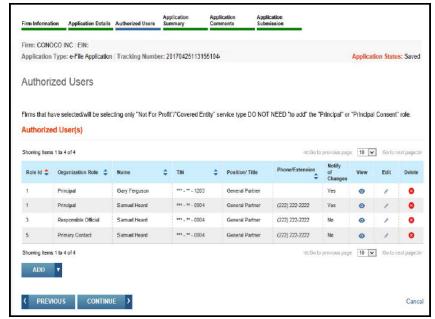
**Alternate Contacts** are not required, but if you want to specify Alternate Contacts, complete the Alternate Contacts section and click on 'SAVE'.

#### **Authorized Users**

This page shows the table of the Authorized Users.

You View, Edit Delete or ADD any users by using the respective icon.





#### Starting a new *e-file* application, cont.

#### Application Summary for a saved e-file application

The application summary will show information for the Firm, Authorized User(s), Terms of Agreement Signature(s) and Personal Information, Provider Option(s), Forms Transmission Status, EFIN(s), ETIN(s) and the Application Status.

Select the 'Update Firm Suitability Answers' link under 'Firm' to answer the questions. These questions must be answered for the firm prior to submitting the application.

Each Principal and Responsible Official must answer the personal information questions, review the Privacy Act Statements and sign the Terms of Agreement (TOA). Select the 'Personal Information' link under 'Personal Suitability Answers and TOA Signature' to access these pages.

The 'EFIN(s)' and 'ETIN(s)' will be assigned once the application is submitted, accepted and completed.

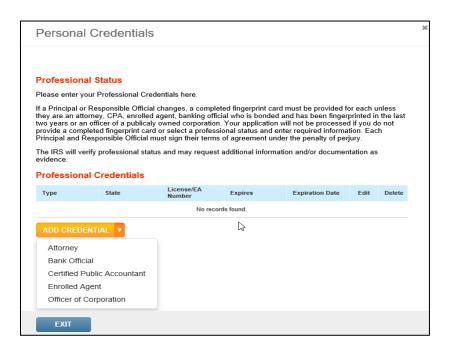
The Summary Page also has a menu at the top of the page. You can use this menu to return to previous pages within the application.



#### Starting a new e-file application, cont.

#### **Personal Credentials**

Any Principal and Responsible Official who is an Attorney, CPA, Enrolled Agent, Banking Official who is bonded and been fingerprinted in the last two years or a Corporate Officer of a Publicly Owned Corporation must select, 'ADD CREDENTIAL', select the applicable professional title/type, and enter additional information as required.



#### Starting a new *e-file* application, cont.

#### **Personal Suitability Answers and TOA Signature**

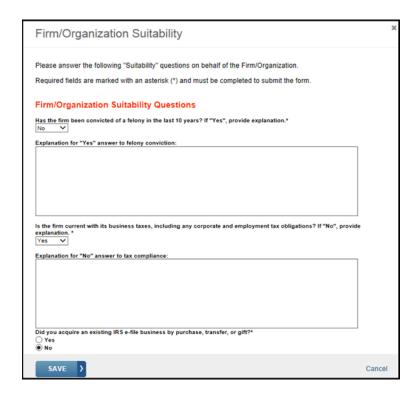
Answer the Suitability Questions, review the Privacy Act Statements and enter your PIN created during the initial registration, accept the Terms of Agreement and select 'SAVE'.

Personal Suitability Answers and TOA Signature		
Cuitability Quantiana		
Suitability Questions		
Have you been convicted of a felony in the last 10 years? If "Yes", provide explanation."  [No v]		
Explanation for "Yes" answer to felony conviction:		
Are you currently incarcerated or have you been incarcerated in a federal or state prison during the last two years? If "Yes", provide an explanation including the date of release if applicable."		
Explanation for "Yes" answer to incarceration:		
Are you current with your individual and business taxes, including any corporate and employment tax obligations? If		
Are you current with your individual and business taxes, including any corporate and employment tax obligations? If "Nor, provide explanation." ['Yes w]		
Explanation for "No" answer to tax compliance:		
Have you previously participated in IRS e-File?"  Yes  ® No		
Fingerprint Scheduling Information		
The Unique User ID and Program Code are required for scheduling an appointment and embedded in the scheduling link which appears on the Summary page. This information is only available after the application is successfully submitted.		
successfully submitted.		
Unique User ID Program Code		
Privacy Act and Paperwork Reduction Act Notice		
We ask for the information on this form to administer the IRS electronic filing program. We use this information		
We ask for the information on this form to administer the IRS electronic filing program. We use this information to process your application to participate in this program. Our authority for request this information is SU SC. 301 and 500, 26 U SC. 6011, 6012, and 7803; IRS Restructuring and Reform Act of 1998 (P.L. 105-206) sec. 2001(a); and Executive Order 939).		
Applying to participate in the IRS e-filing program is voluntary; however, if you apply, you must provide the requested information. Failure to provide the requested information could delay or prevent processing your application; providing failse or fraudulent information may subject you to penalities.		
application; providing false or fraudulent information may subject you to penalties.		
Generally, this information is confidential pursuant to the Privacy Act. However, certain disclosures are authorized under the Act, including disclosure to the Department of Justice, and courts and other adjudicative		
Generally, this information is confidential pursuant to the Privacy Act. However, certain disclosures are authorized under the Act, including disclosure to. The Department of Justice, and courts and other adjudictarive use in connection with employment. Including, discipliant, regulatory, and enforcement responsibilities; contractors as needed to perform the contract, third parties, including the FIB and credit burseus, as needed in investigation, the general public to sest them in identifying perforping inviduals, state tax agencies for tax administration purposes; and appropriate persons when the sociuty of information may have been componented for their use to prevent, militage or errently family.		
contractors as needed to perform the contract; third parties, including the FBI and credit bureaus, as needed in		
tax administration purposes; and appropriate persons when the security of information may have been		
compromised for their use to prevent, mitigate or remedy narm.		
Act unless the form displays a valid OMB control number. Books and records relating to a form or its		
instructions must be retained as long as their contents may become material in the administration of the law.  The time needed to complete this application will vary depending on the individual circumstances. The		
You are not required to provide the information requested on a form that is subject to the Papersionic Reduction Act unless the form displays a valid CMB control number. Books and records relating to a form or its Properties of the properties o		
Products Coordinating Committee, Western Area Distribution Center, Rancho Cordova, CA 95743-0001, DO NOT send this application to this office. Instead, see Where to File on page 3.		
FBI Privacy Act Statement  This privacy act statement is located on the back of the FD-258 fingerprint card.		
time privacy accelerant is located on the back of the FU-235 fingerprint card.		
Authority: The FBI's acquisition, preservation, and exchange of fingerprints and associated information is generally authorized under 20 U.S.C.531. Depending on the nature of your application, supplementall authorities include Foderal statutes. State states pressure to Foder. U.S.C.542. Pre-finding Executive Orders, and federal regulations. Providing your fingerprints and associated information is voluntary, however, failure to do so may affect completion or speptive of your applications.		
authorities include Federal statutes. State statutes pursuant to Pub. L. 92-544, Presidential Executive Orders, and federal regulations. Providing your fingerprints and associated information is voluntary; however, failure to		
do so may affect completion or approval of your application.		
Principal Purpose: Certain determination, such as employment licensing, and security clearances, may be predicated on fingerprint-based background checks. Now fingerprints and associated information/biometrics purposes of company your fingerprints is other fingerprints in the Section 14 of the PSE New General interfluence in General PSE New General interfluence in General Conference in the Section 14 of t		
may be provided to the employing, investigating, or otherwise responsible agency, and/or the FBI for the purpose of comparing your fingerprints to other fingerprints in the FBI's Next Generating Identification (ACI)		
system or its successor systems (including civil, criminal and latent fingerprint repositories) or other available		
and associated information/biometrics in NGI after the completion of this application and, while retained, your		
Imgerprints may commute to be compared against other ingerprints submitted to or retained by NGI.		
Routine User: During the processing of this application and for as long thereafter as your fingerprints and associated information histories are retained in NCI, your information may be disclosed guarants by your associated information in the process of the pro		
consent, and may be disclosed without your consent as permitted by the Privacy Act of 1974 and all applicable Routine Uses as may be published at any time in the Federal Register, including the Routine Uses for the NGI		
system and the FBI's Blanket Routine Uses. Routine Uses include, but are not limited to, disclosures to: employing, governmental or authorized non-governmental agencies responsible for employment, contracting.		
licensing, security clearances, and other suitability determinations: local, state, tribal, or federal law enforcement agencies; criminal justice agencies; and agencies responsible for national security or muhilo safety		
Terms of Agreement		
Your application will not be processed if you do not provide fingerprints or professional status information and each Principal and Responsible Official signs the Terms of Agreement.		
dell'i mapa ana responsare dinearagno are remo arrigi della m.		
Under penalty of perjury, I declare that to the best of my knowledge and belief, the information provided is true, correct and complete. I understand any false or misleading information may result in criminal penalties and/or the denial or termination of an EFIN.		
Under penalty of perjury, I declare that to the best of my knowledge and belief, the information provided is true, correct and complete. I understand any false or misleading information may result in criminal penalties and/or the denial or termination of an EFIN.		
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Under penalty of perign, I declare that to the best of my knowledge and belief, the information provided is true, correct and complete, understand any false or misleading information may result in criminal penalties and/or the detail or termination of an EFIN.  1 have read and accept the Privacy Act and Paperwork Reduction Act Notice, PB Privacy Act Statement, and Terms of a presented.		
Under penalty of perium, I declare that to the best of my knowledge and belief, the information provided is true, correct and complete, understand any false or misleading information may result in criminal penalties and/or the denial or termination of an EFT.  1 have read and accept the Privacy Act and Paperwork Reduction Act Notice, P8 threacy Act Statement, and Terms of Agreement.  Please enter your PIN. Your PIN is your electronic signature that you have selected when you registered.  Please		
Under penalty of perium, I declare that to the best of my knowledge and belief, the information provided is true, correct and complete, Understand any faile or misleading information may result in criminal penalties and/or the detail or termination of an EFT.  1 have read and accept the Privacy Act and Paperwork Reduction Act Notice, PBI Privacy Act Statement, and Terms of Agreement.  Please enter your PIN. Your PIN is your electronic signature that you have selected when you registered.		

#### Starting a new e-file application, cont.

#### Firm/Organization Suitability Questions

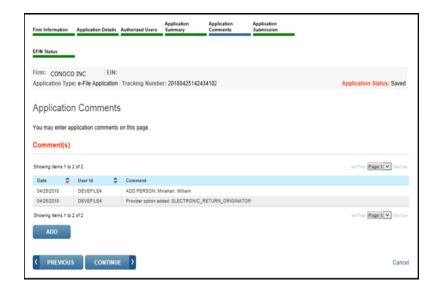
Answer the 'Firm/Organization Suitability Questions' and select 'SAVE'.



#### Starting a new e-file application, cont.

#### **Application Comments**

You may enter application comments on this page. Select 'ADD', enter comments and 'SAVE'.

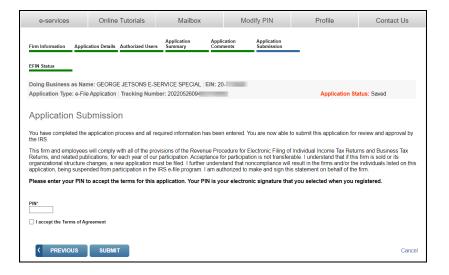


#### Starting a new e-file application, cont.

#### **Application Submission application**

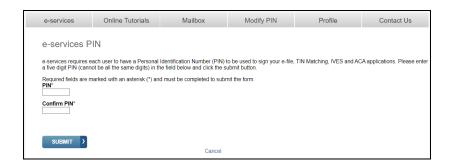
When you have completed the application process and all required information has been entered, you must SUBMIT the application for review and approval by the IRS.

Enter your PIN from the initial registration, check the TOA box, and select 'SUBMIT'. Only a Principal or designated Responsible Official can submit the application.



#### **Modifying e-Services PIN**

To modify an existing e-Services PIN, select the Modify PIN tab located at the top of the screen. Create a five-digit PIN and submit. This PIN can then be used to sign the e-file application.



#### Starting a new *e-file* application, cont.

#### **Submission completed**

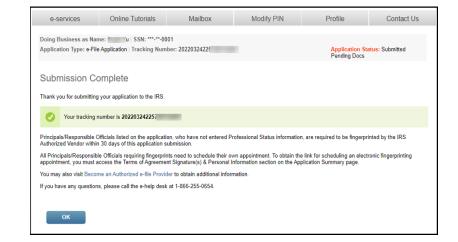
Once a correctly completed *IRS e-file Application* is submitted, an acknowledgment, including a tracking number, appears advising the application processing will begin.

Here's what will happen after you submit your IRS e-file Application:

- 1. The identification records you provided will be checked against IRS databases to make sure that they are complete and correct.
- 2. If a fingerprint check is necessary for your firm's Principals and Responsible Officials need to provide fingerprints to the IRS using the authorized IRS vendor. To obtain the link for scheduling an electronic fingerprinting appointment, they must access the Terms of Agreement Signature(s) & Personal Information section on the e-file Application Summary page
- 3. The tax compliance history of the firm, the Principals, and Responsible Officials will be checked as part of the Suitability analysis.
- 4. A credit check may be performed as part of the Suitability analysis.

If all the suitability and identification checks pass, your firm will be issued the following via U.S. mail:

- For all Authorized IRS e-file Providers, an Electronic Filing Identification Number (EFIN), will be issued.
- For firms applying for a status of Transmitter or Software Developer, an Electronic Transmitter Identification Number (ETIN) will be issued.
- For Reporting Agents, a Reporting Agent PIN will be issued.



#### Starting a new *e-file* application, cont.

#### **Application Summary for Submitted Pending Docs**



The Application Summary page provides a summary of the information included in the application.

When the application is approved, the summary page will show the Application Status as 'Completed'.

You can view the Firm Suitability Status, the Personal Suitability Status, Terms of Agreement Status, Professional Status, Fingerprint Status and Provider Option Status from the summary page.

Once an EFIN is assigned, you can view the EFIN and ETIN Status.

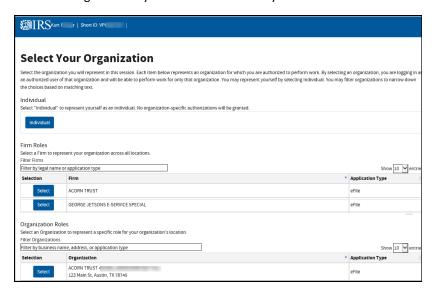
The menu at the top on the Summary Screen can be used to access an area within the application that need to be modified.



#### Modify an existing e-file application

Principals, Responsible Officials, and Delegated Users may update or modify an application.

Select the Organization you would like to modify.



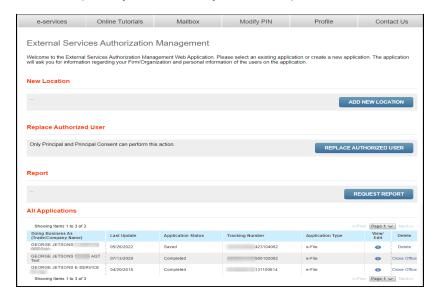
From the ESAM Application Landing Page you may View/Edit the business you wish to modify which will take you to the Summary page of the application. You may choose Add New Location if that is what you intend to do.

You use the menu at the top of the summary to access the area in which you need to modify on the existing application. If you add a new Principal or Responsible Official, or add a Provider Option, you must resubmit the application as indicated by the application status 'Resubmission Required'. If this is not done within 90 days, your application will be deleted.

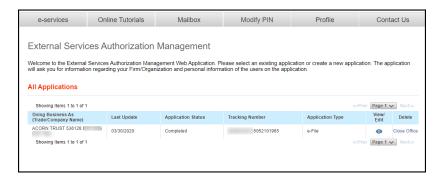
You may also close the office from the landing page if you no longer have that location or business.

You can return to this screen, 'ESAM Landing Page' by selecting 'Cancel' in the bottom right corner or any screen in your application.

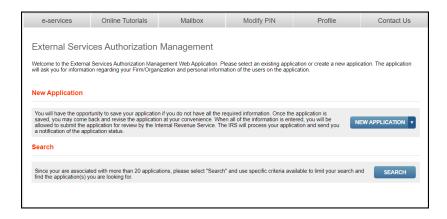
#### Firm role (Principal and Principal Consent)



## Organization Role (Authorized user with role to view application)



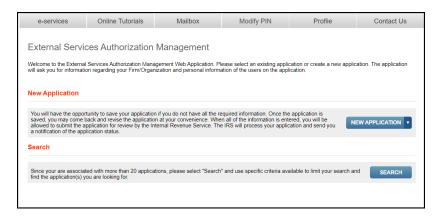
#### Individual



#### Modify an existing *e-file* application, cont.

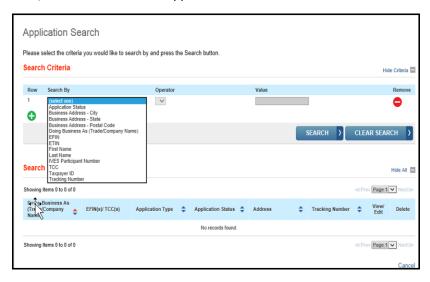
#### **Search an existing Application**

Search is used if you have more than 20 applications, by selecting 'Search'.



Select the criteria you wish to search by selecting the drop down under the 'Search By'. You can search by multiple criteria's using the green .

Search results will populate in the table below. Select the View/Edit icon to access the application.

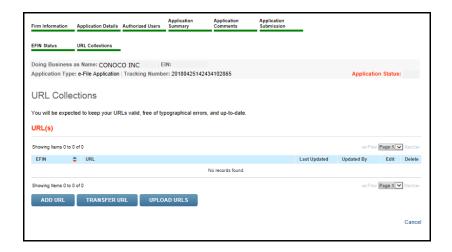


#### Modify an existing *e-file* application, cont.

#### **URL Collection**

Any provider that answers 'Yes' to the question 'Do you own or operate Web site(s) through which taxpayer information is collected, transmitted, stored or processed?' is required to register the URL on its *e-file* application. The menu option is available only if

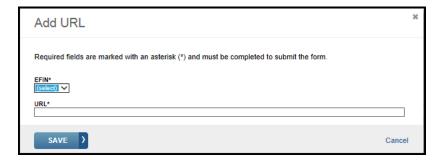
the answer was 'Yes' and the EFIN has been issued. The provider must return to the application and update this information.



#### **Upload URLs**

You may upload URLs in bulk using a file. The file must be commadelimited (CSV) in the following format: EFIN1, URL1, EFIN2, URL2, etc.

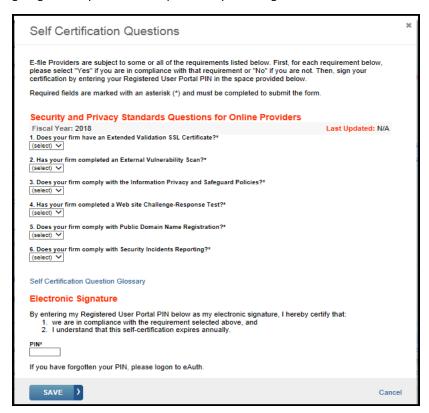




#### Modify an existing e-file application, cont.

#### **Self Certification Questions**

This page displays the self-certification questions that must be answered by **all** Online Providers. It also shows the date they were last updated. After answering the questions, you must attest that you comply, sign using their registration PIN and select 'SAVE'. If needed, a glossary is provided giving a description of each question by selecting the link.





Modify an existing *e-file* application, cont.

**Self Certification Question Glossary** 

This page displays the description of each question providing information on how to answer when the glossary link is selected.

#### Self Certification Question Glossary

- 1) Does your firm have an Extended Validation SSL Certificate?\*
- a. Extended Validation SSL Certificate- Online Providers shall possess a valid and current Extended Validation Secure Socket Layer (SSL) certificate using SSL 3.0 / TLS 1.0 or later and minimum 1024-bit RSA / 128-bit AES
- 2) Has your firm completed an External Vulnerability Scan?\*
- a. External Vulnerability Scan Online Providers shall contract with an independent third-party vendor to run weekly external network vulnerability scans of all their "system components" (defined as any network component, server, or application that is included in or connected to the taxpayer data environment) in accordance with the applicable requirements of the Payment Card Industry Data Security Standards (PCIDSS).
- 3) Does your firm comply with the Information Privacy and Safeguard Policies?\*
- a. Information Privacy and Safeguard Policies Online Providers that own or operate a Web site through which taxpayer information is collected, transmitted, processed or stored shall acquire, maintain, and display a license/accreditation seal from a consumer protection and privacy seal vendor acceptable to the IRS.
- 4) Has your firm completed a Website Challenge-Response Test?\*
- a. Protection Against Bulk Filing of Fraudulent Income Tax Return Online Providers shall implement effective technologies to protect their Web site against bulk filing of fraudulent income tax returns. Taxpayer information shall not be collected, transmitted, processed or stored otherwise.
- 5) Does your firm comply with Public Domain Name Registration?\*
- a. Public Domain Name Registration Online Providers shall have their Web site's domain name registered with a domain name registrar that is located in the United States and accredited by the Internet Corporation for Assigned Names and Numbers (ICANN). The domain name shall be locked and not be private.
- 6) Does your firm comply with Reporting of Security Incidents Reporting?\*
- a. Reporting of Security Incidents Online Providers shall report security incidents (an event that can result in an unauthorized disclosure, misuse, modification, or destruction of taxpayer information shall be considered a reportable security incident) to the IRS as soon as possible but not later than the next business day after confirmation of the incident.
- 7) NOTE: URL question: Has your firm completed Website URL Registration?\* is now on the URL collection page.
- a. Authorized IRS e-file Providers to submit to the IRS the Uniform Resource Locator (URL) of Web sites they own or operate through which taxpayer information is collected, transmitted, processed or stored.

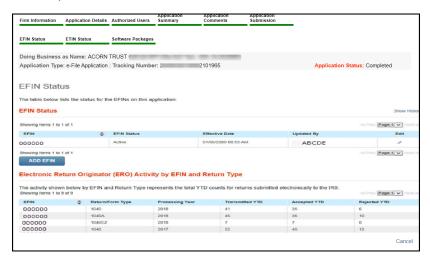
EXIT

#### Modify an existing e-file application

#### **Monitoring your EFIN**

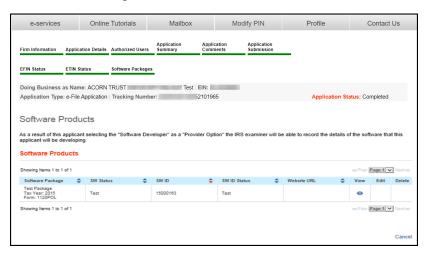
The EFIN Status screen will give you the number of returns the IRS received, which you can match to your records. The statistics are updated weekly. This will show the EFIN, Return/Form type, Processing Year, Transmitted YTD, Accepted YTD and the Reject YTD.

To check the status, select 'EFIN Status' from the Menu at the top of the Summary Screen.



#### **Software Packages**

Applicants that have selected 'Software Developer' as a Provider Option can select 'Software Packages' from the menu page to view information on their Software Package.



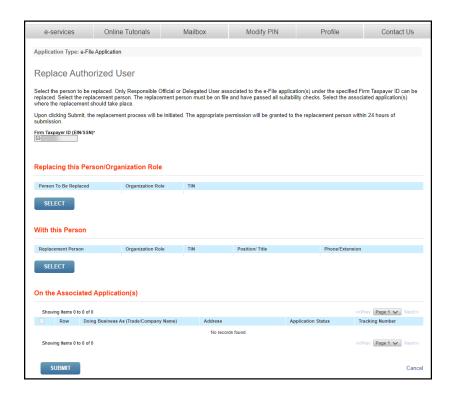
#### **E-file Application Features**

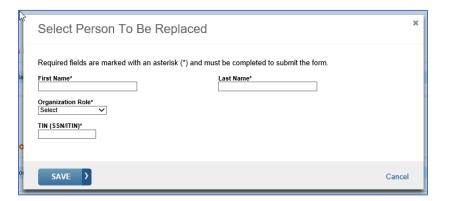
Principals and Principal Consents have access to two additional features:

- Replace Authorized User
- Reports

#### **Replace Authorized User**

The 'Replace Authorized User' function on the ESAM landing screen allows a Principal or Principal Consent to globally replace a Responsible Official or Delegated User on associated applications. Select the person being replaced, the replacement person and the applications to replace this person on. You will need personal information such as SSN and date of birth for the replacement person, and this person must have already passed suitability if the role selected is Responsible Official.





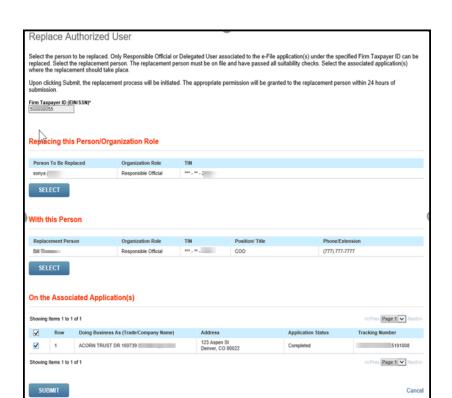
#### **E-file Application Features, Cont.**

#### **Replace Responsible Official**

Select "With this Person" to add the Person being added to replace existing Person

#### Once completed Select "Submit"

Replacement Responsible Office	ial	×
The responsible official is the first point of contact with	pility and authority over the operations at designated sites. the IRS, has the authority to sign revised applications, and IRS e-file program are adhered to. A responsible official by delegating these responsibilities you will still be	
responsible for this person"s actions and activities.	-,gg	
Required fields are marked with an asterisk (*) and mo	ust be completed to submit the form.	
First Name*	Middle Initial	
Last Name*	Suffix V	
TIN Type*    SSN ○ ITIN		
Social Security Number (SSN)*		
Date of Birth (mm/dd/yyyy)*		
Position or Title*		
U.S. Citizen* Select		
Email Address*		
Phone Country Code* 001-United States/Canada	Phone Number* Extension	
SAVE )	Cancel	



#### E-file Application Features, Cont.

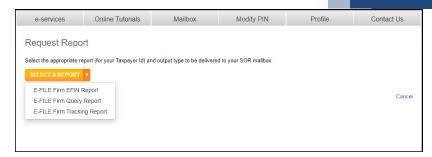
#### **Reports**

A Principal/Principal Consent can generate reports by using the "Report" menu on the ESAM Landing page. The reports available are –

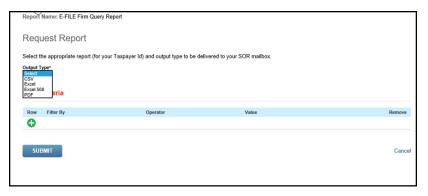
- **E-FILE Firm EFIN Report** contains the following fields: Firm Name, Tracking Number, Application Status, Address and names of Responsible Officials, Primary Contact and Alternate Contact.
- **E-FILE Firm Query Report** Users can search on fields in order to narrow down results from the Firm EFIN Report. The possible search fields are: EFIN Status, DBA Name, City, State, Postal Code and either Contact or Responsible Official Last Name.
- **E-FILE Firm Tracking Report** This report shows the results for all EFINS associated with a Taxpayer Identification Number input. The following fields are shown on the report: EFIN, EFIN Status, Legal Name, DBA Name, Business and Mailing Addresses, Application Status, Provider Status, Responsible Official and number of Form 1040 returns filed in last three years.

All reports are available in the following formats –

- CSV
- Excel
- Excel 508
- PDF

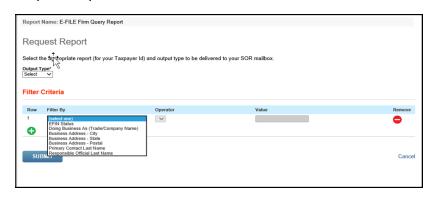






#### **E-file Application Features, Cont.**

#### **Request Report**



#### **Remove Affiliation**

Remove Affiliation link will only be available for e-File applications and when user selects Individual personality. The link will be available on the ESAM Landing Page ONLY if the user is associated with less than 21 applications (regardless of application types). Those associated with more than 20 applications will need to use application search screen.

