



This meeting is  
being recorded

# HBA Ambassador PROGRAM

Global Ambassador Community of  
Practice

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# Community of Practice

## Agenda

- Welcome *(5 minutes)*
- HBA Insider Segment: HBA Community *(10 minutes)*
- Mini-Master Class: Leadership Mindset (Agility) *(15 minutes)*
  - Today's speakers: Carl Emerson and LeAnna Carey
- Connection Session *(20 minutes)*
- Insights and Highlights *(10 minutes)*

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# HBA Insider Segment

## The HBA Community




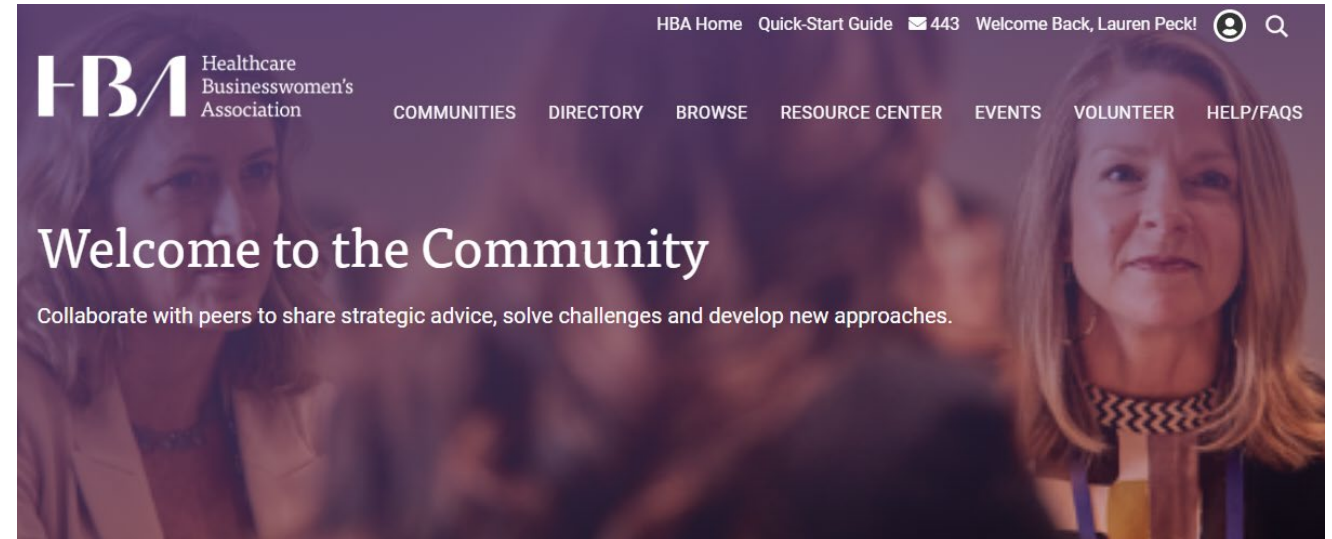
**Lauren Peck**  
Director, Stakeholder Engagement, HBA

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# What is the HBA Community?


- Think of the HBA Community a bit like social media: it's a virtual discussion and networking platform for HBA members to connect, share, and grow together.
- Communities within provide forums for individuals to connect: to those in your area, with similar special interests, and more!



**Explore**

Discover communities to enrich your experience and learning opportunities.


[More ▶](#)



**Connect**

Find others with whom you may seek advice and share common challenges.

[More ▶](#)



**Engage**

Join in discussions with your peers and industry leaders to expand your knowledge.

[More ▶](#)



# How to access the HBA Community?

Go to [www.HBAnet.org](http://www.HBAnet.org) and log into your profile



Scroll to the footer of any page and select **HBA Community**



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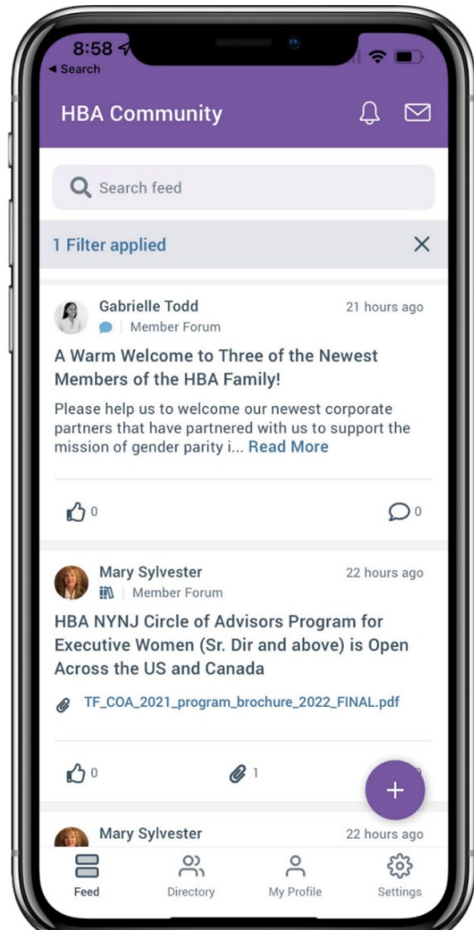



# Get started by getting familiar

1. Jump into the **HBA Member Forum** to introduce yourself to your fellow members and join in on the conversation.
2. Seek out like-minded individuals:
  - Direct search via the **Member Directory**
  - Join your **local member** communities (branch/chapter)
  - Explore and join **Affinity Groups**
  - Or just **Browse** discussion posts to find topics and conversations of interest
3. Explore open volunteer leadership opportunities under **Volunteer** to really maximize your membership, develop new skills, and advance your career
4. Set yourself up for success by updating your Community profile and find more help/how-tos by visiting the **Help/FAQs** page.
5. Stay connected by setting set your **Community Notifications** to your preference so you're always 'in the know'. In your Community Profile>My Account>Community Notifications, you can elect to receive real time, daily or weekly digest emails from your favorite Communities.



# Take the Community with you



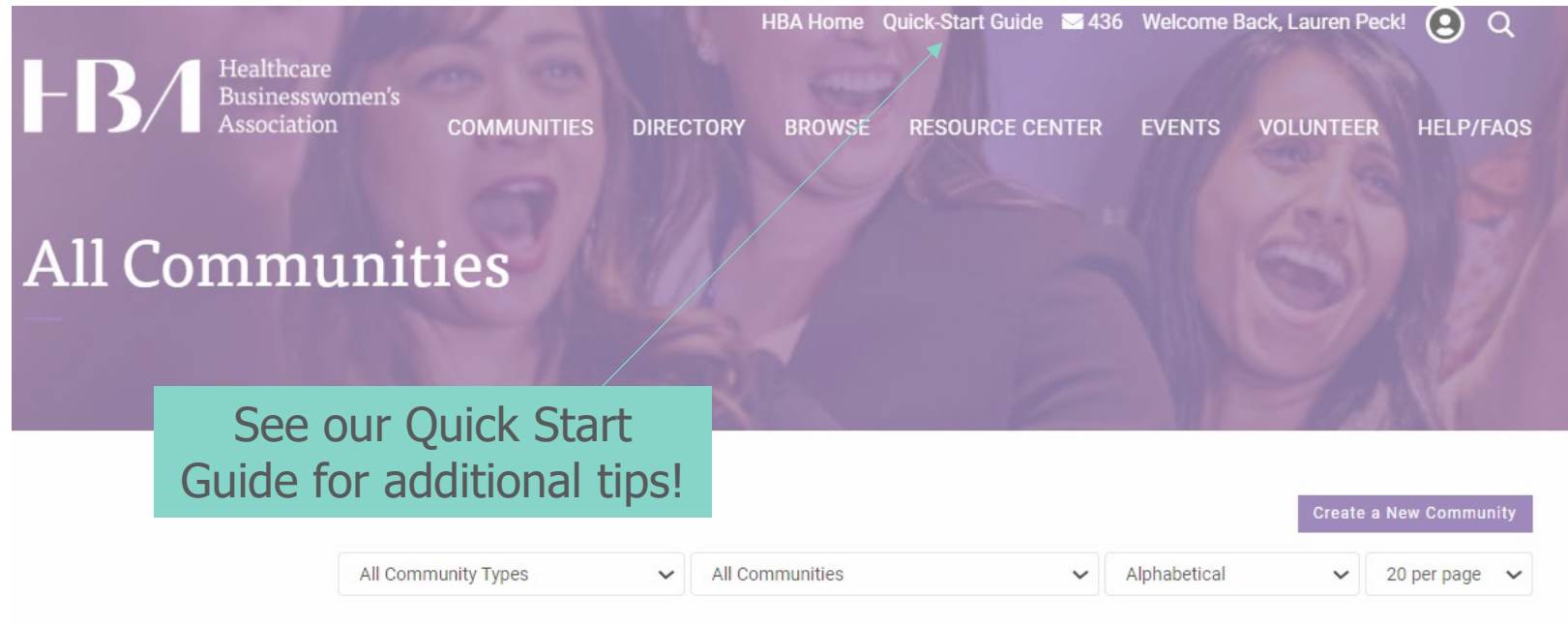
- The HBA Community mobile app is available!
- Download the Connected Community App via the App Store 
- Log in with your HBA credentials

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# Maximize your network

Visit the HBA Community today to get started.



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# Leadership Mindset

Agile Mindsets for Leaders: Why Agility Matters



**Carl Emerson**  
InsideOut Solutions



**LeAnna Carey**  
Women Who Innovate

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# What is Agile Thinking

Agility isn't just about changing quickly;  
it's about improving constantly.

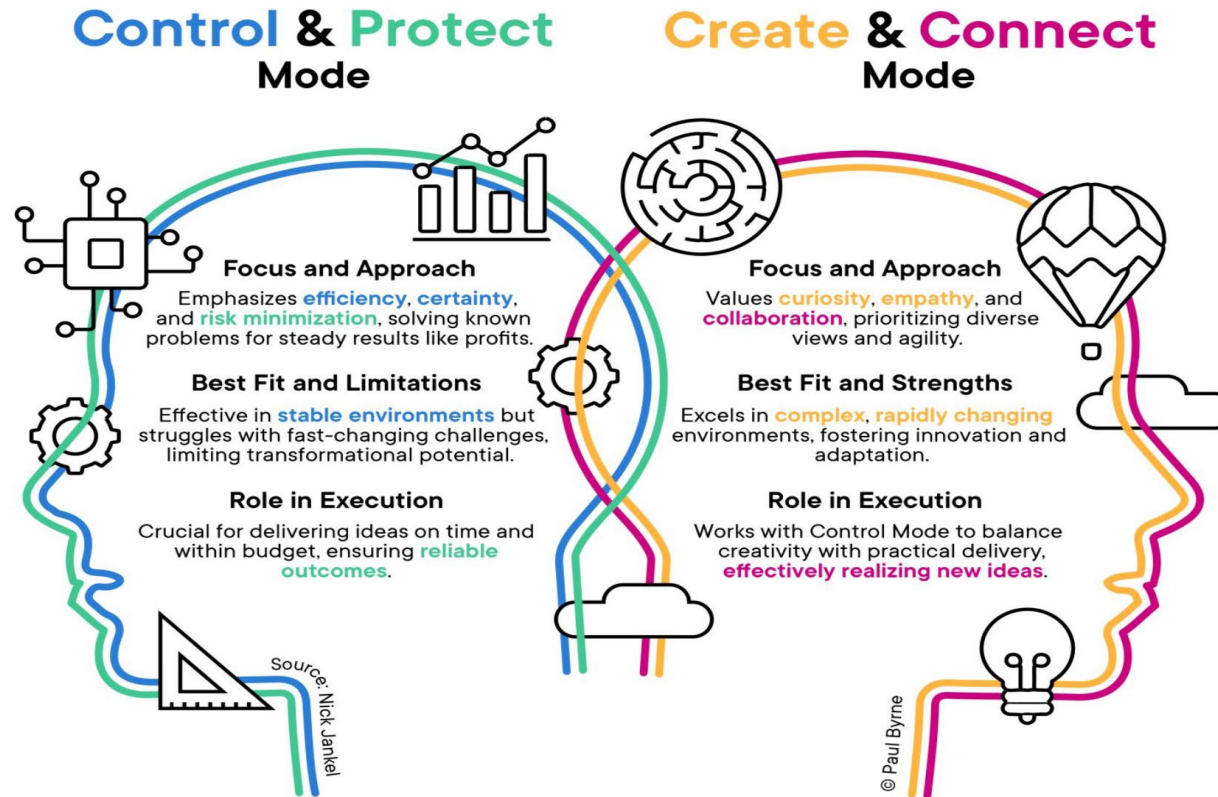
*Ask: "Why does Agility matter?"*

# Unlearning

- Agile leaders prioritize outcomes over rigid plans, adapting to new information as it emerges.
- Unlearn outdated practices, relearn new methods, and achieve breakthroughs, foster continuous improvement and adaptability.

# Create and Connect

## Two Modes of Consciousness



# Lead Like This: Unlearning

- Leadership Action: Practice unlearning by challenging one habit or belief each quarter that may be limiting agility.
- Ask: "What practices can I unlearn to make space for new, more effective methods?"

# Vulnerability and Trust

- Trust and vulnerability are critical to agile mindsets, enabling leaders to foster openness and resilience.
- Engage and empower people.

# Lead Like This: Vulnerability

- Leadership Action: Share personal learnings with your team to model vulnerability, encouraging a more connected and resilient team culture.
- Ask: "Am I demonstrating vulnerability in a way that builds trust within my team?"

# Iterate and Prioritize

- Prioritization and iterative delivery allows leaders to focus on high-impact work while adapting to feedback quickly.



# Lead Like This: Iterate and Prioritize

- Leadership Action: Implement a prioritization matrix for projects to ensure focus on the most critical tasks.
- Ask: "Am I focusing my team's efforts on the highest-value activities?"

# Recommended Reading

- Steve Denning – The Age of Agile
- Simon Hayward – The Agile Leader
- Linda Rising – Fearless Change



**@CarlEmerson**

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**@LeAnnaJCarey**





# Connection Sessions

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# Connection Session Guide

Over the next 20 minutes:

1. Quick introductions *(name, location, title/company, fun fact)*
2. Dive deeper into today's topic
3. Connect before you go!

## TODAY'S DISCUSSION

1. What practices can I unlearn to make space for new, more effective methods?
2. How do we focus my teams' efforts on the highest-value activities?
3. Why does agility matter?

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# Highlights and Insights

*What are you taking away from today?*

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Interested in learning  
more about today's topic?

Visit the Ambassador Learning Center  
at [my.hbanet.org/ALC](https://my.hbanet.org/ALC) to book  
Master Class or Coaching session.

*Additional content topics available.*



# HBA

## Healthcare Businesswomen's Association

Register for next month's session!

19 Nov | 9 AM EST

*Mini-Master Class:*

Elevate your Influence with SCARF – a brain-based model



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# Run of Show

- The HBA will have 2 representatives on live for tech support:
  - 1 host to manage breakouts and pin speakers,
  - 1 co-host to assist with participant tech challenges and chat engagement.
  - *Note: facilitator and/or speaker can be one of these if they are comfortable with the platform*
- Sessions are run like webinars: they start on time and move swiftly/professionally from segment to segment
- The presenter speaking will be pinned/spotlighted to ensure they are visible, as other attendees may be on camera
- Breakout sessions will be set up by HBA randomly in groups of 5-6 individuals. The HBA will begin the setup of these sessions once the initial breakout 'drop-off' occurs, which is typical