

# INFLIGHT OPERATIONS

## Headquarters

| Name            | Title                       | Email  | Work Number  |
|-----------------|-----------------------------|--|--------------|
| Gilles Bussutil | VP, Inflight Experience     | <a href="mailto:Gilles.Bussutil@FlyFrontier.com">Gilles.Bussutil@FlyFrontier.com</a> | NA           |
| Laura T. Rush   | Director, Inflight Services | <a href="mailto:LRush@FlyFrontier.com">LRush@FlyFrontier.com</a>                     | 720-975-8014 |

## Regional Leadership

| Name              | Title                            | Email  | Work Number  |
|-------------------|----------------------------------|--|--------------|
| Shelly-Ann Cawley | Regional Manager - North/Central | <a href="mailto:ShellyAnn.Cawley@FlyFrontier.com">ShellyAnn.Cawley@FlyFrontier.com</a> | 267-269-4586 |
| Elter Black       | Regional Manager - Southeast     | <a href="mailto:Elter.Black@FlyFrontier.com">Elter.Black@FlyFrontier.com</a>           | 407-738-3051 |
| Jenny Baca        | Regional Manager - West          | <a href="mailto:Jenny.Baca@flyfrontier.com">Jenny.Baca@flyfrontier.com</a>             | 720-439-5751 |

## Atlanta (ATL)

[ATL.Inflight@FlyFrontier.com](mailto:ATL.Inflight@FlyFrontier.com)

Emergency Line: 689-218-0824

| Name             | Title                                  | Email  | Work Number  |
|------------------|--|--|--------------|
| Kimdeetra Norman | Regional Supervisor, Inflight Services | <a href="mailto:Kimdeetra.Norman@FlyFrontier.com">Kimdeetra.Norman@FlyFrontier.com</a> | 404-301-4326 |
| Shelby Norred    | Regional Supervisor, Inflight Services | <a href="mailto:Shelby.Norred@FlyFrontier.com">Shelby.Norred@FlyFrontier.com</a>       | 404-301-2353 |
| Keith Ayers      | Supervisor, Inflight Services          | <a href="mailto:Keith.Ayers@FlyFrontier.com">Keith.Ayers@FlyFrontier.com</a>           | 470-235-3569 |
| Ricky Brown      | Supervisor, Inflight Services          | <a href="mailto:Ricky.Brown@FlyFrontier.com">Ricky.Brown@FlyFrontier.com</a>           | 303-342-7708 |

## Cleveland (CLE)

[CLE.Inflight@FlyFrontier.com](mailto:CLE.Inflight@FlyFrontier.com)

Emergency Line: 267-296-1072

| Name         | Title                         | Email  | Work Number  |
|--------------|-------------------------------|--|--------------|
| Ciera Howell | Supervisor, Inflight Services | <a href="mailto:Ciera.Howell@FlyFrontier.com">Ciera.Howell@FlyFrontier.com</a> | 216-294-4432 |

## Chicago (MDW/ORD)

[CHI.Inflight@FlyFrontier.com](mailto:CHI.Inflight@FlyFrontier.com)

Emergency Line: 267-296-1072

| Name                 | Title                            | Email  | Work Number  |
|----------------------|----------------------------------|--|--------------|
| Danielle Summerville | Supervisor, Inflight Services    | <a href="mailto:Danielle.Summerville@FlyFrontier.com">Danielle.Summerville@FlyFrontier.com</a> | 872-250-3922 |
| Paula Blakely        | Supervisor, Inflight Services    | <a href="mailto:Paula.Blakely@FlyFrontier.com">Paula.Blakely@FlyFrontier.com</a>               | 464-228-9593 |
| Daniela Irwin        | Coordinator, Inflight Operations | <a href="mailto:Daniela.Irwin@FlyFrontier.com">Daniela.Irwin@FlyFrontier.com</a>               | 720-599-2509 |

## Cincinnati (CVG)

[CVG.Inflight@FlyFrontier.com](mailto:CVG.Inflight@FlyFrontier.com)

Emergency Line: 267-296-1072

| Name            | Title                         | Email  | Work Number  |
|-----------------|-------------------------------|--|--------------|
| Alyssa Brossart | Supervisor, Inflight Services | <a href="mailto:Alyssa.Brossart@FlyFrontier.com">Alyssa.Brossart@FlyFrontier.com</a> | 859-739-9896 |

## Dallas (DFW)

[DFW.Inflight@FlyFrontier.com](mailto:DFW.Inflight@FlyFrontier.com)

Emergency Line: 267-296-1072

| Name             | Title                         | Email  | Work Number  |
|------------------|-------------------------------|--|--------------|
| Kendall Harris   | Supervisor, Inflight Services | <a href="mailto:Kendall.Harris@FlyFrontier.com">Kendall.Harris@FlyFrontier.com</a>   | 832-857-8987 |
| Ke'Nesha Kennedy | Supervisor, Inflight Services | <a href="mailto:Kenesha.Kennedy@Flyfrontier.com">Kenesha.Kennedy@Flyfrontier.com</a> | 720-734-2322 |
| Stephaney Buick  | Supervisor, Inflight Services | <a href="mailto:Stephaney.Buick@FlyFrontier.com">Stephaney.Buick@FlyFrontier.com</a> | 720-710-2648 |

| <b>Denver (DEN)</b>                 |                               | <b>Main Line: 303-342-7707</b>   |                    |
|-------------------------------------|-------------------------------|--|--------------------|
| <b>DEN.Inflight@FlyFrontier.com</b> |                               | <b>Emergency Line: 303-342-7705</b>  |                    |
| <b>Name</b>                         | <b>Title</b>                  | <b>Email</b>   | <b>Work Number</b> |
| Jeff Varney                         | Manager, Inflight Operations  | <a href="mailto:JVarney@FlyFrontier.com">JVarney@FlyFrontier.com</a>                     | 720-372-4514       |
| Jennifer (Jen) Lockhart             | Supervisor, Inflight Services | <a href="mailto:Jennifer.Lockhart@FlyFrontier.com">Jennifer.Lockhart@FlyFrontier.com</a> | 609-493-5498       |
| Jordan Hoel                         | Supervisor, Inflight Services | <a href="mailto:Jordan.Hoel@FlyFrontier.com">Jordan.Hoel@FlyFrontier.com</a>             | 720-678-9441       |
| Darleen David                       | Supervisor, Inflight Services | <a href="mailto:Darleen.David@FlyFrontier.com">Darleen.David@FlyFrontier.com</a>         | 702-487-3015       |
| Adam Klein                          | Supervisor, Inflight Services | <a href="mailto:Adam.Klein@FlyFrontier.com">Adam.Klein@FlyFrontier.com</a>               | 702-902-5473       |

| <b>Las Vegas (LAS)</b>              |                               | <b>Main Line: 702-420-2741</b>   |                    |
|-------------------------------------|-------------------------------|--|--------------------|
| <b>LAS.Inflight@FlyFrontier.com</b> |                               | <b>Emergency Line: 303-342-7705</b>  |                    |
| <b>Name</b>                         | <b>Title</b>                  | <b>Email</b>   | <b>Work Number</b> |
| Cora Gerber                         | Supervisor, Inflight Services | <a href="mailto:Corazon.Gerber@FlyFrontier.com">Corazon.Gerber@FlyFrontier.com</a> | 702-680-2750       |
| Khalil Wilson                       | Supervisor, Inflight Services | <a href="mailto:Khalil.Wilson@FlyFrontier.com">Khalil.Wilson@FlyFrontier.com</a>   | 702-680-2749       |
| Nadine Mays                         | Supervisor, Inflight Services | <a href="mailto:Nadine.Mays@FlyFrontier.com">Nadine.Mays@FlyFrontier.com</a>       | 754-551-5628       |
| Travis Cage                         | Supervisor, Inflight Services | <a href="mailto:Travis.Cage@FlyFrontier.com">Travis.Cage@FlyFrontier.com</a>       | TBD                |

| <b>Miami/Fort Lauderdale (MIA/FLL)</b> |                                  | <b>Emergency Line: 689-218-0824</b>  |                    |
|--|----------------------------------|--|--------------------|
| <b>MIA.Inflight@FlyFrontier.com</b>    |                                  | <b>Emergency Line: 689-218-0824</b>  |                    |
| <b>Name</b>                            | <b>Title</b>                     | <b>Email</b>   | <b>Work Number</b> |
| Melissa Roberts                        | Supervisor, Inflight Services    | <a href="mailto:Melissa.Roberts@FlyFrontier.com">Melissa.Roberts@FlyFrontier.com</a> | 305-501-9871       |
| Karen Bailey                           | Supervisor, Inflight Services    | <a href="mailto:Karenm.Bailey@FlyFrontier.com">Karenm.Bailey@FlyFrontier.com</a>     | 954-450-9207       |
| Julitza Aldana                         | Coordinator, Inflight Operations | <a href="mailto:Julitza.Aldana@FlyFrontier.com">Julitza.Aldana@FlyFrontier.com</a>   | 786-408-9490       |

| <b>Orlando (MCO)</b>                |  | <b>Main Line: 407-232-9370</b>   |                    |
|-------------------------------------|--|--|--------------------|
| <b>MCO.Inflight@FlyFrontier.com</b> |  | <b>Emergency Line: 689-218-0824</b>  |                    |
| <b>Name</b>                         | <b>Title</b>                           | <b>Email</b>   | <b>Work Number</b> |
| Monica Johnson                      | Manager, Inflight Operations           | <a href="mailto:Monica.Johnson@FlyFrontier.com">Monica.Johnson@FlyFrontier.com</a>   | 770-450-1250       |
| Phyllis Redmond                     | Regional Supervisor, Inflight Services | <a href="mailto:Phyllis.Redmond@FlyFrontier.com">Phyllis.Redmond@FlyFrontier.com</a> | 407-813-2576       |
| Karen Ruiz Moreno                   | Supervisor, Inflight Services          | <a href="mailto:Karen.Ruiz@FlyFrontier.com">Karen.Ruiz@FlyFrontier.com</a>           | 407-987-3944       |
| Ammiel Ramlogan                     | Supervisor, Inflight Services          | <a href="mailto:Ammiel.Ramlogan@FlyFrontier.com">Ammiel.Ramlogan@FlyFrontier.com</a> | 321-465-7436       |
| Felix Linzan                        | Supervisor, Inflight Services          | <a href="mailto:Felix.Linzan@flyfrontier.com">Felix.Linzan@flyfrontier.com</a>       | 407-392-0628       |

| <b>Philadelphia/Trenton (PHL/TTN)</b> |                               | <b>Emergency Line: 267-296-1072</b>  |                    |
|---------------------------------------|-------------------------------|--|--------------------|
| <b>PHL.Inflight@FlyFrontier.com</b>   |                               | <b>Emergency Line: 267-296-1072</b>  |                    |
| <b>Name</b>                           | <b>Title</b>                  | <b>Email</b>   | <b>Work Number</b> |
| William Ade                           | Supervisor, Inflight Services | <a href="mailto:William.Ade@FlyFrontier.com">William.Ade@FlyFrontier.com</a>           | 267-703-7435       |
| Kimberley Wright                      | Supervisor, Inflight Services | <a href="mailto:Kimberley.Wright@FlyFrontier.com">Kimberley.Wright@FlyFrontier.com</a> | 267-386-2426       |

| <b>Phoenix (PHX)</b>                |  | <b>Emergency Line: 303-342-7705</b>  |                    |
|-------------------------------------|--|--|--------------------|
| <b>PHX.Inflight@FlyFrontier.com</b> |  | <b>Emergency Line: 303-342-7705</b>  |                    |
| <b>Name</b>                         | <b>Title</b>                           | <b>Email</b>   | <b>Work Number</b> |
| Kemarra Dunn                        | Regional Supervisor, Inflight Services | <a href="mailto:Kemarra.Dunn@FlyFrontier.com">Kemarra.Dunn@FlyFrontier.com</a> | 602-609-2559       |
| Laurie Reed                         | Supervisor, Inflight Services          | <a href="mailto:Laurie.Reed@FlyFrontier.com">Laurie.Reed@FlyFrontier.com</a>   | 602-609-2618       |

## San Juan (SJU)

| <b>SJU.Inflight@FlyFrontier.com</b> |                               | <b>Emergency Line: 689-218-0824</b>  |              |
|-------------------------------------|-------------------------------|--|--------------|
| Name                                | Title                         | Email  | Work Number  |
| Ismael Ruiz                         | Supervisor, Inflight Services | <a href="mailto:Ismael.Ruiz@FlyFrontier.com">Ismael.Ruiz@FlyFrontier.com</a> | 720-780-7920 |

## Tampa (TPA)

| <b>TPA.Inflight@FlyFrontier.com</b> |                               | <b>Emergency Line: 689-218-0824</b>  |              |
|-------------------------------------|-------------------------------|--|--------------|
| Name                                | Title                         | Email  | Work Number  |
| Deirdre Grazia                      | Supervisor, Inflight Services | <a href="mailto:Deirdre.Grazia@FlyFrontier.com">Deirdre.Grazia@FlyFrontier.com</a>       | 813-343-2861 |
| Mathew DeMichieli                   | Supervisor, Inflight Services | <a href="mailto:Mathew.DeMichieli@FlyFrontier.com">Mathew.DeMichieli@FlyFrontier.com</a> | 656-218-2563 |

# INFLIGHT STANDARDS & TRAINING

[InflightTraining@FlyFrontier.com](mailto:InflightTraining@FlyFrontier.com)

## Leadership & Administrative Support

| Name                   | Title   | Email  | Work Number  |
|------------------------|---|--|--------------|
| Maureen Mack           | Director, Inflight Standards & Training               | <a href="mailto:Maureen.Mack@FlyFrontier.com">Maureen.Mack@FlyFrontier.com</a>           | NA           |
| Haresh Pohani          | Manager, Inflight Training & Professional Development | <a href="mailto:Haresh.Pohani@FlyFrontier.com">Haresh.Pohani@FlyFrontier.com</a>         | NA           |
| Brandon Ceretto        | Coordinator, Inflight Scheduling                      | <a href="mailto:Brandon.Ceretto@FlyFrontier.com">Brandon.Ceretto@FlyFrontier.com</a>     | 720-374-3443 |
| Kirby Beerbower        | Coordinator, Inflight Training                        | <a href="mailto:Kirby.Beerbower@FlyFrontier.com">Kirby.Beerbower@FlyFrontier.com</a>     | 689-219-3953 |
| Pierre Laurent         | Coordinator, Inflight Training                        | <a href="mailto:Pierre.Laurent@FlyFrontier.com">Pierre.Laurent@FlyFrontier.com</a>       | 872-249-9718 |
| Andrew (AJ) Richardson | Instructional Designer, Inflight Training             | <a href="mailto:Andrew.Richardson@FlyFrontier.com">Andrew.Richardson@FlyFrontier.com</a> | 720-574-0460 |

## Orlando Training Center

| Name             | Title                               | Email  | Work Number |
|------------------|-------------------------------------|--|-------------|
| Sherri Christoff | Supervisor, Inflight Training - MCO | <a href="mailto:Sherri.Christoff@FlyFrontier.com">Sherri.Christoff@FlyFrontier.com</a> | NA          |
| Marisa Jones     | Instructor, Inflight Training       | <a href="mailto:Marisa.Jones@FlyFrontier.com">Marisa.Jones@FlyFrontier.com</a>         | NA          |
| Marvin Reynolds  | Instructor, Inflight Training       | <a href="mailto:Marvin.Reynolds@FlyFrontier.com">Marvin.Reynolds@FlyFrontier.com</a>   | NA          |

## Denver Training Center

| Name            | Title                               | Email  | Work Number  |
|-----------------|-------------------------------------|--|--------------|
| Irish Isaac     | Supervisor, Inflight Training - DEN | <a href="mailto:Irish.Isaac@FlyFrontier.com">Irish.Isaac@FlyFrontier.com</a>         | NA           |
| Chris Basore    | Instructor, Inflight Training       | <a href="mailto:CBasore@FlyFrontier.com">CBasore@FlyFrontier.com</a>                 | 720-374-4518 |
| Meredith Broome | Instructor, Inflight Training       | <a href="mailto:Meredith.Broome@FlyFrontier.com">Meredith.Broome@FlyFrontier.com</a> | NA           |

## Cheyenne Training Center

| Name                        | Title                               | Email  | Work Number |
|-----------------------------|-------------------------------------|--|-------------|
| Sherzodbek (Leo) Kholmiraev | Supervisor, Inflight Training - CYS | <a href="mailto:S.Kholmiraev@FlyFrontier.com">S.Kholmiraev@FlyFrontier.com</a>           | NA          |
| Sue Turco                   | Instructor, Inflight Training       | <a href="mailto:Susan.Turco@FlyFrontier.com">Susan.Turco@FlyFrontier.com</a>             | NA          |
| Shana Cera-Proulx           | Instructor, Inflight Training       | <a href="mailto:Shana.CeraProulx@FlyFrontier.com">Shana.CeraProulx@FlyFrontier.com</a>   | NA          |
| Misty Fields                | Instructor, Inflight Training       | <a href="mailto:Misty.Fields@FlyFrontier.com">Misty.Fields@FlyFrontier.com</a>           | NA          |
| Alicia Fort                 | Instructor, Inflight Training       | <a href="mailto:Alicia.Fort@FlyFrontier.com">Alicia.Fort@FlyFrontier.com</a>             | NA          |
| Jed Kfoury                  | Instructor, Inflight Training       | <a href="mailto:Jed.Kfoury@FlyFrontier.com">Jed.Kfoury@FlyFrontier.com</a>               | NA          |
| Mary Young                  | Instructor, Inflight Training       | <a href="mailto:Mary.Young@FlyFrontier.com">Mary.Young@FlyFrontier.com</a>               | NA          |
| Ursula Badenhorst           | Instructor, Inflight Training       | <a href="mailto:Ursula.Badenhorst@FlyFrontier.com">Ursula.Badenhorst@FlyFrontier.com</a> | NA          |
| TBD                         | Instructor, Inflight Training       | TBD  | NA          |

## Policies & Procedures

[Inflight\\_PnP@FlyFrontier.com](mailto:Inflight_PnP@FlyFrontier.com)

| Name                    | Title                                      | Email  | Work Number  |
|-------------------------|--|--|--------------|
| Jennifer (Jenn) Johnson | Manager, Inflight Policies & Procedures    | <a href="mailto:JeJohnson@FlyFrontier.com">JeJohnson@FlyFrontier.com</a>         | 720-374-7471 |
| Daniel Cabuya           | Specialist, Inflight Policies & Procedures | <a href="mailto:Daniel.Cabuya@FlyFrontier.com">Daniel.Cabuya@FlyFrontier.com</a> | 720-704-8655 |

## Safety & Quality Assurance

| Name           | Title                               | Email  | Work Number |
|----------------|-------------------------------------|--|-------------|
| Kevin Kuehnert | Analyst, Quality Assurance & Safety | <a href="mailto:Kevin.Kuehnert@FlyFrontier.com">Kevin.Kuehnert@FlyFrontier.com</a> | NA          |

# ***INFLIGHT DEPENDABILITY***

[F9OpsINFLTDependability@FlyFrontier.com](mailto:F9OpsINFLTDependability@FlyFrontier.com)

| <b>Name</b>        | <b>Title</b>  | <b>Email</b>   | <b>Work Number</b> |
|--------------------|---|--|--------------------|
| Allan Blair        | Manager, Inflight Reliability                           | <a href="mailto:Allan.Blair@FlyFrontier.com">Allan.Blair@FlyFrontier.com</a>               | 720-282-5739       |
| Greer Grantman     | Supervisor, Inflight Dependability (MCO, MIA, TPA)      | <a href="mailto:Greer.Grantman@FlyFrontier.com">Greer.Grantman@FlyFrontier.com</a>         | 407-337-6536       |
| Andre Norman       | Supervisor, Inflight Dependability (DEN, DFW)           | <a href="mailto:Andre.Norman@FlyFrontier.com">Andre.Norman@FlyFrontier.com</a>             | 720-316-3283       |
| Amy Waugh          | Supervisor, Inflight Dependability (CHI, CLE, TTN, ATL) | <a href="mailto:Amy.Waugh@FlyFrontier.com">Amy.Waugh@FlyFrontier.com</a>                   | 720-780-2461       |
| Xaykevia Stribling | Supervisor, Inflight Dependability (PHX, LAS)           | <a href="mailto:Xaykevia.Stribling@FlyFrontier.com">Xaykevia.Stribling@FlyFrontier.com</a> | 720-239-1901       |

# ***INFLIGHT PLANNING & OPS SUPPORT***

[InflightAdmin@FlyFrontier.com](mailto:InflightAdmin@FlyFrontier.com)

| <b>Name</b>  | <b>Title</b>                             | <b>Email</b>   | <b>Work Number</b> |
|--------------|--|--|--------------------|
| Erik Sellman | Manager, Inflight Planning & Ops Support | <a href="mailto:Erik.Sellman@FlyFrontier.com">Erik.Sellman@FlyFrontier.com</a> | 786-422-1430       |
| Paige Amdahl | Supervisor, Inflight Planning            | <a href="mailto:Paige.Amdahl@FlyFrontier.com">Paige.Amdahl@FlyFrontier.com</a> | 720-674-0254       |

# ***ONBOARD RETAIL & CATERING OPS***

[F9CrewCat@FlyFrontier.com](mailto:F9CrewCat@FlyFrontier.com)

| <b>Name</b>   | <b>Title</b>                               | <b>Email</b>   | <b>Work Number</b> |
|---------------|--|--|--------------------|
| Anthony Iorio | Sr. Manager, Onboard Retail & Catering Ops | <a href="mailto:Anthony.Iorio@FlyFrontier.com">Anthony.Iorio@FlyFrontier.com</a> | 575-586-5709       |

# ***INFLIGHT DATA & ANALYTICS***

| <b>Name</b>       | <b>Title</b>                           | <b>Email</b>   | <b>Work Number</b> |
|-------------------|--|--|--------------------|
| Lizbeth (Liz) Eli | Sr. Analyst, Inflight Data & Analytics | <a href="mailto:Lizbeth.Eli@FlyFrontier.com">Lizbeth.Eli@FlyFrontier.com</a> | NA                 |