



# **Pathways**

6.12 Release Notes



#### 1 In this release

This release introduces enhancements to the income analysis journey for

- Non-pension holdings
- Savings accounts
- Pension strategy per pension pot
- Defined income hierarchy
- Stochastic probability graph
- Network set inflation
- Decision point on excess income

The release also includes general updates and fixes detailed in section 2.

The Knowledgebase contains FAQs and guides to walk you through Pathways functionality.

If you require support assistance, contact, support@synaptic.co.uk or call 0808 164 5463.

#### **Synaptic Pathways Licensed Features**

- Pathways Introductory Pack
- Pathways Cashflow Retirement Edition
- Pathways Comparison and Ex-ante
- Pathways Ex-post
- Pathways Protection
- Pathways Risk Explorer
- Pathways Switching
- Pathways Valuations

To arrange a demo of the new or existing functionality, contact <a href="hello@synaptic.co.uk">hello@synaptic.co.uk</a>, call 0800 783 4477 or Book a Demo direct from our website.

#### New features and enhancements

These are available immediately on Pathways. If you do not have access, please click the 'Request Access' button on the feature within Pathways to arrange a demo or contact one of the team on 0800 783 4477 or hello@synaptic.co.uk.

## 2.1 Income Analysis – Non-Pension Holdings

- The Plans step of the income analysis journey has been updated to allow non-pension holdings to be added and considered during the cashflow modelling.
- Existing holdings that have been created for the contact can be added or new holdings can be created during the journey
- Non-Pension holdings do not require a PCLS/UFPLS strategy
- Holdings can be added and assigned to Client A or Client B if conducting joint life research

## 2.2 Income Analysis – Savings Accounts

- The Other income step of the income analysis journey has been updated to allow savings accounts to be added and considered during the cashflow modelling.
- Savings accounts can be assigned an interest rate
- Savings accounts can have a minimum threshold set, where the balance will not be drawn down
  past this point
- Savings accounts can be added and assigned to Client A or Client B if conducting joint life research

### 2.3 Income Analysis – Pension Strategy Per Pot

- The income analysis journey now allows a pension strategy to be selected per pension holding allowing for more flexibility in the strategy proposed to the end client.
- PCLS/UFPLS & Phased strategies can be selected when adding a pension holding to the journey

#### 2.4 Income Analysis – Defined Income Hierarchy

- The Advanced options area of the results screen has been updated to allow the user to define an order of income priority
- Pensions, holdings, and accounts which have been added to the journey can be moved into a priority order
- The order of priority will be respected when calculating the required income and withdrawals for the client's retirement journey

#### 2.5 Income Analysis – Stochastic Probability Graph

- The results screen has been updated to include the Stochastic Probability Graph
- The graph shows the probability the client(s) has of achieving a particular investment value based on the parameters supplied during the journey

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# 2.6 Income Analysis – Network set inflation

- A suggested inflation rate can be set to be used in the income analysis journey at a Network/Firm level
- This rate is set in the Configuration>Company Settings>Rates area
- The inflation rate will be set in the income analysis journey automatically at the rate specified in configuration
- The rate can be overridden by the user if required

# 2.7 Income Analysis – Decision point on excess income

- An input box has been added to the other incomes area of the Income Analysis journey when a 'other income' is added
- The input box is used to capture what the client will do with any excess income and will be shown on the report

# 3 General updates

To ensure Pathways continues to meet customer needs, feedback and reported issues are incorporated with each release.

- Declaration of Personal Circumstances, Attitude to risk and knowledge and experience will now be displayed on the Ex-ante & Ex-post reports
- Single contributions made in the past will no longer cause errors in the switch journey
- Fixed an issue that could cause an error when launching Product & Fund / Webline integration
- Occupation, Salary and employment basis are no longer mandatory in the income analysis journey
- Fixed a portfolio builder issue where importing funds could sometime cause a 100% allocation validation error in the wrong circumstances
- An issue where a holding containing an MPS could have a mismatched asset allocation/risk score after converting ex-ante research to a holding has been resolved

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