Set iPECS ONE as an App on Your Desktop

Follow these steps to set up a separate window on your desktop for iPECS ONE. This will show up on your taskbar with the iPECS Cloud logo, so you don't have to figure out which tab in your browser your iPECS ONE client is open on. This will also allow pop ups on your desktop when your phone rings or you receive a chat which you can click on to open and answer the call or read the chat.

To set iPECS One as an app on your desktop, you essentially need to access the iPECS One web interface through your browser and then create a desktop shortcut, as iPECS One primarily functions as a web-based application, not requiring a dedicated downloadable app; most modern browsers allow you to "pin" a website as an app on your desktop.

Key steps:

- **Access the iPECS One web interface:**

Open your Chrome or Edge web browser and navigate to the iPECS One login URL provided by your service provider.
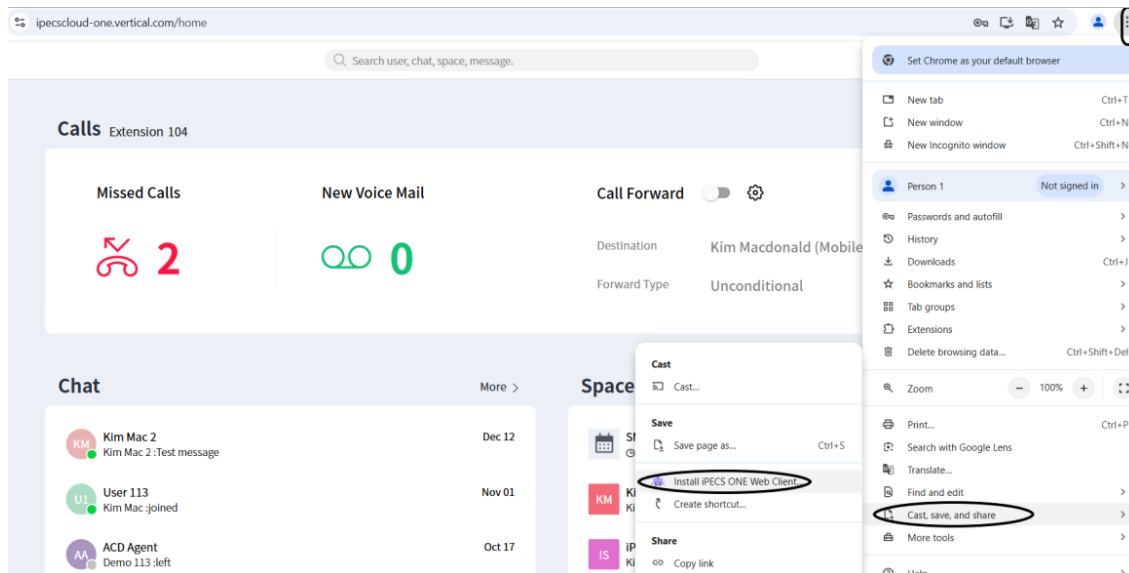
- **Login with your credentials:**

Enter your assigned username and password to access the iPECS One platform.
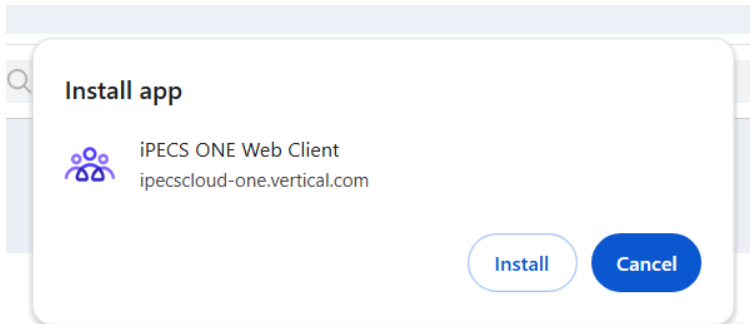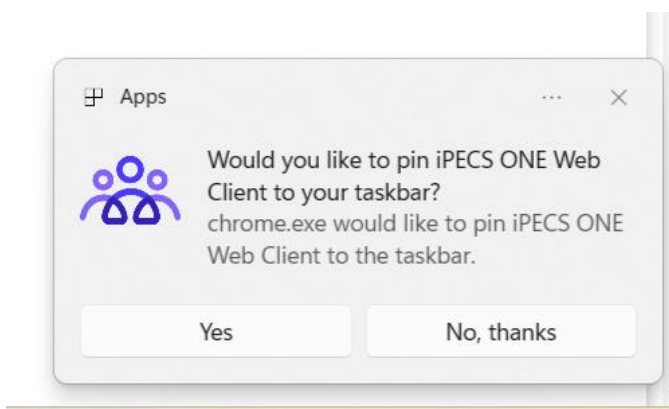
- **Create a desktop shortcut:**

  - **Chrome:**

    - In the address bar, click on the three dots to the right side of the URL and select "Cast, save and share" > "Install iPECS ONE web client".
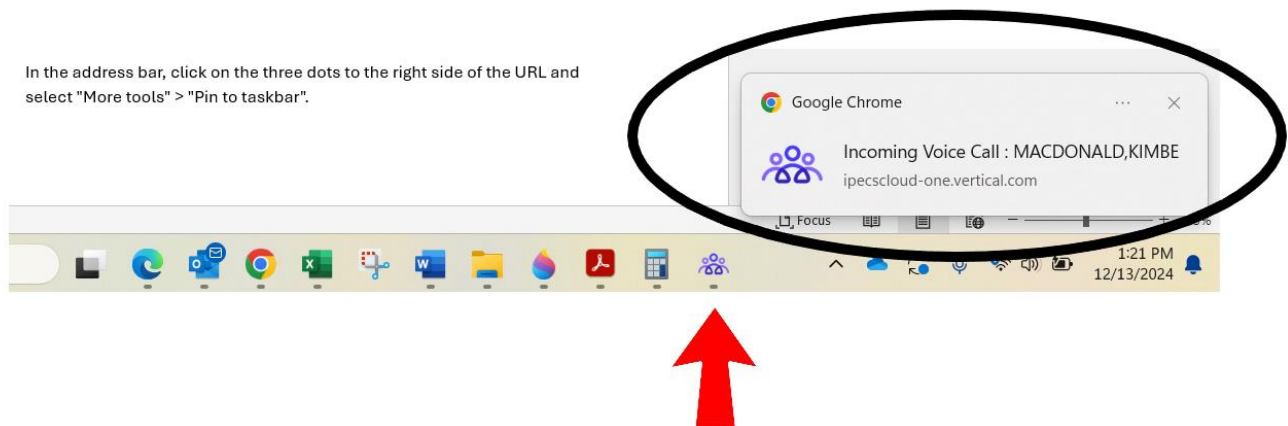
Accept Install of web client

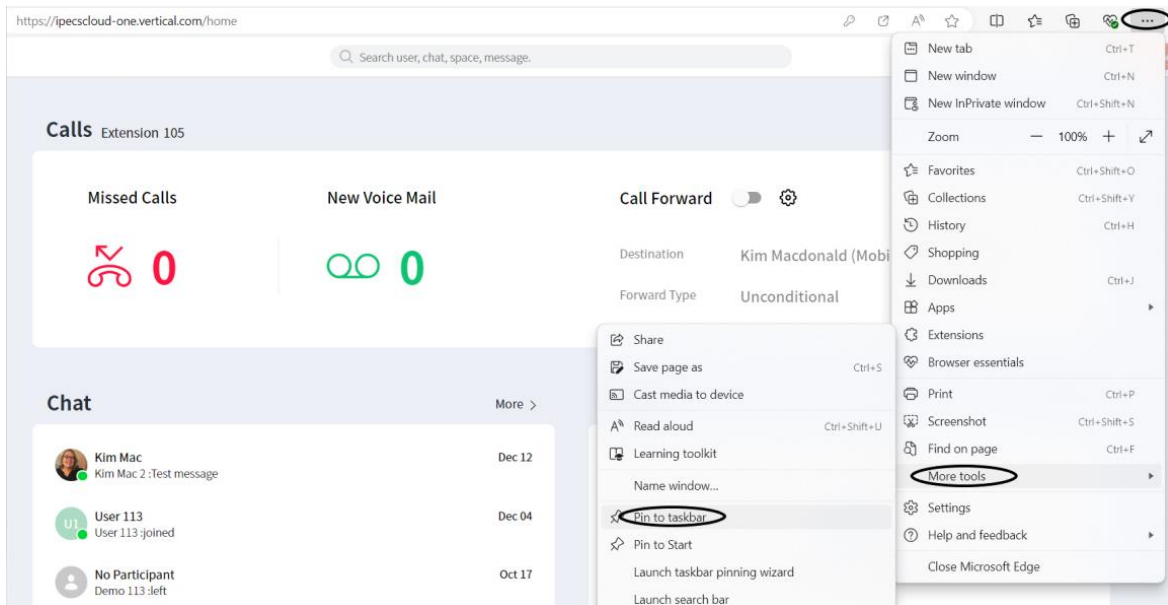Select whether of not you also want a shortcut on your desktop

iPECS ONE will now appear on your task bar enabling you to log in, pop open or close the client at any time and will also allow toast pop ups when to alert you of activity

In the address bar, click on the three dots to the right side of the URL and select "More tools" > "Pin to taskbar".
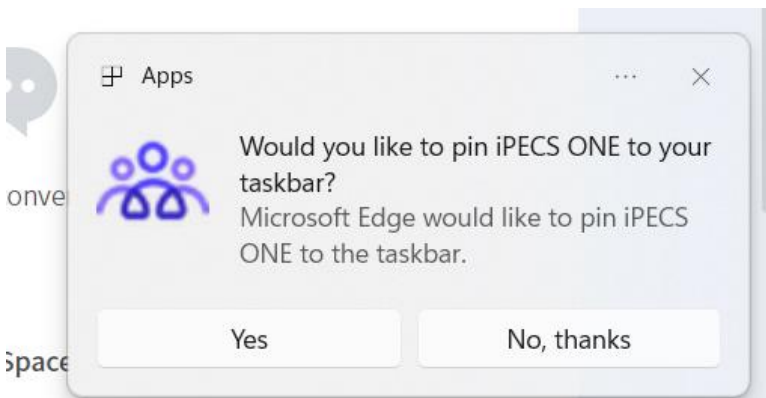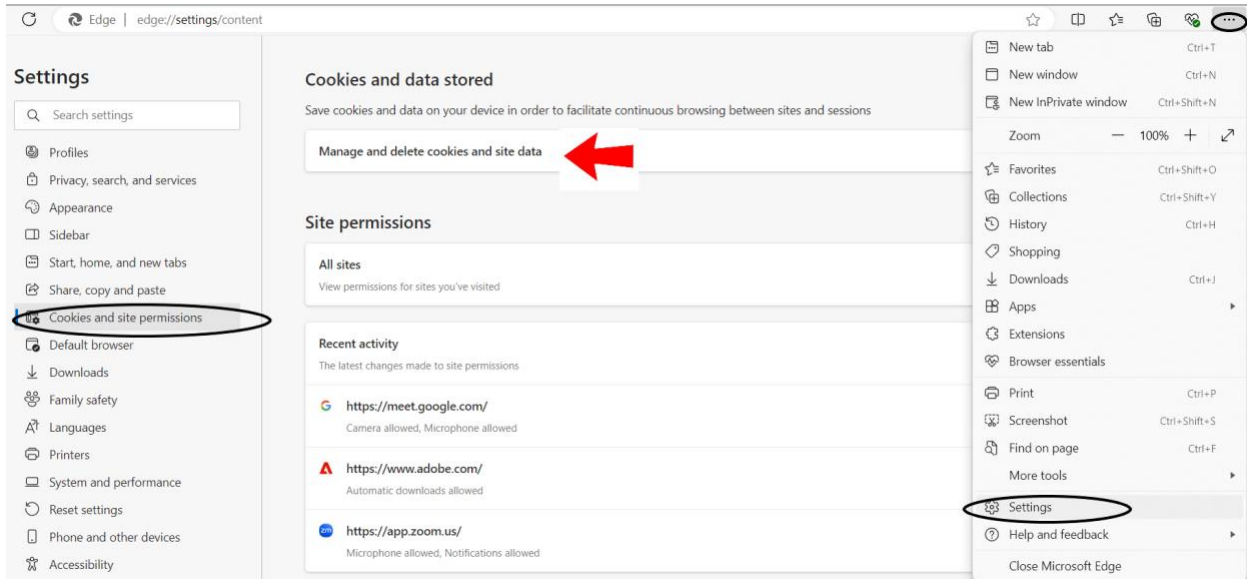
- **Edge Browser:**
  - In the address bar, click on the three dots to the right side of the URL and select "More tools" > "Pin to taskbar".
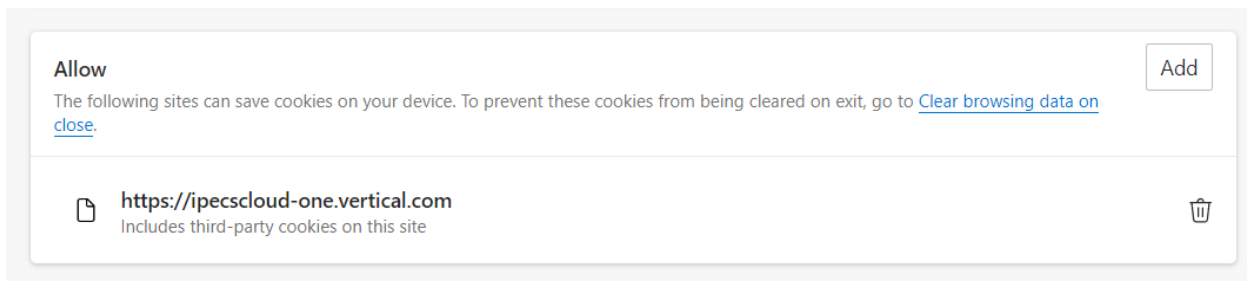

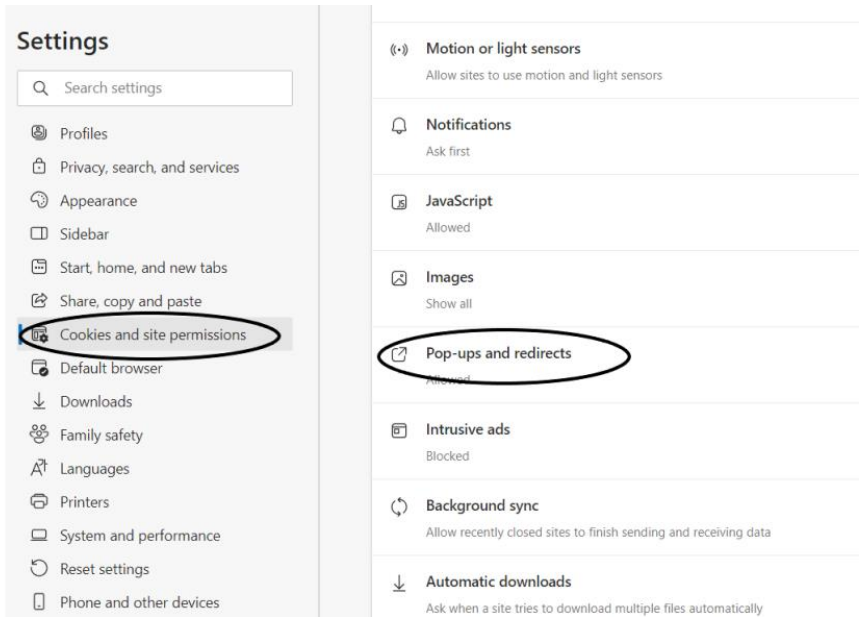Click Yes to accept addition to taskbar

If you are not getting pop ups, follow these steps to allow pop ups from iPECS ONE. While viewing the app on your Edge browser, click the three dots at the top right of the screen. Click "Settings" on the right, then "Cookies and site preferences" on the left and finally "Manage and delete cookies and site data" (see arrow)
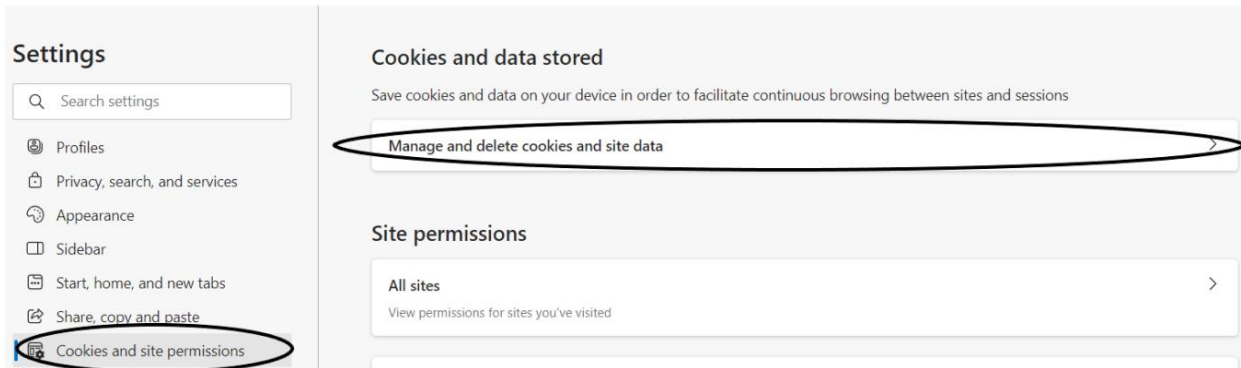

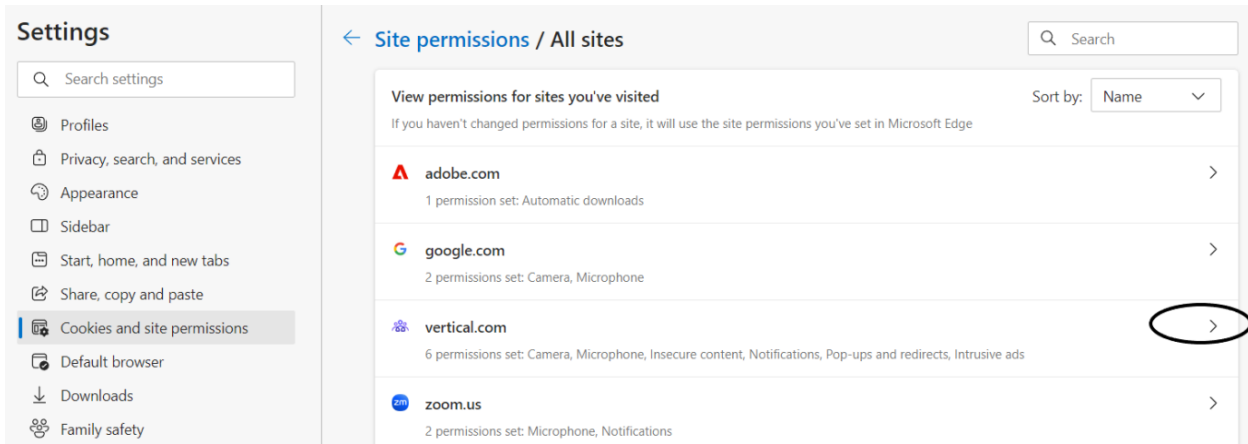Click Add and paste the iPECS ONE URL https://ipecscloud-one.vertical.com/

Click on "Cookies and permissions" again and then "Pop ups and redirects"
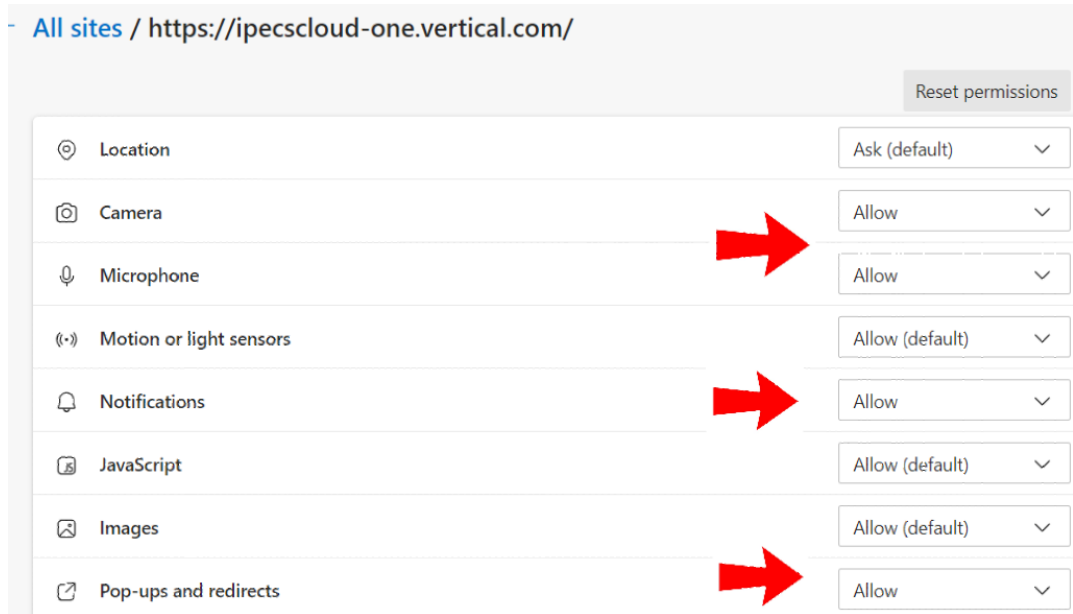

Lastly go back to "Cookies and permissions" and click "Manage and delete cookies and site data"
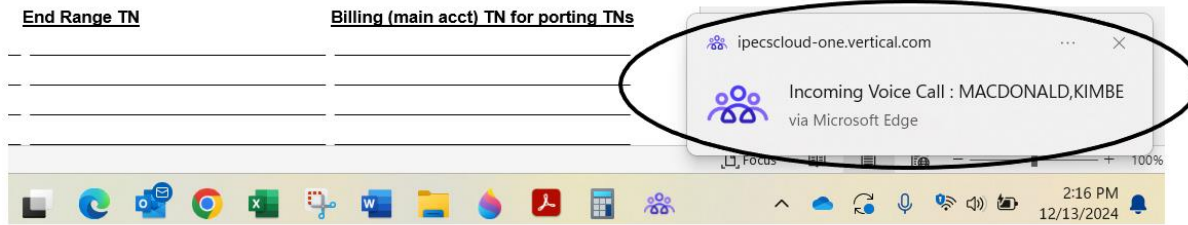
Then click the arrow next to Vertical.com to allow permissions

Make sure camera, microphone, notifications and pop-ups and redirects are all allowed.

iPECS ONE will now appear on your task bar enabling you to log in, pop open or close the client at any time and will also allow toast pop ups when to alert you of activity

Important points to remember:

- **No dedicated download needed:**

Unlike some other applications, iPECS One does not require a separate download and installation as it operates primarily through the web.

- **Browser compatibility:**

While you can access iPECS One on most browsers, it's recommended to use Google Chrome or Microsoft Edge for optimal performance.