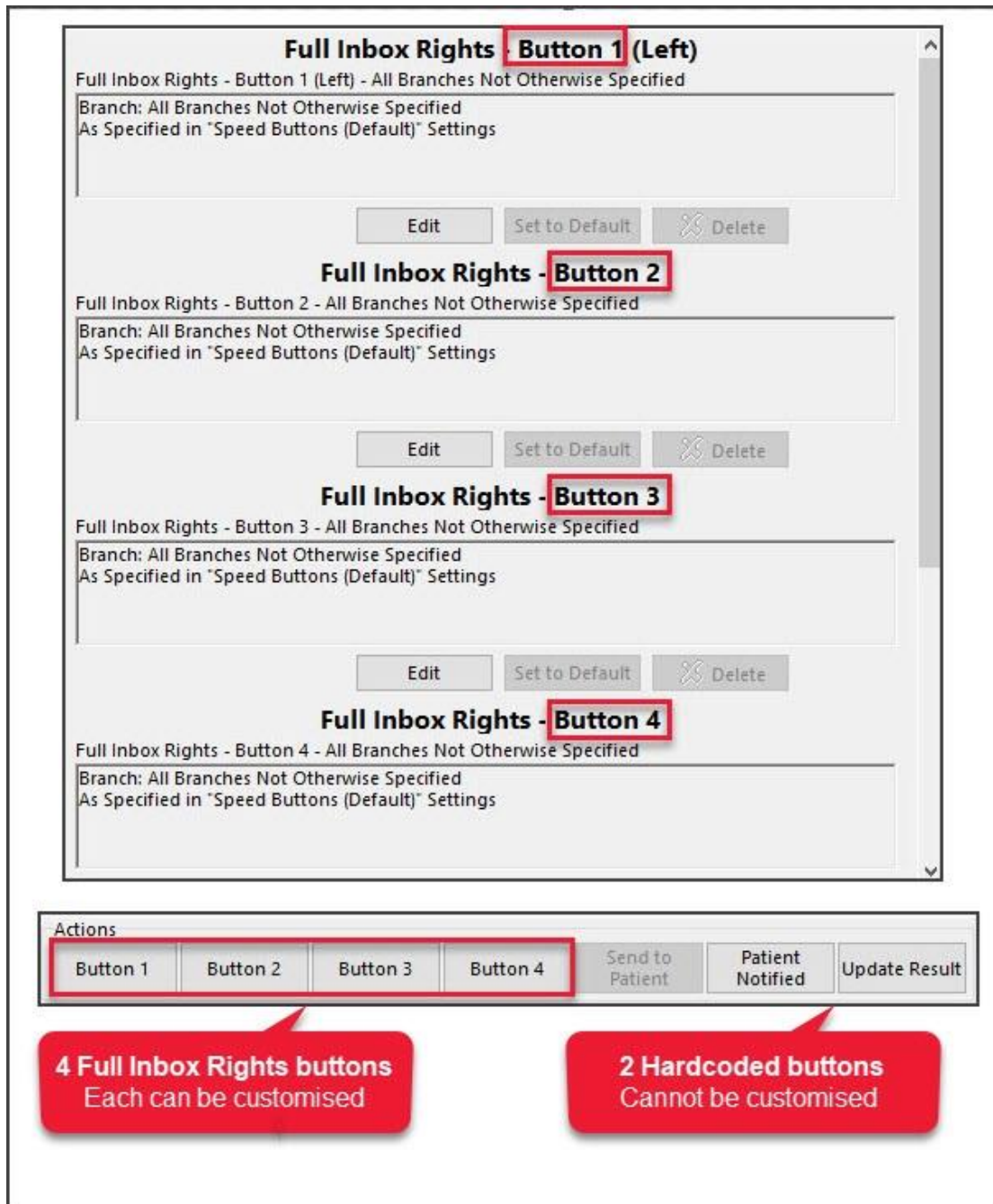# Customising the Results inbox

The Results Inbox has 2 views – one seen by staff with **Full Rights** and another seen by staff with **Limited Rights** - each view has buttons that can be customised.
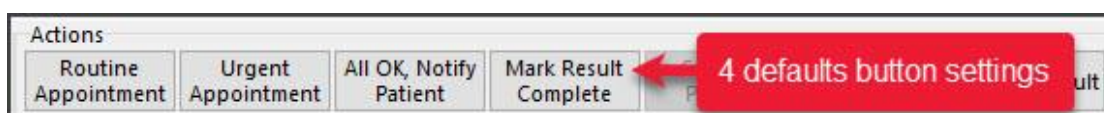
Full Inbox Rights

Users with Full Inbox Rights to the Results Inbox see a row of 7 Speed Buttons and the first 4 buttons can be customised. The order of the **4 Edit** Buttons matches the **4 Actions** buttons.

Limited Inbox Rights

Users with Limited Inbox Rights see a row of 3 Speed Buttons and first 2 buttons can be customised. The hardcoded Other Functions button gives additional Results Inbox options.

This provides a more limited level of access to staff that scan letters, attach patients etc.
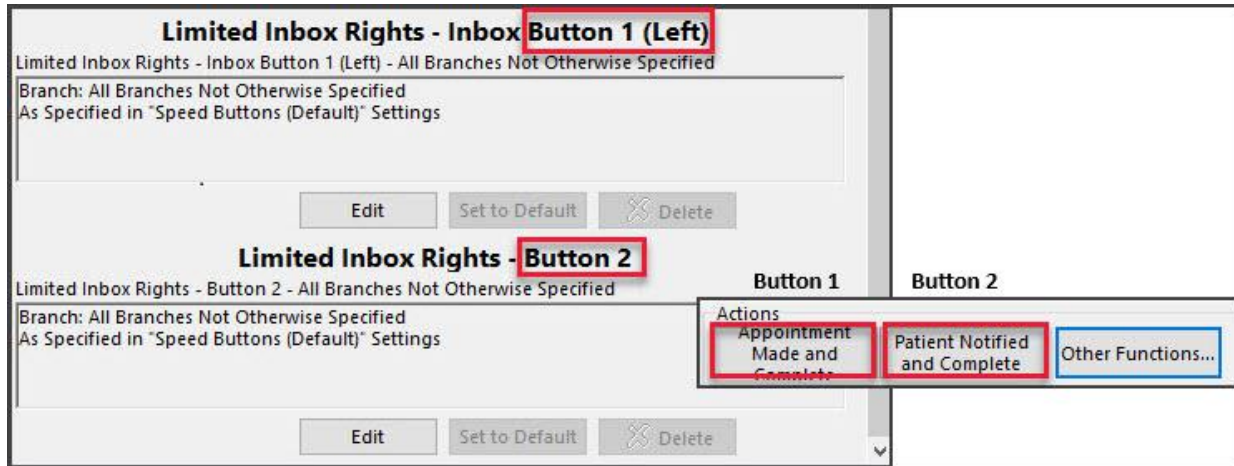
Where to customise Speed Buttons

All Speed Buttons are customised under Global Options > Results>Result tab.