



1629 K Street NW Suite 300 | Washington, DC 20006

To Whom It May Concern,

DirectTrust Issues this: **Accreditation Announcement**
For the [Program\(s\)](#): **Privacy and Security**
To: **Updox, LLC**
3601 Walnut St, Suite 400, Denver, CO 80205

Scope of Accreditation¹:

Updox, LLC has successfully completed the accreditation process by providing evidence that meets the criteria in the following areas:

- Identification of data flows of confidential information such as Protected Health Information within the organization as well as with business partners outside of the organization;
- Verification that appropriate Business Associate Agreements are in place with all relevant entities;
- Review of HIPAA privacy policies and procedures;
- Review of HIPAA security safeguards in place (administrative, technical and physical);
- Review methods of secure transmission of data;
- Review of customer service metrics;
- Validation of accuracy of transaction exchange;
- Validation of system availability and capacity metrics;
- Validation of compliance with industry standards;
- Review of IT security best practices;
- Review of industry-specific best practices;
- Review of disaster recovery and business continuity processes;
- Review of workforce training; and
- Review of personnel qualifications.

This Certificate of Accreditation was issued by [DirectTrust](#) after an objective and independent audit and review of all facilities in-scope of the accreditation, including datacenters and outsourced business partners. DirectTrust has found all such facilities to be following best practices for safeguarding customer’s facilities, equipment and the data residing within each of the facilities visited.

The holder of this certificate is entitled to use the following seal(s):



This Certificate is valid: **6/19/2024 thru 6/19/2026**

Scott Stuewe
President and CEO

¹ Guided by peer evaluation, the accreditation process promotes quality service, innovation, cooperation and open competition in healthcare. DirectTrust accredits based upon standards of technical performance, business practices, and independent peer evaluation.