

Use Mobile Extension for Simultaneous Ring on EXTO or Basic Users

Allows your mobile phone to ring simultaneously with the desk phone WITHOUT being a Premium or Premium Plus user

Follow these steps to set up a mobile number to ring at the same time as a desk set.

The Mobile Extension settings are programmed as follows, click “User”, then “User Setup”. Click on the user you wish to modify, to open up the user data, then click “Mobile Extension”.

The screenshot displays the iPECS user configuration interface. On the left, a navigation menu includes 'Company', 'User', 'User Setup', 'User Phone Configuration', 'User Feature Configuration', 'Account Information', 'Phone Background Image', 'Call Manager', 'Status View', and 'License Management'. The 'User' and 'User Setup' items are circled. The main content area shows configuration options for 'Call Barring', 'Outgoing Caller ID', 'PAID number for emergency Call', 'Trunk Authorization', 'Call Fraud Option', and 'Call Fraud Limit'. At the bottom, a horizontal menu contains 'Device', 'Feature', 'Service', 'Information', 'DN Based CID Routing', 'Phone Configuration', 'Call Forward', 'Do Not Disturb', 'Wake Up', and 'Mobile Extension', with 'Mobile Extension' circled.

There are 4 different numbers that can be set per station, check the box as indicated the one you wish to have ring along with the desk set and fill in the highlighted information.

The 9 auto populates, enter in the telephone number in the Mobile Number field

Select the Use option for Mobile Usage

Ring Option, select Immediate Call or if you want it delayed, select the delay timer. If using delayed ring, make sure that the users CF No Answer timer is set long enough to allow the call to ring the mobile number before the call forward to VM or any other forwarding destination.

Multi Ring Option, if the user is in a Hunt Group and does NOT want to have their mobile phone ring for Hunt Group calls and ONLY station calls, set that option to “Immediate ring when a terminal is disconnected”

Be sure to save your information. User (in client portal) or manager can change the Mobile Usage to “Not Used” to deactivate this feature.

	Mobile Number	Mobile CLI	Mobile Usage	Call Through Option	Ring Option	Multi Ring Option
1	9		Use	Not Used	Immediate Ring	Immediate ring when a terminal is disconnected
2						
3						
4						

Mobile Index: 1

Mobile Number: 9 #

Mobile CLI:

Mobile Usage: Use

Call Through Option: Not Used

Ring Option: Immediate Call

Multi Ring Option: Immediate ring when a terminal is disconnected

Buttons: Modify, Delete, Save, Cancel, Close