

Kaltura Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.5)

Name of Product /Version: Kaltura room V1.9.2

Report Date: January 2025

Product Description: Kaltura real time communication tool

Contact Information: accessibility@kaltura.com

Evaluation Methods Used: Conformance to the listed accessibility standards has been evaluated by Kaltura using leading assistive technology such as screen readers, as well exclusive use of the keyboard, a combination of static analysis tools and manual testing. We tested the player using supported modern web browsers and assistive technology, Page 2 of 8 including the JAWS from Freedom Scientific, NVDA screen reader from NV Access (on Windows), and VoiceOver from Apple (on Mac). Test cases were developed based both on use cases by product design and development, testing and use cases reported by customers over the past several years, and by an external audit by accessibility experts of a third party company. Code inspection (e.g., for ARIA labels under

various scenarios), disabling CSS, and testing with WebAIM's WAVE tool were also used in the evaluation process.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A Yes Level AA Yes
Web Content Accessibility Guidelines 2.1	Level A Yes Level AA Yes
Web Content Accessibility Guidelines 2.2	Level A Yes Level AA Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Supports	
1.2.2 Captions (Prerecorded) (Level A)	Supports	
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Supports	
1.3.1 Info and Relationships (Level A)	Partly supported	Integrations and Breakout Rooms are partially supported, with a few items still not fully aligned with WCAG 1.3.1. These will be addressed in future versions. Note: The Breakout room feature can be disabled
1.3.2 Meaningful Sequence (Level A)	Supports	
1.3.3 Sensory Characteristics (Level A)	Supports	
1.4.1 Use of Color (Level A)	Supports	
1.4.2 Audio Control (Level A)	Supports	
2.1.1 Keyboard (Level A)	Partly supported	Whiteboard and Breakout Rooms are partially supported, with a few items still not fully aligned with WCAG 2.1.1. These will be addressed in future versions. Note: The whiteboard or Breakout room feature can be disabled
2.1.2 No Keyboard Trap (Level A)	Supports	
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	Supports	
2.2.1 Timing Adjustable (Level A)	Supports	
2.2.2 Pause, Stop, Hide (Level A)	Supports	
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	
2.4.1 Bypass Blocks (Level A)	Supports	

Criteria	Conformance Level	Remarks and Explanations
2.4.2 Page Titled (Level A)	Supports	
2.4.3 Focus Order (Level A)	Partly supported	Storyboard element is partially supported, with a few items still not fully aligned with WCAG 2.4.3 These will be addressed in future versions.
2.4.4 Link Purpose (In Context) (Level A)	Supports	
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)	Supports	
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Supports	
2.5.3 Label in Name (Level A 2.1 and 2.2)	Supports	
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Supports	
3.1.1 Language of Page (Level A)	Supports	
3.2.1 On Focus (Level A)	Supports	
3.2.2 On Input (Level A)	Supports	
3.2.6 Consistent Help (Level A 2.2 only)	Supports	
3.3.1 Error Identification (Level A)	Supports	
3.3.2 Labels or Instructions (Level A)	Partly supported	Storyboard element is partially supported, with a few items still not fully aligned with WCAG 3.3.2. These will be addressed in future versions.
3.3.7 Redundant Entry (Level A 2.2 only)	Supports	
4.1.1 Parsing (Level A) WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply	Supports	For WCAG 2.0 and 2.1, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata .
4.1.2 Name, Role, Value (Level A)	Partly supported	Storyboard element is partially supported, with a few items still not fully aligned with WCAG 1.4.2. These will be addressed in future versions.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Partly supported	Can be supported in the case the room is publishing the stream to a live entry
1.2.5 Audio Description (Prerecorded) (Level AA)	Supports	
1.3.4 Orientation (Level AA 2.1 and 2.2)	Supports	
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Supports	
1.4.3 Contrast (Minimum) (Level AA)	Supports	
1.4.4 Resize text (Level AA)	Supports	
1.4.5 Images of Text (Level AA)	Supports	
1.4.10 Reflow (Level AA 2.1 and 2.2)	Supports	
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Partly supported	Storyboard element is partially supported, with a few items still not fully aligned with WCAG 1.4.11. These will be addressed in future versions.
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Partly supported	Storyboard element is partially supported, with a few items still not fully aligned with WCAG 1.4.12. These will be addressed in future versions.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Supports	
2.4.5 Multiple Ways (Level AA)	Supports	
2.4.6 Headings and Labels (Level AA)	Partly supported	Whiteboard element is partially supported, with a few items still not fully aligned with WCAG 2.4.6. These will be addressed in future versions.
2.4.7 Focus Visible (Level AA)	Partly supported	Storyboard and Breakout Rooms are partially supported, with a few items still not fully aligned with WCAG 2.4.7. These will be addressed in future versions.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Supports	
2.5.7 Dragging Movements (Level AA 2.2 only)	Supports	
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Supports	
3.1.2 Language of Parts (Level AA)	Supports	

Criteria	Conformance Level	Remarks and Explanations
3.2.3 Consistent Navigation (Level AA)	Supports	
3.2.4 Consistent Identification (Level AA)	Supports	
3.3.3 Error Suggestion (Level AA)	Supports	
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Supports	
4.1.3 Status Messages (Level AA 2.1 and 2.2)	Partly supported	Recording element is partially supported, with a few items still not fully aligned with WCAG 4.1.3. These will be addressed in future versions.

Table 3: Success Criteria, Level AAA

Notes: not evaluated

Legal Disclaimer Kaltura

The Voluntary Product Accessibility Template (VPAT) is a self-assessment document which evaluates the accessibility of Kaltura's products according to the applicable standards and guidelines described above. This VPAT is provided "as is" and for informational purposes only. Kaltura cannot guarantee that the information in this VPAT will remain accurate or unchanged after the date of publication, and while Kaltura may update this document from time to time, we are Page 7 of 7 under no obligation to do so. The Kaltura products include various settings and support customizations that, if implemented by the customer, may impact accessibility and cause all or a portion of the information in this VPAT to become inapplicable.