

Update Procedure for macOS

The purpose of this document is to provide a brief overview of how Tabush Group deploys and manages macOS updates for our clients.

When are updates installed?

- **Standard Updates:** Security and regular macOS updates install automatically every night around 2am ET
- **Critical Updates:** Any critical update from Apple is applied immediately
- **Major macOS Upgrades:** These are larger version upgrades that Apple releases once a year (typically in October). We wait two weeks before rolling them out to ensure they are stable.

Do I need to do anything?

- Most updates occur in the background
- Occasionally, your Mac may need to restart. You'll receive up to three reminders, 24 hours apart, before it reboots automatically.

How do you manage updates?

- We use a secure management tool to push and monitor updates for all Macs
- Our team actively monitors for any issues after updates are applied
- We keep communication open so clients can report any post-update concerns directly to our Support team

How are app updates managed?

- Common apps like Microsoft 365, Teams, Zoom, and Adobe Creative Suite update automatically
- Other apps are updated manually as needed or upon request

