

# August Culture Champion Huddle

**Building Connection, Celebrating Teams, Driving Engagement** 

As you join: In the chat, please put your name, location, and answer the icebreaker question:

What's one small self-care ritual that instantly boosts your mood?

### LinkedIn

- Drop your LinkedIn URL in the chat
- Sharing each of our hospitals' Q2 Engagement Pictures
- Tag the Culture Champion in Social Media Posts to give you a Shout Out & Thank you!



# Welcome NEW Culture Champions!

- Dani Young The Gentle Doctor MN
- Anna Lyons Burnsville MN
- Reminder: Practice Managers, these are optional for you to attend. Your Culture Champion should be attending. If you have not submitted who your CC is, please email <u>HR@WellHaven.com</u> with your nominee!

### **Culture Champion Initiatives**

- Open Communication Quarterly pulse surveys.
- Recognition & Appreciation Compliments boards, potlucks, and handwritten notes.
- Professional Development Access to CE, training, and team learning.
- Team Collaboration Community involvement and team-building events.
- Well-Being Focus Encouraging health and wellness initiatives.

### **Pulse Survey**

- Pulse Survey for Q3 Please complete!
- TOPIC: Q2's Employee Engagement Activity
- Sent via Paycom
- Information will remain confidential



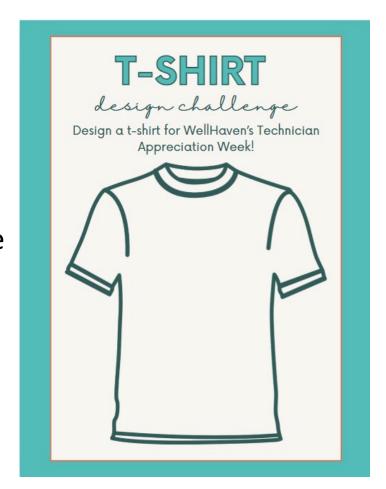
# **CE Opportunities** 4



- Recipe for Flourishing Culture Webinar
  - Tuesday, November 4 at 5 pm PST
  - 1 hour CE
  - RSVP by Nov 1 QR Code to Register on flyer(Knowledge Base)
  - Webinar will break down the definition of culture into its supportive and successful elements to help you build and grow a strong practice.
- AAHA Senior Pet Care in the Golden Years: Mind & Movement in Aging Pets
  - September 23 at 11 am PST
  - Register on AAHA website

#### **Vet Tech Week – October 12th – 18th**

- Agenda Suggestions
  - Drop in the chat or email
- T-Shirt Design Contest VOTING!
- Ordering T-Shirts
  - Email to follow in September. Will use Apparel site to order



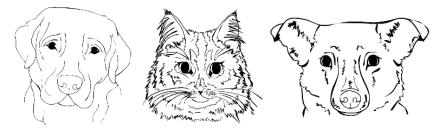
This is my design, Counting Every Beat. I wanted to symbolize the fact that techs are the oil that keeps every clinic running. They are the first advocate for our patients, the first person our veterinarians rely on to ensure the best care for every pet that is walked into our clinics. They are leaders, teachers, care givers, and a thousand more titles. We count on technicians for the support that keeps the heart of WellHaven beating. Veterinary technicians deserve recognition for often doing what seems impossible, my hope is we can move forward on supply them with the same support they give us.



I chose to draw WellHaven employee pets as a sign of appreciation for all they do. To add a little sense of humor, I drew a fresh cup of coffee with the team since most, if not all, of us working in the vet field depend on coffee. The hand with the dog and cat paw reaching out resembles many things, including asking or accepting help, showing love or appreciation, or a sign of unity between all.

**FRONT** 

# We are here for them



but not without our vet techs



BACK



E CM MM

My design highlights a veterinary professional demonstrating compassion towards pets commonly seen in small animal general practice. A half-circle element serves as a symbolic shelter or 'Haven,' reinforcing the theme of care and protection. At the heart of the design is a representation of our mascot, Buns the rabbit, featured prominently front and center to further represent WellHaven.



A veterinary clinic is only as strong as the team behind it, and at the heart of the team are veterinary technicians. They are the steady hands, the compassionate voices, and the skilled professionals who turn challenges into solutions every single day.

Front

Con Cong

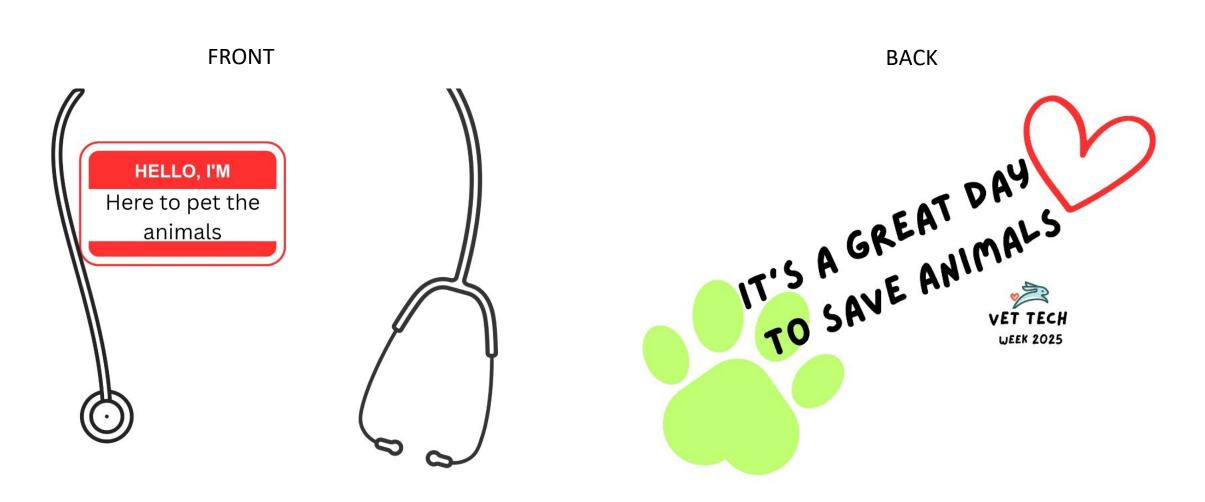


I recreated the WellHaven bunny logo with a fresh look that stays true to its recognizable form while emphasizing the WellHaven Pillars at the core of the design.



The front includes a stethoscope hanging around the collar of the shirt with the name badge "Hello I'm here to pet the animals".

The back saying "It's a great day to save animals" with the WellHaven logo and tech week date.

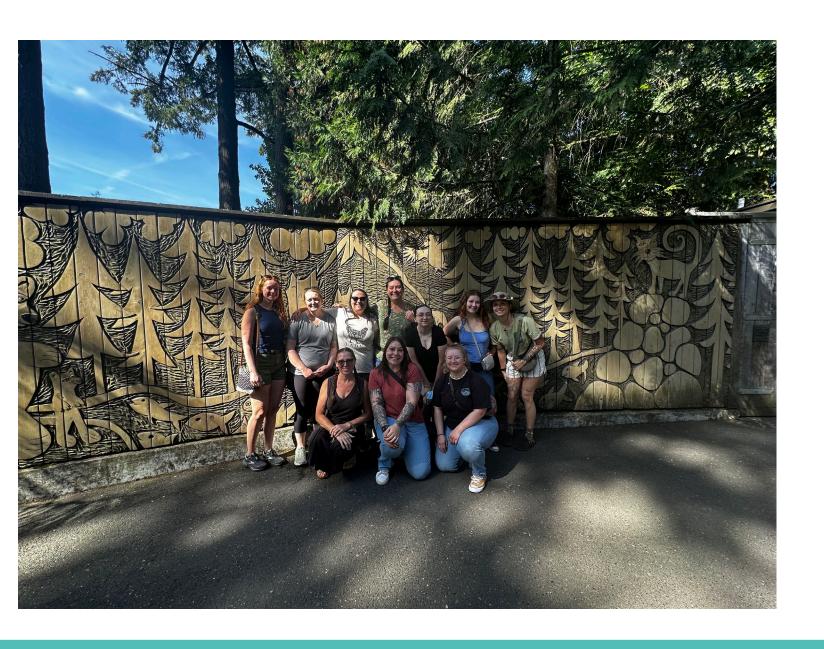




### Q2 – Employee Engagement Event SPOTLIGHT

We went to the Snohomish Valley Golf Center and played the 18-hole mini golf course. We had a great time, lots of laughs for sure! (Only a couple of golf balls in the pond)

Cascade Veterinary Center – Marysville, WA



### Q2 – Employee Engagement Event SPOTLIGHT

Zoo Trip!

Happy Valley Veterinary Hospital – Happy Valley, OR

## **Questions?**



Remember to share your fun events and activities you are implementing in your hospitals! Send pictures to HR@WellHaven.com

# Thank you for being a Culture Champion!

Next Meeting: Thursday, September 18<sup>th</sup> at 10:30 am PST | 11:30 am MST | 12:30 pm CST

This meeting is a week early. The People Team will be in Tacoma, WA, at PNWVC. If any of you will be in attendance, make sure you swing by the WellHaven booth and say, "Hello!"