

September Culture Champion Huddle

Building Connection, Celebrating Teams, Driving Engagement

As you join – Please put your Name & Hospital Location in the chat Today's Icebreaker: This or That? Fall Edition

Welcome NEW Culture Champions!

- Hiat Esmond Lake Tapps Veterinary Hospital WA
- Reminder: Practice Managers, these are optional for you to attend. Your Culture Champion should be attending. If you have not submitted who your CC is, please email <u>HR@WellHaven.com</u> with your nominee!

Culture Champion Initiatives

- Open Communication Quarterly pulse surveys.
- Recognition & Appreciation Compliments boards, potlucks, and handwritten notes.
- Professional Development Access to CE, training, and team learning.
- Team Collaboration Community involvement and team-building events.
- Well-Being Focus Encouraging health and wellness initiatives.

CE Opportunities 4



- AAHA Senior Pet Care in the Golden Years: Mind & Movement in Aging Pets
 - September 23 at 11 am PST
 - Register on AAHA website
- Recipe for Flourishing Culture Webinar
 - Tuesday, November 4 at 5 pm PST
 - 1 hour CE
 - RSVP by Nov 1 QR Code to Register on flyer(Knowledge Base)
 - Webinar will break down the definition of culture into its supportive and successful elements to help you build and grow a strong practice.

- Agenda
 - Monday
 - Coffee on Covetrus
 - Coffee Mugs More info to come
 - Cobranded
 - Coffee \$50 Container (Traveler, Coffee To-Go, Catered Containers, Bulk Carriers) – More info to come



- Agenda
 - Tuesday
 - Olympics Day
 - Plan a Tech/Team Olympics Day by designing games/challenges to test team members' skills
 - Examples:
 - Pin the label on the tube
 - Melt down different candy bars in stool sample containers – guess the candy bars
 - Timed E-Collar Assembly
 - We will be drawing 3 technicians for a stethoscope giveaway!



- Agenda
 - Wednesday
 - Wellness Wednesday
 - Guided deep breathing techniques
 - Feel-good stretches for all levels, no equipment required
 - Mindful eating conversations
 - Flyer to be hung in hospitals (Team Member Area Only) with QR code to register



Vet Tech Week 2025
WELLNESS WEDNESDAY

Day: Wednesday 10/15
Time: 11 am PST | 12 pm MST | 1 pm CST



A 45 minute self-care session where we'll practice deep breathing techniques and stretches to reduce stress, and a conversation around mindful eating techniques.







- Agenda
 - Thursday
 - Lunch on Us!
 - Sponsored by Hills Pet Nutrition
 - \$250 towards catered lunch
 - More information on how to make these purchases will be included on the formal agenda sent on Friday.



- Agenda
 - Friday
 - WellHaven Spirit Day
 - Wear your WellHaven Gear
 - Sport your new WellHaven 2025 Tech Week Shirt or any other branded apparel



- Tech Week Spotlight
 - Social Media Spotlight
 - Send a quick Why our team is the best (2-3 sentences) and a photo of your technician(s). We will format and post!
 - Send to HR@wellhaven.com
 - Send throughout Tech Week We will post every shoutout that is sent! ©



Q2 – Employee Engagement Event SPOTLIGHT

Blue Cross Veterinary Hospital – Phoenix, AZ



Q2 – Employee Engagement Event SPOTLIGHT

Used Dechra CE Funds, they won + Q2 Engagement Event Funds for mountain top dinner at Mt Bachelor. Most of their team hadn't been on top of a mountain before!

Ark Animal Clinic- Bend, OR

Questions?



Remember to share your fun events and activities you are implementing in your hospitals! Send pictures to HR@WellHaven.com

Thank you for being a Culture Champion!

Next Meeting: Thursday, October 30th at 10:30 am PST | 11:30 am MST | 12:30 pm CST