iPECS insights

Status View - Service Summary, Device Status, etc.
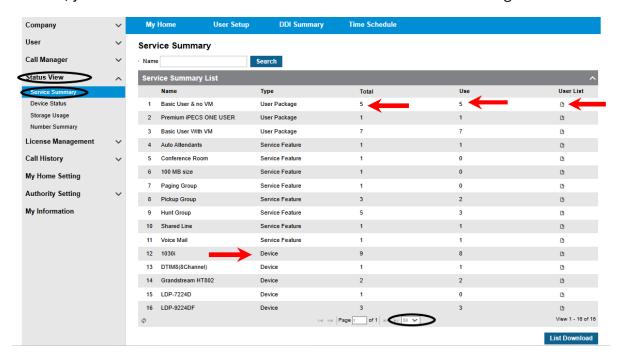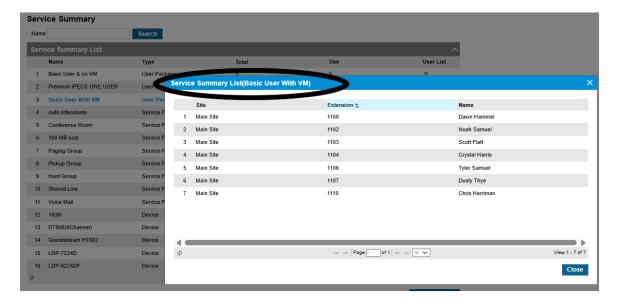
Status View

The Status View section of iPECS Cloud Call Manager will allow you to view the licenses or features assigned and devices that exist within a specific tenant. You can also view the call recording usage if your tenant is using that feature and what the current numbering usage is (extensions, features, etc.) You can also see who is assigned to each of the listed features.
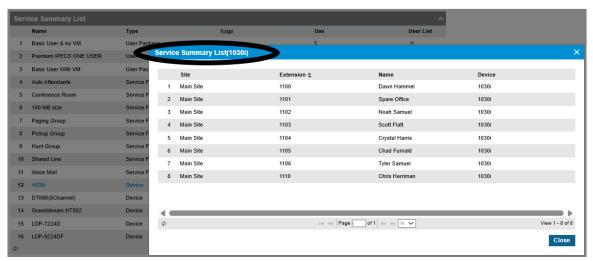
Service Summary

Click on Status View, then Service Summary. First 10 items will display, you can increase the number of items per page, to see all items listed. The user licenses and features added to the tenant will display first, showing the Total number allocated and the number currently in Use. The User List column will display the users, defined groups, when you click on the icon, see example of the Basic User With VM (item 3) below.

This particular tenant has both IP and digital stations showing starting on Line 12, again with the devices, you can click on the User List to see who those devices are assigned to.
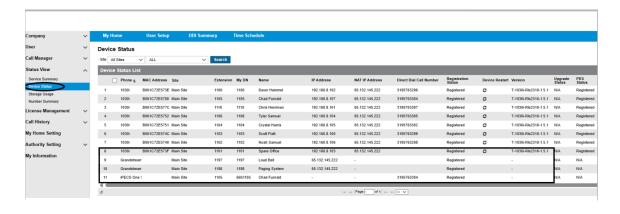
Service Summary List (Basic User With VM)

	Site	Extension	Name
1	Main Site	1100	Dawn Hammel
2	Main Site	1102	Noah Samuel
3	Main Site	1103	Scott Flatt
4	Main Site	1104	Crystal Harris
5	Main Site	1106	Tyler Samuel
6	Main Site	1107	Dusty Thye
7	Main Site	1110	Chris Herriman

View 1 - 7 of 7

Service Summary List (1030i)

	Site	Extension	Name	Device
1	Main Site	1100	Dawn Hammel	1030i
2	Main Site	1101	Spare Office	1030i
3	Main Site	1102	Noah Samuel	1030i
4	Main Site	1103	Scott Flatt	1030i
5	Main Site	1104	Crystal Harris	1030i
6	Main Site	1105	Chad Furnald	1030i
7	Main Site	1106	Tyler Samuel	1030i
8	Main Site	1110	Chris Herriman	1030i

View 1 - 8 of 8

Device Status

The Device Status option will show all the devices connected to the tenant including IP, Digital and iPECS ONE users connected. The info contained include the device model, MAC address (if applicable) site assigned to, extension number, DN, name, IP address, NAT IP address, DID assigned and the registration status of the device and the software version on the device if it's a Vertical IP set. As you will see in line 9 and 10 are connected to a Grandstream HT802, and line 11 is connected to an iPECS One user.

Storage Usage

Not used at this time

Number Summary

This section will display all numbers assigned within the tenant from extension numbers, to feature code numbers, to group numbers and even the dial 9 digit. You can see more items per page by changing that selection at the bottom of the page in the middle. You can download the list using the List Download option.