iPECS insights

Ring Tones – Different tones internal vs external

Differential Ring ID for Internal Calls

Each station can be set with different ring tones for internal vs external calls

Access the user you wish to modify, Click on User, then User Setup and click on the user.
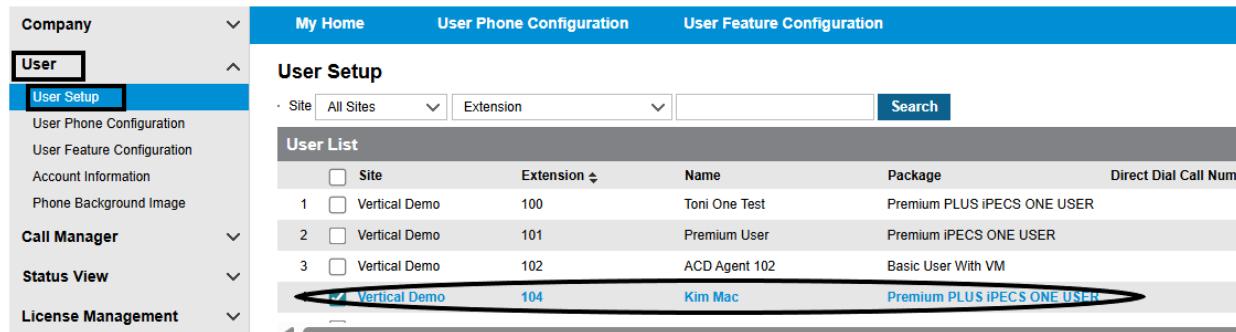
Once open, scroll down to the Device area. Click Modify before scrolling or double click on a field that can be modified to allow change.
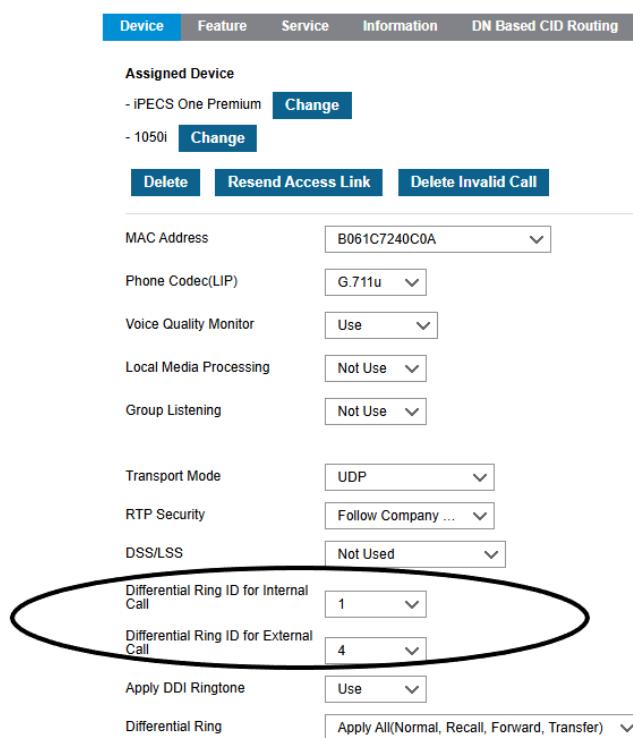
Click on the drop down to select the same ring tones you can select via the phone programming. Make sure to select different tones for internal and external calls.

Differential Ring ID for Internal Call — 1

Differential Ring ID for External Call — 1 2 3 4 5 6 7 8 9 10 11

Apply DDI Ringtone

Differential Ring — al, Recall, Forward, Transfer)

Auto Dialing Digit — (MAX 12 Character)

Auto Dialing Pause Time — (0 ~ 30)

Extension Password
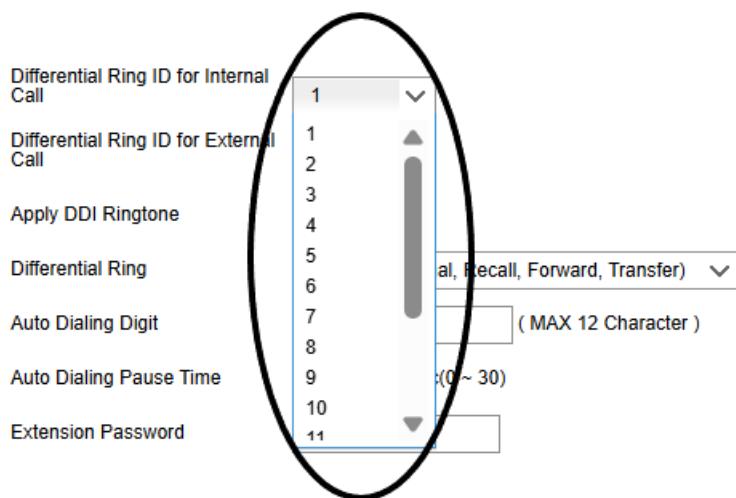
Last program setting is to make sure that Differential Ring option is activated and save.

Differential Ring ID for Internal Call — 1

Differential Ring ID for External Call — 4

Apply DDI Ringtone — Use

Differential Ring — Apply All(Normal, Recall, Forward, Transfer)
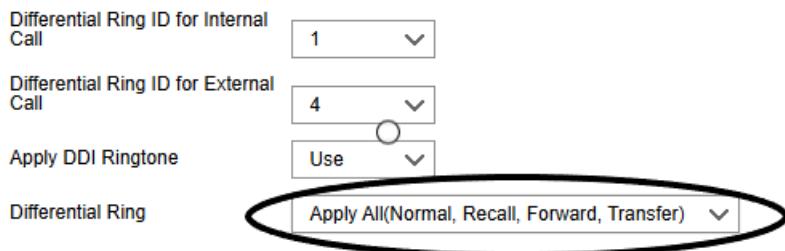
These options can be set if creating the users one at a time, it is not a feature that modified via the bulk change option.