



Ring Tones – Different tones internal vs external

Differential Ring ID for Internal Calls

Each station can be set with different ring tones for internal vs external calls

Access the user you wish to modify, Click on User, then User Setup and click on the user.

	Site	Extension	Name	Package	Direct Dial Call Number
1	Vertical Demo	100	Toni One Test	Premium PLUS iPECS ONE USER	
2	Vertical Demo	101	Premium User	Premium iPECS ONE USER	
3	Vertical Demo	102	ACD Agent 102	Basic User With VM	
4	Vertical Demo	104	Kim Mac	Premium PLUS iPECS ONE USER	

Once open, scroll down to the Device area. Click Modify before scrolling or double click on a field that can be modified to allow change.

Device | Feature | Service | Information | DN Based CID Routing

Assigned Device

- iPECS One Premium [Change](#)

- 1050i [Change](#)

[Delete](#) [Resend Access Link](#) [Delete Invalid Call](#)

MAC Address: B061C7240C0A

Phone Codec(LIP): G.711u

Voice Quality Monitor: Use

Local Media Processing: Not Use

Group Listening: Not Use

Transport Mode: UDP

RTP Security: Follow Company ...

DSS/LSS: Not Used

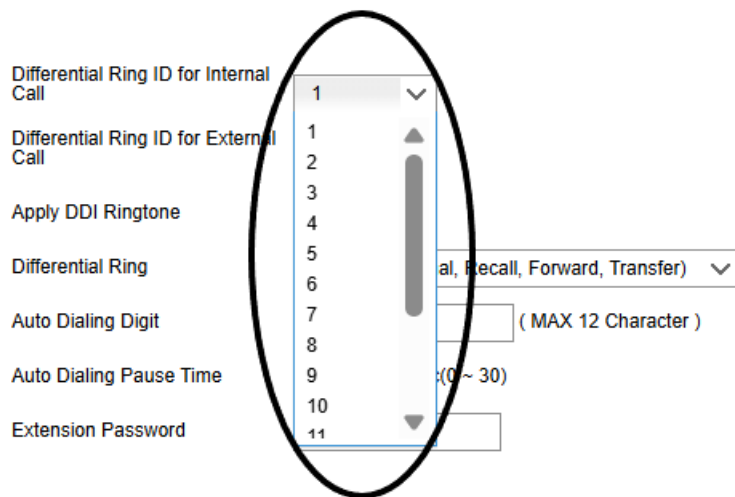
Differential Ring ID for Internal Call: 1

Differential Ring ID for External Call: 4

Apply DDI Ringtone: Use

Differential Ring: Apply All(Normal, Recall, Forward, Transfer)

Click on the drop down to select the same ring tones you can select via the phone programming.
Make sure to select different tones for internal and external calls.

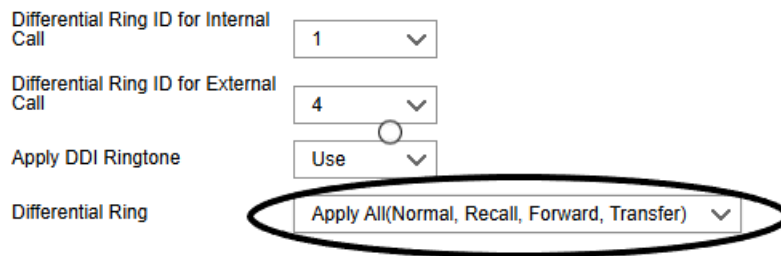


The screenshot shows a configuration form with the following fields:

- Differential Ring ID for Internal Call: 1
- Differential Ring ID for External Call: 1
- Apply DDI Ringtone: ☐
- Differential Ring: al, Recall, Forward, Transfer) ▼
- Auto Dialing Digit: (MAX 12 Character)
- Auto Dialing Pause Time: (0 ~ 30)
- Extension Password:

A black oval highlights the dropdown menu for the 'Differential Ring ID for External Call' field, which is currently set to 1. The dropdown list shows numbers 1 through 11.

Last program setting is to make sure that Differential Ring option is activated and save.



The screenshot shows the same configuration form with the following fields:

- Differential Ring ID for Internal Call: 1
- Differential Ring ID for External Call: 4
- Apply DDI Ringtone: Use ▼
- Differential Ring: Apply All(Normal, Recall, Forward, Transfer) ▼

A black oval highlights the 'Differential Ring' dropdown menu, which is currently set to 'Apply All(Normal, Recall, Forward, Transfer)'.

These options can be set if creating the users one at a time, it is not a feature that modified via the bulk change option.