Würk & Entra ID Integration FAQs

1. **What does this integration do?**
   - This integration connects Würk with Microsoft Entra ID to automate the management of employee accounts inside Entra ID. Specifically, it:
     - **Automatically activates & creates accounts** for new hires within minutes of being hired in Würk.
     - **Sync account changes** in Würk to Entra ID for active employees.
     - **Automatically disables accounts** for terminated employees within minutes of termination in Würk.
2. **Does this integration remove terminated employees from their Entra ID groups?**
   - No, the integration does not remove terminated employees from their Entra ID groups.
3. **When will the integration pick up new hires?**
   - When the integration goes live, it will sync all new hires who were added to the Würk platform within the last 24 hours.
4. **How does the integration handle EIN transfers?**
   - Only when the employee is terminated in their primary EIN will the employee account be disabled in Entra ID. When an employee is transferred to a new EIN with an Active status, their account will not be disabled in Entra ID.
5. **Does the integration adjust permissions or access settings in Entra ID?**
   - No, the integration does not adjust permissions or access settings. Clients are responsible for configuring Entra ID permissions.
6. **How often does the integration sync data?**
   - The integration syncs every 30 minutes.
7. **How will I be notified when the integration runs?**
   - Notifications can be enabled on the Würk platform to notify admins for integration successes and failures.
8. **What should I do if there are discrepancies between Würk and Entra ID?**
   - If you notice discrepancies, double-check the data in Würk. The integration relies on Würk as the source of truth. If the issue persists, contact the Würk support team (support@enjoywurk.com) for assistance.