



## Focus on month-end dates

### Employer groups

For new groups or addition of members to existing groups, the 2026 cut-off dates are as follows:

- 16 January
- 13 February
- 13 March
- 17 April
- 15 May
- 19 June
- 17 July
- 14 August
- 18 September
- 16 October
- 13 November
- 18 December

All business activated by this date will be included in the monthly billing. In order to be processed in time, please submit new applications to the new business team at least 2 working days before this date, and outstanding requirements at least one working day before.

### Billing

The billing run generates monthly billing statements confirming the amount due per member, and a combined billing schedule in spreadsheet format for companies. For members and companies on debit order, these statements confirm the amount that will be deducted by debit order on the first working day of the next month.

### Claims payment run

Claims payment runs happen twice a month. All claims that have been processed are collated and payments due are confirmed through claims statements. Payment is made, either directly to the provider or as a refund to the member, within five working days of the claims payment run.

In addition, Momentum Medical Scheme pays certain providers weekly, such as the Life Health Care, Mediclinic and Netcare hospital groups and Associated specialists. Momentum Medical Scheme also refunds members daily for claims where the member has paid the provider upfront and then submits the claim with the receipt attached for a refund.